

2010

# FAIR LABOR ASSOCIATION INDEPENDENT EXTERNAL MONITORING REPORT

**COMPANY:** Asics Corporation, Puma AG

**COUNTRY:** China

FACTORY CODE: 36021510581

**MONITOR:** Openview Source Limited

**AUDIT DATE:** June 10, 2010

**PRODUCTS:** Gloves

PROCESSES: Cutting, Sewing, Sticking, Pressing, Metal Detecting, Packaging NUMBER OF WORKERS: 69



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### Wages, Benefits and Overtime Compensation: Holidays, Leave, Legal Benefits and Bonuses

WBOT.5 Employers shall provide all legally mandated holidays, leave, benefits and bonuses, such as official holidays, annual leave, sick leave, severance payments and 13th month payments, to all eligible workers within legally defined time periods. In addition, all leave and bonuses shall be calculated correctly. (S)

### **Noncompliance**

- Explanation: 1. Factory provided pension, medical, unemployment, work-related injury and maternity insurances for only 37 out of all 64 employees.
  - 2. Piece rate workers were paid RMB 40 per day during public holidays, which was lower than the legal requirement of at least RMB 44.14 per day after February 2010.

Legal References: 1. China Labor Law, Article 73; 2. Regulations on Wage Payment in [Province name] Province, Article 29

### Plan Of Action:

1. Factory is recommended to: a) follow local social insurance office's advice and take out social insurance for every employee; b) purchase commercial insurance for the sake of uninsured employees' welfare; c) make a gradual improvement plan and finally insure every employee; and d) submit this gradual insuring plan to Asics.

January 24, 2011: Factory is recommended to submit the progressive coverage plan for social security to ensure 100% coverage for all of the workers in the factory.

2. Factory is recommended to compensate for unpaid public holiday work for piece rate workers based on local law.

### Deadline

06/30/2011

### Date:

1. Factory will encourage and be sure to cover social security for all factory workers by the end of December 2010.

September 25, 2010: Factory postponed social coverage plan and re-planned target date. Factory will cover social security for 70% of migrant workers in December 2010, increasing to 80% in June 2011. Factory will cover 100% for newcomers from beginning.

January 24, 2011: Factory has submitted plan for social security coverage for migrant workers. Plan says factory will cover social security for 70% of migrant workers in December 2010, 80% in June 2011 and 100% for all migrant workers in December 2011.

2. Factory acknowledged miscalculation of paying under legal requirements during public holidays for piece rate workers and will compensate by June 2010.



Supplier CAP:

**Supplier CAP 12/26/2011** 

Date:

Action Taken:

1. There are 63 employees total in factory; only 42 are enrolled in social insurance program. Among the rest of the 21 uncovered employees, 6 are retired and do not need to be included. The other 15 employees will be enrolled in the social insurance program within 2011 as committed by factory management.

July 2010: Factory provided social insurance for 38 out of 64 employees.

August 31, 2010: Factory provided commercial insurance for rest of the 26 employees.

<u>January 18, 2011</u>: According to factory report, all 29 local workers and 9 of all 35 migrant workers are covered by public social security. 26 of 35 migrant workers are not yet covered by public social security, but covered by commercial social security as a temporary measure. Factory is aimed at complying with the local law and for 100% social security coverage for all factory workers by the end of 2010.

<u>January 24, 2011</u>: The current completion plan for social security participation is December 2011, but factory has decided to modify the plan and moved up to complete it in early January 2011. Now, all 66 workers are entirely participating in social security.

July 13, 2011: Factory has taken action to let all workers join social security; however, currently workers are leaving factories that do not favor joining the social security system. Benefits for social security are important for workers, but it is said that some local labor bureaus tolerate workers refusing to join the system. We think it is essential to respect the workers' will, whether or not they take part in the system. We keep following up and continue worker awareness for the importance of social security system and encourage them to join working with factory. We required factory to reschedule the target participation level.

2. No violation of below local minimum wage observed during audit.

<u>July 19, 2011</u>: Factory back paid compensations by June 2010, conducted labor law trainings and posted labor-related laws in facility, such as public holiday compensation.

<u>September 1, 2011</u>: Factory is covering social security gradually according to their coverage plan. Factory has covered social security for 71.9% of workers against their coverage plan target of 70% in June, and 85.7% for 85% in August.

October 10, 2011: Currently, factory has 60 workers, including 5 pensionaries. They have met the target, covering social security for 90.9%, or 50 of 55 workers, in September.



Plan		No
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**Complete:** 

Plan Complete

Date:

### Wages, Benefits and Overtime Compensation: Minimum Wage

WBOT.2 Employers shall pay workers at least the legal minimum wage or the prevailing industry wage, whichever is higher. (S)

### Noncompliance

Explanation: 1 worker was paid RMB 697 in March 2010 and RMB 620 in April 2010, lower than the

local minimum wage of RMB 960 per month.

Legal Reference: China Labor Law, Article 48

Plan Of

1. Factory is recommended to pay the minimum wage.

Action:

2. Factory is recommended to investigate reasons why they could not pay minimum

wage.

September 21, 2010: Factory is recommended to oversee and reassess hiring process

and add additional procedures to avoid common errors if necessary.

Deadline

10/31/2010

Date:

Supplier

Employee guit the job. Factory will not hire inexperienced sewers anymore.

CAP:

**Supplier CAP** 06/30/2010



Action Taken:

July 29, 2010: According to factory report, factory management internally put in place that implementation of minimum wage payment should be taken in practice for all workers, based on local labor bureau's latest stipulation for minimum wage. Ensure all workers are aware of minimum wage updates. Due to delayed notice of labor contract discontinuing at end of probationary period of 3 months, worker has quit job suddenly and is still reserved back payment.

<u>August 15, 2010</u>: Worker who left factory suddenly was a pregnant worker. She was retired from factory to have the baby. Worker re-entered factory after she had baby, but shortly afterwards left the factory. Labor contract was signed and kept in factory. When factory phoned the contact address left on her resume, no one answered the phone. Unpaid payment is reserved in factory.

<u>January 24, 2011</u>: Factory has posted labor-related laws in facility, such as minimum wage, for the purpose of workers' awareness and update. Factory and trade union representatives signed on minimum wage notice as confirmation of wage update.

Plan Yes

Complete:

Plan 06/30/2010

Complete Date:



### Wages, Benefits and Overtime Compensation: Payment for All Hours Worked

WBOT.7 Workers shall be paid for all hours worked in a workweek. Calculation of hours worked must include all time that the employer allows or requires the worker to work. (S)

### **Noncompliance**

**Explanation:** Some piece rate workers came in around 30 minutes early in morning and sometimes

worked during 1 hour lunch break. These hours were not calculated as hours of work.

Plan Of Action:

1. Factory recommended to pay premium for OT beyond set number of hours a day.

2. Factory recommended to fix lunch break and write this down in company regulations.

July 29, 2010: Factory recommended to ensure all workers aware of lunch break period.

<u>August 15, 2010</u>: Factory is recommended to provide written rules of working hours and to be sure all workers are aware of working hours through supervisors. Factory is requested to submit rules of working hours and records for workers' awareness.

Deadline

10/31/2010

Date:

Supplier

CAP:

Some workers were working 10 - 30 minutes early in advance. Workers are requested to work get done during office hours. Factory has given notice to every worker that they

should work in regular working hours only.

**Supplier CAP** 06/30/2010

Date:

Taken:

Action August 15, 2010: According to agent visit, it is found that factory has written policy of

working hours in factory, but they have not ensured that all workers are aware of it.

Workers are requested to get work done during office hours.

January 24, 2011: Factory has already posted working hours in a prominent area of

workplace for workers' awareness in April 2010.

Plan Yes

Complete:

Plan 08/13/2010

Complete Date:

7



### Wages, Benefits and Overtime Compensation: Wage Receipt

WBOT.27 All payments of wages and benefits in cash and in-kind made directly to the worker must be properly documented and their receipt and accuracy must be confirmed by the relevant worker in writing (signature, thumbprint, etc.). No one can receive wages on behalf of a worker, unless the worker concerned has, in full freedom, authorized in writing for another person to do so. (P)

### Noncompliance

Explanation: Payment records were not confirmed by workers in writing (signature, thumbprint, etc.)

after November 2009.

Legal Reference: Provisional Regulations on Payment of Wages, Article 6

Plan Of Factory is recommended to ensure employees' confirmation and signature on payment

Action: statement.

August 15, 2010: Agent is recommended to submit records of workers' signatures as

evidence.

Deadline 09/30/2010

Date:

Supplier Factory obtained workers' signatures on pay envelope from June 21, 2010. In the past, CAP:

factory only handed statements to workers because wages paid through bank transfer.

**Supplier CAP** 06/21/2010

Date:

**Action** August 2, 2010: According to agent visit, it is confirmed that factory has payment

Taken: records with workers' signatures.

September 25, 2010: Agent has provided several payment records with workers'

signatures as evidence.

Plan Yes

**Complete:** 

Plan 09/24/2010

Complete Date:



### Forced Labor: Employment Terms/Voluntary Agreement

F.3 Employment terms shall be those to which the worker has voluntarily agreed, in as far as those terms do not fall below provisions of local laws, freely negotiated and valid collective bargaining agreements, or the FLA Code. (P)

### Noncompliance

**Explanation:** Factory signed labor contracts with workers who joined factory before 2010, but not

with those who joined after January 2010.

Legal References: China Labor Contract Law, Articles 10 and 17

Plan Of Factory is recommended to work on immediately signing labor contracts with all

Action: workers.

August 15, 2010: Agent is recommended to submit to Asics the labor contracts for

confirmation of usage.

**Deadline** 09/30/2010

Date:

**Supplier** Factory signed contracts on July 6 with 9 workers who joined after January 2010.

CAP:

**Supplier CAP** 07/06/2010

Date:

Action September 25, 2010: According to agent report, it is confirmed that 9 new workers in

**Taken:** 2010 signed labor contracts. 7 out of 9 workers are in the probation period.

Plan Yes

**Complete:** 

**Plan** 06/30/2010

Complete Date:



### Freedom of Association: Right to Freely Associate

FOA.2 Workers, without distinction whatsoever, shall have the right to establish and, subject only to the rules of the organization concerned, to join organizations of their own choosing without previous authorization. The right to freedom of association begins at the time that a worker seeks employment, and continues through the course of employment, including eventual termination of employment, and is applicable as well to unemployed and retired workers. (S)

### **Noncompliance**

Explanation: FLA Comment: The Chinese constitution guarantees Freedom of Association (FOA); however, the Trade Union Act prevents the establishment of trade unions independent of the sole official trade union - the All China Federation of Trade Unions (ACFTU). According to the ILO, many provisions of the Trade Union Act are contrary to the fundamental principles of FOA, including the non-recognition of the right to strike. As a consequence, all factories in China fall short of the ILO standards on the right to organize and bargain collectively. However, the government has introduced new regulations that could improve the functioning of the labor relations mechanisms. The Amended Trade Union Act of Oct. 2001 stipulates that union committees have to be democratically elected at members' assemblies and trade unions must be accountable to their members. The trade union has the responsibility to consult with management on key issues of importance to their members and to sign collective agreements. Trade unions also have an enhanced role in dispute resolution. In Dec. 2003, the Collective Contracts Decree introduced the obligation for representative trade unions and employers to negotiate collective agreements, in contrast to the previous system of non-negotiated administrative agreements.

### Plan Of Action:

Factory is recommended to regularly organize awareness training about FOA rights.

- 1. Factory recommended to establish forum for dialogue between employer and employee.
- 1.1. Factory is recommended to have written policy for system of dialogue between employer and employee.
- 1.2. Factory is recommended to establish Labor-Management Committee and H&S Committee, then to hold committee meetings regularly.
- 1.3. Factory is recommended to establish a consultation window in workers' union.

August 15, 2010: Factory recommended to maintain records of Labor Committee meetings and review/remake internal rules for encouraging worker dialogue channels.

September 15, 2010: Factory recommended to submit written democratic mechanism to Asics.



Deadline

06/30/2011

Date:

Supplier CAP:

<u>August 15, 2010</u>: According to factory, they will discuss internally about democratic mechanism for choosing workers' representatives, ensuring for workers' dialogues. It is

planned to complete the mechanism at the end of September 2010.

**Supplier CAP** 

Date:

Action Taken:

July 29, 2010: According to factory report, there is a union in place in factory; workers

and management have had dialogue meetings once a year since 2005.

January 24, 2011: Worker trainings for FOA are carried out by trade union. Factory has explained about this right to workers as well. After elections for current trade union representatives were held, the next round of elections is scheduled to be held around December 2010. All affected employees on the date of the election are entitled to vote for employee representatives. This factory is small and most workers have worked for long years. Factory sees the value of being on an equal footing with workers to find out the solution to problems, rather than insisting the rights of each other. Owner says that they put the workers' care as most paramount for factory management. Dialogue Committee works for communication and solutions to complaints and requirements from workers.

Hom workers

No

Complete:

Plan

Plan Complete



#### Freedom of Association: Grievance Procedure

FOA.26 Employer shall have in place written grievance procedures that allow first an attempt to settle grievances directly between the worker and the immediate supervisor but that, where this is inappropriate or has failed, it is possible for the worker to have the grievance considered at one or more steps, depending on the nature of the grievance and the structure and size of the enterprise. Employers shall ensure that the grievance procedures and applicable rules are known to workers. (P)

### **Noncompliance**

Explanation: Document review and worker interviews revealed that there was no written grievance

procedure in factory.

Plan Of 1. Factory is recommended to have a written grievance policy. Action:

2. Factory is recommended to post grievance policy.

3. Factory is recommended to orally inform employees about grievance policy.

<u>August 13, 2010</u>: Factory is recommended to send instructions on how workers' letters are treated. Factory is recommended to send grievance letters from workers after

setting opinion box in factory.

Deadline

10/31/2010

Date:

**Supplier CAP:** Factory has issued and posted a written grievance policy.

**Supplier CAP** 06/15/2010

Date:

Action Taken: July 2010: According to factory report, they have instructed and posted instructions on

how workers use the suggestion box, to make sure all workers are aware of it.

<u>August 15, 2010</u>: According to agent visit, workers' grievance mechanism built and grievances are submitted to factory management through suggestion box or reported to supervisors verbally. Grievance mechanism instructions posted aside suggestion box

to ensure all workers are aware at anytime.

Plan Yes

Complete:

Plan 09/24/2010

Complete Date:



### Harassment or Abuse: Discipline/Review of Disciplinary Action

H&A.3 The disciplinary system shall include possibilities for workers to have disciplinary action imposed on them reviewed by someone at a higher managerial position than the manager who imposed the disciplinary action. In addition, such a system shall include the ability of a worker to appeal and/or question any disciplinary action against him or her and/or have a third party of his or her choice present when the disciplinary action is being imposed. (P)

### **Noncompliance**

**Explanation:** Disciplinary system did not include the ability for a worker to appeal and/or question any disciplinary action against them and/or have a third party of their choice present when the disciplinary action was being imposed.

Plan Of Action:

Factory is recommended to:

- 1. Establish written grievance channels policy and procedure and make sure all workers are aware of them.
- 2. Establish Discipline Committee and give workers a fair and impartial chance for argument on their disciplinary actions.
- 3. Make sure all workers are aware that if they (workers) do not remedy their behavior after oral and/or documented reprehension, they might receive punitive dismissal.
- 4. Post grievance channel phone number of local labor bureau for workers' consultation as needed.
- 5. Establish neutral Grievance Committee by in-house or external third party. Factory is recommended to collect and solve workers' grievances through this committee.
- 6. Post owner's (factory manager's) direct phone number as one of grievance channels.

July 2010: Factory recommended to include the sentences of workers' appeal rights against disciplinary action. Is workers' choice to present to local labor bureau in cases where disciplinary action is being imposed.

Deadline

10/31/2010



Supplier CAP:

Factory has established and posted written grievance policy. Factory has posted the phone number of local labor bureau and factory manager.

<u>July 29, 2010</u>: According to factory report, factory has mentioned in factory rules additional sentences regarding workers' appeals against disciplinary action and workers' chances for applying to labor bureau on the disciplinary action being imposed. Factory will set up Disciplinary Committee among trade union and management. Factory will post phone number of local labor bureau and factory manager. Factory will establish a committee of gathering each division's representatives.

Supplier CAP Date:

07/22/2010

Action Taken:

<u>August 15, 2010</u>: According to agent visit, agent reported that factory told them there were regulations for Disciplinary Committee and meeting reports in factory already; however, FLA auditors did not check through them. One of the reasons was that factory did not mention the existence of regulations and records to auditors. Therefore, auditors had judged there was no appealing or questioning system for workers against disciplinary actions.

<u>September 25, 2010</u>: According to agent report, they have confirmed the documents about disciplinary systems.

January 24, 2011: According to factory report, they had no intention of taking disciplinary action in factory, even though they provided the written policy. Factory is discussing with trade union about creating incentive scheme. The basic disemployment clauses are included in written company regulations, but there are no monetary fine clauses. Workers' letters are collected twice a month from suggestion box and consulted with trade union. Factory reactions are posted on bulletin board. If workers feel it is insufficient or illogical, they can voice complaints to factory and get an effective response. Company regulation mentioned they are free to go to local authority, such as the labor bureau, if they have a conflict with factory.

Plan Yes

09/24/2010

Complete Date:

Plan

Complete:



### **Child Labor: Employment of Young Workers**

CL.6 Employers shall comply with all relevant laws that apply to young workers (i.e., those between the minimum working age and the age of 18) including regulations relating to hiring, working conditions, types of work, hours of work, proof of age documentation, and overtime. (P)

### **Noncompliance**

Explanation: There was 1 juvenile worker in factory, but factory did not register use of juvenile workers with local labor bureau and did not provide medical exams for this juvenile worker according to legal regulations. It was also noted that this worker worked overtime in past 3 months, although local law requires that employer shall not arrange for juvenile workers to work at night shift and overtime.

> Legal References: Regulations on Protection of Young Workers, Articles 6 and 9; Regulations on Labor Protection of [Province name] Province, Article 33

### Plan Of Action:

- 1. Factory is recommended to list young workers and conduct regular health checks.
- 2. Factory is recommended to register young workers with the local labor bureau according to the law.
- 3. Factory is recommended to organize a manager training regarding the protection of young workers.
- 4. Factory shall not require young workers to do hazardous work, overtime and night shift.

## Deadline

10/31/2010

### Date:

### Supplier CAP:

- 1. Factory conducted a health check on July 22.
- 2. Factory registered young worker with local labor bureau.
- 3. Factory organized manager training regarding the protection of young workers.
- 4. Factory has ended overtime work on June 28.

### Supplier

07/22/2010

**CAP Date:** 



Action August 15, 2010: According to factory report, factory has submitted evidence photo to

Taken: Asics.

<u>January 24, 2011</u>: 1 worker was registered 1 year younger. Age modification has been applied to local labor bureau on July 6, 2010. Health check conducted July 10, 2010.

<u>June 24, 2011</u>: We have inquired for factory to show us registration record of young workers and manager training records for young workers. Factory responded that local labor bureau currently does not accept applications for the registration of young workers. Therefore, factory has no other choice but to hire statutory working-age workers only, and no younger workers exist on their site. As there are no young workers in factory, no manager training on the protection of young workers is organized.

July 13, 2011: No juvenile workers observed during audit.

Plan Yes

**Complete:** 

Plan Complete Date:

16



### Non-Discrimination: Medical Examination

D.11 Employers are allowed to require routine medical examination for fitness as a condition of recruitment or continued employment. Such examination shall, however, be strictly limited to assess general fitness, and not include testing for any disease or illness, such as HIV/AIDS, that does not have an immediate effect on a person's fitness and/or is not contagious. (P)

### **Noncompliance**

Explanation: Annual medical examination contained blood test for Hepatitis B, which might cause

discrimination against HBV carriers.

Legal Reference: Provisions on Employment Services and Employment Management,

Article 19

Plan Of Action:

Factory has the right to use health checks as a means for objectively evaluating a candidate's qualifications, character and fitness. Factory is recommended to utilize

health checks at hiring, for proper assignment and health care, only after entering the factory. Factory is recommended to not use unlawful discrimination (or employment discrimination), such as the decision to hire. Prevailing social prejudice for hepatitis virus exists. To protect candidate's right of privacy, factory recommended to make sure to explain the purpose of hepatitis check and to take written consent from candidate.

Deadline

12/31/2010

Date:

**Supplier** Factory has conducted regular annual health checks and already implemented 2010 CAP:

health check in July 10. Factory has ended the blood test for Hepatitis B from this year.

**Supplier CAP 07/10/2010** 

Date:

**Action** August 15, 2010: According to agent visit, agent confirmed that factory has ended blood

Taken: test for Hepatitis B virus from July 10th health check.

Plan Yes

Complete:

Plan 08/13/2010

Complete Date:

17



#### **Code Awareness:**

GEN.3 Develop a secure communications channel, in a manner appropriate to the culture and situation, to enable Company employees and employees of contractors and suppliers to report to the Company on noncompliance with the workplace standards, with security that they shall not be punished or prejudiced for doing so.

### Noncompliance

Explanation: Puma had a contact number for confidential noncompliance reporting; however, there

was no confidential noncompliance reporting mechanism allowing factory workers to

contact Asics.

Plan Of Action:

Factory is recommended to:

1. Put Asics' grievance contact seal at the end of Code of Conduct (CoC) poster.

2. Establish open policy grievance channel, such as direct consulting with employer and employee; consulting with labor union; setting up suggestion boxes; H&S Committee, etc.

- 3. Approach workers in a family-like way.
- 4. Record monthly grievances and factory reactions.
- 5. Set up grievance columns and control numerics for analyzing and graphing out.

### **Options:**

- 1.1. Factory is recommended to post phone number of grievance channel of local labor bureau for workers' consultation as needed.
- 1.2. Factory is recommended to establish neutral Grievance Committee by in-house or external third party. Factory is recommended to collect and solve workers' grievances through this committee.
- 1.3. Factory is recommended to post owner's (factory manager's) direct phone number as one of the grievance channels.

Deadline

10/31/2010



Supplier

CAP:

Factory attached Asics' grievance contact seal at end of CoC poster. In order to deal with workers' grievances, factory has set up opinion boxes and H&S Committee since factory's establishment. Factory established neutral Grievance Committee consisting of representatives from each section, and posted factory manager's direct phone number.

Supplier CAP 07/19/2010

Date:

Action August 15, 2010: According to agent visit, it is confirmed that factory has posted the

**Taken:** contact number for confidential noncompliance reporting direct to Asics.

Plan Yes

**Complete:** 

Plan 08/13/2010

Complete Date:

### **Health and Safety: Written Health and Safety Policy**

H&S.3 Employers are required to develop, maintain and regularly review a written health and safety policy. The policy must, at the very least, be aimed at complying with legal minimum safety and health standards, regulations and procedures. (P)

### **Noncompliance**

**Explanation:** There was no written health and safety policy in factory, which must, at the very least,

be aimed at complying with legal minimum H&S standards, regulations and procedures.

Plan Of

1. Factory recommended to establish written H&S policy and post it in prominent place.

Action:

2. Factory is recommended to organize H&S training to related workers.

Deadline

11/30/2010

Date:

Supplier

Factory will establish a written H&S policy and post it in prominent place.

CAP:

August 2, 2010: Factory requested to submit H&S policy to Asics.



**Supplier CAP** 09/30/2010

Date:

**Action** September 25, 2010: Factory has submitted written H&S policy photo to Asics.

Taken:

Plan Yes

**Complete:** 

Plan 09/24/2010

Complete Date:

### **Health and Safety: Permits and Certificates**

H&S.8 The employer shall at all times be in possession of all legally required and valid permits and certificates related to health and safety issues, such as those related to the purchase and storage of chemicals, fire safety inspections, inspection of machinery, and (chemical) waste disposal. (P)

### Noncompliance

Explanation: No Structure Safety Certificate for all buildings could be provided for auditors' review

during audit.

Legal Reference: China Construction Law, Article 61

Plan Of Action:

Factory recommended to apply for construction certificate from local authorities.

Deadline

Supplier

10/31/2010

Date:

Factory will apply for construction certificate from local authority.

CAP:

August 2, 2010: Factory recommended to submit copy of construction certificate to

Asics.

**Supplier CAP** 09/30/2010



Action August 8, 2010: According to factory report, factory has applied for construction

**Taken:** certificate from local authority.

September 25, 2010: According to agent report, factory has provided a construction

certificate from local authority. The evidence copy has been sent to Asics.

Plan Yes

**Complete:** 

Plan 09/24/2010

Complete Date:

### Health and Safety: Evacuation Requirements and Procedure

H&S.9 All applicable legally required or recommended elements of safe evacuation (such as posting of evacuation plans, the installation and maintenance of an employee alarm and emergency lighting systems, ensuring aisles/exits are not blocked and that workers are not blocked within their workstations, employee education, evacuation procedures, etc.) shall be complied with. Workers shall be trained in evacuation procedures. Alarm systems shall be regularly tested and evacuation drills shall be undertaken at least annually. (S)

### **Noncompliance**

**Explanation:** On-site examination revealed that there were no emergency lights at 1 of 2 exit doors

in canteen, and 2 of 5 exit doors in production workshop.

Legal Reference: Code for Design of Building Fire Protection and Prevention (GB50016-

2006), Article 11.3.1

Plan Of

Action:

Factory is recommended to:

- 1. Make sure to provide exit signs, emergency lights and evacuation plans for all workshops.
- 2. Conduct periodic inspections to make sure all emergency equipment is at acceptable levels.
- 3. Appoint a responsible person for periodical inspections.

<u>August 2, 2010</u>: Factory requested to send a copy of evacuation plan posted at workshop, and photos of exit signs and emergency lights in canteen and workshops.



Deadline

10/31/2010

Date:

Supplier

1. Factory has provided exit signs, emergency lights and evacuation plans to all

**CAP:** workshops and canteen.

2. Factory appointed a responsible person and started to conduct periodic inspections.

**Supplier CAP** 06/30/2010

Date:

Action September 15, 2010: Agent confirmed factory has provided exit signs, emergency lights

**Taken:** and evacuation plans at appropriate places in canteen and workshops. Agent has

confirmed Fire Extinguisher Log record as well as posted instructions for extinguisher use. However, name and titles of a responsible person could not be confirmed yet.

<u>September 25, 2010</u>: Factory has submitted the photo copy for evidence.

Plan Yes

**Complete:** 

Plan 09/24/2010

Complete



### Health and Safety: Safety Equipment and First Aid Training

H&S.10 All safety and medical equipment (such as fire fighting equipment, first aid kits, etc.) shall be available in sufficient numbers throughout the factory, maintained and stocked as prescribed and easily accessible to workers. A sufficient number of workers shall be trained in first aid and fire fighting techniques. (S)

### **Noncompliance**

**Explanation:** During factory walkthrough, it was noted that:

- 1. There were no fire fighting facilities in small warehouse on 2nd floor of production building.
- 2. There was no first aid kit placed in production workshop.

Legal References: 1. China Fire Prevention Law, Article 16; 2. China Law on Prevention and Control of Occupational Diseases, Article 23

# Plan Of Action:

Factory is recommended to:

- 1. Provide appropriate quantity of extinguishers according to China Fire Prevention Law and other related laws. Extinguisher locations: Factory recommended to place extinguishers 20m apart. Large-size extinguishers allowed to be placed 30m apart. Interval length 20m means actual walking distance in straight line. If workplace is crowded and mixed, factory recommended to place extinguishers closer than 20m. When there are sprinklers or fire hydrants, factory may relax these standards.
- 2. Provide first aid kit in every workplace; record and maintain injury log; and regularly check and replenish medical supplies.

Deadline

10/31/2010

Date:

Supplier CAP:

- 1. Factory has placed fire extinguishers in every room on June 30.
- 2. Factory has provided first aid kits for every workplace and office on June 15.

Supplier

06/30/2010

**CAP Date:** 



Action Taken:

<u>August 8, 2010</u>: Factory submitted evidence photo of providing extinguishers to every room and first aid kits to workshop to FLA.

<u>September 15, 2010</u>:

1. Agent confirmed extinguishers provided in right places in workshops, warehouse and dormitory and that responsible person checks extinguisher conditions at beginning of every month and takes records.

2. Agent confirmed first aid kits are provided to workshops, office and dormitory. It is confirmed that list of necessary medicines and injury records are also provided. Factory manager has responsibility of checking whether medicines are sufficiently provided.

Plan

Yes

Complete:

**Plan** 09/24/2010

Complete Date:

24



### **Health and Safety: Chemical Management and Training**

H&S.13 All chemicals and hazardous substances shall be properly labeled and stored in accordance with applicable laws. Labels shall be placed in the local language and the language(s) spoken by workers, if different from the local language. Workers shall receive training, appropriate to their job responsibilities, concerning the hazards, risks and the safe use of chemicals and other hazardous substances. (S)

### **Noncompliance**

**Explanation:** On-site observations revealed that drinking water bottles were used as lubricating oil containers without any labels in sewing workshop.

Legal Reference: Regulations on Safety in Workplaces Where Chemicals Are Used, Article 12

# Plan Of Action:

Factory is recommended to:

- 1. Post warnings about hazardous machine operations and the use of chemical substances. ("Danger" or "Warning" displays; posting the way to work safely; labeling chemical containers, etc.)
- 2. Be sure operators are aware of safe work, along with easy-to-follow instructions.
- 3. Organize periodic training to operators on safe usage of machines; chemical handling; impact on health and human body; emergency procedures and primary contact point; and wearing PPE.
- 4. Issue a policy about dangerous and hazardous work.
- 5. Develop a training plan.
- 6. Inform Asics of trainings' scheduled dates.
- 7. Report to Asics about training contents, training hours, instructor, trainee numbers and training pictures after conducting training.

<u>September 15, 2010</u>: Factory requested to label lubricating oil container and post warning in workshop and to send Asics the evidence photos.

Deadline

10/31/2010



Supplier

1. Factory has used dedicated bottles for lubricating oil container.

CAP:

2. Factory has posted warnings in Chinese, English and Japanese languages since

establishment of the factory.

Supplier CAP Date:

06/15/2010

Action

September 15, 2010:

Taken:

1. According to agent report, it was found that factory has not yet labeled lubricating oil container, even though they've provided containers designed for chemical substances.

2. According to agent report, it was found that factory has not yet posted warnings in

factory.

(September 25, 2010) Factory has sent to Asics evidence photos for labeling lubricating

oil container and posting warnings in workshops.

Plan Yes

Complete:

Plan 09/24/2010

Complete



### Health and Safety: Ventilation/Electrical/Facility Installation and Maintenance

H&S.17 All necessary ventilation, plumbing, electrical, noise and lighting services shall be installed and maintained to conform to applicable laws and in such a manner as to prevent or minimize hazardous conditions to workers in the facility. (S)

### Noncompliance

**Explanation:** Visual inspections revealed that electrical wires were exposed and there was no safe

cover for electrical panel in power generating room.

Legal Reference: General Guide for Electrical Safety (GB/T13869-2008), Article 4.4

Plan Of Factory is recommended to attach safety cover to electrical panel and seal electrical

**Action:** wires in power generating room.

**Deadline** 10/31/2010

Date:

**Supplier** Factory has attached safety cover to electrical panel and sealed electrical wires in

**CAP:** power generating room.

**Supplier CAP** 06/22/2010

Date:

Action September 25, 2010: Agent confirmed factory has attached safety cover to electrical

**Taken:** panel and sealed electrical wires in power generating room.

Plan Yes

**Complete:** 

Plan 09/15/2010

Complete



### Health and Safety: Machinery Maintenance and Worker Training

H&S.18 All production machinery, equipment and tools shall be regularly maintained and properly guarded. Workers shall receive training in the proper use and safe operation of machinery, equipment and tools they use. Employers shall ensure safety instructions are either displayed/posted near all machinery or are readily accessible to the workers. (S)

### Noncompliance

**Explanation:** During walkthrough, it was observed that:

1. About 40% of sewing machines in factory were not equipped with needle guards.

2. Safety guards of cutting machine removed in cutting department.

Legal Reference: Machinery Safety Guard Requirement (GB 8196-87), Article 2.2.1

Plan Of

1. Factory recommended to equip needle guards for every sewing machine.

**Action:** 

2. Factory recommended to replace safeguards of cutting machine in cutting

department.

Deadline

10/31/2010

Date:

Supplier CAP:

1. Factory has equipped needle guards for every sewing machine.

2. Factory has replaced safeguards of cutting machines. Factory will conduct training on

proper use and safe operation of sewing and cutting machines.

**Supplier CAP** 06/25/2010

Date:

Action September 15, 2010: Agent confirmed that needle guards for every sewing machine

**Taken:** and safeguards for cutting machines were equipped appropriately.

Plan Yes

**Complete:** 

Plan 09/15/2010

Complete



### **Health and Safety: Sanitation in Dormitories**

H&S.28 All dormitories shall be kept secure, clean and have safety provisions (such as fire extinguishers, first aid kits, unobstructed emergency exits, emergency lighting etc.). Emergency evacuation drills shall also be conducted at least annually. (S)

### **Noncompliance**

**Explanation:** No safety provisions, such as first aid kits and fire fighting facilities in dormitory; no

emergency evacuation drill conducted at least annually in rented dormitory.

Legal Reference: China Fire Prevention Law, Article 16

Plan Of Action:

Factory is recommended to:

1. Install first aid kits and fire extinguishers in dormitory.

2.1. Make a plan about conducting evacuation drills.

2.2. Implement evacuation drills, and then send reports and photographs to Asics.

<u>September 25, 2010</u>: Agent and factory requested to report number of participants, date and results of evacuation drills. Agent requested to confirm whether evacuation drills were instructed by local fire bureau.

Deadline

06/30/2011

Date:

Supplier

1. Factory installed first aid kits and fire extinguishers in dormitory on July 23.

CAP:

2. Factory implemented evacuation drill on July 23.

**Supplier CAP 07/23/2010** 

Date:

Action <u>Septe</u>

September 25, 2010:

Taken:

1. Agent confirmed providing extinguishers and first aid kits.

2. Agent confirmed pictures of emergency evacuation drill. However, agent did not confirm whether drills were self-training or instructed by local fire bureau.

<u>September 25, 2010</u>: According to agent report, fire drill and evacuation drill conducted once in 2 years. In 2010, fire drill conducted July 8th and evacuation drill conducted July 23rd with all 70 workers and staff.



Plan Yes

Complete:

Plan 09/24/2010

Complete Date:

### **Hours of Work: Annual Leave**

HOW.14 Employers shall provide workers with paid annual leave as required under local laws, regulations and procedures. (S)

### Noncompliance

Explanation: Factory did not provide paid annual leave for workers in accordance with local law

requirements.

Legal Reference: Regulations on Paid Annual Leave for Employees, Article 3

Plan Of Factory recommended to provide paid annual leave for workers according to local law

Action: requirements.

August 15, 2010: Factory recommended to review awareness of paid leave and revise

factory rule.

Deadline 12/31/2010

Date:

**Supplier** CAP:

**Supplier CAP** 06/20/2010

Date:

Action September 25, 2010: Agent confirmed factory submanager responsible for ensuring all Taken:

workers are aware of what is paid leave and of procedures for taking paid leave.

January 24, 2011: According to country's law, factory has provided paid annual leave for workers. Factory posted labor-related laws in facility, such as holidays for the purpose

of workers' awareness and update.



Plan Yes

Complete:

**Plan** 09/24/2010

Complete Date: