The factual information set forth on the Tracking Charts was submitted to the FLA by each Independent External Monitor and Participating Company and reviewed by FLA staff. It is being made available to the public pursuant to the FLA Charter in order to strengthen the monitoring process. The FLA Charter provides for regular public disclosure of the factual results of independent monitoring and the resulting specific actions taken by Participating Companies.

What is a Tracking Chart?

Compliance is a process, not an event. A Tracking Chart outlines the process involved in FLA independent external monitoring and remediation. It is used by the accredited independent external monitor, the participating company and the FLA staff to do the following:

- **Record Findings**: The independent external monitor uses the Tracking Chart to report noncompliance with FLA Code standards. The monitor should also cite the specific Code benchmark or national/local law that was used to measure compliance.

- **Report on Remediation**: The FLA participating company uses the Tracking Chart to report on the remediation program that was implemented in order to resolve the noncompliance and prevent any future violations.

- **Evaluate Progress**: The FLA uses the Tracking Chart for purposes of collecting and analyzing information on the compliance situation of a particular factory and for publication on our website. This information is updated on an ongoing basis.

What a Tracking Chart is NOT -

- **An exhaustive assessment of factory conditions**

  Working conditions - in any type of workplace - are dynamic. Each Tracking Chart represents a survey of the factory’s conditions on a specific day. Over time, a fuller picture emerges as we compile information from various sources to track the compliance progress of a factory.

- **A pass or fail evaluation**

  The Tracking Charts do not certify whether or not factories are in compliance with the FLA Code. Monitoring is a measurement tool. The discovery of noncompliance issues is therefore not an indication that the participating company should withdraw from a factory. Instead, the results of monitoring visits are used to prioritize capacity building activities that will lead to sustainable improvements in the factory’s working conditions.

- **A one-time event**

  Each monitoring visit is followed by a remediation program, further monitoring and remediation in an ongoing process. The Tracking Charts are updated accordingly.
**Note on Language**

Please be advised that because FLA independent external monitors are locally-based and English is generally not their native language, the language presented may at times appear unclear to a reader who is a native English speaker. In order to preserve the integrity of the transparency process and the information we receive, our policy is to publish the original text from the monitor and participating company. However, the reader will note that we have taken the precaution to remove any identifying information about the factory that was monitored or the workers interviewed.

For example, in cases where monitors and/or participating companies have cited the actual number of workers in reference to a noncompliance issue, in order to protect the workers’ identities, we have replaced the numbers with generic wording in brackets (i.e. “[some]”, “[worker interviews revealed that]”, etc.).

We do not disclose the name of the factory that was monitored in order to ensure that the FLA’s efforts to encourage and reward transparency do not have detrimental consequences for the factory and the workers.

**Instructions for Printing**

The information contained in the Tracking Charts is organized by columns and rows in a table format. Due to the number and width of the columns, the charts have been formatted for legal size (8.5 x 14in.) paper. To print the charts, please make sure to select “legal” size paper from Print properties.
<table>
<thead>
<tr>
<th>FLA Code/Compliance issue</th>
<th>Benchmark or legal reference</th>
<th>Monitor’s findings</th>
<th>Documentation</th>
<th>Best Practice</th>
<th>PC remediation plan</th>
<th>Target Completion Date</th>
<th>Factory Response</th>
<th>PC follow up</th>
<th>Completion Date</th>
<th>Documentation</th>
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**Other brands in factory:**
- SHIRTS, SWEATSHIRTS
- DYEING, WASHING, CUTTING, SEWING, EMBROIDERY, INSPECTION AND PACKING

**Other brands in factory:**
- FLA IEM Profile
- Benchmark or legal reference
- Monitor’s findings
- Documentation
- Best Practice
- PC remediation plan
- Target Completion Date
- Factory Response
- PC follow up
- Completion Date
- Documentation

**Findings**

**Remediation**

**Country:** PERU

**Factory name:** 4002500

**EM:** COTECNA QUALITY RESOURCES INC.

**Date of audit:** 16-08-2003

**MCN:** LF CLAIBORNE INC., CUTTER and BUCK

**Number of workers:** 1041

**Product(s):** SHIRTS, SWEATSHIRTS

**Production processes:** DYEING, WASHING, CUTTING, SEWING, EMBROIDERY, INSPECTION AND PACKING

**Other brands in factory:**
- FLA IEM Profile
- Benchmark or legal reference
- Monitor’s findings
- Documentation
- Best Practice
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- PC follow up
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- Documentation

**FLA Code/Compliance issue**

- Workers shall wear appropriate protective equipment (such as gloves, eye protection, hearing protection, respiratory protection, etc.) to prevent unsafe exposure (such as inhalation or contact with solvent vapors, noise, dust, etc.) to hazardous elements including medical waste.

**Findings**

- Workers in the dyeing section workers were found wearing slippers instead of rubber boots. To prevent an accident due to wet floor please make sure that all workers in wet areas wear appropriate footwear.

**Remediation**

- Workers in the dyeing area will be instructed to wear rubber boots in the area at all times. A sign reminding them of this will be posted in the area.

**Target Completion Date:** 15-02-03

**Factory Response:** L&H agent will visit the factory by October 21 and confirm that all workers are wearing rubber boots. LCI agent also confirmed on Oct. 24.

**Photograph of the area is included in the Company’s audit file.**

**Findings**

- In the cutting section workers do not wear masks to prevent the inhalation of fly and dust. To preserve good health of the workers, please make sure that they wear appropriate masks when needed.

**Remediation**

- The factory will make masks available to workers wanting to wear masks in the cutting area.

**Target Completion Date:** 15-Oct-03

**Factory Response:** L&H agent will visit the factory by October 31 and confirm by talking to workers in the cutting area that they have been provided masks. LCI agent also confirmed on Oct 24.

**Photograph of the area is included in the Company’s audit file.**