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Heroes of New York

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To the Editor:

"Far From Business as Usual: A Quick Job at Ground Zero" (front page, Jan. 21) describes the remarkable performance of the unionized construction industry in cleaning up the World Trade Center disaster. But the headline and tone of the article imply that the efficiency at ground zero is an exception that proves the rule of inefficiencies.

While there may be problems in the unionized sector of the New York construction market, the heroic efforts of the workers and contractors at the World Trade Center site reveal the industry's true character and quality.

JEFFREY GRABELSKY
Director, Construction Industry Program, Cornell University
New York, Jan. 21, 2002