The factual information set forth on the Tracking Charts was submitted to the FLA by each Independent External Monitor and Participating Company and reviewed by FLA staff. It is being made available to the public pursuant to the FLA Charter in order to strengthen the monitoring process. The FLA Charter provides for regular public disclosure of the factual results of independent monitoring and the resulting specific actions taken by Participating Companies.

**What is a Tracking Chart?**

Compliance is a process, not an event. A Tracking Chart outlines the process involved in FLA independent external monitoring and remediation. It is used by the accredited independent external monitor, the participating company and the FLA staff to do the following:

- **Record Findings:** The independent external monitor uses the Tracking Chart to report noncompliance with FLA Code standards. The monitor should also cite the specific Code benchmark or national/local law that was used to measure compliance.
- **Report on Remediation:** The FLA participating company uses the Tracking Chart to report on the remediation program that was implemented in order to resolve the noncompliance and prevent any future violations.
- **Evaluate Progress:** The FLA uses the Tracking Chart for purposes of collecting and analyzing information on the compliance situation of a particular factory and for publication on our website. This information is updated on an ongoing basis.

**What a Tracking Chart is NOT -**

- An exhaustive assessment of factory conditions
  
  Working conditions - in any type of workplace - are **dynamic**. Each Tracking Chart represents a survey of the factory’s conditions on a specific day. Over time, a fuller picture emerges as we compile information from various sources to track the compliance progress of a factory.

- A pass or fail evaluation
  
  The Tracking Charts do not certify whether or not factories are in compliance with the FLA Code. Monitoring is a **measurement tool**. The discovery of noncompliance issues is therefore not an indication that the participating company should withdraw from a factory. Instead, the results of monitoring visits are used to prioritize capacity building activities that will lead to sustainable improvements in the factory’s working conditions.

- A one-time event
  
  Each monitoring visit is followed by a remediation program, further monitoring and remediation in an ongoing process. The Tracking Charts are updated accordingly.

**Note on Language**

Please be advised that because FLA independent external monitors are locally-based and English is generally not their native language, the language presented may at times appear unclear to a reader who is a native English speaker. In order to preserve the integrity of the transparency process and the information we receive, our policy is to publish
the original text from the monitor and participating company. However, the reader will note that we have taken the precaution to remove any identifying information about the factory that was monitored or the workers interviewed.

For example, in cases where monitors and/or participating companies have cited the actual number of workers in reference to a noncompliance issue, in order to protect the workers’ identities, we have replaced the numbers with generic wording in brackets (i.e. “[some]”, “[worker interviews revealed that]”, etc.).

We do not disclose the name of the factory that was monitored in order to ensure that the FLA’s efforts to encourage and reward transparency do not have detrimental consequences for the factory and the workers.

**Instructions for Printing**
The information contained in the Tracking Charts is organized by columns and rows in a table format. Due to the number and width of the columns, the charts have been formatted for legal size (8.5 x 14in.) paper. To print the charts, please make sure to select “legal” size paper from Print properties.
Factory Profile

Country: Mexico
Factory Code: 5025048A
Independent External Monitor: Mader
Date of monitoring visit: 4/15/02
Number of Auditors: 1
Productivity: High, consistent

<table>
<thead>
<tr>
<th>FLA Code</th>
<th>FLA Compliance Benchmark or Legal Reference</th>
<th>Monitor’s Findings</th>
<th>Best Practice</th>
<th>PC remediation plan</th>
<th>Completion Date</th>
<th>Follow-Up Documentation</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Code Awareness</td>
<td>FLA Obligations of Companies: F. Provide Employees with Opportunity to Report Noncompliance: Develop a secure communications channel, in a manner appropriate to the culture and situation, to enable Company employees and employees of contractors and suppliers to report to the Company of noncompliance with the workplace standards, with security that they shall not be punished or prejudiced for doing so.</td>
<td>Employees don’t know exactly the system used for communicating complaints.</td>
<td>Factory should either include a Harassment &amp; Abuse section in their internal policies or post this section of the law for worker’s to view. Factory should also conduct supervisor training and ensure that abusive supervisors are disciplined. As of 8/12/02, the factory has established an anti-harassment and abuse policy. This was verified by LS&amp;CO. assessors via documentation review.</td>
<td>June 17th</td>
<td>PC’s will ensure that postings of the new policies. PC’s will keep a copy of the revised policy in their internal files.</td>
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<td>2. Child Labor</td>
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<td>3. Forced Labor</td>
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<td>4. Harassment or Abuse</td>
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<td>5. Nondiscrimination</td>
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<tr>
<td>6. Health and Safety</td>
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<tr>
<td>Poor Record-Keeping</td>
<td>In accordance with Mexican Health &amp; Safety Regulations article 126, Health &amp; Safety Commission must perform facility tours in order to verify health and safety conditions and must keep this findings written. FLA Code Benchmark V. Health and Safety: All documents required to be available to workers and management by applicable laws (such as policies, MSDS, etc.) shall be made available in the prescribed manner and in the local language or language spoken by majority of the workers if different from the local language.</td>
<td>During the documents review we noted that Health and Safety inspections records were not updated. To be in compliance with Mexican Health &amp; Safety Regulations, please ensure to keep this documents updated.</td>
<td>THE DOCUMENTS ABOUT HEALTH AND SAFETY COMMISSION, IN THIS MOMENT ARE UPDATED. This was verified on 8/12/02 by LS&amp;CO. assessors via documentation review.</td>
<td>June 17th</td>
<td>PC’s will obtain copies for their internal files.</td>
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<tr>
<td>Up-Date H&amp;S Analysis</td>
<td>In accordance with Mexican Health &amp; Safety Regulations Article 101. Employer must perform a Risk Analysis in order to decide what is the appropriate personal protective equipment in each work area. FLA Code Benchmark V. Health and Safety: Workers shall wear appropriate protective equipment (such as gloves, eye protection, respiratory protection, etc.) to prevent unsafe exposure (such as inhalation or contact with solvent vapors, noise, dust, etc.) to hazardous elements including medical waste.</td>
<td>During the documents review, we noted that risk analysis is incomplete. To be in compliance with Mexican Health &amp; Safety Regulations Article 101, please keep this documentation complete and updated.</td>
<td>THE RISK ANALYSIS IS COMPLETED WITH THE APPROPRIATE PERSONAL PROTECTIVE EQUIPMENT. On 8/12/02 PC observed factory employees utilizing personal protective equipment.</td>
<td>June 17th</td>
<td>PC’s will obtain copies of risk analysis for their internal files.</td>
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<tr>
<td>Health and Safety Norms</td>
<td>FLA Benchmark V. Health and Safety: Employer will comply with applicable health and safety laws and regulations. In any case where laws and code of conduct are contradictory, the higher standards will apply. The factory will possess all legally required permits. Health and Safety Norms kept in Facility are not updated.</td>
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</tbody>
</table>

Remediation Findings

Mexico 05025048A
Levi Strauss & Co.
Liz Claiborne, Inc.
Jeans, casualwear
<table>
<thead>
<tr>
<th>FLA Code</th>
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<th>Completion Date</th>
<th>Follow-Up Documentation</th>
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</thead>
<tbody>
<tr>
<td>First Aid Kits</td>
<td>In accordance with the Mexican Labor Law, Article 132, paragraph XVII, the employer must provide the adequate first aid kits. FLA Code Benchmark V. Health and Safety: All safety and medical equipment (such as fire fighting equipment, first aid kits, etc.) shall be in place, maintained as prescribed and accessible to the employees.</td>
<td>We have noted during the factory tour that employees have adequate first aid kits.</td>
<td>-</td>
<td>ALL FIRST AID KITS ARE COMPLETED. NURSES ARE IN CHARGE THAT KITS MUST BE COMPLETED at ALL TIME. LS&amp;CO. assessors verified via visual observation on 8/12/02. This was confirmed by PC again in January 2003.</td>
<td>June 17th</td>
<td>Photographs are in PC’s internal file.</td>
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<tr>
<td>Fire Drills</td>
<td>In accordance with the Health and Safety Regulations, Chapter II, Article 28, paragraph XVII, the drills should be conducted at least once a year. FLA Code Benchmark V. Health and Safety: All applicable legally required or recommended elements of safe evacuation (such as posting of evacuation plans, unlocked assistance, employee education, evacuation procedures, etc.) shall be complied with and workers shall be trained in proper safety, first aid, and evacuation procedures.</td>
<td>We have noted that the management does not encourage the practice of fire drills since March 2001. To be in compliance with the law, please ensure to perform at least one fire drill per year.</td>
<td>The factory will conduct fire drills at least once a year to comply with local law. LS&amp;CO. assessors verified that a fire drill was conducted on June 24 via review of photographs.</td>
<td>The last fire drill was conducted on June 24.</td>
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<td>Toilet Sanitation</td>
<td>In accordance with Mexican Health and Safety regulation, Chapter XI, Article 103, employer is obligated to provide hygienic water systems, bathrooms, lavatories, shower, etc. depending on the employees number. FLA Code Benchmark V. Health and Safety: All facilities including factory buildings, toilets, canteens, kitchens, and clinics, shall be kept clean and safe and be in compliance with applicable laws.</td>
<td>During employees interviews, some employees told us that bathrooms are not clean at all times. We also noted in Plant 1 (washing machines area) one shower and one eye washer were out of order. To be in compliance with Mexican Health &amp; Safety Regulations Chapter XI Article 103, please keep bathrooms clean and with light at all times, also keep showers and eye washers in good conditions.</td>
<td>The factory will improve the conditions in the washrooms. LS&amp;CO. assessors verified that factory had improved conditions in the washrooms via visual observation on 8/12/02. Washrooms were inspected by LCI in January 2003 and found to be satisfactory.</td>
<td>June 17th</td>
<td>Photographs are in PC’s internal file.</td>
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<tr>
<td>Ergonomic Mats/Uniforms</td>
<td>In accordance with Health and Safety Regulation, Article 101, the employer should provide personal protective equipment to the employees and must perform an analysis to determine what kind of risk are the employees exposed. FLA Code Benchmark V. Health and Safety: Workers shall wear appropriate protective equipment (such as gloves, eye protection, hearing protection, respiratory protection, etc.) to prevent unsafe exposure (such as inhalation or contact with solvent vapors, noise, dust, etc.) to hazardous elements including medical waste.</td>
<td>During the factory tour we noted that employees in inspection areas don’t have ergonomic mats, and during the employees interview, employees told us that they need new uniforms. To be in compliance with Health and Safety Regulations, Article 101, please provide all personal protective equipment to employees.</td>
<td>Ergonomic Mats and Uniforms should be provided to workers. LS&amp;CO. assessors verified via visual observation on 8/12/02 that mats and uniforms are provided to workers. LCI confirmed that workers have uniforms and mats are used during the January 2003 visit.</td>
<td>June 17th</td>
<td>Photographs are in PC’s internal file.</td>
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<td>Fire Safety Training</td>
<td>In accordance with the Health and Safety Norm NOM-002-STPS-2000, point 5.2 and 5.8, the employer is responsible to inform all the employees the risks of fire and train them in the fire fight and prevention. FLA Code Benchmark V. Health and Safety: All applicable legally required or recommended elements of safe evacuation (such as posting of evacuation plans, unlocked assistance, employee education, evacuation procedures, etc.) shall be complied with and workers shall be trained in proper safety, first aid, and evacuation procedures.</td>
<td>During employees interviews it was noted that the employees had not been informed and trained of the measures to prevent and fight fires. To be in compliance with NOM-002-STPS, please make sure to instruct the employees on the measures to prevent and fight fire.</td>
<td>A fire training program which included information on how to prevent fires and how to use a fire extinguisher was conducted. This was verified by LS&amp;CO. assessors via worker interviews on 8/12/02. In partnership with the city, the factory conducted the training.</td>
<td>July 30th</td>
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<td>Fire Extinguishers</td>
<td>In accordance with Mexican NOM 002-STPS-2000, point 11.1.2 (e) and 11.1.3, the fire extinguishers maintenance must indicate a reading in the operation range. FLA Code Benchmark V. Health and Safety: All safety and medical equipment (such as fire fighting equipment, first aid kits, etc.) shall be in place, maintained as prescribed and accessible to the employees.</td>
<td>During the factory tour we noted that fire extinguishers number #00 and #19 the extinguishers were discharged in production area. To be in compliance with the law, please ensure to maintain all the fire extinguishers charged at all times.</td>
<td>Fire extinguishers are now checked on a monthly basis. This was verified by LS&amp;CO. assessors via visual observation on 8/12/02. Verified during LCI factory visit in January 2003, it was confirmed that fire extinguishers were in working order.</td>
<td>Ongoing</td>
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### FLA Code Benchmark V. Health and Safety

#### Wages and Benefits

<table>
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<th>PC remediation plan</th>
<th>Remediation</th>
<th>Completion Date</th>
<th>Follow-Up Documentation</th>
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<tr>
<td>7. Freedom of Association and Collective Bargaining</td>
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<td>8. Hours of Work</td>
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<td>9. Hours of Work</td>
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<td>10. Overtime Compensation</td>
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**Findings**
- In accordance with the Mexican Health and Safety Norm NOM-002-STPS-2000, point 9.3, the number of extinguishers should be:
  - 1 portable extinguisher per 200 m² and a fix equipment in addition with the extinguishers for high fire risk areas.
  - 1 portable extinguisher per 500 m² for medium fire risk areas.
  - 1 portable extinguisher in every working area in accordance with the fire characteristics for low fire risk areas. FLA Code Benchmark V. Health and Safety.
  - All safety and medical equipment (such as fire fighting equipment, first aid kits, etc.) shall be in place, maintained as prescribed and accessible to the employees.
  - During the facility tour we have noted that extinguisher is missing in warehouse. To be in compliance with NOM-002-STPS-2000, please make sure to install one fire extinguisher in warehouse, also in “Avios” area there is no fire extinguisher in place marked.
  - Fire extinguishers were marked. Verified by L&S&CO. assessors on 8/12/02 via visual observation. PC confirmed this during the January 2003 visit.

**Follow-Up Documentation**
- Photographs confirming the corrective actions are in PC’s internal file.

**Completed**
- June 17th

**Findings**
- In accordance with Mexican NOM 002-STPS-2000, point 9.3.3 line (a) the extinguishers must be signaled. FLA Code Benchmark V. Health and Safety.
  - All safety and medical equipment (such as fire fighting equipment, first aid kits, etc.) shall be in place, maintained as prescribed and accessible to the employees.
  - During the facility tour we noted that extinguisher A02 is not marked. To be in compliance with NOM 002-STPS-2000, please put signals to all fire extinguishers.

**Follow-Up Documentation**
- Handrail was installed. Verified by L&S&CO. on 8/12/02 via visual observation.

**Completed**
- June 17th

**Findings**
- In accordance with the Health and Safety Norm NOM-002-STPS-2000, point 9.1.4, line (b), evacuation routes must be free from obstruction. FLA Code Benchmark V. Health and Safety.
  - All applicable legally required elements of safe evacuation (such as posting of evacuation plans, unlocked aisles/exits, employee education, evacuation procedures, etc.) shall be complied with and workers shall be trained in proper safety, first aid, and evacuation procedures.
  - During the facility tour we noted that one aisle was blocked with cardboard boxes in production area. To be in compliance with fire law, please ensure to keep aisles unblocked at all time.

**Follow-Up Documentation**
- Photographs confirming the corrective actions are in PC’s internal file.

**Completed**
- June 17th

**Findings**
- In accordance with Mexican Norm NOM-001-STPS-1995, uncover sides of the stairs must have a handrail with a high of 90 cm +/- 10 cm. FLA Code Benchmark V. Health and Safety.
  - All safety and medical equipment (such as fire fighting equipment, first aid kits, etc.) shall be in place, maintained as prescribed and accessible to the employees.
  - During the factory tour we noted that handrail was out of correct place. To be in compliance with NOM-001-STPS-1995, please ensure to install handrail in the correct place in order to cover that side.

**Follow-Up Documentation**
- Handrail was installed. Verified by LS&CO. on 8/12/02 via visual observation.

**Completed**
- June 17th

**Findings**
- In accordance with Mexican Health & Safety Regulations, article 82.1 chemicals are used in order to avoid accidents. FLA Code Benchmark V. Health and Safety.
  - All applicable legally required elements of safe evacuation (such as posting of evacuation plans, unlocked aisles/exits, employee education, evacuation procedures, etc.) shall be complied with and workers shall be trained in proper safety, first aid, and evacuation procedures.
  - During the facility tour we noted that there were MSDS (Safety Data Sheets) are not in the local language. To be in compliance with Mexican Health & Safety Regulations, please ensure to keep Safety Data sheets in the local language.

**Follow-Up Documentation**
- Photographs confirming the corrective actions are in PC’s internal file.

**Completed**
- June 17th

**Findings**
- In accordance with FLA Code Benchmark VII. Wages and Benefits, hours of work, and Overtime Compensation: Except in extraordinary business circumstances, employees will (i) not be required to work more than the lesser of (a) 48 hours per week and 12 hours overtime or (b) the limits on regular and overtime work for each country. FLA Code Benchmark VII. Wages and Benefits. At least one day off in every seven day period. An extraordinary business circumstance is a temporary period of extra work that could not have been anticipated or authorized by other reasonable efforts. The employer will demonstrate a commitment to reduce mandated overtime and to enact a voluntary overtime system to meet unforeseen situations.

**Follow-Up Documentation**
- Photographs confirming the corrective actions are in PC’s internal file.

**Completed**
- June 30th

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**Notes:**
- A policy has been established and the human resources department has communicated this to workers. New workers are advised at time of hire.
- A copy of the training outline will be obtained by the PC’s and kept in their internal files.
<table>
<thead>
<tr>
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<tr>
<td>Incorrect wage rate for OT</td>
<td>FLA Code Benchmark VII. Wages and Benefits, Hours of Work, and Overtime Compensation. The factory shall comply with applicable law for premium rates for overtime compensation. Workers shall be informed about overtime compensation rates, by oral and printed means.</td>
<td>A number of workers interviewed indicated that they did not understand OT wage calculation, and/or that OT compensation was not in compliance with Mexican labor law.</td>
<td>The factory provides a paystub when workers are paid showing the calculations of wages, overtime and deductions. Workers are allowed to review and question the accounting department.</td>
<td>PC’s will follow up by interviewing workers to ensure wage calculations are now clear.</td>
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</table>