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# EEOC v. Swissport Fueling

Judge G. Murray Snow

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# EEOC v. Swissport Fueling

#### Keywords

EEOC, Equal Employment Opportunity Commission, Swissport Fueling, 2:10-cv-02101-GMS, Transportation, Race, African American, Black, Hostile Work Environment, Retaliation, Constructive Discharge

# IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF ARIZONA

Equal Employment Opportunity
Commission,

Plaintiff,

vs.

Swissport Fueling, Inc.,

Case No.: 2:10-cv-02101-GMS

CONSENT DECREE

Defendant.

**IT IS ORDERED** granting the parties' Joint Motion to Enter Consent Decree (Doc. 531).

#### I. RECITALS

1. This matter was instituted by Plaintiff, Equal Employment Opportunity Commission ("Commission" or "Plaintiff" or "EEOC"), an agency of the United States government, alleging that Defendant, Swissport Fueling, Inc., ("Swissport" or "the Company") subjected certain African employees to a racially hostile work environment and retaliated against employees and former employees who opposed the harassment and/ or participated in proceedings, including but not limited to disciplining, discharging and/ or constructively discharging employees. At trial in March 2014, a jury found for

Swissport on all counts alleged by the EEOC on behalf of six of the fourteen remaining claimants and the jury was hung on eight of the hostile work environment claims.

- 2. The parties desire to resolve the issues raised in this lawsuit to avoid the time, expense and uncertainty of further contested litigation. The EEOC and Swissport expressly acknowledge that this Consent Decree ("Decree") is the compromise of disputed claims, that Swissport denies all the claims, and that there has been no finding of any liability on the part of Swissport.
- 3. The Parties to this Decree are the Plaintiff EEOC and the Defendant Swissport.
- 4. The Parties, desiring to settle this action by an appropriate Decree, agree to the jurisdiction of this Court over the Parties and the subject matter of this action, and agree to the power of this Court to enter a Consent Decree enforceable against Defendant.
- 5. As to the issues resolved, this Decree is final and binding upon the Parties and their successors and assigns.
- 6. For the purpose of amicably resolving disputed claims, the Parties jointly request this Court to adjudge as follows.

# IT IS ORDERED, ADJUDGED, AND DECREED AS FOLLOWS: II. JURISDICTION

7. This Court has jurisdiction over the Parties and subject matter of this action and the parties have waived the entry of findings of fact and conclusions of law.

#### III. TERM AND SCOPE

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8. Term: The duration of this Decree shall be eighteen (18) months from the date of signing by the Court.

9. Scope: The terms of this Decree shall apply to Defendant's into-plane fueling facility in Phoenix, Arizona.

### IV. ISSUES RESOLVED

10. This Decree resolves the claims alleged in the above-captioned lawsuit, and constitutes a complete resolution of all of the Commission's claims of unlawful employment practices under Title VII. This includes all claims that arise from Charge of Discrimination Numbers 540-2007-03253, 540-2007-03418, 540-2007-03855, 540-2007-03856, 540-2007-03853, 540-2007-03603, 540-2007-03851, 540-2007-03849, 540-2007-03850, 540-2007-03432, 540-2007-03477, 540-2007-03847, 540-2007-03848, 540-2007-03417, 540-2007-03846, 540-2007-03254, 540-2007-03852, 540-2007-03087, 540-2010-02691, 540-2010-02824, 540-2014-00952 filed by Michael Aba, Elguzouli Abaker, William Aguek, Lewis Andoh, Emmanuel Crispo, Alhaj-Elisa Dada, Joseph Gindallang, Abdelmoneim Korsi, Alor Kual, Gabriel Maduok, Agot Mil, Abraham Ngon, William Obur, Obariya Olai-Chu, Garang Ken-Guot, Togo Peter, Foday Sillah, Godwin Torue, Sonie Malikee, and William Aculey; all claims that arise from the factual allegations in the Complaint filed in this case; and all claims asserted by the EEOC on behalf of any individual in the course of this lawsuit.

The parties further agree that, as part of this Consent Decree, they expressly waive the right to appeal any prior ruling by the Court in this lawsuit.

11. Defendant and its officers, agents and employees will not interfere with the

relief herein ordered, but shall cooperate in the implementation of this Decree.

#### V. CLASS RELIEF

- 12. Judgment is hereby entered in favor of the Commission and against Defendant in the amount of \$250,000 (two hundred fifty thousand dollars) for monetary relief on behalf of the Charging Parties and the class of aggrieved individuals identified by EEOC as individuals entitled to relief pursuant to this Decree and referred to herein as "Class Members."
- Parties' or the Class Members' agreement to: (a) maintain as confidential the terms of this Decree or the allegations of the case; (b) waive their statutory right to file a charge in the future with any federal or state anti-discrimination agency for matters arising after the date of the Consent Decree, or (c) promise not to reapply for a position at Defendant's Phoenix into-plane facility.
- 14. This Consent Decree resolves all claims of the Commission against Defendant on behalf of Charging Parties, all Class Members, and any other individuals for whom the EEOC has sought relief in this lawsuit, including claims for back pay, front pay, compensatory and punitive damages, injunctive relief, interest, attorney's fees and costs arising out of the issues relating to this lawsuit or to any claims on file at the time of the Consent Decree with the EEOC or other federal or state anti-discrimination agency.
  - 15. EEOC retains the sole discretion to determine allocations of monetary

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relief to back pay in a gross amount, less statutory withholdings required by law and compensatory damages and to determine each Charging Party and Class Member's individual allocations according to the claims process described below:

- 15.1. Class Distribution List. After notice to the Charging Parties and Class Members entitled to relief under this Decree and an opportunity for appeal (as provided in ¶ 15.3 B. below), EEOC will provide Defendant, via email and US mail, a Final Class Distribution List in the form of an Excel spreadsheet, containing the following information for Charging Parties and each Class Member: name, mailing address, total claim share amount allocated for back pay at a gross amount and for compensatory damages.
- 15.2. Releases. In order to receive a settlement payment pursuant to this Decree, the Charging Parties and Class Members must submit a W-9 and sign a Release in the designated forms attached as Exhibit B, and return the signed Release to EEOC by the acceptance/appeal deadline established by EEOC but no later than 45 days after EEOC sends out the Release document, or if appealed, within ten (10) business days after final resolution of the appeal by EEOC (as provided in ¶15.3 B. below). Charging Parties and Class Members who fail to timely return the signed Release and W-9 may be deemed to have rejected the settlement amount designated for their claims and will not be entitled to receive any payment from the settlement fund.
- 15.3. Appeals Process. A Charging Party or Class Member may appeal the EEOC's determination of claim share amount. Such appeals are limited to challenging the EEOC's application of the criteria set forth in Paragraph 15.3 A. below.

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Charging Parties and Class Members may not challenge the Consent Decree or any of the terms herein.

> A. Criteria. EEOC will determine claim shares for Charging Parties and Class Members based on the following criteria: (a) the Charging Party's and Class Member's age or other vulnerability factors at the time of the alleged discrimination and/or constructive discharge; (b) the nature and extent to which the Charging Party or Class Member was allegedly subjected to a hostile work environment based on race, and/or national origin, and/or color; (c) the severity of any alleged harassment to which the Charging Party or Class Member was subjected; (d) the length of time the Charging Party or Class Member worked in the allegedly hostile work environment; (e) whether the Charging Party or Class Member made efforts to complain about the allegedly racially hostile conditions of employment; (f) whether the Charging Party or Class Member was actually or allegedly constructively terminated; (g) the nature and extent of alleged emotional injury to the Charging Party or Class Member; (h) the specificity and verifiability of the Charging Party or Class Member's allegations; (i) whether the Charging Party or Class Member was allegedly retaliated against by Defendant for opposing the harassment; and (j) the extent to which the Charging Party or Class Member participated in and

contributed to the EEOC's litigation effort.

B. Written Appeal to EEOC. A Charging Party or Class Member may appeal by delivering to EEOC's Regional Attorney Mary Jo O'Neill c/o Equal Employment Opportunity Commission, Phoenix District Office, 3300 N. Central Ave. Suite 690, Phoenix, Arizona 85012 or by Facsimile to (602) 640-5009, a written explanation of the basis for the appeal within the time period specified by the EEOC in the Notice(s) of Settlement provided to class members after entry of this Decree.

C. Informal Resolution Process. EEOC will consider and attempt to resolve each appeal and may undertake any additional investigation it deems necessary to resolution without involving Swissport. If EEOC is able to resolve an appeal, EEOC will provide the appealing Charging Party or Class Member with a revised Release, if necessary, (Exhibit B), and the Charging Party or Class Member will have twenty (20) business days to return a signed Release. The informal resolution process provided in this Paragraph 15.3.C will not continue for longer than ninety (90) days after entry of this Consent Decree. If there are no unresolved appeals, EEOC will provide Defendant with a Final Class Distribution List (as set forth in Para. 15.1 A. above), and will file a

Notice that EEOC has provided Defendant a Final Class Distribution List.

- 15.4. Final Distribution of Class Settlement Fund. Within thirty (30) business days after receiving EEOC's Final Class Distribution List, Defendant will send payments as set out in the Final Class Distribution List in the amounts specified for back pay less statutory withholdings and non-wage payments, and to the addresses specified in the EEOC's Final Class Distribution List.
- 15.5. Tax Forms. Defendant shall issue an IRS Form W-2 in the normal course of business for amounts designated as back pay and a form 1099 to each Charging Party and Class Member for their settlement amounts designated as compensatory damages, and mail the form(s) to the Class Member at the address provided by EEOC on the Final Class Distribution List, unless otherwise timely notified by EEOC of a Class Member address change.
- 15.6. Administrative Costs. Defendant shall pay all of its administrative costs for the process of distributing the settlement fund to the Charging Parties and Class Members under this Consent Decree, including, but not limited to, postage, supplies, clerical services, accounting services, and tax return preparation incurred by Defendant in performing its duties under this Consent Decree.
- 16. Copies of Checks to EEOC or verification of payment through electronic means. Within ten (10) business days after payments are mailed to payees or direct deposited for current employees with regard to the back wages, Defendant shall submit to EEOC a copy of the checks issued or confirmation documentation of electronic

payment by direct deposit to the attention of Regional Attorney, Equal Employment Opportunity Commission, Phoenix District Office, 3300 N. Central Ave., Suite 690, Phoenix, Arizona 85012.

17. Non-negotiated Checks. In the event that any checks issued pursuant to the distribution process according to the Final Class Distribution List are not cashed/negotiated within 180 days of issuance of the check(s), the Defendant shall provide EEOC notice by 240 days of issuance of the checks of any check(s) that were not cashed. EEOC shall have 60 days from the date of such notice to determine why the check(s) were not cashed and to provide Defendant with an alternate mailing address to send the check(s).

#### VI. OTHER INDIVIDUAL RELIEF

18. For active Swissport employees working at the into-plane facility,
Defendant shall expunge from Charging Parties' and Class Members' personnel files
specific personnel file documents identified by the EEOC that relate to references to the
allegations of discrimination filed against Defendant that formed the basis of this action
and any and all references to Charging Parties' and Class Members' participation in this
action.

#### VII. EQUITABLE RELIEF

- A. Injunctive Relief.
- 19. Defendant, its officers, and agents, are to comply with the law and not engage in any discriminatory employment practices which discriminate on the basis of race, and/ or national origin, and/ or color and/ or harassment based on race, and/ or

national origin, and/ or color.

- 20. Defendant, its officers, and agents, are to comply with the law and must not engage in reprisal or retaliation of any kind against any person because of such person's opposition to any practice made unlawful under Title VII of the Civil Rights Act of 1964, as amended. Defendant shall not retaliate against a person because such person brings an internal complaint of discrimination with the Defendant; because such person files or causes to be filed a charge of discrimination with the Commission or any other agency charged with the investigation of employment discrimination complaints, or whose statements serve as the basis of a charge; or because such person testifies or participates in the investigation or prosecution of an alleged violation of these statutes. Defendant shall not retaliate in any manner against individuals who testified as witnesses in this action or who the EEOC identifies as having assisted in the investigation giving rise to this action.
- B. EEO Policy Review, Distribution, and Implementation.
- 21. Within ninety (90) days of the entry of this Decree, Defendant shall review its existing EEO policies at the Phoenix into-plane facility and revise, if necessary, to conform with the law.
  - 22. The written EEO policies must include at a minimum:
- 22.1. A strong and clear commitment to preventing unlawful race and national origin discrimination, harassment based on race, national origin and/or color and retaliation;
  - 22.2. A statement that discrimination based on race, national origin

 and/or color and/ or harassment based on race, national origin and/or color and/ or retaliation is prohibited and will not be tolerated;

- 22.3. A clear and strong statement encouraging persons who believe they have been discriminated or retaliated against to report such concerns;
- 22.4. The identification of specific positions, with telephone numbers, to whom employees can report their concerns about discrimination, harassment, or retaliation;
- 22.5. A clear explanation of the steps an employee may take to report discrimination or retaliation, which must include the options of either an oral or written complaint;
- 22.6. An assurance that Defendant will investigate any allegations of unlawful discrimination and that such investigation will be conducted promptly;
- 22.7. An assurance that appropriate corrective action will be taken by Defendant in the event a violation is found to have occurred;
- 22.8. A statement that appropriate action will be taken up to and including termination in the event of a violation;
- 22.9. Assurance that supervisors will make reasonable efforts to maintain confidentiality for persons who make reports or participate in investigations to the extent possible; and
- 22.10. An assurance of non-retaliation for persons who report unlawful discrimination, harassment, and/or retaliation, and for witnesses who provide testimony or assistance in the investigation(s) of such unlawful discrimination, harassment, and/or

 retaliation.

Within thirty (30) days after completion of the policy review required under Paragraphs 21 and 21 above, the written EEO policies shall be posted in a prominent location frequented by employees at the Phoenix into-plane facility and distributed in writing or by email, at the Defendant's sole election. The written EEO policies shall be distributed to all new Phoenix employees within 24 hours of when the new employee begins work.

- 23. Defendant shall maintain a twenty-four-hour hotline for reporting complaints, to include discrimination, and Corporate Human Resources will receive, document, and direct the investigation of complaints received. Defendant shall ensure that all telephone calls to the hotline from the Phoenix into-plane facility shall be returned within twenty-four business hours and promptly investigated.
- 24. Defendant shall not retain documents related to the investigation at the Phoenix into-plane facility in any of the complainant's personnel files. These documents, instead, must be retained in a separate secure location. All disciplinary actions taken against employees for violation of EEOC Policy will be retained in the employee's personnel file.
- E. Training.
- 25. For the term of this Consent Decree, Defendant shall provide EEO training for all its Phoenix into-plane facility employees by qualified and competent trainer(s). Under this provision, employees will be trained at a minimum in the following areas: (a) the Defendant's policy and procedures for reporting alleged discrimination; (b)

understanding the kind of conduct which may constitute unlawful discrimination or harassment; (c) the penalties of engaging in discriminatory behavior; and (d)

Defendant's non-retaliation policy. All training under this Paragraph 25 shall be at Defendant's selection and expense. Training may be by live presentation, online interactive training, or computer training and/or pre-recorded training, or any combination of the foregoing and must be provided by qualified and competent outside vendors. The training will be conducted as follows:

- a. Non-managerial Employees: Defendant will provide non-managerial employees at the Phoenix into-plane facility at least one hour of annual training on harassment based on race, national origin and/or color and retaliation, and EEO policy. Attendance will be mandatory for every employee on the days of such training.
- b. Managerial and Supervisory Employees: Defendant will require all individuals who work in a managerial or supervisory capacity to receive at least two hours of training annually regarding Title VII and other federal anti-discrimination laws. The training must directly address harassment based on race, national origin and/ or color and retaliation discrimination, and the proper methods of receiving, communicating, (where applicable), and addressing discrimination. Defendant will require employees who are newly hired or recently promoted into a managerial or supervisory position to complete anti-discrimination training within 3 months of hiring or 6 months of the promotion.
  - c. Human Resource Employees: Defendant will require all

supervisors and managers who work in a human resource capacity in Phoenix to receive at least two (2) hours of training annually regarding Title VII and other federal anti-discrimination laws, including harassment based on race, national origin and/ or color and retaliation discrimination, the proper methods of receiving, communicating, investigating (where applicable), and eliminating discrimination, including the proper procedures for documenting and preserving evidence of discrimination, archiving the corporation's investigation of complaints, as well as detailing the consequences and result of the investigation where discrimination is found. Additionally, Defendant will require employees who are newly hired or promoted at the Phoenix into-plane facility into a human resources supervisory or managerial position to complete the training within 6 months.

- d. Training on Investigative Techniques: All employees with responsibility for investigating complaints of discrimination, shall be provided two (2) additional hours of annual training instructing on accepted professional standards for receiving and investigating complaints of discrimination, including such matters as witness interview techniques, other evidence-gathering techniques, maintaining investigative notes and records, legal analysis of the evidence, and methods for eliminating and ameliorating violations of anti-discrimination law.
- 26. Defendant agrees that the first such training session for each employee group identified in Paragraph 25 above will take place within one hundred eighty (180)

days after the Court's entry of this Decree. Defendant agrees that all of Phoenix intoplane facility personnel shall both register and attend the training sessions.

## F. Notice Posting.

27. Within twenty (20) business days after the Court's entry of this Decree,
Defendant shall post at the Phoenix into-plane facility, Arizona, in a conspicuous place
frequented by employees, the Notice attached as Exhibit A to this Decree. The Notice
shall be the same type, style, and size as set forth in Exhibit A. The Notice shall remain
posted for the duration of this Decree. If the Notice becomes defaced or illegible,
Defendant will replace it with a clean copy. Defendant shall certify to the Commission,
in writing, within ten (10) days after posting the Notice that the Notice has been properly
posted and shall provide confirmation of the Posting in each of the annual reports
required under the Reporting provisions of this Consent Decree.

#### VIII. RECORD-KEEPING AND REPORTING PROVISIONS

- 28. For the duration of this Consent Decree, Defendant shall maintain all records concerning implementation of this Consent Decree, including, but not limited to, all of the following:
  - 28.1. Personnel files;
- 28.2. Complaints of discrimination and records documenting investigation of such complaints, including witness statements, documents compiled, conclusions and findings, and any corrective and remedial actions taken;
  - 29. Defendant shall provide an annual report for the twelve month period

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following the entry of this Decree. The report shall be submitted to the Commission four weeks prior to the date on which the Consent Decree is due to expire.

- 30. Reporting Requirements: Each report shall provide the following information:
  - 30.1. Reports of Discrimination and Retaliation.
  - 30.1.1. For purposes of this Paragraph 30, the term "report of discrimination" will include any written or verbal complaint which alleges discrimination, or the witnessing of discrimination, based on race, national origin and/or color, harassment based on race, national origin and/ or color and/ or retaliation, the suffering or witnessing of conduct which a supervisor or manager recognizes as presenting an allegation of discrimination of race, national origin and/or color or retaliation, even if such terminology is not used by the complainant. The complainant need not invoke the terms "discrimination," "Title VII," "disparate treatment," "violation," or "rights," etc. Employees are not trained in legalese and frequently use such terms as "unfair," "unprofessional," "uncomfortable," "unjust," "retaliatory," "treated differently," or "disciplined without or for no reason" and other such language that indicates an allegation of discrimination.

# 30.1.2. The report will include:

a. The name, address and telephone number of each person making a complaint of race, national origin and/ or color

and/ or harassment based on race, national origin and/ or color discrimination or retaliation to Defendant or to any federal, state, or local government agency;

- b. The name, address and telephone number of each person identified as a potential witness to the incident of discrimination;
- c. A brief summary of each complaint, including the date of the complaint, the name of the individual(s) who allegedly engaged in the discriminatory conduct, the Defendant's investigation and response to the complaint, the name of the person who investigated or responded to the complaint, and what, if any resolution was reached except that attorney-client and attorney work product are not releaseable; and
- d. Copies of all documents memorializing or referring to the complaint, investigation, and/or resolution thereof except any attorney-client or attorney work product.

# 30.2. Training.

- 30.2.1. For each training program required under Paragraph 25, and conducted during the reporting period, Defendant shall submit a registry of attendance.
- 30.2.2. For each training program required under Paragraph 25, and completed during the reporting period, Defendant shall provide a

certificate of completion.

- 30.2.3. For each training program conducted by an outside consultant or vendor not affiliated with Defendant, Defendant will identify the consultant and/or vendor and provide a copy of the program agenda, the materials and the resume and qualifications of the vendor or consultant.
- 30.3. Policy Review: Defendant shall submit a copy of the EEO policies and the Hotline number required under Paragraphs 21 and 22, above.
- 30.4. Expungement: Defendant shall certify to the Commission that the expungements required under Paragraph 17 of this Consent Decree, occurred.

#### IX. RETENTION OF JURISDICTION AND ENFORCEMENT OF DECREE

- 31. This Court shall retain jurisdiction of this cause for purposes of compliance with this Decree and entry of such further orders or modifications as may be necessary or appropriate to effectuate equal employment opportunities for employees.
- 32. There is no private right of action to enforce Defendant's obligations under the Decree and only the Commission, or its successors or assigns, may enforce compliance herewith.
- 33. The Commission may petition this Court for compliance with this Decree at any time during which this Court maintains jurisdiction over this action. Should the Court determine that Defendant has not complied with this Decree, appropriate relief, including extension of this Decree for such period as may be necessary to remedy its non-compliance, may be ordered.
  - 34. Absent extension, this Decree shall expire by its own terms at the end of

eighteenth month from the date of entry without further action by the Parties.

#### X. EEOC AUTHORITY

35. With respect to matters or charges outside the scope of this Decree, this Decree shall in no way limit the powers of the Commission to seek to eliminate employment practices or acts made unlawful by any of the statutes over which the EEOC has enforcement authority, and do not arise out of the claims asserted in this lawsuit.

#### XI. COSTS AND ATTORNEY'S FEES

36. Each party shall be responsible for and shall pay its own costs and attorney's fees.

#### XII. NOTICE

37. Unless otherwise indicated, any notice, report, or communication required under the provisions of this Decree shall be sent by certified mail, postage prepaid, as follows:

Mary O'Neill Regional Attorney EEOC Phoenix District Office 3300 North Central Avenue Suite 690 Phoenix, AZ 85012

## XIII. SIGNATURES

38. The parties agree to the entry of this Decree subject to final approval by the Court.

Dated this 25th day of November, 2014.

A Muray Snow G. Murray Snow

United States District Judge

#### **ATTACHMENT A**

#### **NOTICE**

Pursuant to Title VII, it is unlawful for an employer to discriminate based upon the harassment based on race, national origin and/ or color and/ or retaliation of an employee. Further, it is unlawful for any employer to retaliate against an employee because he or she has opposed discriminatory employment practices, or because he or she has filed a charge of discrimination with any municipal, state or federal equal employment opportunity agency, or because he or she has participated in an investigation of a charge of discrimination.

Management of Swissport Fueling, Inc. wishes to emphasize the company's fundamental policy of providing equal employment opportunity in all of its operation and in all areas of employment practices. Swissport Fueling, Inc. seeks to ensure that there shall be no discrimination against any employee or applicant for employment on the grounds of harassment based on race, national origin and/ or color or retaliation.

Swissport Fueling, Inc. respects the right of its employees to work in an environment free from discrimination and free from harassment. Accordingly, Swissport Fueling, Inc. reaffirms its commitment to complying with the requirements of Title VII in that it is our Company policy to prohibit all discrimination based on harassment based on race, national origin and/ or color and/ or retaliation.

Any employee who believes that he/she has suffered discrimination on the basis of harassment race, national origin and/ or color or retaliation has the right to contact:

1 **Equal Employment Opportunity Arizona Civil Rights Division** 2 **Commission** Arizona Attorney General's Office 1275 West Washington Street 3300 North Central Avenue 3 Phoenix, Arizona 85007 Suite 690 Phoenix, Arizona 85012 Telephone: 602-542-5263 4 Telephone: (602) 640-5000 TDD: 602-542-5002 5 TTY: (602) 640-5072 Website (national): www.eeoc.gov 6 7 In compliance with federal law, no official at Swissport Fueling, Inc. will 8 retaliate against an employee who makes an internal complaint of discrimination or who 9 contacts the EEOC or its state counterpart. 10 This Notice shall remain posted for the term of eighteen months. 11 12 Swissport Fueling, Inc. 13 14 By: \_\_\_\_\_\_\_\_\_\_\_ Date: 15 16 17 18 19 20 21 22 23 24 25 26 27 28

 Date:

# ATTACHMENT B

### RELEASE

In consideration for \$ paid to me by Swissport Fueling, Inc., in
connection with the resolution of EEOC v. Swissport Fueling, Inc., No. 2:10-CV-
02101-PHX-GMS, included in the claims alleged in EEOC's complaint in EEOC v.
Swissport Fueling, Inc., No. 2:10-CV-02101-PHX-GMS, I waive my right to recover
for any claims of discrimination, harassment and retaliation arising under Title VII, the
Age Discrimination in Employment Act ("ADEA"), the Americans With Disabilities
Act ("ADA"), or the Arizona Civil Rights Act, that I had against Swissport Fueling,
Inc., prior to the date of this release including any claims arising out of the facts
alleged in the EEOC's complaint in EEOC v. Swissport Fueling, Inc., No. 2:10-CV-
02101-PHX-GMS or any charge of discrimination I previously filed with the EEOC
and/or the Arizona Civil Rights Division.

Signature:

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