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Australian Government Disability Services Census: 2002

Abstract

[Excerpt] The 2002 Australian Government Disability Services Census recorded information about 64,639 consumers who received assistance from Australian Government disability employment services between 1 July 2001 and 30 June 2002. These are referred to as 'All Consumers' and Tables and Figures referring to all consumers have the suffix 'FY' (financial year).

Keywords

disability service, vocational program, economic, employment, social participation, choice, work, community life, advocacy, information service, Australia

Comments

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Australian Government Disability Services Census 2002

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This report is available at the Australian Government Department of Family and Community Services, Disability Services Census Internet address:
<http://www.facs.gov.au/dscensus>

October 2004
Canberra, Australian Capital Territory
FaCS 1473.0403

Contents

List of Tables and Figures	vi
Acknowledgments	xii
Introduction	1
1 Summary of Findings	3
1.1 Introduction	3
<i>Service Outlets</i>	3
1.2 Service Outlet Profile	3
1.3 Staffing Profile	4
<i>Consumers</i>	4
1.4 Consumer Profile	4
1.5 Consumer Demographic Information	6
1.6 Disability Information	9
1.7 Consumer Need for Support/Assistance	11
<i>Income and Employment</i>	13
1.8 Consumer Income	13
1.9 Employment Characteristics	14
1.10 Hours of Employment	14
1.11 Wage Levels	15
1.12 Permanency of Employment	17
1.13 Employment Setting	17
<i>Disability</i>	18
1.14 Intellectual Disability	18
1.15 Psychiatric Disability	19
1.16 Physical Disability	20
1.17 Sensory Disability	21
1.18 Neurological Disability	22
1.19 Specific Learning Disability	23
<i>State</i>	24
1.20 New South Wales	24
1.21 Victoria	25
1.22 Queensland	26
1.23 South Australia	27
1.24 Western Australia	28
1.25 Tasmania	29
1.26 Northern Territory	30
1.27 Australian Capital Territory	31

<i>Funding Type</i>	32
1.28 Individualised Funding	32
1.29 Block Grant Funding	33
<i>New Job Seekers</i>	34
1.30 New Job Seekers	34
2 Service Information	35
<i>Disability Service Outlets</i>	35
2.1 Distribution of Services	35
2.2 Service Staff Profile	37
2.3 Support Hours	37
<i>Employment Service Outlets</i>	40
2.4 Distribution of Employment Services	40
2.5 Consumers of Employment Services	42
3 Consumer Information	47
<i>Demographics</i>	47
3.1 Sex	47
3.2 Age	49
3.3 State/Territory and ARIA	49
3.4 Country of Birth	50
3.5 Language Spoken at Home and Interpreter Services Required	51
3.6 Aboriginal and Torres Strait Islander Origin	53
<i>Disability Group</i>	54
3.7 Disability	54
3.8 Support Requirements	59
3.9 Residential Setting/Living Arrangements	67
4 Consumer Income and Employment	75
<i>Consumer Income</i>	75
4.1 Main Source of Income for Consumers	75
4.2 Pensions and Allowances	87
4.3 Employment Phase	88
<i>Employed Consumer Information</i>	94
4.4 Demographics	95
4.5 Primary Disability	96
4.6 Weekly Wage	98
4.7 Weekly Hours	105
4.8 Employment Setting	109

5	Overview of the Census – Explanatory Notes	115
5.1	Geographical Area	115
5.2	Scope of the Census	115
5.3	Collection Process	115
5.4	Conduct of the Census	115
5.5	Reliability of Census Data	115
6	Glossary of Terms	117
7	Appendices	127
7.1	The Accessibility/Remoteness Index of Australia	128
7.2	Statistical Linkage Key Analysis	129
7.3	Additional Tables	131
7.4	Service Outlet Form	209
7.5	Consumer Form	213
7.6	Data Guide	226

List of Tables and Figures

All Consumers The 2002 Australian Government Disability Services Census recorded information about 64,639 consumers who received assistance from Australian Government disability employment services between 1 July 2001 and 30 June 2002. These are referred to as ‘All Consumers’ and Tables and Figures referring to all consumers have the suffix ‘FY’ (financial year).

It must be noted that the total number of consumers supported during the 2001/2002 year was 64,811. However, this included 172 consumers with a service that ceased operation as at 30 June 2002 without lodging a census return. Detailed information for these consumers is not available.

Consumers ‘on the Books’ The 2002 Australian Government Disability Services Census recorded information about 50,502 consumers on the books of a service on 30 June 2002. These are referred to as Consumers ‘on the books’ and provide data about consumers registered as receiving active support from services on 30 June 2002.

Tables

Table 1:	Service Outlets: Service Outlet Type by State/Territory	35
Table 2:	Service Outlets: Year by Service Outlet Type	36
Table 3:	Service Outlets: Number of Service Outlets by The Accessibility/ Remoteness Index of Australia (ARIA) Rating by Service Outlet Type	36
Table 4:	Staff Hours: Service Outlet Type by State / Territory by Type of Hours	38
Table 5:	Staff Hours: Employment Service Outlet Type by State/Territory by Type of Hours	39
Table 6:	Service Outlets: Employment Service Outlet Type by State/Territory by Year	41
Table 7:	Service Outlets: ARIA by Employment Service Outlet Type	42
Table 8:	Consumer Numbers: Employment Service Outlet Type by State/Territory on Census Day, ‘on the Books’ and Census Week *	43
Table 9FY:	All Consumers: Employment Service Outlet Type by State/Territory by Year	44
Table 10:	Consumers on the Books: Average Number of Consumers by Employment Service Outlet Type by Service ARIA by Year	45
Table 11:	Consumers on the Books: Employment Service Outlet ARIA by Consumer ARIA	46
Table 12FY:	All Consumers: Sex by Age by Year	47
Table 13FY:	All Consumers: Employment Service Outlet Type by State/Territory by Sex	48
Table 14FY:	All Consumers: Age by Employment Service Outlet Type by Sex	49
Table 15FY:	All Consumers: Country of Birth by State/Territory by Employment Service Outlet Type	50

Table 16FY: All Consumers: Main Language Spoken at Home by State/Territory	51
Table 17FY: All Consumers: Interpreter Services Required by State/Territory by Outlet Type	52
Table 18FY: All Consumers: Indigenous Origin by State/Territory by Employment Service Outlet Type	53
Table 19FY: All Consumers: Employment Service Outlet Type by Primary Disability Group by Year	55
Table 20FY: All Consumers: Consumer ARIA by Primary Disability Group	56
Table 21FY: All Consumers: Secondary Disability by Primary Disability Group by Employment Service Outlet Type	57
Table 22FY: All Consumers: Support/Assistance Needed by Employment Service Outlet Type	60
Table 23FY: All Consumers: Support/Assistance Needed by Primary Disability Group	62
Table 24FY: All Consumers: Existence of Informal Carer by State/Territory by Outlet Type	66
Table 25FY: All Consumers: Residential Setting by Age by Sex	68
Table 26FY: All Consumers: Living Arrangements by Age by Sex	71
Table 27FY: All Consumers: Residential Setting by Primary Disability Group	72
Table 28FY: All Consumers: Living Arrangements by Primary Disability Group	74
Table 29FY: All Consumers: State/Territory by Main Income Source by Employment Service Outlet Type	76
Table 30FY: All Consumers: Support/Assistance Needed by Main Income Source	78
Table 31FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source	82
Table 32FY: All Consumers: Employment Service Outlet Type by Pension/Benefit	87
Table 33FY: All Consumers: Pension/Benefit by State/Territory	88
Table 34: Consumers on the Books: Support/Assistance Needed by Employment Phase	89
Table 35: Consumers on the Books: Employment Phase by Primary Disability Group by Year	92
Table 36: Consumers on the Books: State/Territory by Employment Phase by Employment Service Outlet Type	93
Table 37: Employed Consumers: Age by Weekly Wage by Sex	95
Table 38: Employed Consumers: Employment Setting by Primary Disability Group	96
Table 39: Employed Consumers: Primary Disability Group by Weekly Wage	97
Table 40: Employed Consumers: State/Territory by Weekly Wage by Employment Service Outlet Type	99
Table 41: Employed Consumers: Weekly Wage by Service Outlet ARIA by Employment Service Outlet Type	102
Table 42: Employed Consumers: Weekly Hours by Weekly Wage by Wage Level	103

Table 43:	Employed Consumers: Weekly Hours by State/Territory by Employment Service Outlet Type	106
Table 44:	Employed Consumers: Weekly Hours by Weekly Wage by Sex	108
Table 45:	Employed Consumers: Employment Setting by Age by Sex	109
Table 46:	Employed Consumers: State/Territory by Employment Setting by Employment Service Outlet Type	111
Table 47:	Employed Consumers: Employment Setting by Basis of Employment by Employment Service Outlet Type	112
Table 48:	Employed Consumers: Employment Setting by Residential Setting	113
Table 49:	Employed Consumers: Employment Setting by Living Arrangements	113
Table 9:	Consumers on the Books: Employment Service Outlet Type by State/Territory	131
Table 11:	Consumers on the Books: Employment Service Outlet ARIA by Consumer ARIA	131
Table 12:	Consumers on the Books: Sex by Age by Year	131
Table 13:	Consumers on the Books: Employment Service Outlet Type by State/Territory by Sex	132
Table 14:	Consumers on the Books: Age by Employment Service Outlet Type by Sex	133
Table 15:	Consumers on the Books: Country of Birth by State/Territory by Employment Service Outlet Type	134
Table 16:	Consumers on the Books: Main Language Spoken at Home by State/Territory	135
Table 17:	Consumers on the Books: Interpreter Services Required by State/Territory by Outlet Type	136
Table 18:	Consumers on the Books: Indigenous Origin by State/Territory by Employment Service Outlet Type	137
Table 19:	Consumers on the Books: Employment Service Outlet Type by Primary Disability Group by Year	138
Table 20:	Consumers on the Books: Consumer ARIA by Primary Disability Group	139
Table 21:	Consumers on the Books: Secondary Disability by Primary Disability Group by Employment Service Outlet Type	140
Table 22:	Consumers on the Books: Support/Assistance Needed by Employment Service Outlet Type	142
Table 23:	Consumers On The Books: Support/Assistance Needed by Primary Disability Group	143
Table 24:	Consumers on the Books: Existence of Informal Carer by State/Territory by Outlet Type	146
Table 25:	Consumers on the Books: Residential Setting by Age by Sex	147
Table 26:	Consumers on the Books: Living Arrangements by Age by Sex	149
Table 27:	Consumers on the Books: Residential Setting by Primary Disability Group	150

Table 28:	Consumers on the Books: Living Arrangements by Primary Disability Group	151
Table 29:	Consumers on the books: State/Territory by Main Income Source by Employment Service Outlet Type	152
Table 30:	Consumers on the Books: Support/Assistance Needed by Main Income Source	153
Table 31:	Consumers on the Books: Primary Disability Group by State/Territory by Main Income Source	156
Table 32:	Consumers on the Books: Employment Service Outlet Type by Pension/Benefit	161
Table 33:	Consumers on the Books: Pension/Benefit by State/Territory	161
Table 50:	Service Outlets: Staff Hours by Employment Service Outlet Type by State/Territory	161
Table 51:	FTE Staff Numbers: Staff by State/Territory by Service Outlet Type	162
Table 52:	Service Outlets: FTE Staff Numbers by State/Territory by Service Outlet Type	164
Table 53:	Consumers on the Books: State/Territory by Employment Service Outlet Type by Year	166
Table 54:	Employed Consumers: Employment Service Outlet Type by Weekly Wage by Year	167
Table 55:	Employed Consumers: Support/Assistance Needed by Weekly Wage	168
Table 56:	Employed Consumers: Weekly Hours by Weekly Wage by Employment Setting	171
Table 57:	Employed Consumers: State/Territory by Basis of Employment by Employment Service Outlet Type	172
Table 58:	Employed Consumers: Support/Assistance Needed by Employment Setting	173
Table 59:	Consumers on the Books: State/Territory by Primary Disability Group by Employment Service Outlet Type	174
Table 59FY:	All Consumers: State/Territory by Primary Disability Group by Employment Service Outlet Type	176
Table 60FY:	All Consumers: Consumer Funding Type by Employment Service Outlet Type	178
Table 61FY:	All Consumers: Consumer Funding Type by State/Territory	178
Table 62FY:	All Consumers: Consumer Funding Type by Primary Disability	178
Table 63:	Consumers on the Books: Consumer Funding Type by Employment Service Outlet Type	179
Table 64:	Consumers on the Books: Consumer Funding Type by State/Territory	179
Table 65:	Consumers on the Books: Consumer Funding Type by Primary Disability	179
Table 66FY:	All Consumers: New Job Seekers: Consumer Funding Type by Employment Service Outlet Type	180

Table 67FY: All Consumers: New Job Seekers: Consumer Funding Type by State/ Territory	180
Table 68FY: All Consumers: New Job Seekers: Consumer Funding Type by Primary Disability	180
Table 69FY: All Consumers: New Job Seekers: Consumer Funding Type by Receipt of Pension/Benefit *	181
Table 70: Consumers on the Books: New Job Seekers: Consumer Funding Type by Employment Service Outlet Type	181
Table 71: Consumers on the Books: New Job Seekers: Consumer Funding Type by Employment Phase	181
Table 72: FTE Staff Numbers: Direct/Indirect Staff Numbers by State/Territory by Employment Service Outlet Type	182
Table 73: Service Outlets: FTE Staff Numbers by State/Territory by Employment Service Outlet Type	183
Table 74: Consumers on the Books: Method of Communication by State/Territory by Employment Service Outlet Type	184
Table 75: Consumers on the Books: Residential Setting by State/Territory by Employment Service Outlet Type	185
Table 76: Consumers on the Books: Living Arrangements by State/Territory by Employment Service Outlet Type	187
Table 77: Employed Consumers: Residential Setting by State/Territory by Main Income Source	188
Table 77FY: All Consumers: Residential Setting by State/Territory by Main Income Source	193
Table 78: Employed Consumers: Living Arrangement by State/Territory by Main Income Source	198
Table 78FY: All Consumers: Living Arrangement by State/Territory by Main Income Source	201
Table 79: Employed Consumers: Support/Assistance Needed by Weekly Hours	204
Table 80: Employed Consumers: Weekly Hours by Primary Disability Group by State/Territory	206

Figures

Figure 1.2.1	Service Outlet by Type	3
Figure 1.2.2	Employment Service Outlet Type by Census Year	4
Figure 1.4.1	Consumers on the Books by Census Year	5
Figure 1.4.2FY	All Consumers: Consumers by Employment Service Outlet Type	5
Figure 1.4.3FY	All Consumers: Proportion of Consumers by Employment Service Outlet Type by State/Territory	6
Figure 1.5.1FY	All Consumers: Consumers by Sex	6
Figure 1.5.2FY	All Consumers: Proportion of Consumers by Age by Employment Service Outlet Type	7
Figure 1.5.3FY	All Consumers: Consumers by Country of Birth	7
Figure 1.5.4FY	All Consumers: Consumers by Indigenous Origin	8
Figure 1.5.5FY	All Consumers: Consumers by Main Language Spoken at Home	8
Figure 1.6.1FY	All Consumers: Consumer Primary Disability for Open Employment Service Outlets	9
Figure 1.6.2FY	All Consumers: Consumer Primary Disability for Supported Employment Service Outlets	9
Figure 1.6.3FY	All Consumers: Consumer Primary Disability for Dual Open and Supported Employment Service Outlets	10
Figure 1.7.1FY	All Consumers: Consumer Residential Setting	11
Figure 1.7.2FY	All Consumers: Consumer Living Arrangements	12
Figure 1.8.1FY	All Consumers: Consumers Receiving DSP, Newstart/Youth Allowance, Mobility Allowance	13
Figure 1.8.2FY	All Consumers: Consumer Main Income Source	13
Figure 1.9.1	Consumers on the Books: Consumer Employment Phase	14
Figure 1.11.1	Employed Consumers: Consumer Wages per Week by Employment Service Outlet Type	15
Figure 1.11.2	Employed Consumers: Consumer Wage Type	16
Figure 1.12.1	Employed Consumers: Employment Service Outlet Type by Basis of Employment	17
Figure 3.7.1FY:	All Consumers: Primary Disability Group	54
Figure 4.1.1FY	All Consumers: Main Income Source by State/Territory	75
Figure 4.6.1	Employed Consumers: Weekly Wage by Sex	98
Figure 4.6.2	Employed Consumers: Wage Distribution by Primary Disability Group	104
Figure 4.7.1	Employed Consumers: Hours Worked per Week	105
Figure 4.8.1	Employed Consumers: Employment Setting	110

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Castle Personnel

Career Systems

Kalianna Workshop and Contract Services

Adult Training and Support Service – Shepparton

Austrax

Personnel Employment Albury Inc.

Work Places

Work-Ways Inc.

Jobmatch Inc.

Access Employment – North Hobart

Oak Enterprises

St Vincent Industries, Hobart

Employment Access (previously Port Business Partnerships)

Diamond House

Autism Association of SA Inc. – Work Link

Bedford – Panorama.

Introduction

The Minister for Family and Community Services, through the Australian Government Department of Family and Community Services, funds disability services in each State and Territory. This funding provides access for people with a disability to vocational programs and employment opportunities, thereby promoting economic and social participation and choice for people with disabilities in work and the community.

This report presents national data on services for people with a disability, and consumers accessing specialist disability employment services funded under the Commonwealth-State/Territory Disability Agreement (CSTDA) in 2001–2002. The data was collected as part of the annual Australian Government Disability Services Census conducted on 28 June 2002.

The aim of the report is to provide information to:

- ▶ Australian Government funded disability services participating in the Census collection;
- ▶ consumers of employment services, Australian Government and State and Territory departments, peak industry and consumer bodies; and
- ▶ the general community.

This report is the eighth in the series. Data has again been collected for all consumers who accessed disability employment services during the financial year (2001–2002). Reporting on full financial year enables a more complete picture of employment service provision. Prior to the 2000 Census, data was only collected for those consumers who were ‘on the books’, that is, registered with the service on a particular day. Both consumers ‘on the books’ and full financial year data have been included in this report.

Where full financial year data has been used, the graph or table has the suffix ‘FY’.

Percentage calculations have been used extensively in the analysis of the report. It should be noted that, due to the effect of ‘rounding’, some items may not total to 100%.

1 Summary of Findings

1.1 Introduction

The Census surveyed all Australian Government funded disability service outlets operational on 28 June 2002, including employment, print disability, disability information and captioning, advocacy and respite care services.

Basic information about service outlet operations was collected from all service outlets. Employment service outlets were also required to complete a survey for each consumer that they had supported during the financial year.

Detailed tables of data and graphs are listed in the 'List of Figures and Tables' and located throughout this publication.

Service Outlets

1.2 Service Outlet Profile

There were 934 Australian Government funded disability service outlets operational on 28 June 2002. One ACT based service ceased operation from the end of 2001/2002, and did not lodge a census return.

Data in this report is based on the census returns lodged by the 933 continuing services. Total consumers assisted for 2001/2002 is shown as 64,639 (the number of consumers for whom census data was collected) rather than 64,811 (total consumers including those supported by the inoperative service, from which census details are not available).

For detailed information on services and service types, please refer to Section 2 – Service Information.

Figure 1.2.1 Service Outlet by Type

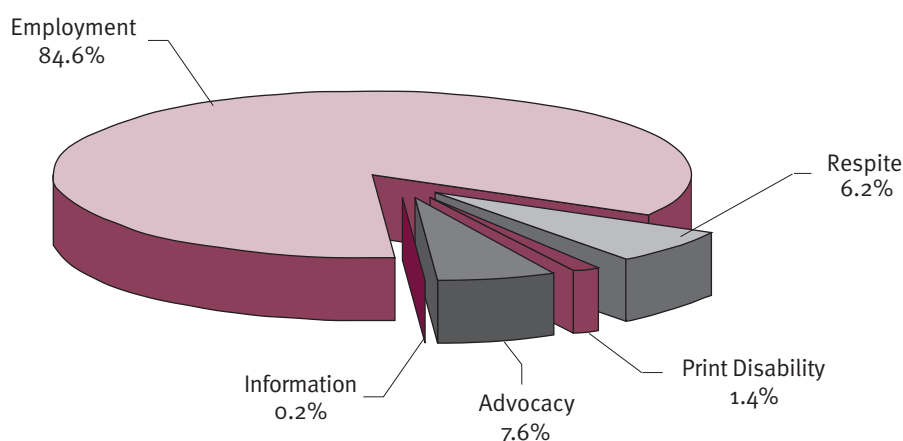


Figure 1.2.1 shows that 84.6% of Australian Government funded disability service outlets are employment service outlets. See Table 1.

There was a 4% decrease in total service outlets compared to 2001. This is largely due to the amalgamation of some services to better align their service delivery.

Figure 1.2.2 Employment Service Outlet Type by Census Year

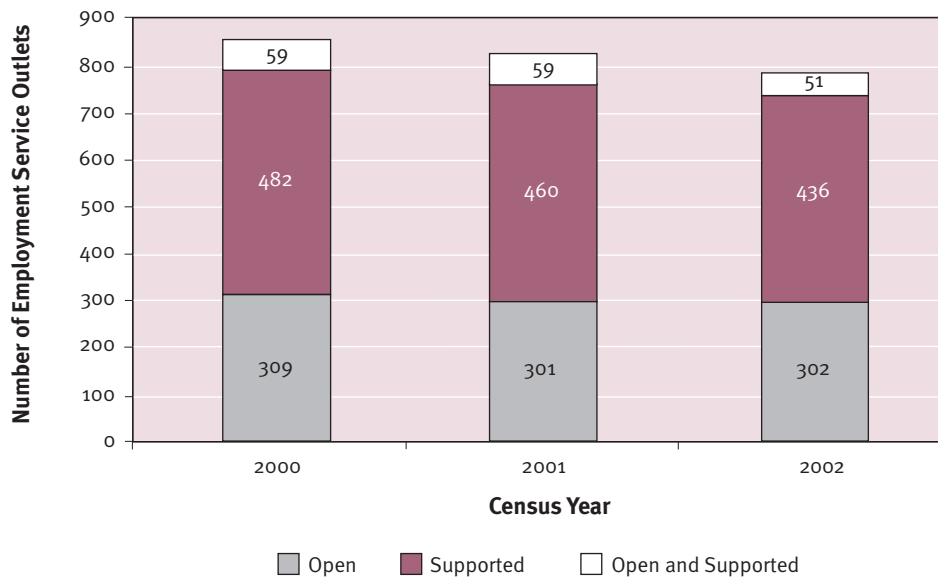


Figure 1.2.2 shows the total number of employment service outlets (789) has declined since 2001, largely due to amalgamations.

The majority of Australian Government funded disability employment service outlets continue to be supported employment service outlets (436 of 789 employment services). See Table 1.

1.3 Staffing Profile

A total of 250,960 staff hours per week were spent on service operations during 2001/2002. This is an increase of 8.5% from 2001, and contrasts with the 4% reduction in service outlet numbers in the same period. Using a 38-hour week as a full-time equivalent (FTE) basis the weekly staff hours equates to approximately 6,605 FTE staff nationally.

Some 57.3% of service outlets (535) had fewer than 6 FTE staff. The number of services with less than 6 FTE staff fell by 7.8% from 2001. At the same time, the number of services with more than 10 FTE staff rose by 9.4%.

Almost all staff hours (96%) were worked by paid staff. See Tables 4 and 50, 51 and 52 (Appendix).

Consumers

1.4 Consumer Profile

Australian Government funded employment service outlets assisted a total of 64,811 consumers during the 2001/2002 financial year. However, due to the closure of one service outlet, census data is only available throughout this report for 64,639 consumers. Of these consumers, 78.1% (50,502) were ‘on the books’ – registered as receiving assistance from a service outlet – as at 30 June 2002. See Table 9 (Appendix).

All consumer data refers exclusively to the consumers of employment service outlets. Data is reported either for all consumers assisted during the 2001/2002 financial year (labelled table or figure number ‘FY’), or Consumers ‘on the books’ on 30 June 2002.

Figure 1.4.1 Consumers on the Books by Census Year

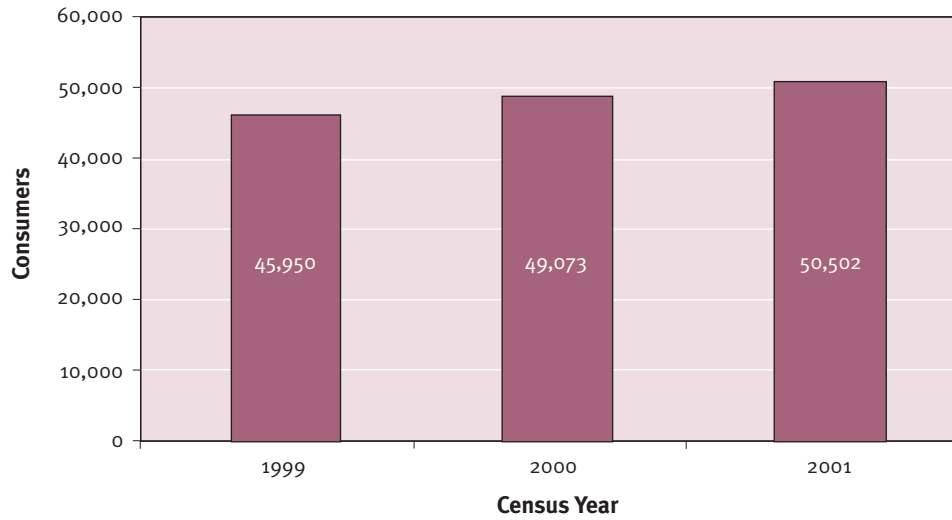


Figure 1.4.1 shows the number of Consumers ‘on the books’ of employment service outlets on 30 June 2002 was 50,502, up 2.9% from 49,073 in 2001. See Table 53 (Appendix).

Figure 1.4.2FY All Consumers: Consumers by Employment Service Outlet Type

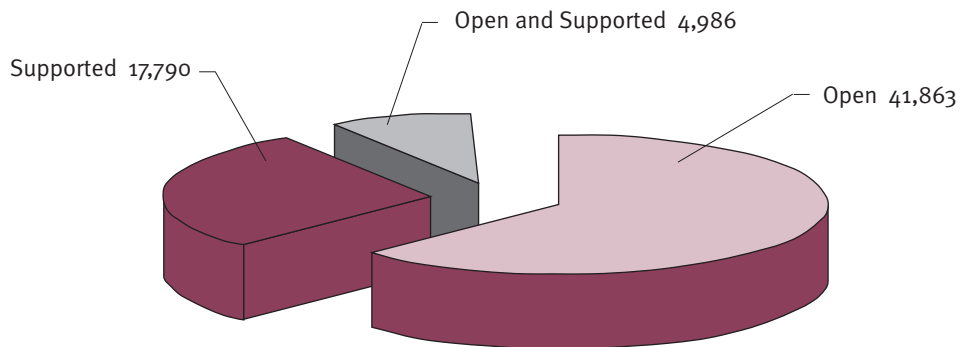


Figure 1.4.2FY shows that Australian Government funded disability employment service outlets assisted 64,639 consumers throughout the financial year. Open employment service outlets assisted 41,863 (64.8%) consumers, supported employment service outlets assisted 17,790 (27.5%) consumers and dual open/supported employment service outlets assisted 4,986 (7.7%) consumers. See Table 9FY.

Figure 1.4.3FY All Consumers: Proportion of Consumers by Employment Service Outlet Type by State/Territory

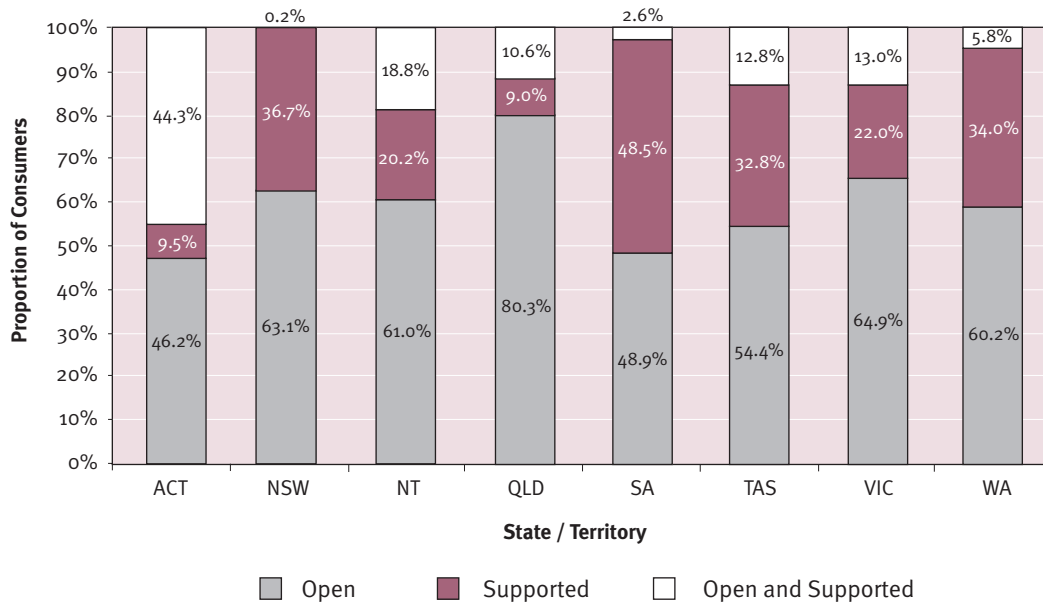


Figure 1.4.3FY shows the proportion of consumers accessing each type of employment service outlet in the 2001/2002 financial year varied significantly by state.

In South Australia, 48.5% of consumers were assisted by supported employment service outlets, compared to less than 10% of consumers in Queensland and the ACT. The proportion of consumers supported by open employment service outlets varied from 80.3% in Queensland to 46.2% in the ACT. See Table 9FY.

1.5 Consumer Demographic Information

Figure 1.5.1FY All Consumers: Consumers by Sex

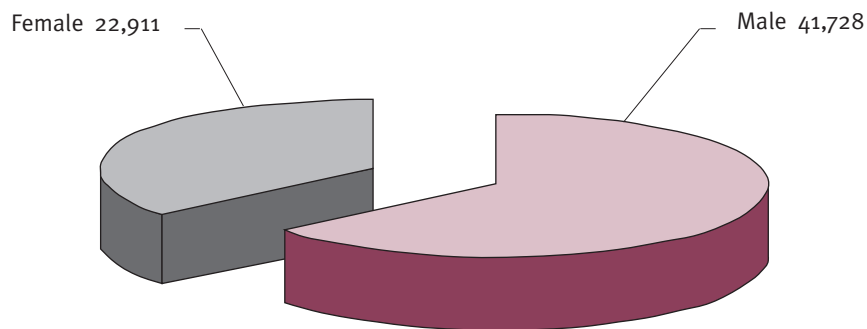


Figure 1.5.1FY shows that only 35.4% of consumers accessing employment service outlets during the financial year were female (64.6% male). See Tables 12 (Appendix), 14 (Appendix), 12FY and 14FY for further information.

Figure 1.5.2FY All Consumers: Proportion of Consumers by Age by Employment Service Outlet Type

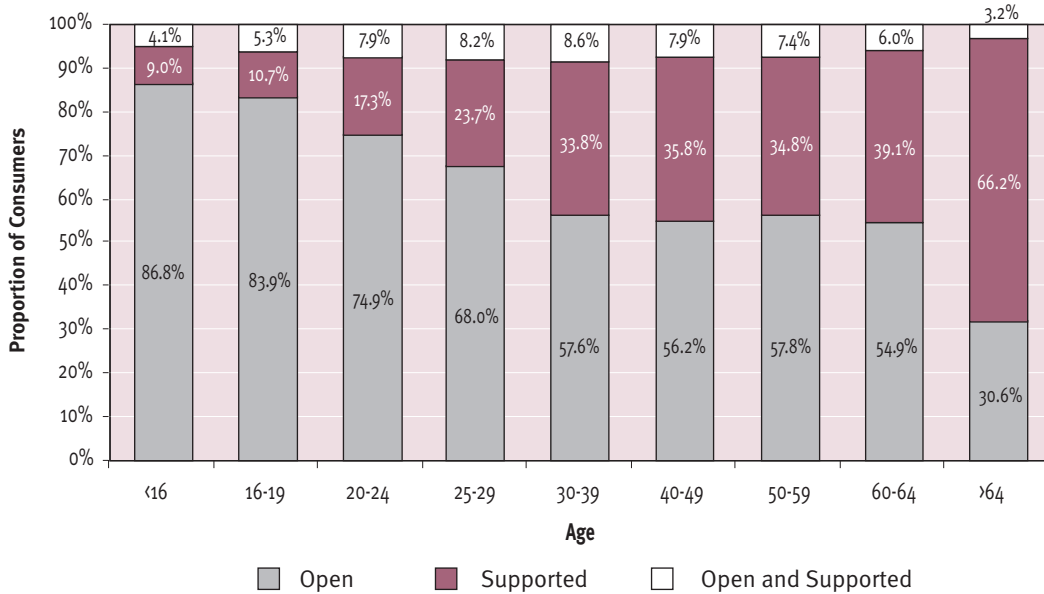


Figure 1.5.2FY shows that the proportion of consumers using open employment service outlets decreased with age. The majority of older consumers were assisted by supported employment services. The number of consumers aged 50 and over increased by 13.1% from 2001. See Table 14FY.

Figure 1.5.3FY All Consumers: Consumers by Country of Birth

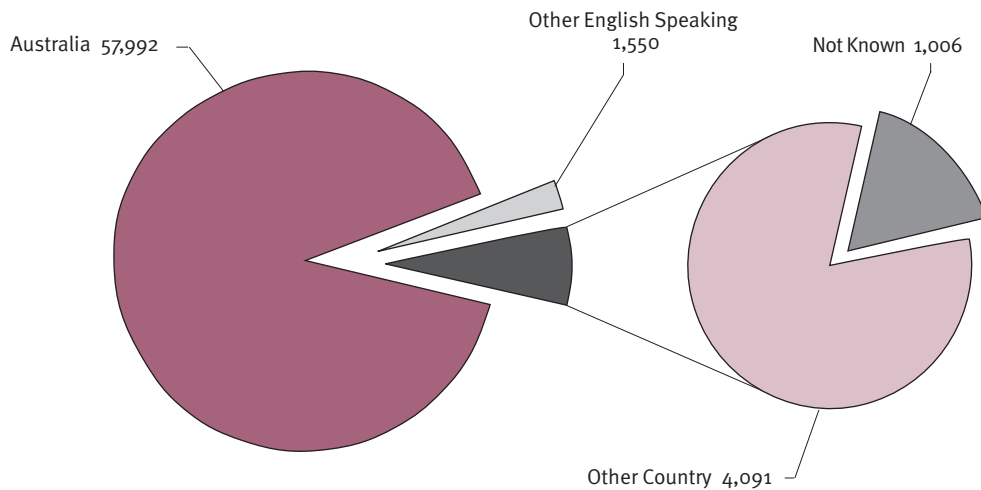
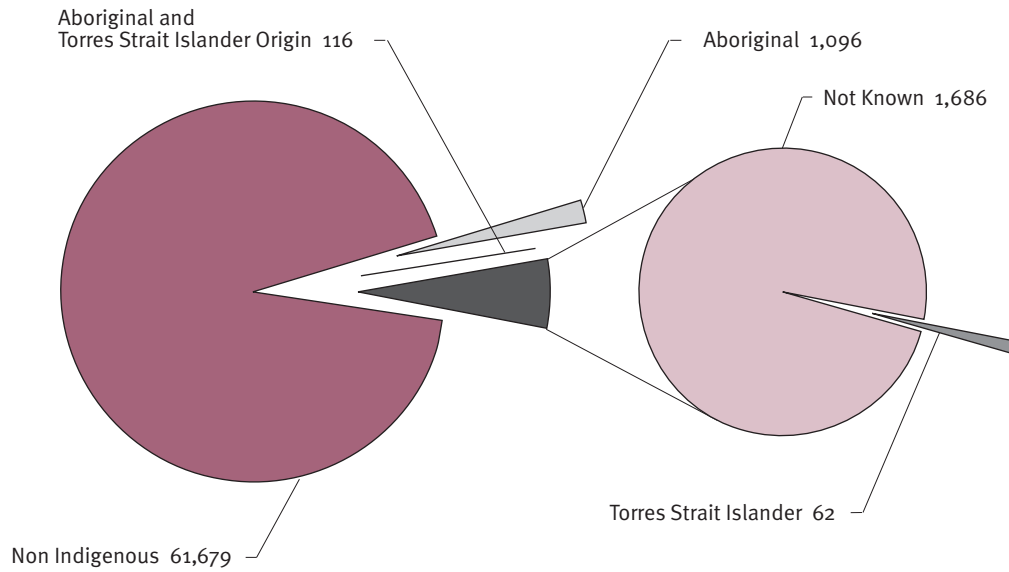


Figure 1.5.3FY shows 89.7% of consumers assisted during the financial year by disability employment service outlets were born in Australia. This is a slight reduction from 2001 (90.3%). See Table 15FY.

Figure 1.5.4FY All Consumers: Consumers by Indigenous Origin



The proportion of consumers who self-identified as being of Aboriginal or Torres Strait Islander origin remained steady. This is comparable to the wider population; the 2001 National Census of Population and Housing reported that approximately 2% of Australians identified themselves as Indigenous. (Australian Bureau of Statistics (ABS) 2002b. Population distribution, Indigenous Australians. Cat no. 4705.0, Canberra, AGPS). See Table 18FY.

Figure 1.5.5FY All Consumers: Consumers by Main Language Spoken at Home

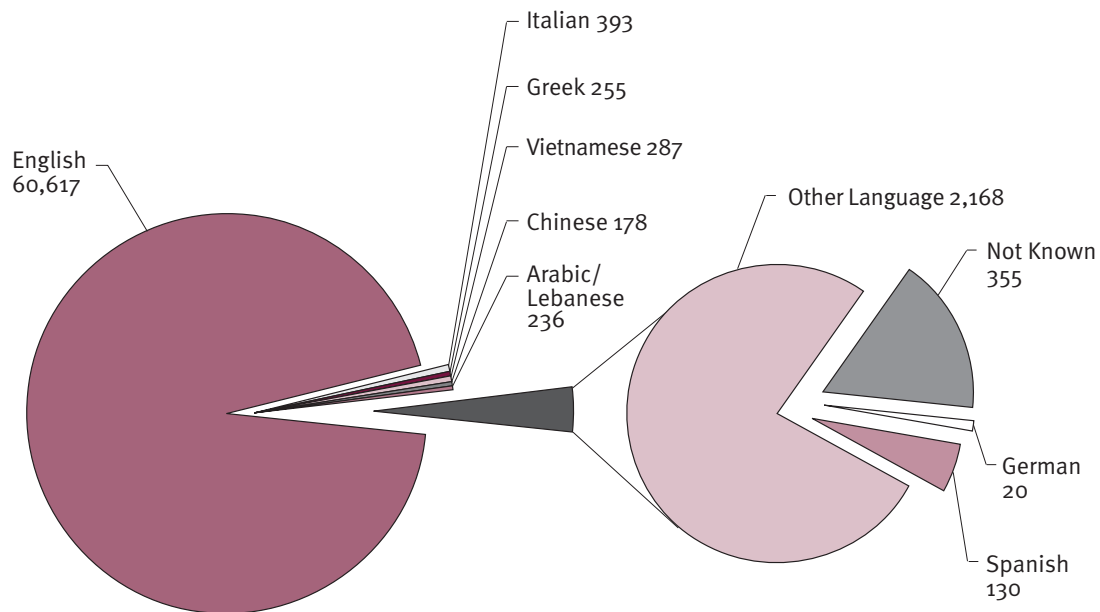


Figure 1.5.5FY shows 93.8% of employment service outlet consumers speak English at home. This reduced slightly from 94.3% in 2001. See Table 16FY.

Only 0.7% of consumers required interpreter services for a spoken language other than English. A further 2.4% required interpreter services for non-spoken communication. See Tables 17 (Appendix) and 17FY.

1.6 Disability Information

Figure 1.6.1FY All Consumers: Consumer Primary Disability for Open Employment Service Outlets

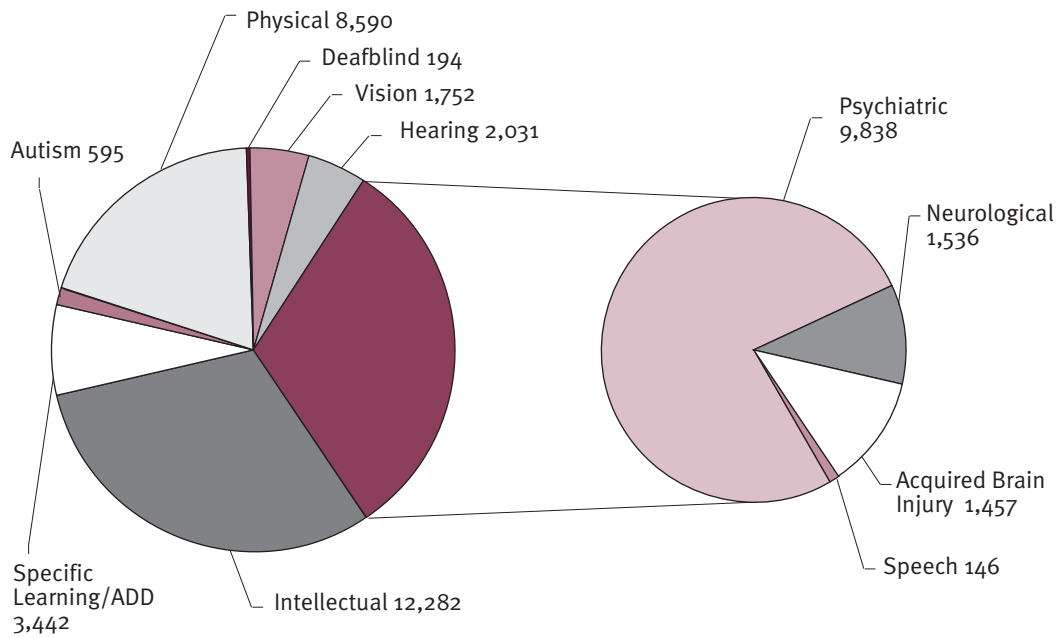


Figure 1.6.2FY All Consumers: Consumer Primary Disability for Supported Employment Service Outlets

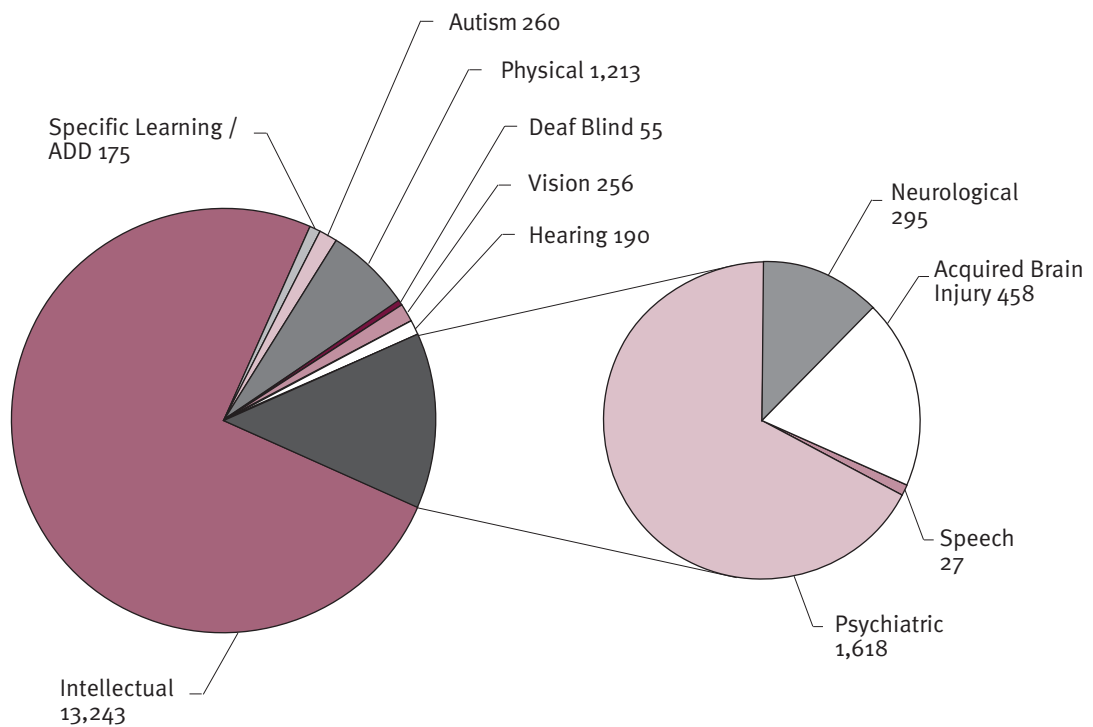
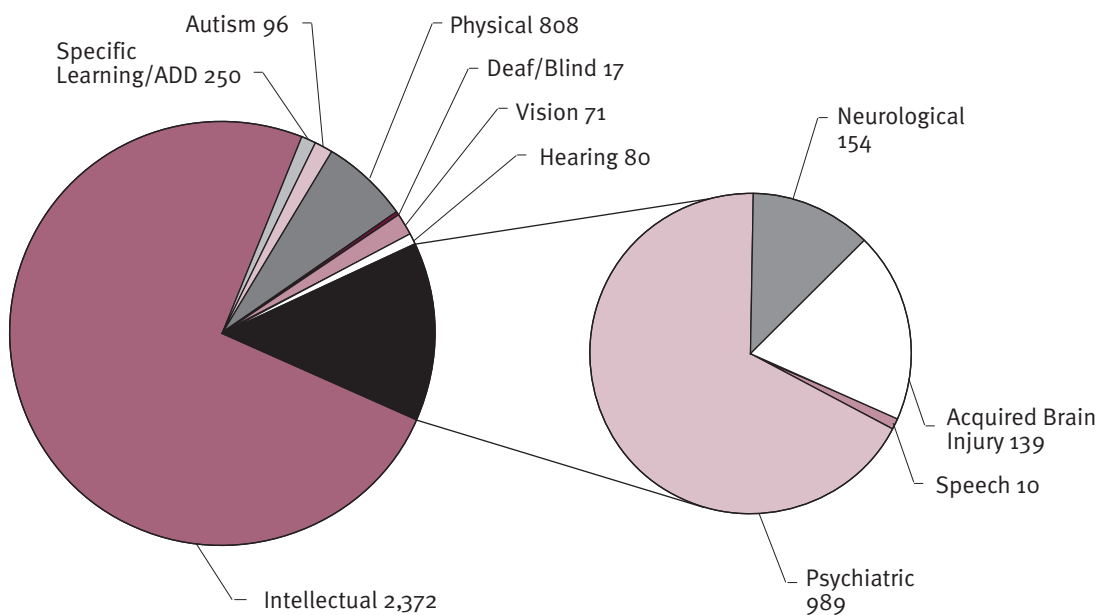


Figure 1.6.3FY All Consumers: Consumer Primary Disability for Dual Open and Supported Employment Service Outlets



Figures 1.6.1FY, 1.6.2FY and 1.6.3FY show the three predominant primary disability groups were intellectual, physical and psychiatric disability. Combined, these accounted for 78.9% of all consumers (43.2% of consumers had an intellectual disability, 19.3% had a psychiatric disability and 16.4% had a physical disability as their primary disability). The proportion of consumers with an intellectual disability has fallen slightly since 2001 (down from 44.9%), whereas consumers with psychiatric and physical disabilities have risen slightly (from 19.1% and 15.9% respectively).

The majority of consumers with physical or psychiatric disabilities were assisted by open employment service outlets. Consumers with intellectual disabilities were more evenly split between open and supported service outlets. See Tables 19 (Appendix) and 19FY.

1.7 Consumer Need for Support/Assistance

The majority of consumers accessing employment service outlets do not require any assistance with self care (57.3%) or mobility (57.5%). In contrast, the majority of consumers require some assistance with interpersonal interactions (52.5%), learning (57.1%) and working (66.4%). Further details are listed in Tables 22 (Appendix) and 22FY.

Some 19.7% of all consumers had informal carer arrangements. The majority of all consumers (66%) did not have any informal carer arrangements in place. See Tables 24 (Appendix) and 24FY.

Figure 1.7.1FY All Consumers: Consumer Residential Setting

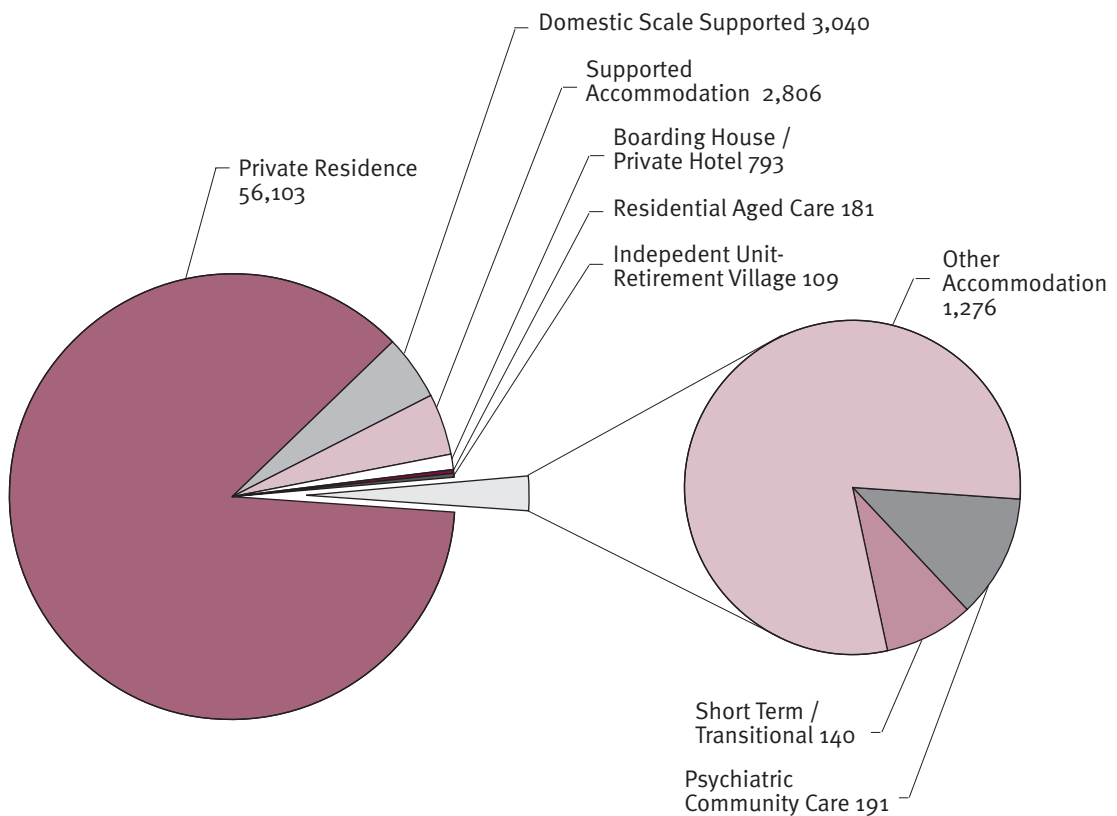


Figure 1.7.1FY shows 86.8% of employment service consumers reside in a private residence, with a further 9% residing in either domestic scale (4.7%) or larger (4.3%) supported accommodation facilities.

Figure 1.7.2FY All Consumers: Consumer Living Arrangements

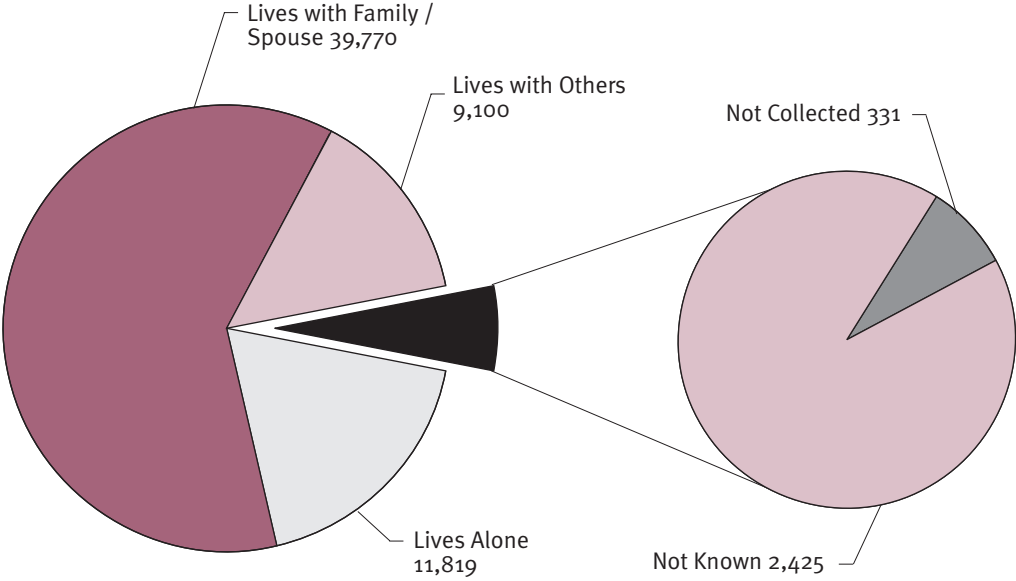


Figure 1.7.2FY shows 61.5% of employment service consumers were living with family or a spouse and 18.3% were living alone. Consumer living arrangements were not collected for those consumers whose residential setting was either short term/transitional or psychiatric community care accommodation. See Tables 25, 26, 27, 28 (all in Appendix), 25FY, 26FY, 27FY and 28FY.

Income and Employment

1.8 Consumer Income

Figure 1.8.1FY All Consumers: Consumers Receiving DSP, Newstart/Youth Allowance, Mobility Allowance

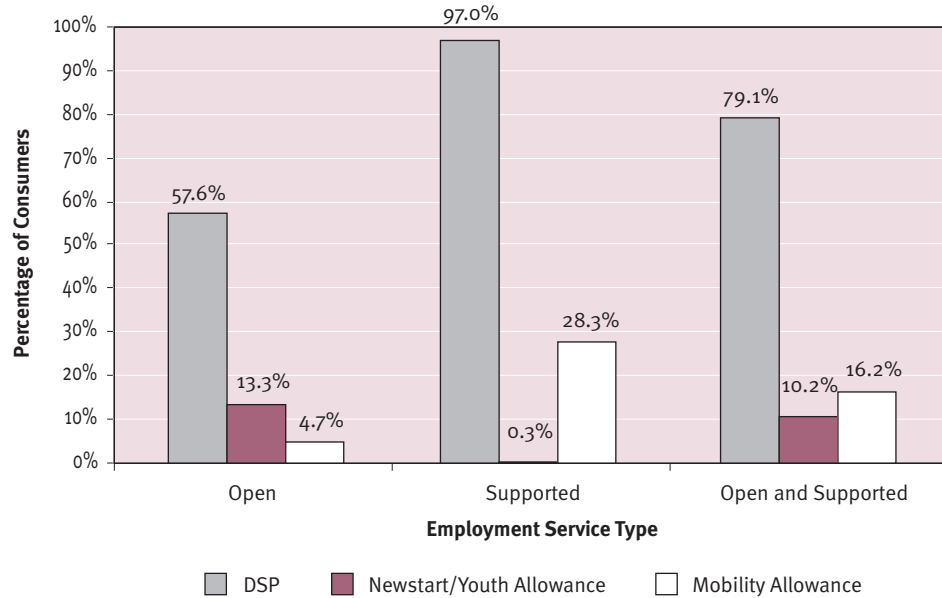


Figure 1.8.1FY shows 97% of all consumers of supported employment service outlets received the Disability Support Pension (DSP), compared to 57.6% of all consumers of open employment service outlets.

Consumers may receive one pension/benefit (either Disability Support Pension or Newstart/Youth Allowance) plus Mobility Allowance. As a result, the sum of the values for each employment service type will not equal 100% due to double counting of some consumers (and other consumers not receiving any of the above pension/benefit types).

See Tables 32FY and 33FY and Tables 32 (Appendix) and 33 (Appendix) for Consumers 'on the books' figures.

Figure 1.8.2FY All Consumers: Consumer Main Income Source

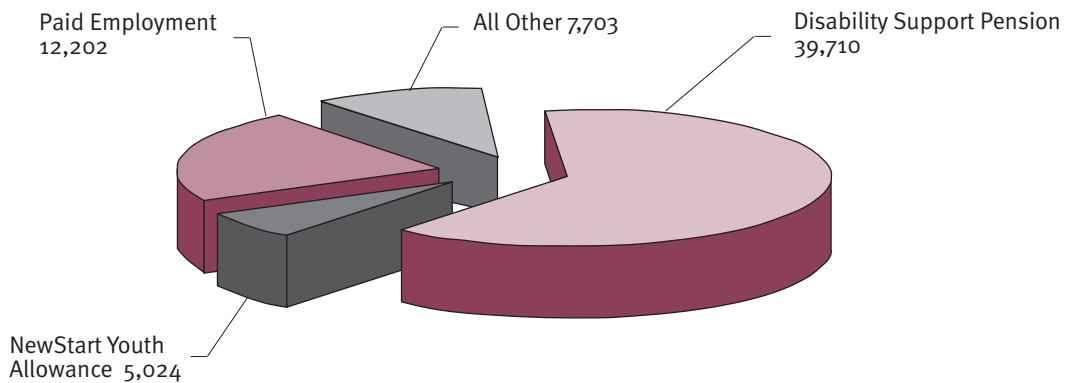


Figure 1.8.2FY shows the main source of income for 61.4% of consumers was the Disability Support Pension (60.9% in 2001), paid employment for 18.9% of consumers and Newstart/Youth Allowance for 7.8% of consumers. See Tables 29 (Appendix) and 29FY.

1.9 Employment Characteristics

Figure 1.9.1 Consumers on the Books: Consumer Employment Phase

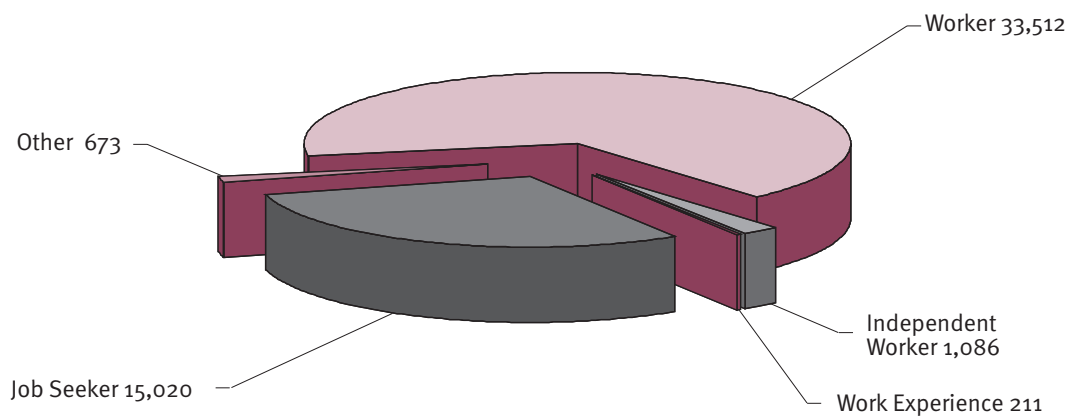


Figure 1.9.1 shows that 68.5% of consumers 'on the books' were recorded as being employed (i.e. Workers or Independent Workers) on 30 June 2002. A further 15,020 (29.7%) were registered as Job Seekers, 211 (0.4%) were undertaking Work Experience and 673 (1.3%) were performing other employment activities.

The proportion of consumers employed increased from 67.9% in 2001 to 68.5% in 2002, whilst the proportion of job seekers fell from 30.5% to 29.7%. See Table 36.

1.10 Hours of Employment

The majority of employed consumers (74.6%) worked 16–40 hours per week irrespective of the employment service outlet type, whilst the proportion working 8–15 hours was 23.3%. See Table 43.

1.11 Wage Levels

Figure 1.11.1 Employed Consumers: Consumer Wages per Week by Employment Service Outlet Type

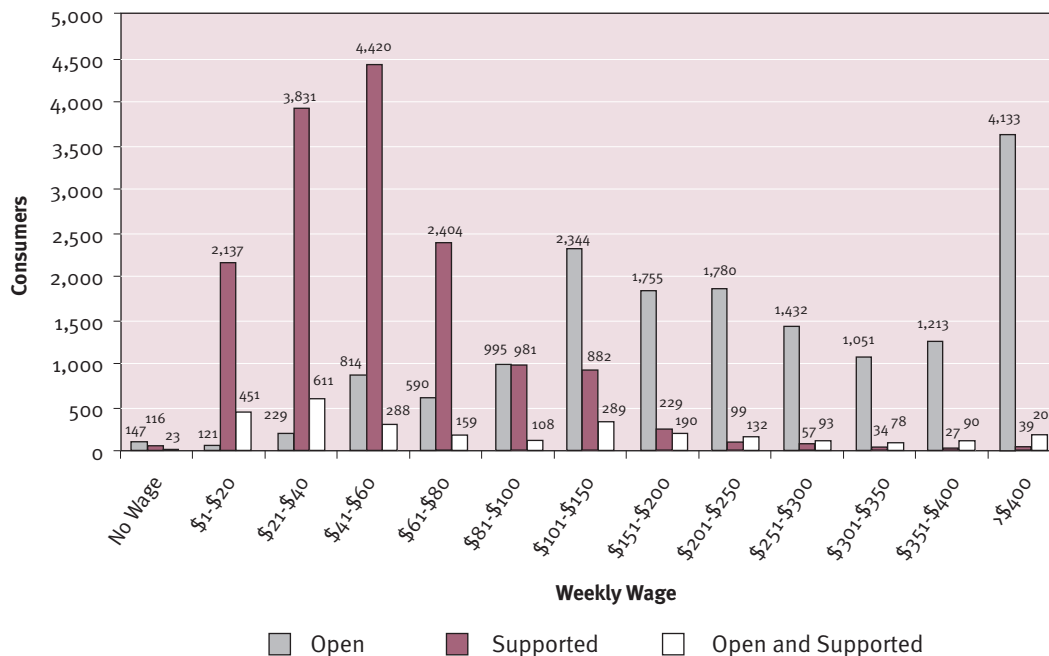


Figure 1.11.1 shows consumers assisted by an open employment service outlet received higher wages than consumers assisted by other employment service outlets. Approximately 82.6% earn more than \$100 per week, compared with 9% of supported employment service outlet employed consumers and 39.3% of dual open/supported employment service outlet employed consumers.

Across the three employment service outlet types, the most common wage range was \$41–\$60 per week with 16% of employed consumers in this wage bracket. See Tables 37, 39, 40, 42, 44, 54 (Appendix), 55 (Appendix) and 56 (Appendix).

Figure 1.11.2 Employed Consumers: Consumer Wage Type

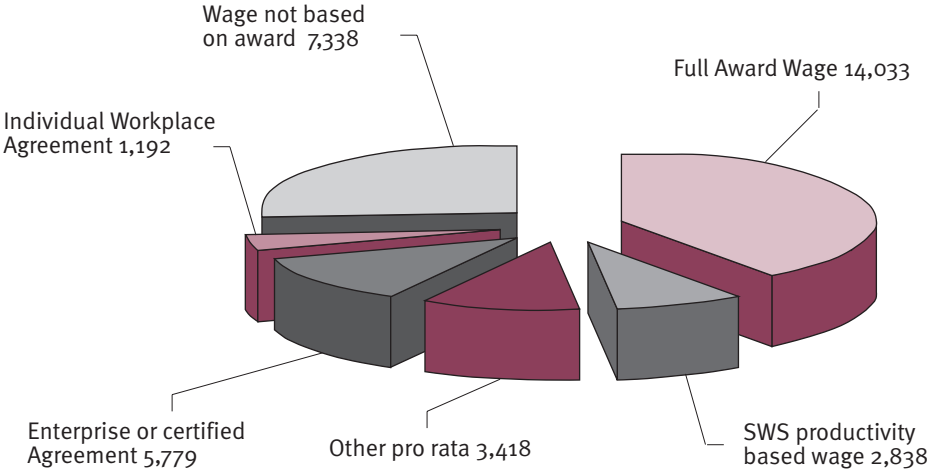


Figure 1.11.2 shows 40.6% of consumers receive full award wages. See Table 42. The most common wage for consumers on a full award was over \$400 per week (28.3%). This has increased from 24.8% in 2001. The most common wage for those consumers on a Supported Wage System (SWS) productivity based wage was \$41–\$60 per week (22.3%).

1.12 Permanency of Employment

Figure 1.12.1 Employed Consumers: Employment Service Outlet Type by Basis of Employment

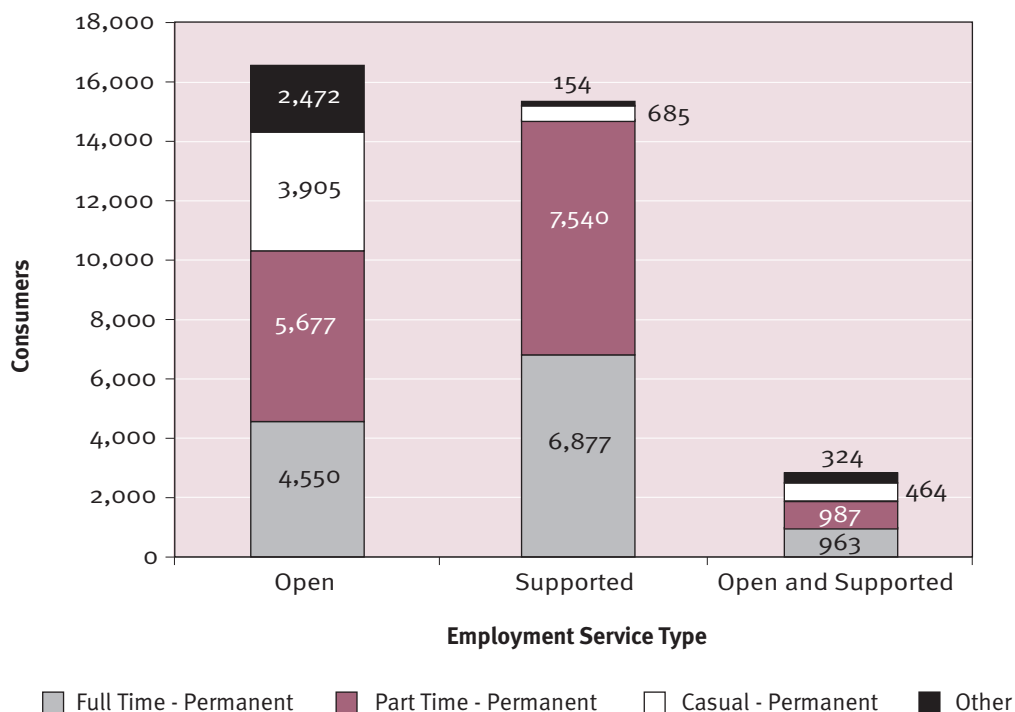


Figure 1.12.1 shows 91.5% of all employed consumers were employed on a permanent full time, part time or casual basis (down from 93.4% in 2001). 37.1% of all employed consumers were working full-time – more than 35 hours per week. Some 29.8% of open employment service consumers were working full time compared to 45.1% of supported employment service consumers. See Table 47.

See also Table 57 (Appendix) for a breakdown of employment basis by State/Territory.

1.13 Employment Setting

Employed consumers were reported as being employed in an open employment setting (ie. in the open labour market), a supported employment setting (the service outlet provider is generally the employer) or ‘other’ employment setting (including self-employment or contract work).

Some 48.7% of consumers were working in a supported employment setting, while 48.5% were working in an open employment setting. See Table 47.

Consumers with an intellectual disability were more likely to be working in a supported employment setting (66.3%). Consumers with a psychiatric (67.1%) or physical (68.3%) disability were more likely to be working in the open labour market (Table 38). See Tables 45, 46, 48, 49 and 58 (Appendix).

Disability

1.14 Intellectual Disability

43.2% of consumers assisted in the 2001/2002 financial year and 46.5% of Consumers 'on the books' on 30 June 2002 had an intellectual primary disability. The following information refers to all consumers with an intellectual disability assisted during the 2001/2002 financial year.

Employment Service Type

- 44% received assistance from an open employment service outlet.
- 47.5% received assistance from a supported employment service outlet.
- 8.5% received assistance from a dual employment service outlet.

(Tables 19 and 19FY Appendix)

State Distribution

- 1.4% live in the Australian Capital Territory
- 36.2% live in New South Wales
- 16.5% live in Queensland
- 10.5% live in South Australia
- 2.9% live in Tasmania
- 21.3% live in Victoria
- 10.4% live in Western Australia
- 0.1% live in the Northern Territory.

(Tables 59 and 59FY both in Appendix)

ARIA Classification

- 80.1% were located in a highly accessible area
- 14.3% were located in an accessible area
- 4.0% were located in a moderately accessible area
- 1.2% were located in a remote area
- 0.4% were located in a very remote area

(Tables 20 and 20FY Appendix)

Residential Setting

- 80.2% live in a private residence
- 9% live in domestic scale supported accommodation
- 7.4% live in supported accommodation

- 1% live in boarding house/private hotel

- 1.6% live in other accommodation
(Tables 27 Appendix and 27FY)

Main Source of Income

- 75.3% Disability Support Pension
- 13.9% Paid Employment
- 2.8% Newstart/Youth Allowance
- 1.2% Other Pension Benefit
- 0.9% Other income
- 1.1% Nil income
- 4.6% Not known.

(Tables 31 Appendix and 31FY)

Degree of assistance in working

- 5.3% required no help and did not use aids
- 1.8% required no help but did use aids
- 68.1% sometimes required help
- 20.1% always needed help
- 4.7% not known.

(Tables 23 Appendix and 23FY)

Employed Consumers

55.6% of employed consumers had an intellectual disability. Of this group:

- 66.3% were working in a supported employment setting
- 31.1% in the open labour market
- 64.6% were earning up to \$80/week (including No Wage consumers)
- 22.7% were earning between \$81-\$250/week
- 12.7% were earning more than \$250/week.

(Tables 38 and 39)

NB: Totals may not tally to 100% due to rounding

1.15 Psychiatric Disability

19.3% of consumers assisted in the 2001/2002 financial year and 16.9% of Consumers 'on the books' on 30 June 2002 had a psychiatric primary disability. The following information refers to all consumers with a psychiatric disability assisted during the 2001/2002 financial year.

Employment Service Type

- 79.1% received assistance from an open employment service outlet.
- 13% received assistance from a supported employment service outlet.
- 7.9% received assistance from a dual employment service outlet.

(Tables 19 and 19FY Appendix)

State Distribution

- 1.7% live in the Australian Capital Territory
- 27.2% live in New South Wales
- 14.5% live in Queensland
- 6.1% live in South Australia
- 1.4% live in Tasmania
- 40.8% live in Victoria
- 7.7% live in Western Australia
- 0.7% live in the Northern Territory.

(Tables 59 and 59FY both in Appendix)

ARIA Classification

- 83.9% were located in a highly accessible area
- 11.9% were located in an accessible area
- 3% were located in a moderately accessible area
- 0.8% were located in a remote area
- 0.4% were located in a very remote area.

(Tables 20 and 20FY Appendix)

Residential Setting

- 89.2% live in a private residence
- 1.4% live in domestic scale supported accommodation
- 3.2% live in supported accommodation
- 1.8% live in boarding house/private hotel

- 2.4% live in other accommodation (Tables 27 Appendix and 27FY)

Main Source of Income

- 57% Disability Support Pension
- 16.2% Paid Employment
- 12.9% Newstart/Youth Allowance
- 4.2% Other Pension Benefit
- 0.1% Compensation income
- 2.4% Other income
- 1.1% Nil income
- 6.2% Not known.

(Tables 31 Appendix and 31FY)

Degree of assistance in working

- 9.4% required no help and did not use aids
- 2.2% required no help but did use aids
- 69.3% sometimes required help
- 10% always needed help
- 9.2% not known.

(Tables 23 Appendix and 23FY)

Employed Consumers

12.2% of employed consumers had a psychiatric disability. Of this group:

- 29.6% were working in a supported employment setting
- 67.1% in the open labour market
- 28.1% were earning up to \$80/week week (including No Wage consumers)
- 35.7% were earning between \$81-\$250/week
- 36.2% were earning more than \$250/week.

(Tables 38 and 39)

NB: Totals may not tally to 100% due to rounding

1.16 Physical Disability

16.4% of consumers assisted in the 2001/2002 financial year and 15.6% of Consumers 'on the books' on 30 June 2002 had a physical primary disability. The following information refers to all consumers with a physical disability assisted during the 2001/2002 financial year.

Employment Service Type

- 81% received assistance from an open employment service outlet.
- 11.4% received assistance from a supported employment service outlet.
- 7.6% received assistance from a dual employment service outlet.

(Tables 19 and 19FY Appendix)

State Distribution

- 0.8% live in the Australian Capital Territory
- 21.1% live in New South Wales
- 21.9% live in Queensland
- 6.8% live in South Australia
- 3.1% live in Tasmania
- 38.1% live in Victoria
- 7.5% live in Western Australia
- 0.7% live in the Northern Territory.

(Tables 59 and 59FY both in Appendix)

ARIA Classification

- 77.8% were located in a highly accessible area
- 14.3% were located in an accessible area
- 4.8% were located in a moderately accessible area
- 1.8% were located in a remote area
- 1.2% were located in a very remote area

(Tables 20 and 20FY Appendix)

Residential Setting

- 93.1% live in a private residence
- 1.6% live in domestic scale supported accommodation
- 1% live in supported accommodation
- 1.6% live in boarding house/private hotel

- 2% live in other accommodation (Tables 27 Appendix and 27FY)

Main Source of Income

- 48% Disability Support Pension
- 23.4% Paid Employment
- 14.6% Newstart/Youth Allowance
- 3.5% Other Pension Benefit
- 1.1% Compensation income
- <0.1% Mobility Allowance
- 2.7% Other income
- 1.4% Nil income
- 5.4% Not known.

(Tables 31 Appendix and 31FY)

Degree of assistance in working

- 19.3% required no help and did not use aids
- 4.9% required no help but did use aids
- 60% sometimes required help
- 7.8% always needed help
- 8% not known.

(Tables 23 Appendix and 23FY)

Employed Consumers

13.4% of employed consumers had a physical disability. Of this group:

- 27.4% were working in a supported employment setting
- 68.3% in the open labour market
- 25.3% were earning up to \$80/week week (including No Wage consumers)
- 34.6% were earning between \$81-\$250/week
- 40.1% were earning more than \$250/week.

(Tables 38 and 39)

NB: Totals may not tally to 100% due to rounding

1.17 Sensory Disability

7.5% of consumers assisted in the 2001/2002 financial year and 7.5% of Consumers 'on the books' on 30 June 2002 had a Sensory (Deafblind, Vision, Hearing and Speech) primary disability. The following information refers to all consumers with a sensory disability assisted during the 2001/2002 financial year.

Employment Service Type

- 85.4% received assistance from an open employment service outlet.
- 10.9% received assistance from a supported employment service outlet.
- 3.7% received assistance from a dual employment service outlet.

(Tables 19 and 19FY Appendix)

State Distribution

- 1.2% live in the Australian Capital Territory
- 25.5% live in New South Wales
- 19.9% live in Queensland
- 9.8% live in South Australia
- 1.8% live in Tasmania
- 32.1% live in Victoria
- 9% live in Western Australia
- 0.7% live in the Northern Territory.

(Tables 59 and 59FY both in Appendix)

ARIA Classification

- 86.4% were located in a highly accessible area
- 9.3% were located in an accessible area
- 2.9% were located in a moderately accessible area
- 0.9% were located in a remote area
- 0.5% were located in a very remote area

(Tables 20 and 20FY Appendix)

Residential Setting

- 95.4% live in a private residence
- 0.7% live in domestic scale supported accommodation
- 0.8% live in supported accommodation
- 0.9% live in boarding house/private hotel

- 1.9% live in other accommodation
- See Tables 27 Appendix and 27FY.

Main Source of Income

- 40.4% Disability Support Pension
- 36.6% Paid Employment
- 6.3% Newstart/Youth Allowance
- 6.6% Other Pension Benefit
- 0.2% Compensation income
- 0% Mobility Allowance
- 2.2% Other income
- 1.4% Nil income
- 6.2% Not known.

(Tables 31 Appendix and 31FY)

Degree of assistance in working

- 13.7% required no help and did not use aids
- 17.3% required no help but did use aids
- 56.3% sometimes required help
- 5.4% always needed help
- 7.3% not known.

(Tables 23 Appendix and 23FY)

Employed Consumers

7.1% of employed consumers had a sensory disability. Of this group:

- 20.9% were working in a supported employment setting
- 77.4% in the open labour market
- 14.8% were earning up to \$80/week week (including No Wage consumers)
- 29.1% were earning between \$81-\$250/week
- 56.1% were earning more than \$250/week.

(Tables 38 and 39)

NB: Totals may not tally to 100% due to rounding

1.18 Neurological Disability

6.2% of consumers assisted in the 2001/2002 financial year and 6.1% of Consumers 'on the books' on 30 June 2002 had a neurological primary disability (including Acquired Brain Injury). The following information refers to consumers with a neurological primary disability (including Acquired Brain Injury) assisted during the 2001/2002 financial year.

Employment Service Type

- 74.1% received assistance from an open employment service outlet.
- 18.6% received assistance from a supported employment service outlet.
- 7.3% received assistance from a dual employment service outlet.

(Tables 19 and 19FY Appendix)

State Distribution

- 1.5% live in the Australian Capital Territory
- 25% live in New South Wales
- 21.3% live in Queensland
- 7.7% live in South Australia
- 3% live in Tasmania
- 28.4% live in Victoria
- 11.6% live in Western Australia
- 1.5% live in the Northern Territory.

(Tables 59 and 59FY both in Appendix)

ARIA Classification

- 78% were located in a highly accessible area
- 13.4% were located in an accessible area
- 5.2% were located in a moderately accessible area
- 1.8% were located in a remote area
- 1.6% were located in a very remote area

(Tables 20 and 20FY Appendix)

Residential Setting

- 90.2% live in a private residence
- 2% live in domestic scale supported accommodation
- 3% live in supported accommodation
- 1.3% live in boarding house/private hotel

- 2.4% live in other accommodation (Tables 27 Appendix and 27FY)

Main Source of Income

- 60.7% Disability Support Pension
- 20.2% Paid Employment
- 5.9% Newstart/Youth Allowance
- 2.2% Other Pension Benefit
- 2.3% Compensation income
- <0.1% Mobility Allowance
- 2.2% Other income
- 1.3% Nil income
- 5.1% Not known.

(Tables 31 Appendix and 31FY)

Degree of assistance in working

- 10.5% required no help and did not use aids
- 2.6% required no help but did use aids
- 68.1% sometimes required help
- 11.4% always needed help
- 7.4% not known.

(Tables 23 Appendix and 23FY)

Employed Consumers

5.6% of employed consumers had a neurological disability. Of this group:

- 34.9% were working in a supported employment setting
- 63% in the open labour market
- 35.4% were earning up to \$80/week week (including No Wage consumers)
- 35.8% were earning between \$81-\$250/week
- 28.8% were earning more than \$250/week.

(Tables 38 and 39)

NB: Totals may not tally to 100% due to rounding

1.19 Specific Learning Disability

7.5% of consumers assisted in the 2001/2002 financial year and 7.4% of Consumers 'on the books' on 30 June 2002 had a Specific Learning/ADD primary disability (including Autism). The following information refers to consumers with a specific learning disability (including Autism) assisted during the 2001/2002 financial year.

Employment Service Type

- 83.8% received assistance from an open employment service outlet.
- 9% received assistance from a supported employment service outlet.
- 7.2% received assistance from a dual employment service outlet.

(Tables 19 and 19FY Appendix)

State Distribution

- 2% live in the Australian Capital Territory
 - 25.4% live in New South Wales
 - 22% live in Queensland
 - 6.8% live in South Australia
 - 2.4% live in Tasmania
 - 29% live in Victoria
 - 11.4% live in Western Australia
 - 1% live in the Northern Territory.
- (Tables 59 and 59FY both in Appendix)

ARIA Classification

- 79.2% were located in a highly accessible area
- 15.9% were located in an accessible area
- 3.8% were located in a moderately accessible area
- 0.9% were located in a remote area
- 0.3% were located in a very remote area

(Tables 20 and 20FY Appendix)

Residential Setting

- 93.5% live in a private residence
- 1.6% live in domestic scale supported accommodation
- 1.3% live in supported accommodation
- 0.8% live in boarding house/private hotel

- 2.4% live in other accommodation (Tables 27 Appendix and 27FY)

Main Source of Income

- 43.9% Disability Support Pension
- 25.7% Paid Employment
- 11.4% Newstart/Youth Allowance
- 3.5% Other Pension Benefit
- <0.1% Compensation income
- <0.1% Mobility Allowance
- 2.4% Other income
- 5.3% Nil income
- 7.9% Not known.

(Tables 31 Appendix and 31FY)

Degree of assistance in working

- 8.4% required no help and did not use aids
- 2.2% required no help but did use aids
- 72.1% sometimes required help
- 10.1% always needed help
- 7.1% not known.

(Tables 23 Appendix and 23FY)

Employed Consumers

6.1% of employed consumers had a specific learning disability. Of this group:

- 19.1% were working in a supported employment setting
- 79.2% in the open labour market
- 24.6% were earning up to \$80/week week (including No Wage consumers)
- 42.6% were earning between \$81-\$250/week
- 32.8% were earning more than \$250/week.

(Tables 38 and 39)

NB: Totals may not tally to 100% due to rounding

State

1.20 New South Wales

Service outlets and staff hours

- ▶ 34.7% of all Australian Government funded disability service outlets were located in New South Wales, including:
 - 36% of employment service outlets
 - 29.3% of respite care services
 - 30.8% of print disability services
 - 25.4% of advocacy services
 - 50% of information service outlets (1 out of 2). (Table 1)
- ▶ Staff in New South Wales worked:
 - 32.4% of total staff hours across all service types
 - 30.9% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in New South Wales assisted 19,190 consumers during the 2001/2002 financial year. This represents 29.7% of all consumers assisted in Australia. Of this group:

- ▶ 63.1% were assisted by an open employment service.
- ▶ 36.7% were assisted by a supported employment service.
- ▶ 0.2% were assisted by a dual open and supported employment service.
- ▶ 93.5% were born in Australia or another English speaking country.
- ▶ 2% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- ▶ 61% Disability Support Pension
- ▶ 19.2% paid employment
- ▶ 7.3% the Newstart/Youth Allowance (Table 29FY)

- ▶ 29% of all Disability Support Pension recipients, 27.2% of Newstart / Youth Allowance recipients and 31.3% of Mobility Allowance recipients were located in New South Wales. (Table 33FY)

Primary Disability

- ▶ 52.6% of all consumers had an intellectual disability
- ▶ 17.7% had a psychiatric disability
- ▶ 11.6% had a physical disability
- ▶ 6.4% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- ▶ 6.4% had a specific learning/ADD disability or autism
- ▶ 5.3% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- ▶ 70.4% of the 15,491 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- ▶ The most common wage range for employed consumers was \$41-\$60 per week. (Table 40)
- ▶ 18% worked 8–15 hours/week; 29.6% worked 16–30 hours/week and 50.8% worked 31–40 hours per week. (Table 43)

1.21 Victoria

Service outlets and staff hours

- ▶ 23.7% of all Australian Government funded disability service outlets were located in Victoria, including:
 - 23.7% of employment service outlets
 - 15.5% of respite care services
 - 23.1% of print disability services
 - 31% of advocacy services
 - There are no information service outlets in Victoria. (Table 1)
- ▶ Staff in Victoria worked:
 - 22.7% of total staff hours across all service types
 - 22.7% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in Victoria assisted 19,165 consumers during the 2001/2002 financial year. This represents 29.6% of all consumers assisted in Australia. Of this group:

- ▶ 64.9% were assisted by an open employment service
- ▶ 22% were assisted by a supported employment service
- ▶ 13% were assisted by a dual open and supported employment service
- ▶ 87.9% were born in Australia or another English speaking country
- ▶ 0.8% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- ▶ 56.2% Disability Support Pension
- ▶ 18.9% paid employment
- ▶ 10.7% the Newstart/Youth Allowance (Table 29FY)

- ▶ 27.2% of all Disability Support Pension recipients, 41.6% of Newstart / Youth Allowance recipients and 28.2% of Mobility Allowance recipients were located in Victoria. (Table 33FY)

Primary Disability

- ▶ 31% of all consumers had an intellectual disability
- ▶ 26.5% had a psychiatric disability
- ▶ 21.1% had a physical disability
- ▶ 8.1% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- ▶ 7.3% had a specific learning/ADD disability or autism
- ▶ 6% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- ▶ 64% of the 14,170 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- ▶ The most common wage range for employed consumers was >\$400 per week. (Table 40)
- ▶ 27.4% worked 8–15 hours/week; 29.5% worked 16–30 hours/week and 40.1% worked 31–40 hours per week. (See Table 43)

1.22 Queensland

Service outlets and staff hours

- 15.2% of all Australian Government funded disability service outlets were located in Queensland, including:
 - 16% of employment service outlets
 - 15.5% of respite care services
 - 7.7% of print disability services
 - 8.5% of advocacy services
 - There are no information service outlets in Queensland. (Table 1)
- Staff in Queensland worked:
 - 13.8% of total staff hours across all service types
 - 14.8% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in Queensland assisted 11,626 consumers during the 2001/2002 financial year. This represents 18% of all consumers assisted in Australia. Of this group:

- 80.3% were assisted by an open employment service.
- 9% were assisted by a supported employment service.
- 10.6% were assisted by a dual open and supported employment service.
- 95.3% were born in Australia or another English speaking country.
- 3% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- 60% Disability Support Pension
- 20.1% paid employment
- 7% the Newstart/Youth Allowance (Table 29FY)

- 18.5% of all Disability Support Pension recipients, 16.8% of Newstart / Youth Allowance recipients and 19.5% of Mobility Allowance recipients were located in Queensland. (Table 33FY)

Primary Disability

- 39.7% of all consumers had an intellectual disability.
- 15.5% had a psychiatric disability.
- 20% had a physical disability.
- 8.3% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 9.1% had a specific learning/ADD disability or autism
- 7.4% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- 63.4% of the 8,928 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- The most common wage range for employed consumers was \$21-\$40 per week. (Table 40)
- 27.1% worked 8–15 hours/week; 29% worked 16–30 hours/week and 41.5% worked 31–40 hours per week. (Table 43)

1.23 South Australia

Service outlets and staff hours

- ▶ 9.6% of all Australian Government funded disability service outlets were located in South Australia, including:
 - 9.9% of employment service outlets
 - 6.9% of respite care services
 - 7.7% of print disability services
 - 9.9% of advocacy services
 - There are no information service outlets in South Australia. (Table 1)
- ▶ Staff in South Australia worked:
 - 11.9% of total staff hours across all service types
 - 12.3% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in South Australia assisted 5,524 consumers during the 2001/2002 financial year. This represents 8.5% of all consumers assisted in Australia. Of this group:

- ▶ 48.9% were assisted by an open employment service
- ▶ 48.5% were assisted by a supported employment service
- ▶ 2.6% were assisted by a dual open and supported employment service
- ▶ 96% were born in Australia or another English speaking country
- ▶ 1.3% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- ▶ 71.9% Disability Support Pension
- ▶ 16.9% paid employment
- ▶ 5.1% the Newstart/Youth Allowance (Table 29FY)

- ▶ 9.8% of all Disability Support Pension recipients, 5.1% of Newstart / Youth Allowance recipients and 11.3% of Mobility Allowance recipients were located in South Australia. (Table 33FY)

Primary Disability

- ▶ 53.1% of all consumers had an intellectual disability
- ▶ 13.7% had a psychiatric disability
- ▶ 13.1% had a physical disability
- ▶ 8.6% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- ▶ 6% had a specific learning/ADD disability or autism
- ▶ 5.7% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- ▶ 76.7% of the 4,636 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- ▶ The most common wage range for employed consumers was \$41-\$60 per week. (Table 40)
- ▶ 16.6% worked 8–15 hours/week; 30% worked 16–30 hours/week and 52.5% worked 31–40 hours per week. (Table 43)

1.24 Western Australia

Service outlets and staff hours

- 8.6% of all Australian Government funded disability service outlets were located in Western Australia, including:
 - 7.5% of employment service outlets
 - 19% of respite care services
 - 15.4% of print disability services
 - 11.3% of advocacy services
 - There are no information service outlets in Western Australia. (Table 1)
- Staff in Western Australia worked:
 - 12.6% of total staff hours across all service types
 - 13.5% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in Western Australia assisted 6,102 consumers during the 2001/2002 financial year. This represents 9.4% of all consumers assisted in Australia. Of this group:

- 60.2% were assisted by an open employment service
- 34% were assisted by a supported employment service
- 5.8% were assisted by a dual open and supported employment service
- 89.7% were born in Australia or another English speaking country
- 2.5% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- 70.5% Disability Support Pension
- 17.9% paid employment
- 4.9% the Newstart/Youth Allowance (Table 29FY)

- 10.6% of all Disability Support Pension recipients, 5.5% of Newstart / Youth Allowance recipients and 6.8% of Mobility Allowance recipients were located in Western Australia. (Table 33FY)

Primary Disability

- 47.6% of all consumers had an intellectual disability
- 15.6% had a psychiatric disability
- 13% had a physical disability
- 7.1% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 9% had a specific learning/ADD disability or autism
- 7.7% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- 78% of the 4,850 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- The most common wage range for employed consumers was \$21-\$40 per week. (Table 40)
- 25.9% worked 8-15 hours/week; 30.7% worked 16-30 hours/week and 41.3% worked 31-40 hours per week. (Table 43)

1.25 Tasmania

Service outlets and staff hours

- ▶ 4.2% of all Australian Government funded disability service outlets were located in Tasmania, including:
 - 4.1% of employment service outlets
 - 5.2% of respite care services
 - 7.7% of print disability services
 - 4.2% of advocacy services
 - There are no information service outlets in Tasmania. (Table 1)
- ▶ Staff in Tasmania worked:
 - 3.7% of total staff hours across all service types
 - 3.6% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in Tasmania assisted 1,628 consumers during the 2001/2002 financial year. This represents 2.5% of all consumers assisted in Australia. Of this group:

- ▶ 54.4% were assisted by an open employment service
- ▶ 32.8% were assisted by a supported employment service
- ▶ 12.8% were assisted by a dual open and supported employment service
- ▶ 98% were born in Australia or another English speaking country
- ▶ 2.7% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- ▶ 72.6% Disability Support Pension
- ▶ 12% paid employment
- ▶ 7.8% the Newstart/Youth Allowance (Table 29FY)

- ▶ 2.8% of all Disability Support Pension recipients, 2.4% of Newstart / Youth Allowance recipients and 1.8% of Mobility Allowance recipients were located in Tasmania. (Table 33FY)

Primary Disability

- ▶ 48.9% of all consumers had an intellectual disability
- ▶ 10.9% had a psychiatric disability
- ▶ 20.2% had a physical disability
- ▶ 5.5% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- ▶ 7.1% had a specific learning/ADD disability or autism
- ▶ 7.5% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- ▶ 68.3% of the 1,327 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- ▶ The most common wage range for employed consumers was \$41-\$60 per week. (Table 40)
- ▶ 28.8% worked 8-15 hours/week; 27.4% worked 16-30 hours/week and 41.7% worked 31-40 hours per week. (Table 43)

1.26 Northern Territory

Service outlets and staff hours

- ▶ 1.9% of all Australian Government funded disability service outlets were located in the Northern Territory, including:
 - 1.4% of employment service outlets
 - 6.9% of respite care services
 - 4.2% of advocacy services
 - There are no print or information service outlets in the Northern Territory. (Table 1)
- ▶ Staff in the Northern Territory worked:
 - 1.5% of total staff hours across all service types
 - 1% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in the Northern Territory assisted 495 consumers during the 2001/2002 financial year. This represents 0.8% of all consumers assisted in Australia. Of this group:

- ▶ 61% were assisted by an open employment service
- ▶ 20.2% were assisted by a supported employment service
- ▶ 18.8% were assisted by a dual open and supported employment service
- ▶ 91.9% were born in Australia or another English speaking country
- ▶ 19.4% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- ▶ 51.1% Disability Support Pension
- ▶ 21.8% paid employment
- ▶ 7.1% the Newstart/Youth Allowance (Table 29FY)

- ▶ 0.6% of all Disability Support Pension recipients, 0.7% of Newstart / Youth Allowance recipients and 0.4% Mobility Allowance recipients were located in the Northern Territory. (Table 33FY)

Primary Disability

- ▶ 38.8% of all consumers had an intellectual disability
- ▶ 16.6% had a psychiatric disability
- ▶ 15.8% had a physical disability
- ▶ 6.7% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- ▶ 9.9% had a specific learning/ADD disability or autism
- ▶ 12.3% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- ▶ 55.6% of the 376 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- ▶ The most common wage range for employed consumers was >\$400 per week. (Table 40)
- ▶ 28.7% worked 8-15 hours/week; 32.5% worked 16-30 hours/week and 38.8% worked 31-40 hours per week. (Table 43)

1.27 Australian Capital Territory

Service outlets and staff hours

- ▶ 2% of all Australian Government funded disability service outlets were located in the Australian Capital Territory, including:
 - 1.5% of employment service outlets
 - 1.7% of respite care services
 - 7.7% of print disability services
 - 5.6% of advocacy services
 - 50% of information service outlets. (1 out of 2) (Table 1)
- ▶ Staff in the Australian Capital Territory worked:
 - 1.3% of total staff hours across all service types
 - 1.2% of total staff hours in employment service outlets. (Table 4)

Consumer Information

Employment service outlets in the Australian Capital Territory assisted 909 consumers during the 2001/2002 financial year. This represents 1.4% of all consumers assisted in Australia. Of this group:

- ▶ 46.2% were assisted by an open employment service
- ▶ 9.5% were assisted by a supported employment service
- ▶ 44.3% were assisted by a dual open and supported employment service
- ▶ 94.1% were born in Australia or another English speaking country
- ▶ 1.1% self-identified as being of Aboriginal and/or Torres Strait Islander origin. (Tables 9FY, 15FY and 18FY)

Main Source of Income

For all consumers:

- ▶ 60.3% Disability Support Pension
- ▶ 26% paid employment
- ▶ 2.4% the Newstart/Youth Allowance (Table 29FY)

- ▶ 1.4% of all Disability Support Pension recipients, 0.5% of Newstart / Youth Allowance recipients and 0.6% Mobility Allowance recipients were located in the Australian Capital Territory. (Table 33FY)

Primary Disability

- ▶ 44.3% of all consumers had an intellectual disability
- ▶ 22.7% had a psychiatric disability
- ▶ 9.5% had a physical disability
- ▶ 6.4% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- ▶ 10.5% had a specific learning/ADD disability or autism
- ▶ 6.7% had an acquired brain injury or neurological disability. (Table 31FY)

Employment Information

- ▶ 71.5% of the 724 Consumers 'on the books' on 30 June 2002 were classified as employed (ie: workers or independent workers). (Table 36)
- ▶ The most common wage range for employed consumers was >\$400 per week. (Table 40)
- ▶ 34.9% worked 8-15 hours/week; 38.8% worked 16-30 hours/week and 23% worked 31-40 hours per week. (Table 43)

Funding Type

1.28 Individualised Funding

Of the 64,639 consumers assisted in the 2001/2002 financial year, 7,684 consumers received employment assistance under Case Based Funding. This is an increase of 41.1% from 2001.

For the first time in 2002, data was collected separately on consumers funded under the Futures for Young Adults (FYA) program (Victoria only). Of the 64,639 consumers assisted in the 2001/2002 financial year, 426 received employment assistance under the FYA program. For detailed information, see Tables 60FY, 61FY, 62FY, 63 and 66FY (All in Appendix).

Case Based Funding

The following information refers to all consumers assisted during the 2001/2002 financial year under Case Based Funding.

Employment Service Type

- 84.8% received assistance from an open employment service outlet.
- 8.4% received assistance from a supported employment service outlet.
- 6.8% received assistance from a dual employment service outlet.

(Table 60FY Appendix)

State Distribution

- 0.4% live in the Australian Capital Territory
- 25.4% live in New South Wales
- 0.2% live in the Northern Territory
- 24.6% live in Queensland
- 13.8% live in South Australia
- 1.2% live in Tasmania
- 20% live in Victoria
- 14.3% live in Western Australia.

(Tables 61FY and 64 both in Appendix)

Primary Disability

- 27.1% had an intellectual disability.
- 24.3% had a psychiatric disability
- 21.4% had a physical disability
- 7.6% had a sensory disability
- 12.4% had a specific learning/ADD disability or autism
- 7.1% had an acquired brain injury or neurological disability.

(Tables 62FY and 65 both in Appendix)

Consumers 'on the Books'

Of the 7,684 consumers, 74.8% (5,750) were 'on the books' on 30 June 2002. (Table 63 Appendix)

New Job Seekers

Of the 7,684 consumers, 43.1% (3,315) were New Job Seekers. That is, they commenced receiving support from a service in the 2001/2002 financial year. (Table 66FY Appendix)

1.29 Block Grant Funding

Of the 64,639 consumers assisted in the 2001/2002 financial year, 56,529 received employment assistance under recurrent Block Grant funding. This is an increase of 3% from 2001. The following information refers to all consumers assisted during the 2001/2002 financial year under Block Grant Funding.

Employment Service Type

- ▶ 62.3% received assistance from an open employment service outlet.
- ▶ 29.9% received assistance from a supported employment service outlet.
- ▶ 7.8% received assistance from a dual employment service outlet.

(Table 6oFY Appendix)

State Distribution

- ▶ 1.5% live in the Australian Capital Territory
- ▶ 30.5% live in New South Wales
- ▶ 0.9% live in the Northern Territory
- ▶ 17.2% live in Queensland
- ▶ 7.9% live in South Australia
- ▶ 2.7% live in Tasmania
- ▶ 30.4% live in Victoria
- ▶ 8.8% live in Western Australia.

(Tables 61FY and 64 both in Appendix)

Primary Disability

- ▶ 45.1% had an intellectual disability.
- ▶ 18.7% had a psychiatric disability
- ▶ 15.8% had a physical disability
- ▶ 7.5% had a sensory disability
- ▶ 6.8% had a specific learning/ADD disability or autism
- ▶ 6.2% had an acquired brain injury or neurological disability.

(Tables 62FY and 65 both in Appendix)

Consumers 'on the Books'

Of the 56,529 consumers, 78.5% (44,370) were 'on the books' on 30 June 2002. (Table 63 Appendix)

New Job Seekers

Of the 56,529 consumers, 25.9% (14,650) were New Job Seekers. That is, they commenced receiving support from a service in the 2001/2002 financial year. (Table 66FY Appendix)

New Job Seekers

1.30 New Job Seekers

Of the 64,639 consumers assisted in the 2001/2002 financial year, 18,087 were New Job Seekers (an increase of 6% from 2001). That is, they commenced receiving support from a service in the 2001/2002 financial year. 3,315 of these consumers were funded under Case Based Funding, 14,650 were funded under recurrent Block Grants and 122 were funded under Futures for Young Adults.

The figures below are for all New Job Seekers (Case Based Funding, Block Grant funding and Futures for Young Adults funding).

Employment Service Type

- 77.8% commenced receiving assistance from an open employment service outlet.
- 15.5% commenced receiving assistance from a supported employment service outlet.
- 6.7% commenced receiving assistance from a dual employment service outlet.

(Table 66FY)

State Distribution

- 1.1% live in the Australian Capital Territory
- 29.1% live in New South Wales
- 0.8% live in the Northern Territory
- 17.5% live in Queensland
- 7.3% live in South Australia
- 2.5% live in Tasmania
- 33.5% live in Victoria
- 8.3% live in Western Australia.

(Table 67FY)

Primary Disability

- 28.4% had an intellectual disability.
- 26.3% had a psychiatric disability
- 20% had a physical disability
- 8.4% had a sensory disability
- 10.2% had a specific learning/ADD disability or autism
- 6.7% had an acquired brain injury or neurological disability.

(Table 68FY)

Receipt of Pension/Benefit

Of the 18,087 New Job Seekers:

- 11,008 were in receipt of the Disability Services Pension
- 2,881 were in receipt of Newstart/Youth Allowance
- 892 were in receipt of the Mobility Allowance.

Please note: consumers may only receive one pension/benefit but may also receive the Mobility Allowance.

(Table 69FY)

Consumers 'on the Books'

Of the 18,087 New Job Seekers, 80.9% (14,639) were 'on the books' on 30 June 2002.

(Table 70)

Phase on Census Day

- 41.3% of New Job Seekers had a Phase of Worker or Independent Worker on 30 June 2002.
- 0.8% had a Phase of Work Experience.
- 56.3% were Job Seekers.
- 1.6% had a Phase of 'Other'.

(Table 71)

2 Service Information

There are five service types that received Australian Government disability service funding during the 2001/2002 financial year and have been recorded in the 2002 Australian Government Disability Services Census. The following list defines each service type:

Employment: service outlets that provide employment assistance to people with a disability to obtain and/or retain employment.

Respite: FaCS funded respite care is aimed at increasing the provision of immediate and short-term respite to carers of young people with severe or profound disabilities.

Print Disability: service outlets that provide alternative formats of communication for people who, by reason of their disabilities, are unable to access information provided in a print medium.

Advocacy: service outlets that enable people with a disability to increase the control they have over their lives through the representation of their interests and views in the community.

Disability Information and Captioning: service outlets that provide accessible information to people with disabilities, their carers, families and related professionals. This service type provides specific information about disabilities, specific and generic services, equipment and promote the development of community awareness.

Disability Service Outlets

2.1 Distribution of Services

For further graphs please refer to Summary of Findings, section 1.2.

Table 1: Service Outlets: Service Outlet Type by State/Territory

STATE / TERRITORY	SERVICE OUTLET TYPE					TOTAL
	EMPLOYMENT	RESPITE	PRINT DISABILITY	ADVOCACY	INFORMATION	
ACT	12	1	1	4	1	19
NSW	284	17	4	18	1	324
NT	11	4	0	3	0	18
QLD	126	9	1	6	0	142
SA	78	4	1	7	0	90
TAS	32	3	1	3	0	39
VIC	187	9	3	22	0	221
WA	59	11	2	8	0	80
Australia	789	58	13	71	2	933

Table 1 shows employment service outlets represented the largest proportion of Australian Government funded disability services (84.6%). Of the total 933 Australian Government funded disability services, 789 were classified as employment.

Table 2: Service Outlets: Year by Service Outlet Type

SERVICE OUTLET TYPE	CENSUS YEAR		
	2002	2001	2000
Advocacy	71	75	76
Information	2	2	3
Print Disability	13	13	13
Respite	58	62	62
Employment			
Open	302	301	309
Supported	436	460	482
Open and Supported	51	59	59
Total	933	972	1,004

Table 2 shows there were 933 Australian Government funded disability services operational on Census Day, 28 June 2002. This represents a decrease of 39 service outlets (4%) since the 2001 Census collection. Thirty-one of these services were employment services where the decrease is primarily the result of amalgamations during 2001/2002.

Table 3: Service Outlets: Number of Service Outlets by The Accessibility/Remoteness Index of Australia (ARIA) Rating by Service Outlet Type

SERVICE OUTLET TYPE	ARIA CATEGORY					TOTAL
	HIGHLY ACCESSIBLE	ACCESSIBLE	MODERATELY ACCESSIBLE	REMOTE	VERY REMOTE	
Advocacy	64	3	1	2	1	71
Information	2	0	0	0	0	2
Print Disability	13	0	0	0	0	13
Respite	38	10	2	3	5	58
Employment	565	151	47	18	8	789
Total	682	164	50	23	14	933

Table 3 outlines the distribution of services within ARIA classifications by service outlet type. Some 73% of all service types are found in highly accessible areas, 17.6% are in accessible areas, 5.4% in moderately accessible areas, 2.5% in remote areas and 1.5% in very remote areas. Please refer to the explanation of ARIA in the Appendix 7.1.

Advocacy, respite and employment service outlets were available in every ARIA category. Some 90.1% of advocacy services, 65.5% of respite care services and 71.6% of employment service outlets were located in highly accessible areas.

2.2 Service Staff Profile

In total, disability service staff worked 250,960 hours per week during 2002. The number of staff was derived by dividing total staff hours during Census Week by 38 – a standard working week. Using that calculation, it is estimated that of the 933 service outlets:

- ▶ 20% have 0–2 full time staff;
- ▶ 37.3% have 3–5 full time staff;
- ▶ 26.5% have 6–10 full time staff;
- ▶ 16.2% have 11 or more full time staff.

Of the 16.2% of service outlets that have 11 or more full-time equivalent staff, 90.1% are employment service outlets.

Overall, the number of service outlets with less than 6 full time staff decreased by 9.3% from 2001, while the number with more than 10 full time staff increased by 9.4%.

Tables 51, 52, 72 and 73 (all in Appendix) show the breakdown of Full-Time Equivalent (FTE) staff based on a 38-hour week for all service outlet types.

2.3 Support Hours

Hours worked by staff in disability service outlets are measured in terms of direct and indirect support hours (included in those categories are paid and unpaid staff hours).

- ▶ **Direct Support Staff Hours** – staff that have direct contact with consumers in a support role. This includes coordinators and other staff who spend a major portion of their time in direct consumer contact.
- ▶ **Indirect Support Staff Hours** – staff who have no, or only minimal, direct contact with consumers eg: clerical staff, training personnel, board members etc.

Table 4: Staff Hours: Service Outlet Type by State / Territory by Type of Hours

STATE / TERRITORY	SERVICE OUTLET TYPE					TOTAL
	ADVOCACY	INFORMATION	PRINT DISABILITY	RESPIRE	EMPLOYMENT	
DIRECT						
ACT	207	80	22	127	2,039	2,475
NSW	1,853	7,200	1,714	2,049	46,725	59,541
NT	240	0	0	621	1,494	2,355
QLD	455	0	134	904	23,082	24,575
SA	1,216	0	120	1,303	15,859	18,498
TAS	213	0	0	956	4,924	6,093
VIC	1,607	0	2,769	2,153	36,737	43,266
WA	1,066	0	113	584	18,524	20,287
Australia	6,857	7,280	4,872	8,697	149,384	177,090
INDIRECT						
ACT	125	140	7	0	601	873
NSW	728	0	236	1,147	19,605	21,716
NT	62	0	0	828	551	1,441
QLD	417	0	200	714	8,773	10,104
SA	332	0	11	475	10,638	11,456
TAS	122	0	260	65	2,762	3,209
VIC	921	0	259	531	12,086	13,797
WA	370	0	362	152	10,390	11,274
Australia	3,077	140	1,335	3,912	65,406	73,870
TOTAL						
ACT	332	220	29	127	2,640	3,348
NSW	2,581	7,200	1,950	3,196	66,330	81,257
NT	302	0	0	1,449	2,045	3,796
QLD	872	0	334	1,618	31,855	34,679
SA	1,548	0	131	1,778	26,497	29,954
TAS	335	0	260	1,021	7,686	9,302
VIC	2,528	0	3,028	2,684	48,823	57,063
WA	1,436	0	475	736	28,914	31,561
Australia	9,934	7,420	6,207	12,609	214,790	250,960

Direct support staff hours account for 70.6% of total staff hours.

Indirect support staff hours account for 29.4% of total staff hours.

Table 4 shows in total 250,960 direct and indirect support staff hours were worked during Census week (22–28 June) in 2002.

The majority of staff hours are worked in employment services (85.6%), followed by respite care (5%), advocacy (4%), information (3%) and print disability services (2.5%).

Total staff hours recorded in the 2002 Census increased by 8.5% from those recorded in the 2001 Census, whilst the number of service outlets dropped by 4%.

Table 5: Staff Hours: Employment Service Outlet Type by State/Territory by Type of Hours

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
DIRECT				
ACT	509	457	1,073	2,039
NSW	12,456	34,016	253	46,725
NT	453	772	269	1,494
QLD	11,725	5,685	5,672	23,082
SA	3,839	11,752	268	15,859
TAS	908	3,768	248	4,924
VIC	14,671	18,694	3,372	36,737
WA	6,470	10,212	1,842	18,524
Australia	51,031	85,356	12,997	149,384
INDIRECT				
ACT	219	187	195	601
NSW	5,962	13,605	38	19,605
NT	75	352	124	551
QLD	6,008	1,025	1,740	8,773
SA	2,055	8,436	147	10,638
TAS	390	2,159	213	2,762
VIC	4,254	7,206	626	12,086
WA	2,770	7,243	377	10,390
Australia	21,733	40,213	3,460	65,406
TOTAL				
ACT	728	644	1,268	2,640
NSW	18,418	47,621	291	66,330
NT	528	1,124	393	2,045
QLD	17,733	6,710	7,412	31,855
SA	5,894	20,188	415	26,497
TAS	1,298	5,927	461	7,686
VIC	18,925	25,900	3,998	48,823
WA	9,240	17,455	2,219	28,914
Australia	72,764	125,569	16,457	214,790

Table 5 shows a total of 214,790 staff hours were worked in employment service outlets during Census week (22–28 June) in 2002. Some 69.5% of total staff hours in employment services were recorded in direct support staff hours and 30.5% in indirect support staff hours.

The greatest number of staff hours were worked in New South Wales with 66,330 followed by Victoria with 48,823. These States also have the largest number of consumers and employment service outlets across Australia.

Within the employment service outlet categories, the largest proportion of staff hours were worked in supported employment service outlets with 58.5%, followed by 33.9% in open employment service outlets and 7.7% in dual open and supported employment service outlets.

Employment Service Outlets

2.4 Distribution of Employment Services

Employment service outlets provide assistance to people with a disability (consumers) to obtain and retain paid employment in a range of workplace types. As shown in Table 1 and Figure 1.2.1, these service outlets constitute the largest group of service outlets funded by the Australian Government.

Employment services are broken down into three service types according to the type of services they provide.

- ▶ **Open Employment Service Outlets** – Services that assist in the transition of people with disabilities from special education or employment in a supported work setting, to paid employment in the open labour market.
- ▶ **Supported Employment Service Outlets** (business services) – Services that provide support and employment to people with a disability.
- ▶ **Open and Supported Employment Service Outlets** – Services which provide both open and supported employment assistance to people with a disability.

Table 6: Service Outlets: Employment Service Outlet Type by State/Territory by Year

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
2002				
ACT	3	6	3	12
NSW	91	192	1	284
NT	3	3	5	11
QLD	73	33	20	126
SA	27	48	3	78
TAS	14	15	3	32
VIC	63	113	11	187
WA	28	26	5	59
Australia	302	436	51	789
2001				
ACT	4	5	3	12
NSW	96	213	1	310
NT	4	3	5	12
QLD	67	34	27	128
SA	25	48	4	77
TAS	14	16	3	33
VIC	62	114	11	187
WA	29	27	5	61
Australia	301	460	59	820
2000				
ACT	4	5	3	12
NSW	96	224	4	324
NT	4	3	3	10
QLD	66	37	27	130
SA	29	52	4	85
TAS	14	17	3	34
VIC	68	114	10	192
WA	28	30	5	63
Australia	309	482	59	850

Table 6 shows 55.3% of service outlets are supported employment service outlets, 38.3% are open employment service outlets and dual open/supported employment service outlets account for just 6.5% of total service outlets.

The number of disability employment services funded by the Australian Government has declined by 3.8% since 2001. This decline is largely attributed to service amalgamations. See Figure 1.2.2.

Table 7: Service Outlets: ARIA by Employment Service Outlet Type

EMPLOYMENT SERVICE OUTLET TYPE	ARIA CATEGORY					TOTAL
	HIGHLY ACCESSIBLE	ACCESSIBLE	MODERATELY ACCESSIBLE	REMOTE	VERY REMOTE	
Open	212	56	20	11	3	302
Supported	320	86	24	5	1	436
Open and Supported	33	9	3	2	4	51
Total	565	151	47	18	8	789

Table 7 shows the majority of employment service outlets (71.6%) were located in highly accessible areas. Of these outlets, 37.5% were open employment service outlets, 56.6% were supported employment service outlets and 5.8% were dual open/supported employment service outlets.

Only 3.3% of employment service outlets were located in remote or very remote areas.

Within each specific employment service type, the majority of service outlets were located in highly accessible areas – 70.2% of open employment service outlets, 73.4% of supported employment service outlets and 64.7% of dual open/supported employment service outlets, were located in highly accessible areas.

2.5 Consumers of Employment Services

The 2002 Australian Government Disability Services Census is the third annual collection in which service outlets have reported consumer information for each of the consumers they assisted during the entire financial year.

Prior to 2000, only information for Consumers ‘on the books’ on Census Day was collected. To enable comparison between years, Consumers ‘on the books’ figures are provided within this report as well as full financial year data.

For graphical representation of the data tables provided, please refer to Figures 1.4.1, 1.4.2FY and 1.4.3FY in the Summary of Findings section.

Table 8: Consumer Numbers: Employment Service Outlet Type by State/Territory on Census Day, 'on the Books' and Census Week *

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
SEEN ON CENSUS DAY				
ACT	96	53	141	290
NSW	1,230	4,721	20	5,971
NT	41	72	24	137
QLD	1,086	739	818	2,643
SA	358	1,654	33	2,045
TAS	128	348	45	521
VIC	1,286	2,900	379	4,565
WA	707	1,442	122	2,271
Australia	4,932	11,929	1,582	18,443
NUMBER ON THE BOOKS				
ACT	290	82	352	724
NSW	9,174	6,274	43	15,491
NT	232	81	63	376
QLD	6,867	948	1,113	8,928
SA	2,232	2,309	95	4,636
TAS	673	480	174	1,327
VIC	8,610	3,710	1,850	14,170
WA	2,792	1,734	324	4,850
Australia	30,870	15,618	4,014	50,502
NUMBER ON CENSUS WEEK				
ACT	168	75	231	474
NSW	3,194	5,871	30	9,095
NT	74	75	28	177
QLD	3,016	886	944	4,846
SA	958	2,143	46	3,147
TAS	277	454	97	828
VIC	3,160	3,497	806	7,463
WA	1,660	1,630	250	3,540
Australia	12,507	14,631	2,432	29,570

Table 8 shows there were 50,502 Consumers 'on the books' on 30 June 2002 while 29,570 consumers were assisted during the Census Week (22–28 June) and 18,443 received support on Census Day, 28 June 2002.

Sixty-one percent of the Consumers 'on the books' were registered as receiving assistance from open employment services, 30.9% were registered with supported employment services and 7.9% were registered as receiving assistance from dual open and supported employment services.

Supported employment service outlets assisted more than twice as many consumers on Census Day (11,929) as open employment service outlets (4,932).

Table 9FY: All Consumers: Employment Service Outlet Type by State/Territory by Year

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
2002				
ACT	420	86	403	909
NSW	12,105	7,040	45	19,190
NT	302	100	93	495
QLD	9,337	1,051	1,238	11,626
SA	2,703	2,679	142	5,524
TAS	885	534	209	1,628
VIC	12,440	4,224	2,501	19,165
WA	3,671	2,076	355	6,102
Australia	41,863	17,790	4,986	64,639
2001				
ACT	626	88	421	1,135
NSW	10,867	7,017	46	17,930
NT	268	89	88	445
QLD	7,804	947	2,099	10,850
SA	2,358	2,563	135	5,056
TAS	777	532	207	1,516
VIC	11,544	3,870	2,327	17,741
WA	3,315	2,085	279	5,679
Australia	37,559	17,191	5,602	60,352
2000				
ACT	471	80	346	897
NSW	9,227	6,721	91	16,039
NT	246	92	101	439
QLD	6,497	1,184	1,783	9,464
SA	2,030	2,378	119	4,527
TAS	623	507	188	1,318
VIC	10,500	3,635	1,477	15,612
WA	2,790	2,055	286	5,131
Australia	32,384	16,652	4,391	53,427

Table 9FY shows the largest proportion of consumers in every State/Territory received assistance from open employment service outlets. See Table 9 (Appendix) and 53 (Appendix) for Consumers 'on the books' figures.

Open employment service outlets comprise 38.3% of total employment service outlets, catering for 64.8% of consumers assisted during the 2001/2002 financial year.

Supported employment service outlets comprise 55.3% of total employment service outlets, catering for 27.5% of consumers assisted during the 2001/2002 financial year.

Open/Supported employment service outlets comprise 6.5% of total employment service outlets, catering for 7.7% of consumers assisted during the 2001/2002 financial year.

Table 10: Consumers on the Books: Average Number of Consumers by Employment Service Outlet Type by Service ARIA by Year

ARIA CATEGORY	EMPLOYMENT SERVICE OUTLET TYPE			AVERAGE
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
2002				
Highly Accessible	117.7	41.1	103.2	73.5
Accessible	71.7	22.0	46.0	41.9
Moderately Accessible	64.3	18.2	41.7	39.3
Remote	41.4	25.6	11.0	33.6
Very Remote	55.0	9.0	12.0	27.8
Unmatched	N/A	N/A	N/A	N/A
Average	102.2	35.8	78.7	64.0
2001				
Highly Accessible	107.7	37.9	99.2	67.4
Accessible	73.9	22.2	45.7	42.0
Moderately Accessible	69.5	17.0	52.3	41.6
Remote	46.1	20.7	9.5	33.6
Very Remote	81.3	18.0	15.5	40.5
Unmatched	N/A	17.5	20.0	44.0
Average	97.0	33.2	77.7	59.8
2000				
Highly Accessible	99.12	36.12	82.02	61.72
Accessible	57.05	19.27	40.50	34.02
Moderately Accessible	61.00	16.71	62.67	37.49
Remote	43.78	20.00	13.67	30.26
Very Remote	41.00	13.50	7.50	25.75
Unmatched	N/A	N/A	N/A	N/A
Average	86.64	31.53	68.00	54.10

Table 10 allows comparison between the average number of consumers in different ARIA (accessibility) classifications across years. Overall, the average number of consumers in moderately to highly accessible areas has increased.

Table 11FY: All Consumers: Employment Service Outlet ARIA by Consumer ARIA

CONSUMER ARIA	EMPLOYMENT SERVICE OUTLET ARIA					TOTAL
	HIGHLY ACCESSIBLE	ACCESSIBLE	MODERATELY ACCESSIBLE	REMOTE	VERY REMOTE	
Highly Accessible	51940	206	22	18	0	52186
Accessible	1240	7086	423	3	4	8756
Moderately Accessible	174	392	1934	33	0	2533
Remote	24	34	36	654	25	773
Very Remote	9	14	16	78	274	391
Total	53387	7732	2431	786	303	64639

Table 11FY shows how many consumers are accessing services within the same ARIA classification.

Of consumers living in a highly accessible area, 99.5% utilised services within a highly accessible area. Of consumers residing in accessible areas 80.9% utilised services in accessible areas. Of consumers within remote areas, 84.6% utilised services within a remote area.

Some 76.4% of consumers residing in moderately accessible areas accessed services in moderately accessible areas. For services in a very remote area, 70.1% of consumers within these areas accessed services received within a very remote area.

3 Consumer Information

Demographics

3.1 Sex

Table 12FY: All Consumers: Sex by Age by Year

AGE	CENSUS YEAR					
	2002			2001		
	MALE	FEMALE	TOTAL	MALE	FEMALE	TOTAL
<16	203	63	266	214	75	289
16-19	5,069	2,367	7,436	4,561	2,132	6,693
20-24	7,113	4,019	11,132	6,569	3,704	10,273
25-29	5,830	3,204	9,034	5,652	3,277	8,929
30-39	10,480	5,672	16,152	9,971	5,458	15,429
40-49	8,017	4,890	12,907	7,374	4,549	11,923
50-59	4,129	2,379	6,508	3,727	2,111	5,838
60-64	678	245	923	553	188	741
>64	209	72	281	182	55	237
Total	41,728	22,911	64,639	38,803	21,549	60,352

Table 12FY shows 64.6% of consumers assisted during the 2001/2002 financial year were male and 35.4% were female.

See Table 12 (Appendix) for a comparison of Consumers ‘on the books’ across years.

Table 13FY: All Consumers: Employment Service Outlet Type by State/Territory by Sex

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
MALE				
ACT	262	40	275	577
NSW	7,854	4,540	25	12,419
NT	181	66	47	294
QLD	6,164	668	799	7,631
SA	1,726	1,765	80	3,571
TAS	599	352	138	1,089
VIC	7,890	2,638	1,707	12,235
WA	2,393	1,302	217	3,912
Australia	27,069	11,371	3,288	41,728
FEMALE				
ACT	158	46	128	332
NSW	4,251	2,500	20	6,771
NT	121	34	46	201
QLD	3,173	383	439	3,995
SA	977	914	62	1,953
TAS	286	182	71	539
VIC	4,550	1,586	794	6,930
WA	1,278	774	138	2,190
Australia	14,794	6,419	1,698	22,911
TOTAL				
ACT	420	86	403	909
NSW	12,105	7,040	45	19,190
NT	302	100	93	495
QLD	9,337	1,051	1,238	11,626
SA	2,703	2,679	142	5,524
TAS	885	534	209	1,628
VIC	12,440	4,224	2,501	19,165
WA	3,671	2,076	355	6,102
Australia	41,863	17,790	4,986	64,639

Table 13FY shows that the proportion of male consumers as a percentage of total consumers per State/Territory ranged from 59.4% in the Northern Territory to 66.9% in Tasmania.

The distribution of males and females between employment service outlet types was similar. That is:

- 64.9% of males and 64.6% of females were assisted by an open employment service outlet;
- 27.3% of males and 28% of females were assisted by a supported employment service outlet; and
- 7.9% of males and 7.4% of females were assisted by a dual open/supported employment service outlet.

See Table 13 (Appendix) for Consumers 'on the books' figures.

3.2 Age

Table 14FY: All Consumers: Age by Employment Service Outlet Type by Sex

EMPLOYMENT SERVICE OUTLET TYPE	AGE									TOTAL
	<16	16-19	20-24	25-29	30-39	40-49	50-59	60-64	>64	
MALE										
Open	176	4,225	5,264	3,954	6,105	4,519	2,382	377	67	27,069
Supported	20	562	1,270	1,376	3,450	2,849	1,446	262	136	11,371
Open and Supported	7	282	579	500	925	649	301	39	6	3,288
Total	203	5,069	7,113	5,830	10,480	8,017	4,129	678	209	41,728
FEMALE										
Open	55	2,015	3,073	2,191	3,191	2,740	1,380	130	19	14,794
Supported	4	237	651	768	2,015	1,774	821	99	50	6,419
Open and Supported	4	115	295	245	466	376	178	16	3	1,698
Total	63	2,367	4,019	3,204	5,672	4,890	2,379	245	72	22,911
TOTAL										
Open	231	6,240	8,337	6,145	9,296	7,259	3,762	507	86	41,863
Supported	24	799	1,921	2,144	5,465	4,623	2,267	361	186	17,790
Open and Supported	11	397	874	745	1,391	1,025	479	55	9	4,986
Total	266	7,436	11,132	9,034	16,152	12,907	6,508	923	281	64,639

The majority of consumers of Australian Government funded disability services are aged in their twenties and thirties. Some 11.9% of consumers are less than 20 years old, 56.2% are aged 20–39 years, 20% are aged 40–49 years, and 11.9% are over 50 years of age.

The number of consumers aged 50 and over rose by 13.1%, in comparison to the total consumer population, which rose by 7.1%.

See Table 14 (Appendix) for Consumers ‘on the books’ figures.

3.3 State/Territory and ARIA

New South Wales and Victoria assisted the largest number of consumers with 19,190 and 19,165 consumers respectively, accounting for 59.3% of total consumers. These States were followed by Queensland 18%, Western Australia 9.4%, South Australia 8.5%, Tasmania 2.5%, Australian Capital Territory 1.4% and the Northern Territory with 0.8%. See Table 9FY. See also Tables 8, 9, 13, 13FY and 53.

Some 80.4% of consumers are located in highly accessible areas, 11% are in accessible areas, 3% are in moderately accessible areas, 1% are in remote areas and less than 1% are in very remote areas. See Table 11FY. For an explanation of ARIA, the Accessibility/Remoteness Index of Australia, refer to Appendix 7.1.

3.4 Country of Birth

Table 15FY: All Consumers: Country of Birth by State/Territory by Employment Service Outlet Type

STATE / TERRITORY	COUNTRY OF BIRTH				TOTAL
	AUSTRALIA	OTHER ENGLISH SPEAKING	OTHER COUNTRY	NOT KNOWN	
OPEN EMPLOYMENT SERVICE					
ACT	377	10	30	3	420
NSW	11,017	231	720	137	12,105
NT	258	13	28	3	302
QLD	8,516	334	416	71	9,337
SA	2,537	50	78	38	2,703
TAS	847	11	15	12	885
VIC	10,336	328	1,500	276	12,440
WA	3,102	117	273	179	3,671
Australia	36,990	1,094	3,060	719	41,863
SUPPORTED EMPLOYMENT SERVICE					
ACT	85	0	1	0	86
NSW	6,531	110	339	60	7,040
NT	94	0	6	0	100
QLD	983	26	40	2	1,051
SA	2,521	70	74	14	2,679
TAS	529	1	4	0	534
VIC	3,939	51	127	107	4,224
WA	1,883	41	119	33	2,076
Australia	16,565	299	710	216	17,790
OPEN AND SUPPORTED EMPLOYMENT SERVICE					
ACT	376	7	17	3	403
NSW	45	0	0	0	45
NT	87	3	3	0	93
QLD	1,177	39	17	5	1,238
SA	102	24	16	0	142
TAS	207	0	1	1	209
VIC	2,135	60	245	61	2,501
WA	308	24	22	1	355
Australia	4,437	157	321	71	4,986
TOTAL					
ACT	838	17	48	6	909
NSW	17,593	341	1,059	197	19,190
NT	439	16	37	3	495
QLD	10,676	399	473	78	11,626
SA	5,160	144	168	52	5,524
TAS	1,583	12	20	13	1,628
VIC	16,410	439	1,872	444	19,165
WA	5,293	182	414	213	6,102
Australia	57,992	1,550	4,091	1,006	64,639

Table 15FY shows 92.1% of consumers were either born in Australia or another English speaking country. Of this group, 64% were assisted by an open employment service outlet.

Of the 6.3% of consumers born in a non-English speaking country, 74.8% were assisted by an open employment service outlet.

See Table 15 (Appendix) for Consumers ‘on the books’ figures.

3.5 Language Spoken at Home and Interpreter Services Required

Table 16FY: All Consumers: Main Language Spoken at Home by State/Territory

STATE/ TERRITORY	MAIN LANGUAGE SPOKEN AT HOME										TOTAL
	ENGLISH	ITALIAN	GREEK	VIETNAMESE	CHINESE	ARABIC/ LEBANESE	GERMAN	SPANISH	OTHER LANGUAGE	NOT KNOWN	
ACT	876	6	1	1	3	2	0	0	19	1	909
NSW	17,846	93	89	66	79	149	7	62	699	100	19,190
NT	423	1	2	2	1	0	0	0	61	5	495
QLD	11,165	21	2	15	8	3	2	25	361	24	11,626
SA	5,357	38	20	5	5	5	1	4	61	28	5,524
TAS	1,602	1	2	0	0	1	1	1	17	3	1,628
VIC	17,604	193	134	185	59	76	7	34	696	177	19,165
WA	5,744	40	5	13	23	0	2	4	254	17	6,102
Australia	60,617	393	255	287	178	236	20	130	2,168	355	64,639

Table 16FY shows 93.8% of consumers reported English as the main language spoken at home. The proportion of consumers who reported English as the main language spoken at home varied between the States/Territories from 85.5% in the Northern Territory to 98.4% in Tasmania.

See Table 16 (Appendix) for Consumers ‘on the books’ figures.

Table 74 (Appendix) details the method of communication for Consumers ‘on the books’ by employment service outlet in each State/Territory. In summary, 89.4% of consumers had effective verbal communication skills, 4.8% had little or no communication skills and 3.4% used sign language or other effective non-spoken communication.

Of those consumers who had little or no communication skills, 70.2% were assisted by a supported employment service outlet. Alternately, 91.4% of consumers assisted by open employment services had effective verbal communication skills and 86.3% of consumers assisted by supported employment services had effective verbal communication skills.

Table 17FY: All Consumers: Interpreter Services Required by State/Territory by Outlet Type

STATE / TERRITORY	INTERPRETER SERVICES REQUIRED			TOTAL
	SPOKEN LANGUAGE, NOT ENGLISH	NON-SPOKEN COMMUNICATION	NOT REQUIRED	
OPEN EMPLOYMENT SERVICE				
ACT	0	14	406	420
NSW	92	90	11,923	12,105
NT	0	9	293	302
QLD	23	316	8,998	9,337
SA	9	35	2,659	2,703
TAS	1	38	846	885
VIC	110	196	12,134	12,440
WA	8	119	3,544	3,671
Australia	243	817	40,803	41,863
SUPPORTED EMPLOYMENT SERVICE				
ACT	0	0	86	86
NSW	95	196	6,749	7,040
NT	10	2	88	100
QLD	7	85	959	1,051
SA	5	98	2,576	2,679
TAS	0	9	525	534
VIC	14	73	4,137	4,224
WA	3	201	1,872	2,076
Australia	134	664	16,992	17,790
OPEN AND SUPPORTED EMPLOYMENT SERVICE				
ACT	1	24	378	403
NSW	0	0	45	45
NT	28	1	64	93
QLD	2	25	1,211	1,238
SA	0	0	142	142
TAS	0	0	209	209
VIC	23	10	2,468	2,501
WA	1	1	353	355
Australia	55	61	4,870	4,986
TOTAL				
ACT	1	38	870	909
NSW	187	286	18,717	19,190
NT	38	12	445	495
QLD	32	426	11,168	11,626
SA	14	133	5,377	5,524
TAS	1	47	1,580	1,628
VIC	147	279	18,739	19,165
WA	12	321	5,769	6,102
Australia	432	1,542	62,665	64,639

Table 17FY shows 96.9% of consumers do not require interpreter services. Of the remaining consumers, 2.4% require interpreter services for non-spoken communication, and 0.7% for spoken language other than English.

See Table 17 (Appendix) for Consumers 'on the books' figures.

3.6 Aboriginal and Torres Strait Islander Origin

Table 18FY: All Consumers: Indigenous Origin by State/Territory by Employment Service Outlet Type

STATE / TERRITORY	INDIGENOUS ORIGIN					TOTAL
	NOT INDIGENOUS	ABORIGINAL ORIGIN	ABORIGINAL AND TORRES STRAIT ISLANDER ORIGIN	TORRES STRAIT ISLANDER ORIGIN	NOT KNOWN	
OPEN EMPLOYMENT SERVICE						
ACT	412	3	1	0	4	420
NSW	11,678	225	30	11	161	12,105
NT	281	20	0	0	1	302
QLD	8,760	239	25	36	277	9,337
SA	2,359	38	2	1	303	2,703
TAS	776	18	2	3	86	885
VIC	12,148	92	31	2	167	12,440
WA	3,498	103	6	0	64	3,671
Australia	39,912	738	97	53	1,063	41,863
SUPPORTED EMPLOYMENT SERVICE						
ACT	86	0	0	0	0	86
NSW	6,815	118	2	2	103	7,040
NT	78	22	0	0	0	100
QLD	981	27	3	3	37	1,051
SA	2,616	31	0	1	31	2,679
TAS	438	15	0	0	81	534
VIC	4,125	15	3	2	79	4,224
WA	2,026	36	0	0	14	2,076
Australia	17,165	264	8	8	345	17,790
OPEN AND SUPPORTED EMPLOYMENT SERVICE						
ACT	357	6	0	0	40	403
NSW	43	0	1	0	1	45
NT	39	48	6	0	0	93
QLD	1,093	15	3	0	127	1,238
SA	142	0	0	0	0	142
TAS	190	5	1	0	13	209
VIC	2,393	14	0	1	93	2,501
WA	345	6	0	0	4	355
Australia	4,602	94	11	1	278	4,986
TOTAL						
ACT	855	9	1	0	44	909
NSW	18,536	343	33	13	265	19,190
NT	398	90	6	0	1	495
QLD	10,834	281	31	39	441	11,626
SA	5,117	69	2	2	334	5,524
TAS	1,404	38	3	3	180	1,628
VIC	18,666	121	34	5	339	19,165
WA	5,869	145	6	0	82	6,102
Australia	61,679	1,096	116	62	1,686	64,639

Table 18FY shows 2% of all consumers self-identified as being of Aboriginal or Torres Strait Islander origin.

Of these consumers, 69.7% received assistance from an open employment service outlet, 22% from a supported employment service outlet and 8.3% from a dual open/ supported employment service outlet.

See Table 18 (Appendix) for Consumers ‘on the books’ figures.

Disability Group

3.7 Disability

The Disability groups used in this report categorizes disabilities in terms of the underlying impairment, condition or cause, and reflect those disabilities/impairments identified as significant in the Commonwealth Disability Services Act (1986).

Data for the purpose of this Census has been collected for 11 disability groups: intellectual, specific learning/ADD, autism, physical, deaf/blind, vision, hearing, speech, psychiatric, neurological and acquired brain injury.

The primary disability group describes the disability, impairment or condition causing most difficulty to the consumer in their daily life. (Note: for more detailed information on individual disability classifications refer to the Census 2002 Data Guide in Appendix.).

Figure 3.7.1FY: All Consumers: Primary Disability Group

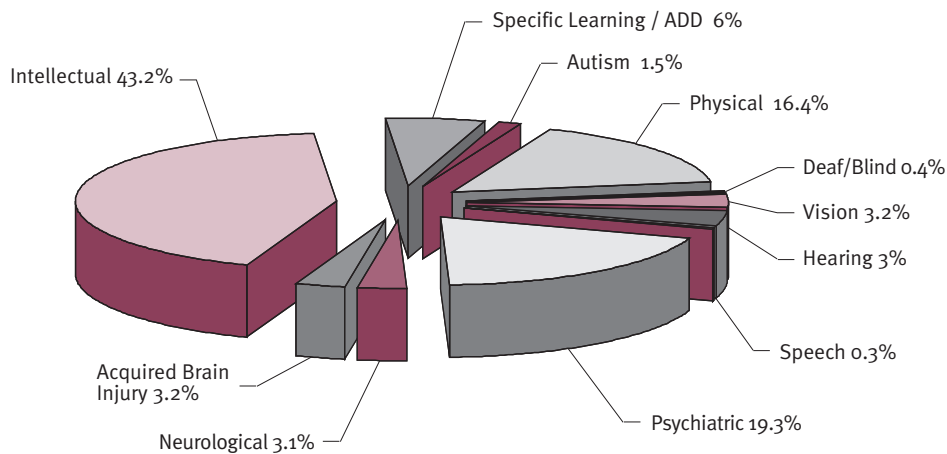


Figure 3.7.1FY shows that for almost half (43.2%) of the consumers accessing disability employment services during the financial year, intellectual disability was reported as the impairment or condition that caused them the most difficulty. See Table 19FY.

See also Figures 1.6.1FY, 1.6.2FY and 1.6.3FY for break down by employment service type.

Table 19FY: All Consumers: Employment Service Outlet Type by Primary Disability Group by Year

PRIMARY DISABILITY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
2002				
Intellectual	12,282	13,243	2,372	27,897
Specific Learning/ADD	3,442	175	250	3,867
Autism	595	260	96	951
Physical	8,590	1,213	808	10,611
Deaf/Blind	194	55	17	266
Vision	1,752	256	71	2,079
Hearing	2,031	190	80	2,301
Speech	146	27	10	183
Psychiatric	9,838	1,618	989	12,445
Neurological	1,536	295	154	1,985
Acquired Brain Injury	1,457	458	139	2,054
Total	41,863	17,790	4,986	64,639
2001				
Intellectual	11,620	12,873	2,592	27,085
Specific Learning/ADD	2,718	159	256	3,133
Autism	427	225	79	731
Physical	7,334	1,163	1,114	9,611
Deaf/Blind	145	42	18	205
Vision	1,740	253	70	2,063
Hearing	1,830	167	111	2,108
Speech	137	27	10	174
Psychiatric	8,951	1,545	1,011	11,507
Neurological	1,262	294	174	1,730
Acquired Brain Injury	1,395	443	167	2,005
Total	37,559	17,191	5,602	60,352

43.2% of consumers have a primary intellectual disability.

19.3% of consumers have a primary psychiatric disability.

16.4% of consumers have a primary physical disability.

These groups are the predominant primary disability groups, accounting for 78.9% of total consumers.

Table 19FY shows 47.5% of consumers with an intellectual disability received assistance from a supported employment service outlet and 44% from an open employment service outlet. Of consumers with a physical disability, 11.4% received support from a supported employment service and 81% from an open employment service. Of consumers with a psychiatric disability, 13% received assistance from a supported employment service and 79.1% from an open employment service outlet.

Table 19 (Appendix) displays this data for Consumers ‘on the books’ across years. See also Tables 59 (Appendix) and 59FY (Appendix).

Table 20FY: All Consumers: Consumer ARIA by Primary Disability Group

PRIMARY DISABILITY	CONSUMER ARIA CATEGORY					TOTAL
	HIGHLY ACCESSIBLE	ACCESSIBLE	MODERATELY ACCESSIBLE	REMOTE	VERY REMOTE	
Intellectual	22352	4000	1120	324	101	27897
Learning ADD	3051	644	133	27	12	3867
Autism	766	121	48	14	2	951
Physical	8258	1520	510	192	131	10611
DeafBlind	225	26	9	4	2	266
Vision	1837	165	56	17	4	2079
Hearing	1975	221	71	17	17	2301
Speech	134	36	6	5	2	183
Psychiatric	10438	1480	371	100	56	12445
Neurological	1539	284	101	37	24	1985
ABI	1611	259	108	36	40	2054
Total	52186	8756	2533	773	391	64639

Table 20FY shows the ARIA classification of consumers within each disability group. The majority of consumers within each disability group live in highly accessible areas, ranging from 73.2% of consumers with a speech disability to 88.4% of consumers with a visual disability.

For more information on ARIA, refer to Appendix 7.1.

See Table 20 (Appendix) for Consumers 'on the books' figures.

Table 21FY: All Consumers: Secondary Disability by Primary Disability Group by Employment Service Outlet Type

PRIMARY DISABILITY	SECONDARY DISABILITY													TOTAL
	SPECIFIC					OPEN EMPLOYMENT					ACQUIRED			
	INTELLECTUAL	LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY	BRAIN INJURY	TOTAL	
Intellectual	0	263	43	537	10	146	151	155	223	294	23	23	1,845	
Specific Learning/ADD	94	0	9	166	3	25	31	32	108	65	4	4	537	
Autism	46	24	0	20	0	10	1	11	24	13	1	1	150	
Physical	310	135	4	0	19	106	115	88	360	235	50	50	1,422	
Deaf/Blind	9	3	1	7	0	0	0	2	4	2	2	2	30	
Vision	41	15	0	83	0	0	49	4	14	25	4	4	235	
Hearing	88	51	4	113	0	38	0	47	49	17	4	4	411	
Speech	27	6	0	8	1	2	2	0	5	0	1	1	52	
Psychiatric	446	63	3	485	5	41	47	14	0	94	28	28	1,226	
Neurological	99	58	0	156	4	25	18	15	55	0	22	22	452	
Acquired Brain Injury	50	37	1	251	8	60	22	29	63	82	0	0	603	
Total	1,210	655	65	1,826	50	453	436	397	905	827	139	139	6,963	
	SUPPORTED EMPLOYMENT													
Intellectual	0	1,040	196	1,329	37	596	490	1,227	659	638	55	55	6,267	
Specific Learning/ADD	18	0	0	9	0	1	3	3	7	7	0	0	48	
Autism	105	29	0	7	1	6	9	34	15	6	0	0	212	
Physical	372	92	0	0	4	74	82	134	37	61	15	15	871	
Deaf/Blind	20	5	0	8	0	0	0	6	3	2	0	0	44	
Vision	61	3	4	27	0	0	15	3	6	4	6	6	129	
Hearing	62	44	1	19	0	7	0	51	6	7	2	2	199	
Speech	12	0	0	6	0	2	1	0	0	0	0	0	21	
Psychiatric	230	22	2	76	3	12	24	13	0	27	11	11	420	
Neurological	87	15	4	49	0	14	6	13	13	0	4	4	205	
Acquired Brain Injury	61	22	4	143	0	29	7	32	27	47	0	0	372	
Total	1,028	1,272	211	1,673	45	741	637	1,516	773	799	93	93	8,788	

Table 21FY: All Consumers: Secondary Disability by Primary Disability Group by Employment Service Outlet Type (continued)

PRIMARY DISABILITY	SECONDARY DISABILITY											TOTAL
	SPECIFIC					OPEN AND SUPPORTED EMPLOYMENT					ACQUIRED	
	INTELLECTUAL	LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY	
Intellectual	0	111	34	183	4	102	98	108	102	40	22	804
Specific Learning/ADD	4	0	0	13	0	3	4	2	9	3	2	40
Autism	14	6	0	3	0	0	1	1	8	3	1	37
Physical	25	12	0	0	0	10	13	13	56	8	9	146
Deaf/Blind	0	0	0	1	0	0	0	0	2	0	0	3
Vision	4	2	0	6	0	0	2	1	3	1	0	19
Hearing	4	3	1	6	0	0	0	6	2	1	0	23
Speech	0	0	0	1	0	0	0	0	1	0	0	2
Psychiatric	24	7	2	52	1	1	4	2	0	8	4	105
Neurological	12	5	0	12	0	0	1	1	5	0	2	38
Acquired Brain Injury	10	3	0	29	0	6	5	7	5	4	0	69
Total	97	149	37	306	5	122	128	141	193	68	40	1,286
TOTAL												
Intellectual	0	1,414	273	2,049	51	844	739	1,490	984	972	100	8,916
Specific Learning/ADD	116	0	9	188	3	29	38	37	124	75	6	625
Autism	165	59	0	30	1	16	11	46	47	22	2	399
Physical	707	239	4	0	23	190	210	235	453	304	74	2,439
Deaf/Blind	29	8	1	16	0	0	0	8	9	4	2	77
Vision	106	20	4	116	0	0	66	8	23	30	10	383
Hearing	154	98	6	138	0	45	0	104	57	25	6	633
Speech	39	6	0	15	1	4	3	0	6	0	1	75
Psychiatric	700	92	7	613	9	54	75	29	0	129	43	1,751
Neurological	198	78	4	217	4	39	25	29	73	0	28	695
Acquired Brain Injury	121	62	5	423	8	95	34	68	95	133	0	1,044
Total	2,335	2,076	313	3,805	100	1,316	1,201	2,054	1,871	1,694	272	17,037

Table 21FY outlines the total instances of a secondary disability by employment service outlet type. A large proportion of consumers (52.3%) with a secondary disability had an intellectual disability as their primary disability. The most common combination of disabilities was intellectual as primary and physical as secondary (12%), followed by intellectual as primary and speech as secondary (8.7%) and intellectual as primary and specific learning/ADD as secondary (8.3%).

Overall, the number of consumers with a secondary disability of specific learning/ADD rose by 160%, in comparison to a 15.1% increase in the total number of secondary disabilities recorded. For Consumers 'on the books' figures see Table 21 (Appendix).

Note: Table 21FY counts instances. The total will not match the total number of consumers with a secondary disability as a consumer may have more than one secondary disability.

3.8 Support Requirements

All employment service outlets reported the frequency of support/assistance needed for each of their consumers in nine core areas of activity: self care, mobility, communication, interpersonal interactions, learning & applying knowledge, education, community & economic life, domestic life and working. The level of support/assistance for consumers in these nine core areas of activity was recorded on five levels: does not need help/supervision – does not use aids, does not need help/supervision –uses aids, sometimes requires help/supervision, unable to do/always needs help and not known.

The combination of self-care, mobility and communication are commonly known as 'activities of daily living'.

Table 22FY: All Consumers: Support/Assistance Needed by Employment Service Outlet Type

EMPLOYMENT SERVICE OUTLET TYPE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
Open	27,200	26,068	19,674	13,612	11,500	12,313	17,356	19,209	4,982	
Supported	7,379	8,658	6,599	2,919	1,426	1,243	2,446	2,444	884	
Open and Supported	2,480	2,473	1,906	1,220	741	814	1,351	1,609	316	
Total	37,059	37,199	28,179	17,751	13,667	14,370	21,153	23,262	6,182	
	NO HELP DOES USE AIDS									
Open	1,290	2,278	1,567	1,121	1,342	1,450	1,311	1,421	1,977	
Supported	446	773	535	401	358	257	262	269	289	
Open and Supported	169	181	123	55	111	105	129	129	77	
Total	1,905	3,232	2,225	1,577	1,811	1,812	1,702	1,819	2,343	
	SOMETIMES REQUIRES HELP									
Open	8,051	8,700	16,112	20,943	22,550	19,345	13,574	11,571	28,225	
Supported	6,531	5,536	7,831	10,413	11,548	7,884	7,454	7,092	11,693	
Open and Supported	1,496	1,448	2,020	2,560	2,785	2,332	2,021	1,766	3,019	
Total	16,078	15,684	25,963	33,916	36,883	29,561	23,049	20,429	42,937	
	UNABLE TO DO/ALWAYS NEEDS HELP									
Open	909	1,433	1,556	2,024	2,727	3,057	1,788	1,804	3,435	
Supported	1,627	2,122	2,401	3,120	3,760	4,608	3,830	3,043	4,532	
Open and Supported	141	235	292	432	674	724	446	417	919	
Total	2,677	3,790	4,249	5,576	7,161	8,389	6,064	5,264	8,886	
	NOT KNOWN									
Open	4,413	3,384	2,954	4,163	3,744	5,698	7,834	7,858	3,244	
Supported	1,807	701	424	937	698	3,798	3,798	4,942	392	
Open and Supported	700	649	645	719	675	1,011	1,039	1,065	655	
Total	6,920	4,734	4,023	5,819	5,117	10,507	12,671	13,865	4,291	

Table 22FY shows that most consumers (80.2%) sometimes or always required help in working, whereas 57.5% and 57.3% of consumers do not require any assistance and do not use aids with mobility and self care respectively.

Consumers requiring a high degree of assistance were more likely to be assisted by supported employment services.

See Table 22 (Appendix) for Consumers 'on the books' figures.

Table 23FY: All Consumers: Support/Assistance Needed by Primary Disability Group

PRIMARY DISABILITY	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
Intellectual	13,220	14,734	9,367	4,764	1,792	1,729	4,960	5,924	1,473	
Specific Learning/ADD	2,931	2,847	1,796	1,141	430	489	1,601	1,972	358	
Autism	470	508	271	72	69	78	149	205	49	
Physical	6,467	5,295	6,710	5,471	4,813	4,904	5,649	5,128	2,046	
Deaf/Blind	157	111	77	99	79	67	87	96	31	
Vision	1,284	683	1,341	1,253	1,029	965	1,172	1,076	240	
Hearing	1,752	1,752	242	807	668	624	1,051	1,334	369	
Speech	134	128	33	44	35	33	62	81	22	
Psychiatric	8,136	8,804	6,353	2,874	3,956	4,529	4,891	5,854	1,168	
Neurological	1,243	1,151	1,028	654	472	537	791	793	232	
Acquired Brain Injury	1,265	1,186	961	572	324	415	740	799	194	
Total	37,059	37,199	28,179	17,751	13,667	14,370	21,153	23,262	6,182	
	NO HELP DOES USE AIDS									
Intellectual	641	865	772	623	581	443	510	530	505	
Specific Learning/ADD	69	77	78	73	80	73	70	78	88	
Autism	23	25	19	19	16	17	19	12	20	
Physical	528	990	263	233	367	421	408	462	517	
Deaf/Blind	18	17	24	13	18	24	20	20	21	
Vision	121	706	338	35	124	158	98	136	656	
Hearing	74	76	289	145	178	209	141	118	156	
Speech	3	7	4	5	7	4	5	4	3	
Psychiatric	302	276	345	352	341	376	338	346	271	
Neurological	63	81	47	41	52	49	42	55	48	
Acquired Brain Injury	63	112	46	38	47	38	51	58	58	
Total	1,905	3,332	2,225	1,577	1,811	1,812	1,702	1,819	2,343	

Table 23FY: All Consumers: Support/Assistance Needed by Primary Disability Group (continued)

PRIMARY DISABILITY	SUPPORT/ASSISTANCE NEEDED							WORKING	
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY		DOMESTIC
SOMETIMES REQUIRES HELP									
Intellectual	9,441	8,212	13,706	16,682	18,965	15,011	12,115	11,127	19,006
Specific Learning/ADD	539	633	1,688	2,196	2,841	2,591	1,410	1,090	2,890
Autism	316	278	473	568	608	524	393	389	584
Physical	1,999	2,848	2,480	3,513	3,979	3,234	2,422	2,585	6,365
Deaf/Blind	48	94	100	102	117	103	95	83	161
Vision	240	444	265	367	494	442	316	301	998
Hearing	207	216	1,186	947	1,046	952	564	343	1,429
Speech	29	32	109	104	121	109	66	54	133
Psychiatric	2,390	1,909	4,402	7,291	6,238	4,641	4,252	3,196	8,621
Neurological	428	519	708	1,022	1,169	940	699	647	1,379
Acquired Brain Injury	441	499	846	1,124	1,305	1,014	717	614	1,371
Total	16,078	15,684	25,963	33,916	36,883	29,561	23,049	20,429	42,937
UNABLE TO DO /ALWAYS NEEDS HELP									
Intellectual	1,598	2,481	2,804	3,814	5,101	6,251	4,654	3,542	5,608
Specific Learning/ADD	27	44	67	158	278	331	108	69	282
Autism	56	79	141	220	184	181	194	141	205
Physical	590	631	328	349	477	491	371	760	831
Deaf/Blind	12	23	44	25	25	31	15	15	31
Vision	32	99	29	40	57	56	37	69	81
Hearing	27	40	390	121	148	148	74	64	131
Speech	5	5	27	15	8	15	13	9	16
Psychiatric	186	182	283	631	536	509	364	337	1,242
Neurological	50	80	54	64	121	137	76	85	176
Acquired Brain Injury	94	126	82	139	226	239	158	173	283
Total	2,677	3,790	4,249	5,576	7,161	8,389	6,064	5,264	8,886

Table 23FY: All Consumers: Support/Assistance Needed by Primary Disability Group (continued)

PRIMARY DISABILITY	SUPPORT/ASSISTANCE NEEDED							WORKING	
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY		DOMESTIC
	NOT KNOWN								
Intellectual	2,997	1,605	1,248	2,014	1,458	4,463	5,658	6,774	1,305
Specific Learning/ADD	301	266	238	299	238	383	678	658	249
Autism	86	61	47	72	74	151	196	204	93
Physical	1,027	847	830	1,045	975	1,561	1,761	1,676	852
Deaf/Blind	31	21	21	27	27	41	49	52	22
Vision	402	147	106	384	375	458	456	497	104
Hearing	241	217	194	281	261	368	471	442	216
Speech	12	11	10	15	12	22	37	35	9
Psychiatric	1,431	1,274	1,062	1,297	1,374	2,390	2,600	2,712	1,143
Neurological	201	154	148	204	171	322	377	405	150
Acquired Brain Injury	191	131	119	181	152	348	388	410	148
Total	6,920	4,734	4,023	5,819	5,117	10,507	12,671	13,865	4,291

Table 23FY shows that the majority of consumers with an intellectual, psychiatric or physical disability required limited support in the activities of daily living, but required a higher degree of assistance in working.

See Table 23 (Appendix) for Consumers 'on the books' figures. See also Tables 30 (Appendix) and 34.

Table 24FY: All Consumers: Existence of Informal Carer by State/Territory by Outlet Type

STATE / TERRITORY	EXISTENCE OF INFORMAL CARER			TOTAL
	INFORMAL CARER EXISTS	NO INFORMAL CARER EXISTS	NOT KNOWN	
OPEN EMPLOYMENT SERVICE				
ACT	13	311	96	420
NSW	1,608	9,033	1,464	12,105
NT	30	260	12	302
QLD	1,100	7,398	839	9,337
SA	354	1,920	429	2,703
TAS	37	756	92	885
VIC	636	10,662	1,142	12,440
WA	880	2,488	303	3,671
Australia	4,658	32,828	4,377	41,863
SUPPORTED EMPLOYMENT SERVICE				
ACT	38	29	19	86
NSW	2,937	2,318	1,785	7,040
NT	57	38	5	100
QLD	586	358	107	1,051
SA	667	1,475	537	2,679
TAS	190	205	139	534
VIC	1,943	1,625	656	4,224
WA	361	897	818	2,076
Australia	6,779	6,945	4,066	17,790
OPEN AND SUPPORTED EMPLOYMENT SERVICE				
ACT	116	236	51	403
NSW	0	43	2	45
NT	33	52	8	93
QLD	595	364	279	1,238
SA	18	123	1	142
TAS	6	202	1	209
VIC	303	1,781	417	2,501
WA	211	95	49	355
Australia	1,282	2,896	808	4,986
TOTAL				
ACT	167	576	166	909
NSW	4,545	11,394	3,251	19,190
NT	120	350	25	495
QLD	2,281	8,120	1,225	11,626
SA	1,039	3,518	967	5,524
TAS	233	1,163	232	1,628
VIC	2,882	14,068	2,215	19,165
WA	1,452	3,480	1,170	6,102
Australia	12,719	42,669	9,251	64,639

Table 24FY shows that the majority (66%) of all consumers do not have an informal carer arrangement, whilst 19.7% do have some form of informal carer arrangement.

See Table 24 (Appendix) for Consumers 'on the books' figures.

3.9 Residential Setting/Living Arrangements

Information was collected on consumers' residential settings and living arrangements. Residential setting refers to the type of physical accommodation in which the consumer usually resides. Living arrangements describes single or shared accommodation.

Table 25FY: All Consumers: Residential Setting by Age by Sex

AGE	RESIDENTIAL SETTING											TOTAL						
	DOMESTIC SCALE SUPPORTED FACILITY			SUPPORTED ACCOMMODATION			BOARDING HOUSE/ PRIVATE HOTEL		INDEPENDENT UNIT - RETIREMENT VILLAGE				PSYCHIATRIC COMMUNITY CARE FACILITY			SHORT TERM / TRANSITIONAL ACCOMMODATION		OTHER
	PRIVATE RESIDENCE	SUPPORTED FACILITY		SUPPORTED ACCOMMODATION			BOARDING HOUSE/ PRIVATE HOTEL		INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY		SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER				
<16	193	0	6	2	0	0	0	0	0	0	0	0	2	203				
16-19	4,812	35	65	38	1	0	0	0	1	0	1	10	107	5,069				
20-24	6,581	130	69	142	1	2	69	1	1	2	20	23	145	7,113				
25-29	5,209	182	70	174	4	5	70	4	4	5	19	20	147	5,830				
30-39	8,847	627	134	503	18	13	134	18	18	13	49	27	262	10,480				
40-49	6,574	528	124	522	28	36	124	28	28	36	31	16	158	8,017				
50-59	3,283	288	83	327	14	44	83	14	14	44	15	10	65	4,129				
60-64	546	45	16	45	6	8	16	6	6	8	1	0	11	678				
>64	139	15	5	21	3	17	5	3	3	17	0	1	8	209				
Total	36,184	1,850	572	1,774	75	125	572	75	75	125	136	107	905	41,728				
FEMALE																		
<16	60	1	1	0	0	0	1	0	0	0	0	0	1	63				
16-19	2,260	11	32	22	1	0	32	1	1	0	0	5	36	2,367				
20-24	3,782	62	27	69	0	0	27	0	0	0	2	5	72	4,019				
25-29	2,878	134	26	87	3	4	26	3	3	4	15	3	54	3,204				
30-39	4,779	418	39	310	8	4	39	8	8	4	17	10	87	5,672				
40-49	3,995	371	61	341	13	16	61	13	13	16	14	4	75	4,890				
50-59	1,938	162	30	174	6	21	30	6	6	21	7	4	37	2,379				
60-64	187	20	3	21	2	4	3	2	2	4	0	1	7	245				
>64	40	11	2	8	1	7	2	1	1	7	0	1	2	72				
Total	19,919	1,190	221	1,032	34	56	221	34	34	56	55	33	371	22,911				

Table 25FY: All Consumers: Residential Setting by Age by Sex (continued)

AGE	PRIVATE RESIDENCE	RESIDENTIAL SETTING										TOTAL
		DOMESTIC SCALE SUPPORTED FACILITY	SUPPORTED ACCOMMODATION	BOARDING HOUSE/ PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER			
<16	253	1	2	7	0	0	0	0	0	0	3	266
16-19	7,072	46	60	97	2	0	0	1	15	143	7,436	
20-24	10,363	192	211	96	1	2	22	28	217	11,132		
25-29	8,087	316	261	96	7	9	34	23	201	9,034		
30-39	13,626	1,045	813	173	26	17	66	37	349	16,152		
40-49	10,569	899	863	185	41	52	45	20	233	12,907		
50-59	5,221	450	501	113	20	65	22	14	102	6,508		
60-64	733	65	66	19	8	12	1	1	18	923		
>64	179	26	29	7	4	24	0	2	10	281		
Total	56,103	3,040	2,806	793	109	181	191	140	1,276	64,639		

86.8% of consumers live in a private residence.
9% live in supported accommodation.
1.2% live in a boarding house or private hotel.
0.4% live in a retirement village or residential aged care facility.
0.5% live in psychiatric or short term/transitional accommodation.
2% live in other forms of accommodation.

Table 25FY shows most consumers live in a private residence, followed by supported accommodation facilities.

See Table 25 (Appendix) for Consumers 'on the books' figures.

Table 26FY: All Consumers: Living Arrangements by Age by Sex

AGE	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
MALE						
<16	3	189	6	5	0	203
16-19	182	4,380	253	243	11	5,069
20-24	655	5,405	636	374	43	7,113
25-29	933	3,778	744	336	39	5,830
30-39	2,457	5,585	1,657	705	76	10,480
40-49	2,217	3,947	1,381	425	47	8,017
50-59	1,052	2,024	805	223	25	4,129
60-64	166	344	123	44	1	678
>64	62	74	57	15	1	209
Total	7,727	25,726	5,662	2,370	243	41,728
FEMALE						
<16	3	58	1	1	0	63
16-19	91	2,016	145	110	5	2,367
20-24	386	3,011	407	208	7	4,019
25-29	495	2,078	427	186	18	3,204
30-39	1,135	3,161	1,025	324	27	5,672
40-49	1,137	2,552	916	267	18	4,890
50-59	750	1,051	431	136	11	2,379
60-64	79	99	53	13	1	245
>64	16	18	33	4	1	72
Total	4,092	14,044	3,438	1,249	88	22,911
TOTAL						
<16	6	247	7	6	0	266
16-19	273	6,396	398	353	16	7,436
20-24	1,041	8,416	1,043	582	50	11,132
25-29	1,428	5,856	1,171	522	57	9,034
30-39	3,592	8,746	2,682	1,029	103	16,152
40-49	3,354	6,499	2,297	692	65	12,907
50-59	1,802	3,075	1,236	359	36	6,508
60-64	245	443	176	57	2	923
>64	78	92	90	19	2	281
Total	11,819	39,770	9,100	3,619	331	64,639

61.5% of consumers live with family or a spouse.

18.3% live alone.

14.1% live with others.

6.1% was not known or not collected.

Table 26FY shows most consumers live with a spouse or family members, followed by those who live alone. Some 92.9% of consumers <16 years of age and 86% of consumers 16–19 years of age live with a spouse or family members.

See Table 26 (Appendix) for Consumers ‘on the books’ figures.

Consumer living arrangements were not collected for those consumers whose residential setting was either short term/transitional or psychiatric community care accommodation.

Table 27FY: All Consumers: Residential Setting by Primary Disability Group

PRIMARY DISABILITY GROUP	RESIDENTIAL SETTING											TOTAL
	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY	SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER			
Intellectual	22,362	2,499	2,071	271	83	112	16	25	458	27,997		
Specific Learning/ADD	3,684	16	26	33	0	0	4	6	98	3,867		
Autism	823	62	37	7	0	1	1	0	20	951		
Physical	9,881	174	108	167	14	36	1	20	210	10,611		
Deaf/Blind	245	7	2	1	0	1	0	0	10	266		
Vision	1,994	13	16	11	1	2	0	4	38	2,079		
Hearing	2,201	11	18	28	0	2	0	1	40	2,301		
Speech	168	1	3	5	0	1	0	0	5	183		
Psychiatric	11,100	175	402	219	8	9	163	70	299	12,445		
Neurological	1,822	27	51	26	1	5	5	8	40	1,985		
Acquired Brain Injury	1,823	55	72	25	2	12	1	6	58	2,054		
Total	56,103	3,040	2,806	793	109	181	191	140	1,276	64,639		

Table 27FY shows of those consumers who live in a private residence, –

- ▶ 39.9% have a primary intellectual disability;
- ▶ 17.6% have a primary physical disability;
- ▶ 19.8% have a primary psychiatric disability.

In relation to consumers who **live in supported accommodation** –

- ▶ 78.2% have a primary intellectual disability;
- ▶ 4.8% have a primary physical disability;
- ▶ 9.9% have a primary psychiatric disability.

In relation to consumers who **live in other forms of accommodation** –

- ▶ 35.9% have a primary intellectual disability;
- ▶ 16.8% have a primary physical disability;
- ▶ 33.2% have a primary psychiatric disability.

Table 28FY: All Consumers: Living Arrangements by Primary Disability Group

PRIMARY DISABILITY GROUP	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
Intellectual	3,434	17,680	5,613	1,129	41	27,897
Specific Learning/ADD	345	3,036	295	181	10	3,867
Autism	95	709	116	30	1	951
Physical	2,370	6,822	825	573	21	10,611
Deaf/Blind	58	166	22	20	0	266
Vision	369	1,253	120	333	4	2,079
Hearing	398	1,541	188	173	1	2,301
Speech	30	130	17	6	0	183
Psychiatric	3,784	5,969	1,469	990	233	12,445
Neurological	415	1,278	182	97	13	1,985
Acquired Brain Injury	521	1,186	253	87	7	2,054
Total	11,819	39,770	9,100	3,619	331	64,639

Table 28FY shows of those consumers who **live with family or a spouse**, –

- 44.5% have a primary intellectual disability;
- 17.2% have a primary physical disability;
- 15% have a primary psychiatric disability.

In relation to consumers who **live alone** –

- 29.1% have a primary intellectual disability;
- 20% have a primary physical disability;
- 32% have a primary psychiatric disability.

Consumers with a psychiatric disability are more likely to be living alone (30.4%) compared to consumers with an intellectual disability (12.3%) or physical disability (22.3%).

Furthermore, consumers with a psychiatric disability are less likely to be living with family or a spouse (48%) compared with consumers with an intellectual disability (63.4%) and consumers with a physical disability (64.3%).

See Tables 27 (Appendix) and 28 (Appendix) for Consumers ‘on the books’ figures. See also Tables 75, 76, 77FY, 78FY, 77 and 78 (all in Appendix) for more information on consumer residential setting and living arrangements.

4 Consumer Income and Employment

Consumer Income

4.1 Main Source of Income for Consumers

Figure 4.1.1FY All Consumers: Main Income Source by State/Territory

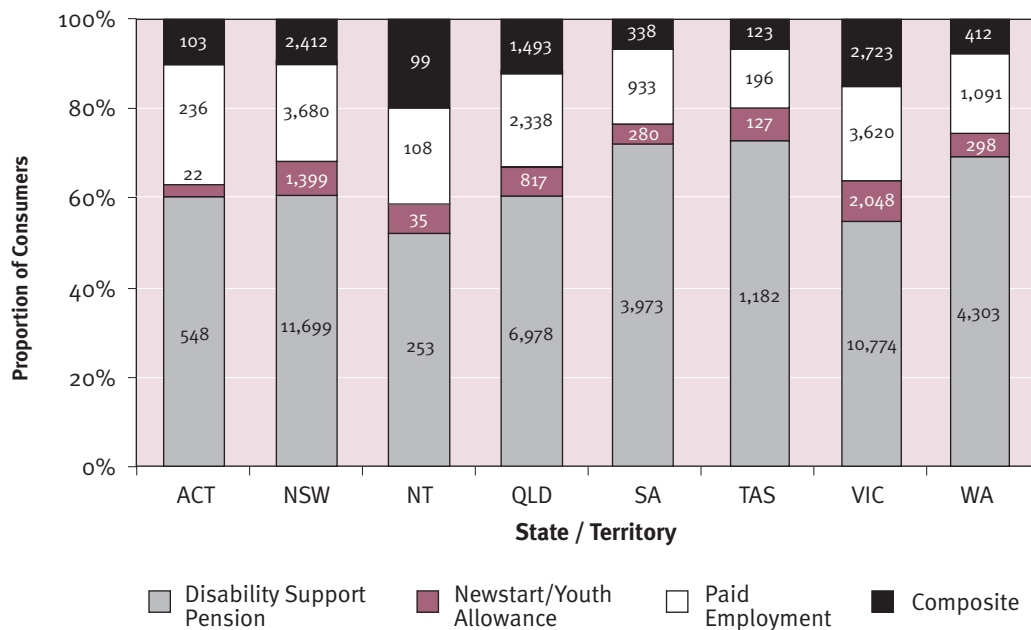


Figure 4.1.1FY shows the Disability Support Pension (DSP) is the main source of income for the majority of consumers in all States and Territories. See Table 29FY.

The Disability Support Pension was the predominant source of income for 61.4% (39,710) of consumers, followed by paid employment 18.9% (12,202) and Newstart/Youth Allowance 7.8% (5,024).

Table 29FY: All Consumers: State/Territory by Main Income Source by Employment Service Outlet Type

MAIN SOURCE OF INCOME	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Disability Support Pension	192	4,942	109	4,800	1,326	473	5,428	1,976	19,246
Newstart/Youth Allowance	10	1,387	24	812	245	127	1,675	289	4,569
Mobility Allowance	0	6	0	1	1		4	1	13
Other pension/benefit	29	527	3	300	35	32	605	149	1,680
Paid Employment	143	3,567	91	2,295	842	180	3,073	1,054	11,245
Compensation Income	2	47	3	29	8	12	63	19	183
Other Income	11	510	3	106	25	12	320	70	1,057
Nil Income	4	405	19	122	56	11	259	72	948
Not known	29	714	50	872	165	38	1,013	41	2,922
Total	420	12,105	302	9,337	2,703	885	12,440	3,671	41,863
SUPPORTED EMPLOYMENT SERVICE									
Disability Support Pension	86	6,715	86	1,010	2,557	532	3,892	2,004	16,882
Newstart/Youth Allowance	0	12	0	1	13	0	22	3	51
Mobility Allowance	0	5	0	0	1	0	6	0	12
Other pension/benefit	0	17	1	1	2	0	18	6	45
Paid Employment	0	111	7	18	74	0	77	18	305
Compensation Income	0	16	2	6	5	1	6	1	37
Other Income	0	9	0	1	1	0	4	4	19
Nil Income	0	2	0	0	0	0	2	0	4
Not known	0	153	4	14	26	1	197	40	435
Total	86	7,040	100	1,051	2,679	534	4,224	2,076	17,790
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Disability Support Pension	270	42	58	1,168	90	177	1,454	323	3,582
Newstart/Youth Allowance	12	0	11	4	22	0	351	4	404
Mobility Allowance	0	0	0	0	0	0	0	0	0
Other pension/benefit	7	0	0	0	3	2	72	1	85
Paid Employment	93	2	10	25	17	16	470	19	652
Compensation Income	4	0	2	0	0	0	22	1	29
Other Income	3	0	0	0	1	4	47	0	55
Nil Income	5	0	6	0	0	0	17	1	29
Not known	9	1	6	41	9	10	68	6	150
Total	403	45	93	1,238	142	209	2,501	355	4,986
TOTAL									
Disability Support Pension	548	11,699	253	6,978	3,973	1,182	10,774	4,303	39,710
Newstart/Youth Allowance	22	1,399	35	817	280	127	2,048	296	5,024
Mobility Allowance	0	11	0	1	2	0	10	1	25
Other pension/benefit	36	544	4	301	40	34	695	156	1,810
Paid Employment	236	3,680	108	2,338	933	196	3,620	1,091	12,202
Compensation Income	6	63	7	35	13	13	91	21	249
Other Income	14	519	3	107	27	16	371	74	1,131
Nil Income	9	407	25	122	56	11	278	73	981
Not known	38	868	60	927	200	49	1,278	87	3,507
Total	909	19,190	495	11,626	5,524	1,628	19,165	6,102	64,639

Table 29FY shows the **Disability Support Pension** was the main source of income for:

- ▶ 46% of consumers being assisted by an open employment service outlet;
- ▶ 94.9% of consumers receiving assistance from a supported employment service outlet;
- ▶ 71.8% of consumers being assisted by a dual open/supported employment service outlet.

Paid employment was the main source of income for:

- ▶ 26.9% of consumers being assisted by an open employment service outlet;
- ▶ 1.7% of consumers receiving assistance from a supported employment service outlet;
- ▶ 13.1% of consumers receiving assistance from a dual open/supported employment service outlet.

In all States/Territories, the Disability Support Pension was the main source of income for consumers. Tasmania and South Australia had the highest proportion of consumers for whom the Disability Support Pension was their main source of income, with 72.6% and 71.9% respectively. In other States/Territories the percentages were: Western Australia 70.5%, New South Wales 61%, Queensland and the Australian Capital Territory 60% and 60.3% respectively, Victoria 56.2% and the Northern Territory 51.1%.

The Australian Capital Territory had the highest proportion of consumers whose main source of income was paid employment (26%), followed by the Northern Territory (21.8%), Queensland (20.1%), New South Wales (19.2%), Victoria (18.9%), Western Australia (17.9%) and South Australia (16.9%). Tasmania had the lowest proportion with only 12% of consumers having paid employment as their main source of income.

Newstart/Youth Allowance was the main source of income for 10.7% of consumers in Victoria. In the other States and Territories, Newstart/Youth Allowance was the main source of income for less than 8% of consumers.

See Table 29 (Appendix) for Consumers 'on the books' figures.

See Figure 1.8.2FY.

Table 30FY: All Consumers: Support/Assistance Needed by Main Income Source

MAIN INCOME SOURCE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
Disability Support Pension	20,360	21,304	16,023	8,720	6,229	6,518	10,049	11,153	2,815	
Newstart / Youth Allowance	3,483	3,299	2,611	1,700	1,605	1,659	2,252	2,575	649	
Mobility Allowance	3	2	5	6	7	6	6	4	1	
Other pension / benefit	1,114	1,009	794	581	508	530	701	784	208	
Paid employment	8,632	8,197	6,272	5,013	3,889	4,159	6,123	6,434	1,965	
Compensation Income	158	139	142	107	81	92	108	110	32	
Other Income	708	657	523	365	333	393	464	521	144	
Nil Income	677	627	420	290	179	192	373	444	78	
Not Known	1,924	1,965	1,389	969	836	821	1,077	1,237	290	
Total	37,059	37,199	28,179	17,751	13,667	14,370	21,153	23,262	6,182	
	NO HELP DOES USE AIDS									
Disability Support Pension	1,165	1,842	1,243	970	1,026	962	925	990	1,128	
Newstart / Youth Allowance	115	150	103	97	111	136	131	141	163	
Mobility Allowance	1	1	0	0	1	2	1	0	1	
Other pension / benefit	60	159	176	65	66	82	90	88	70	
Paid employment	420	832	530	311	452	466	396	440	765	
Compensation Income	7	14	7	7	12	10	13	16	9	
Other Income	35	64	46	41	44	45	42	44	56	
Nil Income	17	26	23	8	13	21	18	14	24	
Not Known	85	144	97	78	86	88	86	86	127	
Total	1,905	3,232	2,225	1,577	1,811	1,812	1,702	1,819	2,343	

Table 30FY: All Consumers: Support/Assistance Needed by Main Income Source (continued)

MAIN INCOME SOURCE	SUPPORT/ASSISTANCE NEEDED										WORKING
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC			
	SOMETIMES REQUIRES HELP										
Disability Support Pension	12,045	11,098	17,179	22,493	24,106	18,732	16,168	14,614			26,370
Newstart / Youth Allowance	858	1,049	1,787	2,528	2,590	2,272	1,592	1,266			3,404
Mobility Allowance	11	12	12	11	9	7	9	8			15
Other pension / benefit	320	429	644	829	890	750	529	438			1,214
Paid employment	1,909	2,047	4,288	5,361	6,296	5,324	3,175	2,788			8,212
Compensation Income	50	60	77	101	123	95	73	58			159
Other Income	136	184	334	460	493	390	275	216			636
Nil Income	151	232	433	547	647	577	327	281			705
Not Known	598	573	1,209	1,586	1,729	1,414	901	760			2,222
Total	16,078	15,684	25,963	33,916	36,883	29,561	23,049	20,429			42,937
	UNABLE TO DO/ALWAYS NEEDS HELP										
Disability Support Pension	2,243	3,086	3,318	4,528	5,762	6,856	5,236	4,412			7,224
Newstart / Youth Allowance	52	67	120	169	214	221	104	96			330
Mobility Allowance	3	3	1	2	1	2	1	3			7
Other pension / benefit	32	51	52	64	84	92	51	61			144
Paid employment	223	436	521	561	798	916	506	520			781
Compensation Income	16	22	7	11	17	14	15	23			29
Other Income	16	26	40	44	52	53	20	29			89
Nil Income	11	20	32	45	64	75	50	28			79
Not Known	81	79	158	152	169	160	81	92			203
Total	2,677	3,790	4,249	5,576	7,161	8,389	6,064	5,264			8,886

Table 3oFY: All Consumers: Support/Assistance Needed by Main Income Source (continued)

MAIN INCOME SOURCE	SUPPORT/ASSISTANCE NEEDED											
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING			
				NOT KNOWN								
Disability Support Pension	3,897	2,380	1,947	2,999	2,587	6,642	7,332	8,541	2,173			
Newstart / Youth Allowance	516	459	403	530	504	736	945	946	478			
Mobility Allowance	7	7	7	6	7	8	8	10	1			
Other pension / benefit	284	162	144	271	262	356	439	439	174			
Paid employment	1,018	690	591	956	767	1,337	2,002	2,020	479			
Compensation Income	18	14	16	23	16	38	40	42	20			
Other Income	236	200	188	221	209	250	330	321	206			
Nil Income	125	76	73	91	78	116	213	214	95			
Not Known	819	746	654	722	687	1,024	1,362	1,332	665			
Total	6,920	4,734	4,023	5,819	5,117	10,507	12,671	13,865	4,291			

Table 30FY shows 8.8% of consumers who are unable to do/always need help when working reported paid employment as their main source of income, and 81.3% reported the DSP as their main source of income.

Of consumers who require no help while working (including those who do and do not use aids), 32% reported paid employment as their main source of income while 46.3% reported DSP as their main source of income.

See Table 30 (Appendix) for Consumers 'on the books' figures.

See also Table 79 (Appendix) for level of support required by employed consumers by weekly hours worked.

Table 31FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIMARY DISABILITY GROUP													TOTAL
	SPECIFIC			PAID EMPLOYMENT							ACQUIRED			
	INTELLECTUAL	LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY			
ACT	77	21	3	27	0	13	15	0	58	7	15	236		
NSW	1,718	296	31	524	22	187	178	3	513	80	128	3,680		
NT	45	8	1	21	0	3	5	0	13	3	9	108		
QLD	683	266	34	560	9	69	192	17	310	91	107	2,338		
SA	281	50	10	196	6	251	31	4	56	31	17	933		
TAS	51	33	1	68	1	2	6	2	17	6	9	196		
VIC	724	293	31	891	26	265	260	18	877	134	101	3,620		
WA	306	147	15	195	6	60	112	6	168	40	36	1,091		
Australia	3,885	1,114	126	2,482	70	850	799	50	2,012	392	422	12,202		
	COMPENSATION INCOME													
ACT	0	0	0	3	0	0	0	0	2	0	1	6		
NSW	10	1	0	15	1	0	1	0	3	1	31	63		
NT	1	0	0	1	0	0	0	0	0	1	4	7		
QLD	0	0	0	17	0	2	2	0	2	1	11	35		
SA	1	0	0	4	0	0	1	0	1	0	6	13		
TAS	0	0	0	6	0	0	0	0	1	0	6	13		
VIC	2	0	0	64	1	0	2	0	5	3	14	91		
WA	1	0	0	7	0	0	0	0	1	1	11	21		
Australia	15	1	0	117	2	2	6	0	15	7	84	249		

Table 31FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIMARY DISABILITY GROUP											TOTAL	
	INTELLECTUAL	SPECIFIC LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	ACQUIRED BRAIN INJURY		
	OTHER INCOME												
	NIL INCOME												
ACT	2	2	1	1	0	0	1	0	0	6	1	0	14
NSW	158	42	3	126	1	22	17	1	118	11	20	0	519
NT	2	0	0	1	0	0	0	0	0	0	0	0	3
QLD	16	16	3	29	0	3	7	2	15	8	8	0	107
SA	9	2	0	7	0	1	2	0	2	2	2	0	27
TAS	4	2	0	4	0	1	0	0	2	2	1	0	16
VIC	42	33	3	102	1	9	24	1	132	12	12	0	371
WA	9	7	1	12	0	5	8	1	20	4	7	0	74
Australia	242	104	11	282	2	41	59	5	295	40	50	0	1,131
ACT	1	2	1	3	0	0	0	0	2	0	0	0	9
NSW	200	93	7	38	0	6	19	2	25	7	10	0	407
NT	9	6	1	4	0	0	2	0	1	0	2	0	25
QLD	31	24	11	27	0	2	4	2	13	5	3	0	122
SA	20	17	4	4	0	1	1	1	5	1	2	0	56
TAS	4	1	0	4	0	0	0	0	1	1	0	0	11
VIC	47	67	3	60	2	6	12	2	63	12	4	0	278
WA	10	17	0	7	1	2	5	0	26	4	1	0	73
Australia	322	227	27	147	3	17	43	7	136	30	22	0	981

Table 31FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIMARY DISABILITY GROUP											TOTAL	
	INTELLECTUAL	SPECIFIC LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION NOT KNOWN	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY		ACQUIRED
ACT	8	10	3	3	0	1	1	0	8	2	2	2	38
NSW	435	41	9	78	1	37	31	1	193	11	31	31	868
NT	30	11	0	4	0	1	3	0	3	2	2	6	60
QLD	390	90	15	154	6	7	101	5	104	38	17	17	927
SA	48	27	20	37	0	2	6	0	46	10	4	4	200
TAS	12	6	2	15	0	0	0	0	9	3	2	2	49
VIC	312	116	23	273	5	30	49	6	395	40	29	29	1,278
WA	50	3	3	7	1	5	0	0	10	0	8	8	87
Australia	1,285	304	75	571	13	83	191	12	768	106	99	99	3,507
TOTAL													
ACT	403	78	17	86	1	22	32	3	206	21	40	40	909
NSW	10,102	997	228	2,234	77	554	569	31	3,389	404	605	605	19,190
NT	192	39	10	78	2	8	23	0	82	16	45	45	495
QLD	4,616	835	225	2,323	47	264	601	49	1,806	444	416	416	11,626
SA	2,931	228	101	721	13	356	93	11	757	178	135	135	5,524
TAS	796	99	16	329	2	18	65	4	177	63	59	59	1,628
VIC	5,950	1,183	215	4,046	103	681	701	66	5,074	655	491	491	19,165
WA	2,907	408	139	794	21	176	217	19	954	204	263	263	6,102
Australia	27,897	3,867	951	10,611	266	2,079	2,301	183	12,445	1,985	2,054	2,054	64,639

Table 31FY shows 52.9% of consumers whose main source of income was the Disability Support Pension had a primary intellectual disability, 17.9% had a psychiatric disability and 12.8% had a physical disability.

Of consumers whose main source of income was Newstart/Youth Allowance, 31.9% had a primary psychiatric disability, 30.8% had a physical disability and 15.7% had an intellectual disability.

Among consumers whose main source of income was paid employment, the majority had an intellectual disability (31.8%), followed by consumers with a physical disability (20.3%) and a psychiatric disability (16.5%).

See Table 31 (Appendix) for Consumers ‘on the books’ figures.

4.2 Pensions and Allowances

Table 32FY: All Consumers: Employment Service Outlet Type by Pension/Benefit

PENSION/BENEFIT	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
Disability Support Pension	24,127	17,248	3,944	45,319
Newstart/Youth Allowance	5,588	53	508	6,149
Mobility Allowance	1,955	5,033	807	7,795

Note: Consumers may only receive one pension/benefit plus the mobility allowance

Table 32FY shows 51,468 consumers assisted during the 2001/2002 financial year received the Disability Support Pension or Newstart/Youth Allowance, while 7,795 consumers received Mobility Allowance which may be received in addition to the Disability Support Pension or Newstart/Youth Allowance.

Approximately 53.2% of consumers receiving the Disability Support Pension were supported by open employment services. The majority of consumers receiving Newstart/Youth Allowance were also assisted by open employment services (90.9%). The majority of consumers receiving the Mobility Allowance were assisted by supported employment services (64.6%). See Figure 1.8.1FY

See also Table 32 (Appendix) for Consumers ‘on the books’ figures.

Table 33FY: All Consumers: Pension/Benefit by State/Territory

STATE/ TERRITORY	PENSION/BENEFIT			TOTAL CONSUMERS PER STATE
	DISABILITY SUPPORT PENSION	NEWSTART/ YOUTH ALLOWANCE	MOBILITY ALLOWANCE	
ACT	632	33	47	909
NSW	13,161	1,675	2,442	19,190
NT	287	45	32	495
QLD	8,403	1,036	1,521	11,626
SA	4,443	315	879	5,524
TAS	1,277	147	141	1,628
VIC	12,324	2,560	2,202	19,165
WA	4,792	338	531	6,102
Australia	45,319	6,149	7,795	64,639

Note: Consumers may only receive one pension/benefit plus the mobility allowance

Table 33FY shows the proportion of consumers receiving the DSP ranged from 58% in the Northern Territory to 80.4% in South Australia. Western Australia had 78.5%, Tasmania 78.4%, Queensland 72.3%, the Australian Capital Territory 69.5%, New South Wales 68.6% and Victoria 64.3% of consumers receiving the DSP.

See also Table 33 (Appendix) for Consumers 'on the books' figures.

4.3 Employment Phase

This section of the report provides a picture of the employment situation (phase) of Consumers 'on the books' on 30 June 2002.

Four main categories were used for data on employment phase:

- **Worker** – a consumer who has been offered a contract of employment and has accepted that contract with an employer in open or supported employment.
- **Work Experience** – a consumer who is undertaking paid or unpaid work experience or work trial.
- **Job Seeker** – a consumer who receives support from a service to prepare them for employment and/or to help place them in employment.
- **Independent Worker** – a consumer who the service assisted to obtain employment during the previous funding year; who continues to work but received no employment assistance from the service outlet during the current funding year.

Table 34: Consumers on the Books: Support/Assistance Needed by Employment Phase

EMPLOYMENT PHASE	SUPPORT/ASSISTANCE NEEDED							WORKING	
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY		DOMESTIC
	NO HELP DOES NOT USE AIDS								
Independent Worker	760	704	631	573	510	534	647	654	288
Job Seeker	9,723	9,121	6,927	4,572	3,880	4,159	5,885	6,713	1,396
Other	328	285	234	131	109	130	204	230	51
Work Experience	79	92	62	32	26	30	38	39	3
Worker	18,194	19,117	14,269	8,826	5,859	5,998	9,634	10,212	3,068
Total	29,084	29,319	22,123	14,134	10,384	10,851	16,408	17,848	4,806
NO HELP DOES USE AIDS									
Independent Worker	31	113	72	31	45	47	35	30	136
Job Seeker	454	803	549	344	438	509	474	504	617
Other	28	38	10	14	7	11	20	18	13
Work Experience	2	5	3	4	4	4	4	4	4
Worker	1,051	1,697	1,180	859	947	871	836	915	1,116
Total	1,566	2,656	1,814	1,252	1,441	1,442	1,369	1,471	1,886
SOMETIMES REQUIRES HELP									
Independent Worker	131	152	259	322	366	303	199	178	558
Job Seeker	3,197	3,686	6,197	8,032	8,521	7,437	5,490	4,582	10,429
Other	202	183	275	362	365	280	253	218	365
Work Experience	66	54	83	102	106	78	71	73	113
Worker	9,600	8,652	14,055	18,169	20,371	15,651	12,622	11,594	22,947
Total	13,196	12,727	20,869	26,987	29,729	23,749	18,635	16,645	34,412

Table 34: Consumers on the Books: Support/Assistance Needed by Employment Phase (continued)

EMPLOYMENT PHASE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	UNABLE TO DO/ALWAYS NEEDS HELP									
Independent Worker	23	22	25	20	29	28	7	24	12	
Job Seeker	302	478	538	809	1,065	1,192	665	635	1,587	
Other	39	100	88	93	112	145	81	97	172	
Work Experience	36	38	45	49	56	64	55	47	80	
Worker	1,852	2,653	2,967	3,702	4,825	5,835	4,489	3,769	5,493	
Total	2,252	3,291	3,663	4,673	6,087	7,264	5,297	4,572	7,344	
NOT KNOWN										
Independent Worker	141	95	99	140	136	174	198	200	92	
Job Seeker	1,344	932	809	1,263	1,116	1,723	2,506	2,586	991	
Other	76	67	66	73	80	107	115	110	72	
Work Experience	28	22	18	24	19	35	43	48	11	
Worker	2,815	1,393	1,041	1,956	1,510	5,157	5,931	7,022	888	
Total	4,404	2,509	2,033	3,456	2,861	7,196	8,793	9,966	2,054	

Table 34 shows that the majority of workers required minimal assistance in the activities of daily living, but required some degree of assistance with working.

Overall, most consumers required assistance with working sometimes or were unable to do/always need help. Only 13.3% of consumers required no assistance in working, while 63.3% and 60.7% of consumers required no assistance with mobility and self care respectively area (including consumers who do and do not use aids).

Workers and job seekers were most likely to require at least some support in the areas of working, interpersonal, education and learning.

Table 35: Consumers on the Books: Employment Phase by Primary Disability Group by Year

PRIMARY DISABILITY	EMPLOYMENT PHASE					TOTAL
	WORKER	INDEPENDENT WORKER	WORK EXPERIENCE	JOB SEEKER	OTHER	
2002						
Intellectual	19,003	238	119	3,922	213	23,495
Specific Learning/ADD	1,564	56	10	1,270	31	2,931
Autism	489	6	9	279	8	791
Physical	4,362	265	17	3,074	153	7,871
Deaf/Blind	123	11	1	80	3	218
Vision	931	154	5	600	13	1,703
Hearing	1,060	80	3	574	20	1,737
Speech	96	5	1	44	4	150
Psychiatric	4,005	210	35	4,089	189	8,528
Neurological	853	29	5	591	24	1,502
Acquired Brain Injury	1,026	32	6	497	15	1,576
Total	33,512	1,086	211	15,020	673	50,502
2001						
Intellectual	18,627	344	158	4,090	201	23,420
Specific Learning/ADD	1,297	59	33	1,106	22	2,517
Autism	405	6	5	213	7	636
Physical	3,946	255	26	3,133	113	7,473
Deaf/Blind	96	11	2	48	1	158
Vision	944	162	8	571	7	1,692
Hearing	995	99	7	587	14	1,702
Speech	72	6	2	64	2	146
Psychiatric	3,964	220	7	4,081	147	8,419
Neurological	769	27	7	521	23	1,347
Acquired Brain Injury	968	25	6	556	8	1,563
Total	32,083	1,214	261	14,970	545	49,073
2000						
Intellectual	18,084	367	103	4,143	212	22,909
Specific Learning/ADD	1,035	37	8	878	22	1,980
Autism	331	3	13	168	11	526
Physical	3,598	217	21	2,738	77	6,651
Deaf/Blind	78	1		52	4	135
Vision	877	153	1	529	13	1,573
Hearing	895	78	2	550	18	1,543
Speech	72	7	1	48		128
Psychiatric	3,659	194	10	3,711	92	7,666
Neurological	698	40	3	535	16	1,292
Acquired Brain Injury	914	42	14	558	19	1,547
Total	30,241	1,139	176	13,910	484	45,950

Note: Independent Workers were included in Worker totals in 2000 and 2001 reports.

Table 35 shows 68.5% of Consumers 'on the books' were workers (including Independent Workers) and 29.7% were job seekers as at 30 June 2002.

Of workers in 2002, 55.6% had an intellectual disability, 13.4% had a physical disability and 12.2% had a psychiatric disability.

Of consumers with a primary intellectual disability, 81.9% were workers, and 16.7% were job seekers.

Of consumers with a primary physical disability, 58.8% were workers and 39.1% were job seekers.

Of consumers with a primary psychiatric disability, 49.4% were workers and 47.9% were job seekers.

Table 36: Consumers on the Books: State/Territory by Employment Phase by Employment Service Outlet Type

EMPLOYMENT PHASE	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Worker	153	4,433	100	3,689	1,118	296	4,043	1,754	15,586
Independent Worker	4	281	9	126	105	37	393	63	1,018
Work Experience	0	40	11	4	18	1	10	3	87
Job Seeker	133	4,311	112	2,993	982	336	4,025	907	13,799
Other	0	109	0	55	9	3	139	65	380
Total	290	9,174	232	6,867	2,232	673	8,610	2,792	30,870
SUPPORTED EMPLOYMENT SERVICE									
Worker	82	6,146	69	823	2,283	480	3,639	1,727	15,249
Independent Worker	0	1	0	5	1	0	0	0	7
Work Experience	0	43	1	32	4	0	9	1	90
Job Seeker	0	81	11	8	21	0	54	6	181
Other	0	3	0	80	0	0	8	0	91
Total	82	6,274	81	948	2,309	480	3,710	1,734	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Worker	275	39	28	1,020	45	93	941	236	2,677
Independent Worker	4	0	3	0	3	0	50	1	61
Work Experience	2	0	1	12	0	0	14	5	34
Job Seeker	58	4	25	72	47	80	675	79	1,040
Other	13	0	6	9	0	1	170	3	202
Total	352	43	63	1,113	95	174	1,850	324	4,014
TOTAL									
Worker	510	10,618	197	5,532	3,446	869	8,623	3,717	33,512
Independent Worker	8	282	12	131	109	37	443	64	1,086
Work Experience	2	83	13	48	22	1	33	9	211
Job Seeker	191	4,396	148	3,073	1,050	416	4,754	992	15,020
Other	13	112	6	144	9	4	317	68	673
Total	724	15,491	376	8,928	4,636	1,327	14,170	4,850	50,502

Table 36 shows 53.8% of open employment service consumers were workers (including Independent Workers) on 30 June 2002 and 44.7% were job seekers. The remaining 1.5% were on work experience or 'other' (including volunteer workers).

Some 97.7% of supported employment service consumers were workers, 1.2% were job seekers and the remaining 1.2% on work experience or 'other'.

The proportion of consumers of open employment services who were workers (including Independent Workers) on 30 June 2002 ranged from 47% in the Northern Territory to 65.1% in Western Australia.

The proportion of consumers of supported employment services who were workers (including Independent Workers) on 30 June 2002 ranged from 85.2% in the Northern Territory and 100% in Tasmania and the Australian Capital Territory.

Western Australia and South Australia had the highest proportion of consumers from all service types who were 'workers' on 30 June 2002, with 78% and 76.7% respectively. Queensland and the Northern Territory had the lowest proportion with 63.4% and 55.6% respectively.

See Table 8o (Appendix) for average weekly hours worked by Primary Disability group.

Employed Consumer Information

Employed consumer information is drawn entirely from Consumers 'on the books' data. Employed consumers are those consumers with a phase of worker or independent worker on 30 June 2002.

(Please see the glossary for definitions of worker and independent worker).

4.4 Demographics

Table 37: Employed Consumers: Age by Weekly Wage by Sex

WEEKLY WAGE	AGE									TOTAL
	<16	16-19	20-24	25-29	30-39	40-49	50-59	60-64	>64	
MALE										
No Wage	0	24	38	24	33	27	12	3	0	161
\$1-\$20	2	94	151	169	470	367	224	34	15	1,526
\$21-\$40	3	132	310	354	801	725	333	49	18	2,725
\$41-\$60	9	213	485	467	1,040	822	398	71	31	3,536
\$61-\$80	3	149	249	280	631	481	238	44	19	2,094
\$81-\$100	4	107	182	198	411	312	153	26	15	1,408
\$101-\$150	4	219	367	304	525	457	236	54	30	2,196
\$151-\$200	11	228	262	234	351	194	101	16	8	1,405
\$201-\$250	14	289	277	189	259	186	101	17	2	1,334
\$251-\$300	1	206	214	156	220	148	79	8	0	1,032
\$301-\$350	0	119	219	113	155	112	49	12	1	780
\$351-\$400	0	107	223	152	233	123	63	5	1	907
>\$400	1	146	623	588	934	667	304	42	7	3,312
Total	52	2,033	3,600	3,228	6,063	4,621	2,291	381	147	22,416
FEMALE										
No Wage	0	8	22	14	27	37	15	1	1	125
\$1-\$20	0	60	138	122	340	321	175	18	9	1,183
\$21-\$40	2	78	204	231	589	552	255	24	11	1,946
\$41-\$60	2	102	281	282	627	482	194	27	11	2,008
\$61-\$80	2	79	124	153	332	241	107	14	7	1,059
\$81-\$100	1	79	114	105	163	138	63	12	1	676
\$101-\$150	4	102	293	207	322	267	114	8	2	1,319
\$151-\$200	0	80	186	125	149	154	67	6	2	769
\$201-\$250	1	66	132	128	169	120	55	4	2	677
\$251-\$300	0	54	120	92	123	119	39	3	0	550
\$301-\$350	0	23	91	59	82	81	41	5	1	383
\$351-\$400	0	17	77	82	117	82	44	4	0	423
>\$400	0	29	169	206	308	221	125	5	1	1,064
Total	12	777	1,951	1,806	3,348	2,815	1,294	131	48	12,182
TOTAL										
No Wage	0	32	60	38	60	64	27	4	1	286
\$1-\$20	2	154	289	291	810	688	399	52	24	2,709
\$21-\$40	5	210	514	585	1,390	1,277	588	73	29	4,671
\$41-\$60	11	315	766	749	1,667	1,304	592	98	42	5,544
\$61-\$80	5	228	373	433	963	722	345	58	26	3,153
\$81-\$100	5	186	296	303	574	450	216	38	16	2,084
\$101-\$150	8	321	660	511	847	724	350	62	32	3,515
\$151-\$200	11	308	448	359	500	348	168	22	10	2,174
\$201-\$250	15	355	409	317	428	306	156	21	4	2,011
\$251-\$300	1	260	334	248	343	267	118	11	0	1,582
\$301-\$350	0	142	310	172	237	193	90	17	2	1,163
\$351-\$400	0	124	300	234	350	205	107	9	1	1,330
>\$400	1	175	792	794	1,242	888	429	47	8	4,376
Total	64	2,810	5,551	5,034	9,411	7,436	3,585	512	195	34,598

24.4% of employed consumers are under 25 years of age.

41.8% of employed consumers are aged between 25–39 years.

21.5% of employed consumers are aged between 40–49 years.

12.4% are 50 years of age or above.

Table 37 shows that 64.8% of employed consumers are male and 35.2% are female.

In comparison, 64.6% of all consumers are male and 35.4% are female. Of employed consumers, 48% were assisted by an open employment service outlet, while 44.1% were assisted by a supported employment service outlet, and 7.9% were assisted by a dual open/supported employment service outlet.

4.5 Primary Disability

Table 38: Employed Consumers: Employment Setting by Primary Disability Group

PRIMARY DISABILITY GROUP	EMPLOYMENT SETTING			TOTAL
	SUPPORTED EMPLOYMENT SETTING	OPEN LABOUR MARKET	OTHER SETTING	
Intellectual	12,754	5,988	499	19,241
Specific Learning/ADD	161	1,433	26	1,620
Autism	243	242	10	495
Physical	1,266	3,159	202	4,627
Deaf/Blind	45	84	5	134
Vision	256	814	15	1,085
Hearing	184	936	20	1,140
Speech	30	69	2	101
Psychiatric	1,247	2,830	138	4,215
Neurological	285	576	21	882
Acquired Brain Injury	392	646	20	1,058
Total	16,863	16,777	958	34,598

Table 38 shows 55.6% of employed consumers had an intellectual disability as their primary disability while 13.4% had a physical disability and 12.2% had a psychiatric disability.

Employed consumers with an intellectual disability are more likely to be employed in a supported employment setting (66.3%) than consumers with a physical disability (27.4%) or a psychiatric disability (29.6%).

Over two thirds of consumers with a physical or psychiatric disability were working in the open labour market, whilst only 31.1% of employed consumers with an intellectual disability work in the open labour market.

Table 39: Employed Consumers: Primary Disability Group by Weekly Wage

WEEKLY WAGE	PRIMARY DISABILITY GROUP											TOTAL
	INTELLECTUAL	SPECIFIC LEARNING / ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY	
No Wage	168	13	5	31	0	14	9	1	36	4	5	286
\$1-\$20	2,189	31	41	166	8	16	18	2	153	21	64	2,709
\$21-\$40	3,863	28	87	207	8	23	29	3	268	55	100	4,671
\$41-\$60	4,066	101	96	453	15	33	55	13	433	122	157	5,544
\$61-\$80	2,152	72	46	314	11	37	58	12	293	77	81	3,153
\$81-\$100	1,119	99	34	301	6	41	44	5	275	69	91	2,084
\$101-\$150	1,601	235	48	593	11	95	110	14	565	119	124	3,515
\$151-\$200	901	195	38	348	13	73	95	9	353	66	83	2,174
\$201-\$250	744	226	27	359	11	78	104	6	313	71	72	2,011
\$251-\$300	539	154	18	336	8	90	75	9	250	54	49	1,582
\$301-\$350	418	112	13	213	8	82	72	4	165	37	39	1,163
\$351-\$400	425	111	11	282	11	83	94	7	214	50	42	1,330
>\$400	1,056	243	31	1,024	24	420	377	16	897	137	151	4,376
Total	19,241	1,620	495	4,627	134	1,085	1,140	101	4,215	882	1,058	34,598

Table 39 shows that 52.6% of employed consumers with an intellectual disability earned \$1–\$60 per week. Across other primary disability groups, the proportion of consumers earning \$1–\$60 per week was considerably less, ranging from 6.6% for vision to 45.3% for autism. These figures exclude ‘No Wage’ consumers.

Of hearing and vision impaired consumers 47.6% and 53.9% (respectively) earned over \$300 per week. Of employed consumers with intellectual disability or autism as their primary disability 9.9% and 11.1% (respectively) earned over \$300. Between 21.9% and 32.8% of consumers in the other disability groups earned more than \$300 per week. See Figure 4.6.2

4.6 Weekly Wage

Figure 4.6.1 Employed Consumers: Weekly Wage by Sex

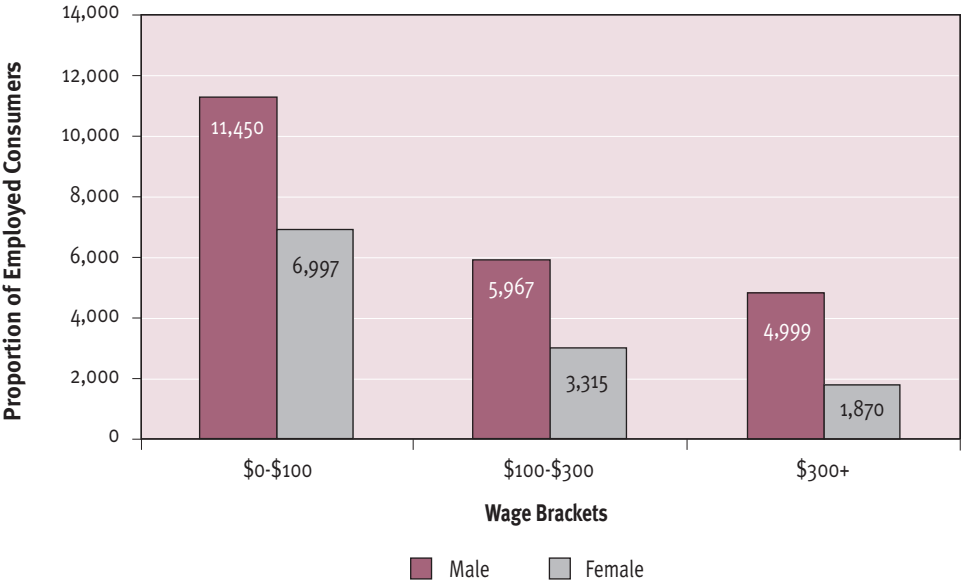


Figure 4.6.1 shows more than half of all employed consumers earned less than \$100 per week (53.3%). Males earned more than females with 22.3% of males earning more than \$300 per week, while only 15.4% of females earned more than \$300 per week. See Table 37.

Table 40: Employed Consumers: State/Territory by Weekly Wage by Employment Service Outlet Type

WEEKLY WAGE	STATE/TERRITORY								AUSTRALIA	
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA		
OPEN EMPLOYMENT SERVICE										
No Wage	1	50	0	32	2	0	40	22	147	
\$1-\$20	1	34	0	21	17	8	24	16	121	
\$21-\$40	1	35	2	66	34	2	29	60	229	
\$41-\$60	2	128	1	233	113	35	128	174	814	
\$61-\$80	1	138	5	186	44	22	117	77	590	
\$81-\$100	5	234	6	250	50	24	274	152	995	
\$101-\$150	25	600	12	548	145	62	721	231	2,344	
\$151-\$200	16	541	6	420	117	27	473	155	1,755	
\$201-\$250	16	564	15	423	105	45	459	153	1,780	
\$251-\$300	10	459	6	316	100	31	345	165	1,432	
\$301-\$350	4	367	7	217	102	15	253	86	1,051	
\$351-\$400	5	372	19	303	81	17	310	106	1,213	
>\$400	70	1,192	30	800	313	45	1,263	420	4,133	
Total	157	4,714	109	3,815	1,223	333	4,436	1,817	16,604	
SUPPORTED EMPLOYMENT SERVICE										
No Wage	0	13	0	0	16	1	86	0	116	
\$1-\$20	2	580	4	238	487	69	440	317	2,137	
\$21-\$40	14	1,132	19	328	666	189	906	577	3,831	
\$41-\$60	26	1,950	31	110	643	123	1,221	316	4,420	
\$61-\$80	22	1,198	10	49	231	42	465	387	2,404	
\$81-\$100	8	579	3	41	97	24	177	52	981	
\$101-\$150	9	493	2	34	71	30	200	43	882	
\$151-\$200	1	101	0	13	40	2	53	19	229	
\$201-\$250	0	38	0	5	14	0	37	5	99	
\$251-\$300	0	22	0	4	7	0	20	4	57	
\$301-\$350	0	11	0	4	2	0	13	4	34	
\$351-\$400	0	11	0	2	2	0	11	1	27	
>\$400	0	19	0	0	8	0	10	2	39	
Total	82	6,147	69	828	2,284	480	3,639	1,727	15,256	
OPEN AND SUPPORTED EMPLOYMENT SERVICE										
No Wage	2	0	4	10	0	6	1	0	23	
\$1-\$20	12	7	0	273	15	4	72	68	451	
\$21-\$40	22	4	3	495	0	0	45	42	611	
\$41-\$60	32	12	0	117	0	38	71	40	310	
\$61-\$80	25	8	11	34	7	6	46	22	159	
\$81-\$100	24	1	1	7	3	9	55	8	108	
\$101-\$150	53	3	3	28	6	10	157	29	289	
\$151-\$200	34	2	3	17	4	3	115	12	190	
\$201-\$250	24	2	0	15	3	7	71	10	132	
\$251-\$300	18	0	0	10	2	3	59	1	93	
\$301-\$350	9	0	3	2	2	3	55	4	78	
\$351-\$400	6	0	0	3	1	1	78	1	90	
>\$400	18	0	3	9	5	3	166	0	204	
Total	279	39	31	1,020	48	93	991	237	2,738	

Table 40: Employed Consumers: State/Territory by Weekly Wage by Employment Service Outlet Type (continued)

WEEKLY WAGE	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
	TOTAL								
No Wage	3	63	4	42	18	7	127	22	286
\$1-\$20	15	621	4	532	519	81	536	401	2,709
\$21-\$40	37	1,171	24	889	700	191	980	679	4,671
\$41-\$60	60	2,090	32	460	756	196	1,420	530	5,544
\$61-\$80	48	1,344	26	269	282	70	628	486	3,153
\$81-\$100	37	814	10	298	150	57	506	212	2,084
\$101-\$150	87	1,096	17	610	222	102	1,078	303	3,515
\$151-\$200	51	644	9	450	161	32	641	186	2,174
\$201-\$250	40	604	15	443	122	52	567	168	2,011
\$251-\$300	28	481	6	330	109	34	424	170	1,582
\$301-\$350	13	378	10	223	106	18	321	94	1,163
\$351-\$400	11	383	19	308	84	18	399	108	1,330
>\$400	88	1,211	33	809	326	48	1,439	422	4,376
Total	518	10,900	209	5,663	3,555	906	9,066	3,781	34,598

Table 40 shows for all employed consumers, the most common wage range was \$41–\$60 per week, with 16% of employed consumers in this bracket. See Figures 1.11.1 and 4.6.1.

Of employed female consumers, 42.2% earned \$1–\$60 per week, compared to 34.7% of employed male consumers (these figures exclude ‘No Wage’ consumers). See Tables 37 and 44.

Within the States/Territories the most common wage range varied. In New South Wales, South Australia and Tasmania the most common range was \$41–\$60 per week; Western Australia and Queensland was lower at \$21–\$40 per week. The Australian Capital Territory, Northern Territory and Victoria were the highest with the most common wage range being greater than \$400 per week.

Of employed consumers (excluding ‘No Wage’ consumers) being assisted by an open employment service outlet:

- ▶ 16.6% earned \$1–\$100 per week;
- ▶ 44% earned \$101–\$300 per week;
- ▶ 38.5% earned more than \$300 per week.

Of employed consumers (excluding ‘No Wage’ consumers) being assisted by a supported employment service outlet:

- ▶ 39.1% earned \$1–\$40 per week;
- ▶ 44.7% earned \$41–\$80 per week;
- ▶ 14.7% earned \$81–\$300 per week.

Table 4.1: Employed Consumers: Weekly Wage by Service Outlet ARIA by Employment Service Outlet Type

SERVICE ARIA CATEGORY	NO WAGE	WEEKLY WAGE											TOTAL	
		\$1-20	\$21-40	\$41-60	\$61-80	\$81-100	\$101-150	\$151-200	\$201-250	\$251-300	\$301-350	\$351-400		>\$400
OPEN EMPLOYMENT SERVICE														
Highly Accessible	100	77	156	608	438	758	1914	1423	1497	1178	875	1020	3555	13599
Accessible	26	33	48	130	95	173	322	236	208	168	127	133	351	2050
Moderately Accessible	2	6	19	64	46	41	78	62	46	62	33	40	141	640
Remote	13	4	5	11	9	17	21	22	22	17	14	14	70	239
Very Remote	6	1	1	1	2	6	9	12	7	7	2	6	16	76
Total	147	121	229	814	590	995	2344	1755	1780	1432	1051	1213	4133	16604
SUPPORTED EMPLOYMENT SERVICE														
Highly Accessible	84	1764	3098	3835	2113	846	742	175	76	43	28	23	28	12855
Accessible	31	258	567	407	242	113	120	49	23	13	6	3	11	1843
Moderately Accessible	0	91	140	127	32	13	17	3	0	1	0	0	0	424
Remote	1	24	26	51	13	5	3	1	0	0	0	1	0	125
Very Remote	0	0	0	0	4	4	0	1	0	0	0	0	0	9
Total	116	2137	3831	4420	2404	981	882	229	99	57	34	27	39	15256
OPEN AND SUPPORTED EMPLOYMENT SERVICE														
Highly Accessible	13	359	472	255	121	93	271	169	121	85	70	81	191	2301
Accessible	6	47	103	47	18	10	14	14	10	4	4	7	8	292
Moderately Accessible	0	38	33	8	9	4	1	4	1	4	1	2	2	107
Remote	4	7	3	0	0	1	0	0	0	0	0	0	0	15
Very Remote	0	0	0	0	11	0	3	3	0	0	3	0	3	23
Total	23	451	611	310	159	108	289	190	132	93	78	90	204	2738
TOTAL														
Highly Accessible	197	2200	3726	4698	2672	1697	2927	1767	1694	1306	973	1124	3774	28755
Accessible	63	338	718	584	355	296	456	299	241	185	137	143	370	4185
Moderately Accessible	2	135	192	199	87	58	96	69	47	67	34	42	143	1171
Remote	18	35	34	62	22	23	24	23	22	17	14	15	70	379
Very Remote	6	1	1	1	17	10	12	16	7	7	5	6	19	108
Total	286	2709	4671	5544	3153	2084	3515	2174	2011	1582	1163	1330	4376	34598

Table 41 shows 48.8% of workers in remote areas and 66.7% of workers in very remote areas earned more than \$100 per week. This compares with 47.2% of workers in highly accessible areas, 43.8% of workers in accessible areas and 42.5% of workers in moderately accessible areas who earned more than \$100 per week.

Table 42: Employed Consumers: Weekly Hours by Weekly Wage by Wage Level

WEEKLY WAGE	WEEKLY HOURS					TOTAL
	<8	8-15	16-30	31-40	>40	
FULL AWARD WAGE						
No Wage	1	49	33	38	1	122
\$1-\$20	12	50	26	20	0	108
\$21-\$40	47	33	35	10	0	125
\$41-\$60	72	121	49	32	2	276
\$61-\$80	35	207	25	111	1	379
\$81-\$100	21	583	47	27	2	680
\$101-\$150	26	1,554	264	30	1	1,875
\$151-\$200	8	778	508	169	2	1,465
\$201-\$250	1	315	879	363	8	1,566
\$251-\$300	3	106	817	367	8	1,301
\$301-\$350	0	42	563	369	9	983
\$351-\$400	0	25	403	742	13	1,183
>\$400	0	54	472	3,287	157	3,970
Total	226	3,917	4,121	5,565	204	14,033
SWS PRODUCTIVITY BASED WAGE						
No Wage	0	11	4	2	0	17
\$1-\$20	11	52	30	6	0	99
\$21-\$40	3	52	45	55	0	155
\$41-\$60	4	378	153	98	0	633
\$61-\$80	5	228	92	33	0	358
\$81-\$100	0	192	85	61	0	338
\$101-\$150	1	202	211	94	0	508
\$151-\$200	0	49	194	64	0	307
\$201-\$250	0	7	92	91	0	190
\$251-\$300	0	1	45	60	0	106
\$301-\$350	0	2	11	52	0	65
\$351-\$400	0	1	5	33	1	40
>\$400	0	0	4	18	0	22
Total	24	1,175	971	667	1	2,838
OTHER PRO RATE/PRODUCTIVITY BASED WAGE						
No Wage	0	2	1	5	0	8
\$1-\$20	19	191	215	67	0	492
\$21-\$40	12	147	268	163	0	590
\$41-\$60	16	205	219	405	2	847
\$61-\$80	2	63	144	280	0	489
\$81-\$100	0	38	106	177	0	321
\$101-\$150	1	48	114	207	0	370
\$151-\$200	0	16	55	69	0	140
\$201-\$250	0	1	23	42	0	66
\$251-\$300	0	2	8	22	0	32
\$301-\$350	0	0	6	12	1	19
\$351-\$400	0	0	6	13	0	19
>\$400	0	0	5	18	2	25
Total	50	713	1,170	1,480	5	3,418

Table 42 shows for employed consumers:

- 40.6% are paid under a full award wage;
- 8.2% are paid in accordance with the Supported Wage System (SWS) Productivity Based wage;
- 9.9% are paid some other pro-rata productivity wage;
- 16.7% are paid under an enterprise or certified agreement;
- 3.4% are paid under an individual workplace agreement; and
- 21.2% are paid a wage not based on an award.

The most common wage range was over \$400 per week for those consumers employed under a full award wage, and \$41–\$60 per week for those consumers receiving a SWS Productivity based wage.

Figure 4.6.2 Employed Consumers: Wage Distribution by Primary Disability Group

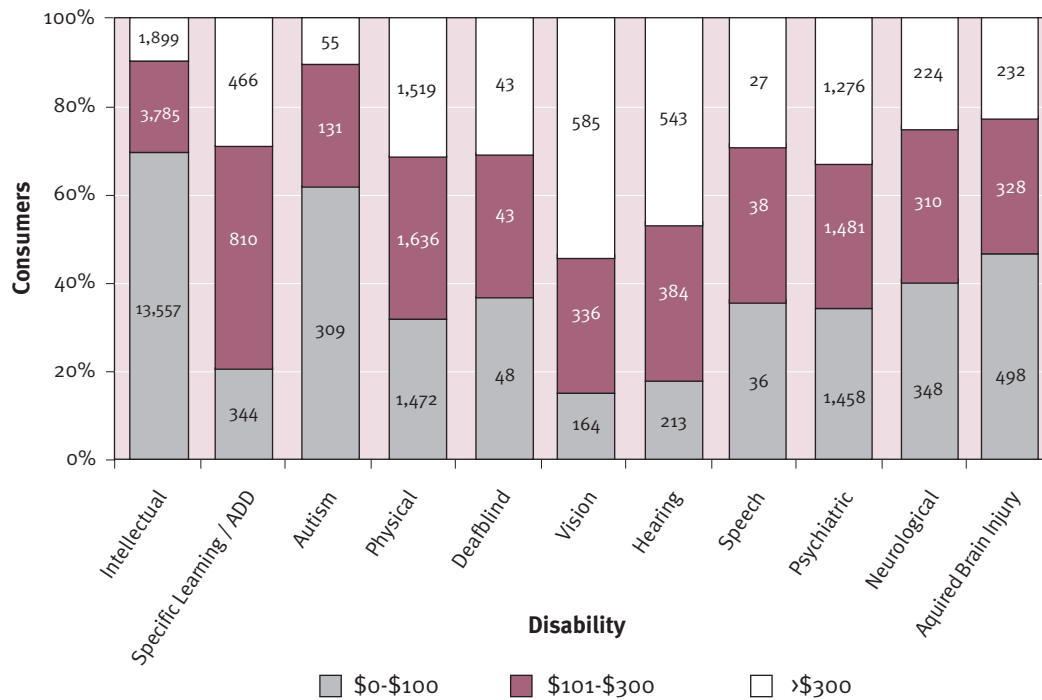


Figure 4.6.2 shows the proportion of employed consumers in each wage bracket differed according to primary disability. For example, 70.5% of consumers with an intellectual disability earned up to \$100 per week whereas only 18.7% of consumers with a hearing primary disability, and 15.1% of consumers with a vision primary disability, earned up to \$100 per week. These figures include ‘No Wage’ consumers.

4.7 Weekly Hours

Figure 4.7.1 Employed Consumers: Hours Worked per Week

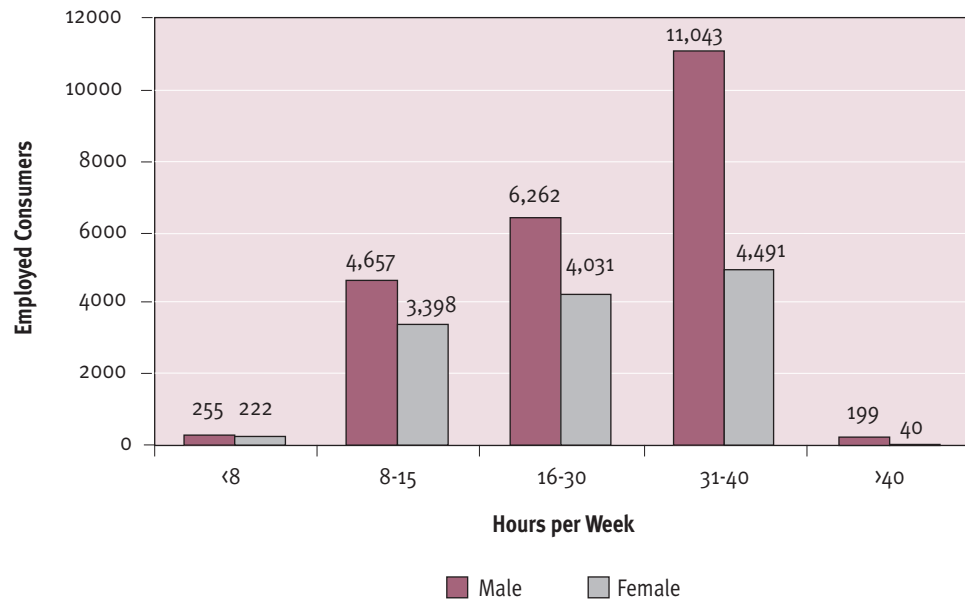


Figure 4.7.1 shows a much higher proportion of male than female consumers worked 31–40 hours per week.

Table 43: Employed Consumers: Weekly Hours by State/Territory by Employment Service Outlet Type

STATE / TERRITORY	WEEKLY HOURS WORKED					TOTAL
	<8	8-15	16-30	31-40	>40	
OPEN EMPLOYMENT SERVICE						
ACT	3	43	41	67	3	157
NSW	38	1,233	1,476	1,909	58	4,714
NT	0	30	30	49	0	109
QLD	63	1,353	1,115	1,230	54	3,815
SA	16	347	393	457	10	1,223
TAS	4	145	89	89	6	333
VIC	78	1,480	1,291	1,522	65	4,436
WA	44	691	522	530	30	1,817
Australia	246	5,322	4,957	5,853	226	16,604
SUPPORTED EMPLOYMENT SERVICE						
ACT	1	33	38	10	0	82
NSW	67	712	1,735	3,633	0	6,147
NT	0	14	25	30	0	69
QLD	9	94	311	413	1	828
SA	9	215	659	1,401	0	2,284
TAS	8	57	140	275	0	480
VIC	90	661	1,076	1,812	0	3,639
WA	1	112	587	1,025	2	1,727
Australia	185	1,898	4,571	8,599	3	15,256
OPEN AND SUPPORTED EMPLOYMENT SERVICE						
ACT	9	105	122	42	1	279
NSW	0	18	20	1	0	39
NT	0	16	13	2	0	31
QLD	4	87	219	707	3	1,020
SA	0	27	14	7	0	48
TAS	1	59	19	14	0	93
VIC	28	345	308	304	6	991
WA	4	178	50	5	0	237
Australia	46	835	765	1,082	10	2,738
TOTAL						
ACT	13	181	201	119	4	518
NSW	105	1,963	3,231	5,543	58	10,900
NT	0	60	68	81	0	209
QLD	76	1,534	1,645	2,350	58	5,663
SA	25	589	1,066	1,865	10	3,555
TAS	13	261	248	378	6	906
VIC	196	2,486	2,675	3,638	71	9,066
WA	49	981	1,159	1,560	32	3,781
Australia	477	8,055	10,293	15,534	239	34,598

Table 43 shows that, with the exception of the Australian Capital Territory, the largest proportion of consumers worked between 31–40 hours per week across all States and Territories. The proportions ranged from 38.8% in the Northern Territory to 52.5% in South Australia. Overall, 44.9% of consumers worked 31–40 hours per week.

In the Australian Capital Territory, the largest proportion of consumers (38.8%) worked between 16–30 hours per week, while 23% of consumers worked 31–40 hours per week.

Overall, 29.8% of employed consumers worked 16–30 hours per week and 23.3% worked between 8–15 hours per week. 1.4% of employed consumers worked less than 8 hours per week and 0.7% of employed consumers worked more than 40 hours per week.

Table 44: Employed Consumers: Weekly Hours by Weekly Wage by Sex

WEEKLY WAGE	WEEKLY HOURS					TOTAL
	<8	8-15	16-30	31-40	>40	
MALE						
No Wage	22	57	39	42	1	161
\$1-\$20	57	611	542	316	0	1,526
\$21-\$40	46	408	957	1,313	1	2,725
\$41-\$60	68	614	829	2,022	3	3,536
\$61-\$80	28	375	368	1,321	2	2,094
\$81-\$100	7	588	264	548	1	1,408
\$101-\$150	19	1,134	515	526	2	2,196
\$151-\$200	3	520	546	333	3	1,405
\$201-\$250	1	200	669	460	4	1,334
\$251-\$300	3	71	558	393	7	1,032
\$301-\$350	1	29	363	375	12	780
\$351-\$400	0	12	251	631	13	907
>\$400	0	38	361	2,763	150	3,312
Total	255	4,657	6,262	11,043	199	22,416
FEMALE						
No Wage	20	49	35	21	0	125
\$1-\$20	59	456	428	240	0	1,183
\$21-\$40	47	298	727	874	0	1,946
\$41-\$60	42	378	504	1,082	2	2,008
\$61-\$80	16	292	221	530	0	1,059
\$81-\$100	17	353	134	171	1	676
\$101-\$150	16	894	228	180	1	1,319
\$151-\$200	5	402	298	64	0	769
\$201-\$250	0	160	424	89	4	677
\$251-\$300	0	56	393	100	1	550
\$301-\$350	0	22	263	97	1	383
\$351-\$400	0	17	198	207	1	423
>\$400	0	21	178	836	29	1,064
Total	222	3,398	4,031	4,491	40	12,182
TOTAL						
No Wage	42	106	74	63	1	286
\$1-\$20	116	1,067	970	556	0	2,709
\$21-\$40	93	706	1,684	2,187	1	4,671
\$41-\$60	110	992	1,333	3,104	5	5,544
\$61-\$80	44	667	589	1,851	2	3,153
\$81-\$100	24	941	398	719	2	2,084
\$101-\$150	35	2,028	743	706	3	3,515
\$151-\$200	8	922	844	397	3	2,174
\$201-\$250	1	360	1,093	549	8	2,011
\$251-\$300	3	127	951	493	8	1,582
\$301-\$350	1	51	626	472	13	1,163
\$351-\$400	0	29	449	838	14	1,330
>\$400	0	59	539	3,599	179	4,376
Total	477	8,055	10,293	15,534	239	34,598

Table 44 shows 50.2% of males worked more than 31 hours per week, compared to 37.2% of female employed consumers.

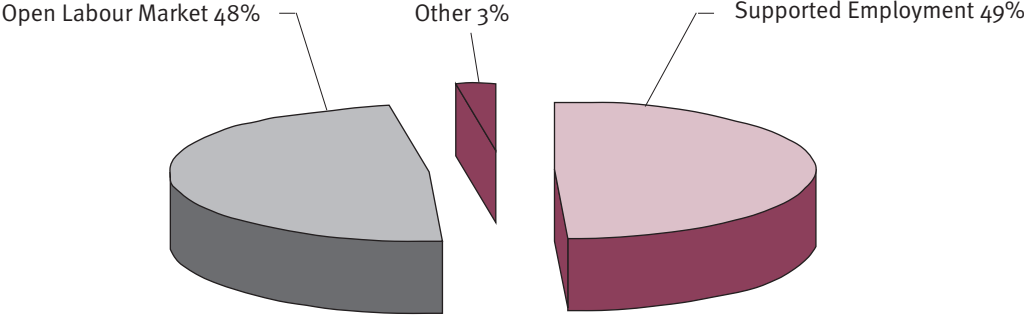
4.8 Employment Setting

Table 45: Employed Consumers: Employment Setting by Age by Sex

CONSUMER AGE	EMPLOYMENT SETTING			TOTAL
	SUPPORTED EMPLOYMENT SETTING	OPEN LABOUR MARKET	OTHER SETTING	
MALE				
<16	9	40	3	52
16-19	440	1,547	46	2,033
20-24	1,165	2,351	84	3,600
25-29	1,337	1,812	79	3,228
30-39	3,290	2,581	192	6,063
40-49	2,751	1,723	147	4,621
50-59	1,367	847	77	2,291
60-64	240	133	8	381
>64	107	39	1	147
Total	10,706	11,073	637	22,416
FEMALE				
<16	3	9	0	12
16-19	193	570	14	777
20-24	624	1,289	38	1,951
25-29	749	1,013	44	1,806
30-39	1,966	1,286	96	3,348
40-49	1,719	1,011	85	2,815
50-59	770	484	40	1,294
60-64	96	34	1	131
>64	37	8	3	48
Total	6,157	5,704	321	12,182
TOTAL				
<16	12	49	3	64
16-19	633	2,117	60	2,810
20-24	1,789	3,640	122	5,551
25-29	2,086	2,825	123	5,034
30-39	5,256	3,867	288	9,411
40-49	4,470	2,734	232	7,436
50-59	2,137	1,331	117	3,585
60-64	336	167	9	512
>64	144	47	4	195
Total	16,863	16,777	958	34,598

Table 45 and Figure 4.8.1 show that 48.7% of employed consumers were working in a supported employment setting, 48.5% were working in the open labour market and 2.8% in an 'other' setting.

Figure 4.8.1 Employed Consumers: Employment Setting



Of male employed consumers, 47.8% were working in a supported employment setting, 49.4% were working in the open labour market and 2.8% were working in an ‘other’ setting.

The proportions were similar for female employed consumers, with 50.5% working in a supported employment setting; 46.8% working in the open labour market and 2.6% in an ‘other’ setting.

Younger consumers were more likely to be working in the open labour market; 68.9% of consumers under 25 years of age were working in the open labour market, while 28.9% were working in a supported employment setting.

Of consumers over the age of 40 years, 60.4% were working in a supported employment setting, and 36.5% were working in the open labour market.

Table 46: Employed Consumers: State/Territory by Employment Setting by Employment Service Outlet Type

EMPLOYMENT SETTING	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Supported Employment Setting	0	125	4	80	23	13	181	87	513
Open Labour Market	157	4,500	102	3,651	1,086	315	4,163	1,677	15,651
Other Setting	0	89	3	84	114	5	92	53	440
Total	157	4,714	109	3,815	1,223	333	4,436	1,817	16,604
SUPPORTED EMPLOYMENT SERVICE									
Supported Employment Setting	82	5,922	69	814	2,246	477	3,591	1,693	14,894
Open Labour Market	0	12	0	7	0	2	16	2	39
Other Setting	0	213	0	7	38	1	32	32	323
Total	82	6,147	69	828	2,284	480	3,639	1,727	15,256
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Supported Employment Setting	146	11	15	839	2	33	288	122	1,456
Open Labour Market	130	22	11	87	28	57	647	105	1,087
Other Setting	3	6	5	94	18	3	56	10	195
Total	279	39	31	1,020	48	93	991	237	2,738
TOTAL									
Supported Employment Setting	228	6,058	88	1,733	2,271	523	4,060	1,902	16,863
Open Labour Market	287	4,534	113	3,745	1,114	374	4,826	1,784	16,777
Other Setting	3	308	8	185	170	9	180	95	958
Total Employed Consumers	518	10,900	209	5,663	3,555	906	9,066	3,781	34,598

Table 46 shows 94.3% of employed consumers assisted by an open employment service outlet were working in the open labour market. Similarly 97.6% of employed consumers assisted by a supported employment service outlet were working in a supported employment setting. Of those employed consumers assisted by a dual open/supported employment service outlet, 53.2% were working in a supported employment setting and 39.7% were working in the open labour market.

Table 47: Employed Consumers: Employment Setting by Basis of Employment by Employment Service Outlet Type

BASIS OF EMPLOYMENT	EMPLOYMENT SETTING			TOTAL
	SUPPORTED EMPLOYMENT SETTING	OPEN LABOUR MARKET	OTHER SETTING	
OPEN EMPLOYMENT SERVICE				
Full Time - Permanent	82	4,362	106	4,550
Part Time - Permanent	199	5,313	165	5,677
Casual - Permanent	148	3,676	81	3,905
Seasonal - Permanent	1	77	2	80
Full Time - Temporary	7	368	16	391
Part Time - Temporary	23	504	23	550
Casual - Temporary	50	1,290	43	1,383
Seasonal - Temporary	3	61	4	68
Total	513	15,651	440	16,604
SUPPORTED EMPLOYMENT SERVICE				
Full Time - Permanent	6,816	5	56	6,877
Part Time - Permanent	7,296	30	214	7,540
Casual - Permanent	632	2	51	685
Seasonal - Permanent	2	0	0	2
Full Time - Temporary	9	0	0	9
Part Time - Temporary	34	1	0	35
Casual - Temporary	105	1	1	107
Seasonal - Temporary	0	0	1	1
Total	14,894	39	323	15,256
OPEN AND SUPPORTED EMPLOYMENT SERVICE				
Full Time - Permanent	640	242	81	963
Part Time - Permanent	488	453	46	987
Casual - Permanent	219	207	38	464
Seasonal - Permanent	1	2	0	3
Full Time - Temporary	5	30	2	37
Part Time - Temporary	44	57	8	109
Casual - Temporary	59	96	19	174
Seasonal - Temporary	0	0	1	1
Total	1,456	1,087	195	2,738
TOTAL				
Full Time - Permanent	7,538	4,609	243	12,390
Part Time - Permanent	7,983	5,796	425	14,204
Casual - Permanent	999	3,885	170	5,054
Seasonal - Permanent	4	79	2	85
Full Time - Temporary	21	398	18	437
Part Time - Temporary	101	562	31	694
Casual - Temporary	214	1,387	63	1,664
Seasonal - Temporary	3	61	6	70
Total	16,863	16,777	958	34,598

Table 47 shows the employment settings of consumers by the basis of their employment. Of consumers working in a supported employment setting, 44.7% were Full-Time Permanent workers and 47.3% were Part-Time Permanent workers.

Of those consumers working in the open labour market, 27.5% were Full-Time Permanent workers, 34.5% were Part-Time Permanent workers and 23.2% were Casual Permanent workers.

Table 48: Employed Consumers: Employment Setting by Residential Setting

RESIDENTIAL SETTING	EMPLOYMENT SETTING			TOTAL
	SUPPORTED EMPLOYMENT SETTING	OPEN LABOUR MARKET	OTHER SETTING	
Private Residence	12,113	15,993	827	28,933
Domestic Scale Supported Facility	2,315	191	55	2,561
Supported Accommodation	1,860	163	46	2,069
Boarding House / Private Hotel	139	160	4	303
Independent Unit - Retirement Village	71	5	0	76
Residential Aged Care Facility	121	19	1	141
Psychiatric Community Care Facility	66	11	2	79
Short Term / Transitional Accommodation	8	11	2	21
Other	170	224	21	415
Total	16,863	16,777	958	34,598

Table 49: Employed Consumers: Employment Setting by Living Arrangements

LIVING ARRANGEMENT	EMPLOYMENT SETTING			TOTAL
	SUPPORTED EMPLOYMENT SETTING	OPEN LABOUR MARKET	OTHER SETTING	
Lives Alone	2,646	2,911	183	5,740
Lives with Family/Spouse	9,132	11,676	608	21,416
Lives with Others	4,744	1,277	134	6,155
Not Known	267	891	29	1,187
Not Collected	74	22	4	100
Total	16,863	16,777	958	34,598

Tables 48 and 49 show the majority of employed consumers (61.9%) live with family or a spouse, 16.6% live alone and 17.8% live with other people. 83.6% of employed consumers live in a private residence.

Among the 61.9% of employed consumers who live with family, 42.6% work in a supported employment setting and 54.5% work in the open labour market.

Of the 16.6% of employed consumers who live alone, 46.1% work in a supported employment setting and 50.7% work in the open labour market.

Among the 17.8% of employed consumers living with other people, 77.1% were working in a supported employment setting.

Of the 83.6% of employed consumers living in a private residence, 41.9% were working in a supported employment setting and 55.3% work in the open labour market.

See also Table 58 (Appendix) for data on the level of support/assistance required by employed consumers within employment settings.

5 Overview of the Census – Explanatory Notes

5.1 Geographical Area

The census covered all Australian States and Territories and both rural and urban areas.

5.2 Scope of the Census

The 2002 Australian Government Disability Services Census recorded information about 933 Australian Government funded disability employment, print disability, advocacy, information and respite care services operational on Friday, 28 June 2002 and which received funding in the 2001/2002 financial year. Data has not been recorded for one ACT service that ceased operation at the end of the June 2002, as a census return was not lodged by that service.

Please note:

- ▶ Pilot projects, research and development activities and a small number of services undertaking activities not considered relevant for census purposes were excluded.

5.3 Collection Process

The data collection process was developed in consultation with peak representative disability organisations and the Australian Institute of Health and Welfare, which is the agency responsible for coordinating the Minimum Data Set collection. The questions and associated definitions for the Australian Government's information collection through the 2002 Australian Government Disability Services Census were developed to meet its Minimum Data Set responsibilities.

5.4 Conduct of the Census

Census Day Friday, 28 June 2002.

Census Week The week concluding on Census Day—22–28 June 2002.

Census Year The 2001–2002 financial year—1 July 2001–30 June 2002.

All Australian Government funded disability service outlets were required to complete a service form outlining basic facts about the operation of their business.

Employment service outlets were also required to complete a consumer form for each of the consumers they had assisted during the Census Year.

Information was collected from services using either custom made PC based data collection software or a paper based questionnaire. The software allowed manual data entry; import of data from the services' business software; or pre-population of certain fields with data from the 2001 Census.

5.5 Reliability of Census Data

Sampling error

As a full collection of Australian Government funded disability employment, print disability, advocacy, information and respite care services was undertaken, random sampling error is not relevant to this data collection.

Non-sampling error

There are two major sources of non-sampling error relevant to the census:

- Response error on the part of the services and consumers. These errors may arise through ambiguous questions, misunderstanding or misinterpretation of responses required and data definitions, inability or unwillingness to provide accurate information and mistakes in answers to questions.

A number of processes were put in place to minimise the incidence of response errors. These include improved awareness and understanding of the data items and definitions used in the collection, assistance to services through a telephone help line service, stringent edit checking processes for the electronic collection instrument and rigorous follow-up with services of census return information. These measures have minimised the potential incidence of response errors.

- Errors arising through the data entry process:

Data entry errors have been minimised with the continued use of the electronic census data collection and upload systems. Electronic service returns were entered directly into the upload system (without keying) where extensive editing and quality control checking was automatically performed.

A possible source of non-sampling error may be the information management practices of services.

6 Glossary of Terms

A

Aboriginal Origin – a person who self-identifies as being of Aboriginal origin.

Aboriginal & Torres Strait Islander Origin – a person who self-identifies as being of Aboriginal and Torres Strait Islander origin.

ABS – Australian Bureau of Statistics.

Accepted and Commenced – consumers who, between 1 July 2001 and 30 June 2002, were referred to a service and who were accepted and commenced receiving assistance from that service.

Accommodation Setting – see Residential Setting.

Acquired Brain Injury (ABI) – damage to the brain acquired after birth.

ADD – Attention Deficit Disorder.

Advocacy Services – services specialising in the representation of people with disabilities, their views and interests.

All People Assisted – the number of consumers receiving active Employment Assistance Program support during 2001/2002.

Alzheimer's Disease – a form of dementia. Classified as a neurological disability.

Apprentice – see Worker.

Auslan – a sign language.

Autism – a pervasive developmental disorder.

Average Standard Hours – the standard number of hours worked by a consumer (if standard hours vary, this is an estimate of the average).

Awards/Agreements – see full award wage, SWS productivity based wage, pro rata/productivity based wage, certified agreement, Individual Workplace Agreement.

Award Wage – the rate set in the relevant award for a particular occupation. It is the legal minimum rate of pay.

B

Basis of Employment – the basis on which a consumer is employed eg. part time permanent.

Benefits – pensions/benefits received by a consumer eg. Disability Support Pension, Newstart/Youth Allowance.

Birth – see 'Date of Birth' or 'Country of Birth'.

Blind – see Vision.

Block Grant Funding – paid to an organisation for the purposes of provision of Employment Assistance to Eligible Job Seekers and Workers.

Books – see 'Consumers on the books'.

Brain Injury/Damage – see Acquired brain injury.

Business Service – see Supported Employment Service.

C

Carer – someone who provides care and assistance on a regular and sustained basis to a consumer. Workers or volunteers of formal services are not included.

Carer Numbers – total number of carers assisted by respite services from FaCS funding during the 2001/2002 financial year.

Carer Allowance (Child) – pension/benefit received by the parent or guardian of a consumer with a disability aged less than 16 years.

Carer Relationship – the relationship of the carer to the consumer for whom they care.

Case Based Funding – a funding model linking individual needs to employment outcomes. It includes funding provided through Phase One or Two of the Case Based Funding Trial or 2001/2002 Growth Funding.

Casual Employment – may be either temporary or permanent employment where employees are not usually entitled to holiday or sick leave.

Certified Agreement – a specifically negotiated workplace agreement.

Cessation Reason – the reason a consumer reported for leaving a service.

Commencement of Support – date when a consumer received their first episode of support from a service (ddmmyyyy).

Communication – making self understood by others and understanding others.

Communication Method – see Method of Communication.

Community (civic) and Economic Life – participating in community life, recreation, human rights and economic life such as handling money.

Community Support – includes service types advocacy, information/referral, and print disability.

Concurrent Jobs – employment in two or more jobs at the same time.

Consecutive Jobs – employment in two positions where jobs do not overlap.

Consumer Name – consumer's first name and surname.

Consumer 'on the books' – consumers registered as receiving support from a service as at 30 June 2002.

Consumer Referrals – consumers referred to a service during 2001/2002 by Centrelink or another source.

Contract – see individual workplace agreement.

Country of Birth – country in which the consumer was born.

D

Date of Birth – to be provided as ddmmyyyy.

Days of Operation – number of days per week that a service usually operates.

Deaf/blind – combined visual and hearing impairments, a dual sensory impairment.

Deregister – see Exit date.

Direct Support Staff – staff that have direct contact with consumers in a support role.

Disability Group – a broad categorisation of disabilities.

Disability Support Pension – a form of pension/benefit.

Does Not Need, Uses Aids – the consumer does not need help or supervision to perform the task but uses aids and/or equipment.

Does Not Need, Does Not Use Aids – the consumer does not need help or supervision to perform the task and does not use aids and/or equipment.

Domestic Life – undertaking shopping, housekeeping, cooking and home maintenance.

Domestic-scale Supported Living – community living setting that provides support in some way by staff or volunteers, eg. congregate care, community residential units, and group homes. May or may not have 24 hour supervision and care.

Duration of Employment – number of months a consumer worked in a particular financial year.

E

Education – the behaviours and tasks needed to perform in any educational setting.

Effective Communication – the ability to communicate more than just basic needs, to unfamiliar people.

Eligible Job Seekers – consumers who have had no work in the reporting period.

Employed (fin yr) – identifies whether the consumer has had a period of employment during a particular financial year.

Employment – see Period of Employment, Basis of Employment, Setting of Employment.

Employment Contract – see Individual Workplace Agreement.

Employment Service Type – may be open, supported or a combination of open and supported employment.

Enclaves – language used within the industry to describe a group of people with disabilities working together in a particular environment.

Enterprise Agreement – see Certified Agreement.

Exit Date – the date on which a consumer ceased to be a user of a service (ddmmyyyy).

F

FaCS – Department of Family and Community Services.

FaCS funded Respite Care – aimed at increasing the provision of immediate and short-term respite to carers of young people with severe or profound disabilities.

Family Business – see Worker.

Financial Year – commences 1 July in a year and ceases 30 June of the next year. For the purpose of the 2002 Census, 1 July 2001 to 30 June 2002.

First Name – the consumer's full first name eg. Thomas, not Tom.

Funding – may be individualised (Case Based/Futures for Young Adults) or Block Grant.

Full Award Wage – rate set in the relevant award for a particular occupation.

Full Time Employment – employment of at least 35 hours per week.

Further Education – see Job Seeker.

Futures for Young Adults – a form of individualised funding (Victoria only).

G

Grant Funding – see Block Grant Funding.

H

Hearing – a disability grouping encompassing deafness, hearing impairment and hearing loss.

Home – see Residential Setting.

Hours – see staff hours or average standard hours.

I

Income Source – see Main Income Source.

Id – see TARDIS Id.

Independent Worker – an individual who a service assisted to obtain employment in the previous financial year and who continues to work, but who received no employment assistance from the service in this funding year.

Indigenous Origin – the consumer self-identifies as being of Aboriginal or Torres Strait Islander origin in response to a verbal or written question.

Indirect Support Staff – staff that have no, or only a minimal, direct supporting role.

Individualised Funding – whether the consumer is currently receiving individualised funding under the CSDA eg. Case Based Funding, Futures for Young Adults.

Individual Workplace Agreement – written agreement between an employer and employee about the terms and conditions of employment.

Industrial Agreement – see pro rata/productivity based wage.

Information/referral services – services that provide accessible information to people with disabilities, their carers, families and related professionals.

Intellectual – a disability grouping referring to conditions appearing in the developmental period.

Interpersonal Interactions and Relationships – making and keeping friends, coping with feelings and behaving within accepted limits.

Interpreter Services – whether the consumer requires interpreter services. This may be for spoken language other than English or for non-spoken communication.

Islander – see Indigenous origin.

J

Job Seeker – a consumer who receives support from a service to prepare them for employment and/or to help place them in employment.

K

Key – see Linkage Key.

L

Language Spoken at Home – the language spoken by the consumer in the consumer's current home.

Last Name – consumer’s surname or family name.

Last Received Support – the date when support was last received by the consumer (ddmmyyy).

Learning, Applying Knowledge and General Tasks and Demands – ability to understand new ideas, remember, problem solve and undertake tasks.

Learning Disability – disability grouping referring to disorders which cause difficulty in the acquisition and use of speaking, reading, writing etc.

Legal Industrial Agreement – see pro rata/productivity based wage.

Level – see wage level.

Linkage Key – a statistical tool, which comprises 2nd, 3rd and 5th letters of the consumer’s surname, 2nd and 3rd letters of the first name, date of birth and consumer sex.

Lives Alone – consumer lives alone in private or public housing.

Lives with Family – consumer lives with family members, foster family or partner.

Lives with Others – consumer shares with friends or a carer who is not a family member.

Living Arrangements – whether the consumer lives alone or with related or unrelated persons.

M

Main Language Spoken – the language used by the consumer in their current home to communicate with other residents or visitors.

Main Source of Income – source from which the consumer derives most of his/her income.

Method of Communication – the most effective way by which the consumer communicates.

Mobility – ability to move around the home or other environments (including using public transport, or driving a vehicle).

Mobility Allowance – a form of pension/benefit.

N

Name – see first name or surname.

Neurological Disability – impairment of the nervous system occurring after birth.

New Job Seeker – an eligible job seeker who had not received employment assistance from a service outlet during the previous financial year.

Newstart/Youth Allowance – a form of pension/benefit.

New Worker – a worker who reaches the worker target in 2001/2002 but who worked for less than 3 months in 2000/2001.

Nil Income – no income is received by the consumer.

Non-spoken Communication – includes the use of sign language, Canon Communicator, or Compic. Non-spoken communication must be effective.

Non Vocational Program – see ‘Other Setting of Employment’.

Not known – consumers situation in respect to a particular question is not known.

Not Referred – The consumer was not referred to the service during the 2001/2002 financial year.

No Wage – the consumer does not receive payment for work undertaken.

Number of Consumers – see All People Assisted.

Number of Consumers ‘on the books’ – number of consumers listed with a service on snapshot day excluding consumers who are inactive.

Number of Hours – see Average standard hours.

Number of Months – see Period of employment.

Number of Workers Meeting Worker Target – consumers in paid employment of greater or equal to 3 months and greater than or equal to 8 hours per week.

Number of Workers Not Meeting Worker Target – consumers working less than 8 hours per week or less than three months.

O

‘on the books’ – see Consumers ‘on the books’.

Open Employment Services – services that assist in the transition of people with disabilities from special education or employment in a supported work setting, to paid employment in the open labour market.

Open and Supported Employment Services – services which provide both open and supported employment assistance.

Operation – see Hours, Days or Weeks, or Financial Year of Operation.

Other Income – may include superannuation, investments etc.

Other Pension/Benefit – other than the DSP, Newstart/Youth Allowance and Mobility Allowance eg. Dept of Veterans Affairs. This does not include superannuation.

Other Pro rata Wage – a pro rata or productivity based wage paid under a legal industrial agreement eg. Special Wage Permit.

Other Referral Source – a source of referral other than Centrelink eg. Schools, another service provider.

Other Setting of Employment – neither an open or supported setting eg. self-employed, contract work.

Other Significant Disability Group – the presence of a disability group(s), other than that indicated as being primary, that also causes difficulty for the consumer.

P

Paid Employment – employment for which the consumer receives a wage.

Paid Staff – paid hours worked by staff employed under an employment contract with the service.

Part Time Employment – employment of less than 35 hours per week.

Pensions/Benefits – eg. Disability Support Pension, Newstart/Youth Allowance or Mobility Allowance.

Pension, Other – see Other Pension.

People Assisted – see All people assisted.

Period of Employment – the number of months/weeks a consumer has worked in a particular financial year.

Permanent Employment – employment on a continuing basis with leave entitlements.

Phase – the status of the consumer in the service outlet on 30 June 2002.

Physical Disability – conditions attributable to a physical cause or impact on the ability to perform physical activities.

Postcode – of the consumer’s residential address.

Pre-employment Training – see Job Seeker.

Primary Disability Group – that disability, impairment or condition causing most difficulty to the consumer.

Print Disability Services – services that provide alternative formats of communication for people who, by reason of their disabilities, are unable to access information provided in a print medium.

Private Residence – eg. house, flat, unit, caravan, mobile home.

Pro rata/Productivity Based Wage – paid under a legal industrial agreement, a reduced wage based on the person’s productive capacity.

Psychiatric Disability – recognisable symptoms and behaviour patterns that may impair personal functioning in normal social activity.

Psychiatric/Mental Health Community Care Facility – community care units that provide accommodation and non-acute care on a temporary basis to people with mental illness or psychological disabilities.

Q

R

Referrals – those consumers referred to a service by Centrelink or another source in the 2001/2002 financial year.

Rehabilitation Services – services that primarily provide rehabilitation assistance for people with a disability.

Residence – the ‘usual’ residence in which the consumer lives.

Residential Setting – the type of physical accommodation the consumer usually resides in (usually being 4 or more days per week).

Residential Aged Care Facility – eg. aged care hostels and nursing homes.

Respite Care – FaCS funded respite care is aimed at increasing the provision of immediate and short term respite to carers of young people with severe or profound disabilities.

S

Seasonal Employment – work in a position or industry that experiences a dramatic employment increase for a defined period of time each year eg. Fruit picking.

Self-care – undertaking tasks involved in looking after one’s self, eg. Eating, toileting, bathing, dressing.

Sensory disability – encompasses hearing, visual, speech or dual sensory disabilities.

Service Form – collects information at the service or outlet level.

Setting of Employment – the current employment setting of the consumer.

Sex – the gender of the consumer.

Sign Language – eg. Auslan, Makaton.

Snapshot Day – Friday, 28 June 2002.

Sometimes – the consumer sometimes needs help or supervision with the task.

Specific Learning Disorder/ADD – a group of disabilities presumed due to central nervous system dysfunction rather than an intellectual disability which cause difficulty in the acquisition and use of listening, speaking, reading, writing, reasoning or mathematical skills.

Speech Disability – a disability grouping encompassing loss of speech, impairment or difficulty in being understood.

Spoken Language – must be effective. May be a language other than English.

Staff Hours – total hours worked by staff including volunteers and contract staff for the week ending Friday, 28 June 2002.

Standard Hours – see Average standard hours.

Suburb – suburb of the address where the consumer usually resides.

Support Commencement Date – see commencement of support.

Supported Accommodation Facility – accommodation which provides board or lodging for a number of people and which has support services provided by rostered care workers, usually on a 24 hour basis for 7 or more people.

Supported Employment Services – (also known as business services) services that provide support and employment to people with a disability.

Support Needs – the need for help or supervision in various areas.

Support Pension – see Disability Support Pension.

Surname – the consumer's last or family name.

SWS Productivity Based Wage – a productivity based wage determined in accordance with the Supported Wage System.

T

TARDIS Id – the unique number assigned to each service by the Department.

Target – see Worker Target.

Temporary Employment – employment for a short or fixed term with entitlements to paid holiday or sick leave.

Torres Strait Islander Origin – a person who self-identifies as being of Torres Strait Islander origin.

Trainee – see Worker.

Trial – see Case Based Funding Trial or Work Experience.

U

Unable To Do – consumer is unable to do or always needs help or supervision with the activity.

Unpaid Staff – unpaid hours worked by staff or volunteers.

Usual Residence – the type of physical accommodation in which the consumer usually resides.

V

Virtual Case Based Funding Trial – Services participating in the CBFT in a virtual sense by way of providing data on job seekers but at the same time not receiving individualised funding for job seekers.

Visual Disability – a disability grouping, which encompasses blindness and vision impairment (not corrected by glasses or contact lenses).

Vocational Program – a program, which prepares consumers for employment or helps to place them in employment.

Volunteer Work – see work experience.

W

Wage – see Award wage, SWS Productivity based wage, other pro rata/productivity based wage, non-award.

Wage Level and Conditions – the current relationship of the consumer’s wage and conditions to an award/agreement wage.

Week Ending – requests information for the week ending on snapshot day 28 June 2002 (ie. from Saturday 22 June up to and including Friday 28 June 2002).

Weeks of Operation – number of weeks per year the service usually operates.

Work Experience – a consumer who is undertaking paid or unpaid work experience or work trial

Work from Home – see Worker.

Worker – a consumer who is undertaking paid employment.

Worker meeting Worker Target – a consumer who has undertaken paid employment for a period of at least three months for at least eight hours per week.

Worker Not Meeting Worker Target – a consumer who has worked for less than three months and/or who works less than eight hours per week.

Working – currently employed.

Working (Support needs indicator) – undertaking actions, behaviours and tasks needed to obtain and retain paid employment.

Workplace Agreement – a written agreement between an employer and employee about the employee’s terms and conditions of employment.

Work Trial – see Work Experience.

X

Y

Year – see Financial year.

Young New Job Seeker – new job seekers aged 15–24 years.

Youth Allowance – a type of pension/benefit.

Z

7 Appendices

7.1 The Accessibility/Remoteness Index of Australia

7.2 Statistical Linkage Key Analysis

7.3 Additional Tables

7.4 Service Outlet Form

7.5 Consumer Form

7.6 Data Guide

7.1 The Accessibility/Remoteness Index of Australia

The Accessibility/Remoteness Index of Australia (ARIA) has been used to classify the remoteness and accessibility of Australian Government funded disability services.

Remoteness/accessibility values for localities are derived from the road distance to service centres of greater than 5,000 in population in four categories of population size. This provides a detailed yet simple and stable measure of remoteness/accessibility over time.

There are five classifications of remoteness/accessibility using the ARIA index:

- **Highly Accessible** – localities with relatively unrestricted access to a wide range of goods and services and opportunities for social interaction.
- **Accessible** – localities with some restrictions to access of goods, services and opportunities for social interaction.
- **Moderately Accessible** – localities with significant restricted access to goods, services and opportunities for social interaction.
- **Remote** – localities with very restricted access to goods, services and opportunities for social interaction.
- **Very Remote** – locationally disadvantaged areas, with very little access to goods, services and opportunities for social interaction.

7.2 Statistical Linkage Key Analysis

The statistical linkage key permits the analysis of multiple service episodes by individual clients, while maintaining confidentiality. The linkage key is a composite of letters of the surname, first name, date of birth and sex of the consumer, with the following structure:

Surname	2 nd + 3 rd + 5 th Letters
First name	2 nd + 3 rd Letters
Date of Birth	DDMMYYYY
Sex	1 for M or 2 for F
Linkage:	Sn(2 nd +3 rd +5 th) + Fn(2 nd +3 rd) + DDMMYYYY + 1 or 2

An example is:

Surname: FITZGERALD	ITG
First name: JOHN	OH
Date of Birth: 10/08/1936	10081936
Sex: MALE	1
Linkage Key: 2 nd +3 rd +5 th +2 nd +3 rd DDMMYY+M/F	ITGOH100819361

Linkage key uses:

The linkage key allows the estimation of the number of individuals with a disability assisted instead of the instances of service provided to consumers. This estimation assists Australian Government and State/Territory governments in planning the provision of a range of disability services.

Duplicate or multiple instances of a linkage key across services may be an indicator of multiple service use by a single consumer. It may also be an indicator of consumer mobility of during the financial year or duplicate records within the system.

Generally the linkage key should be quite unique since it is unusual to find two people with the same name, date of birth and sex (in the same state/city). However, there are two possible situations that can take place which will either generate a false duplicate or fail to identify one:

Case 1: False duplicate – two people taken to be one. As noted below the position of the linkage key letters for name and surname coincide in both names causing a duplicate Linkage Key:

CARL REMUS BORN 11/06/45 MALE and

LARS DEMAS BORN 11/06/45 MALE

With the same Linkage key: EMSAR110619451

Case 2: Duplicate not detected – One person appears with two different names (aliases). As noted below the records may indeed refer to the same person but are counted as two different consumers.

JOHN FITZGERALD BORN 10/08/36 MALE

JACK FITZGERALD BORN 10/08/36 MALE

With different linkage keys: ITGOH100819361 and ITGAC100819361

7.3 Additional Tables

Table 9: Consumers on the Books: Employment Service Outlet Type by State/Territory

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
ACT	290	82	352	724
NSW	9,174	6,274	43	15,491
NT	232	81	63	376
QLD	6,867	948	1,113	8,928
SA	2,232	2,309	95	4,636
TAS	673	480	174	1,327
VIC	8,610	3,710	1,850	14,170
WA	2,792	1,734	324	4,850
Australia	30,870	15,618	4,014	50,502

Table 11: Consumers on the Books: Employment Service Outlet ARIA by Consumer ARIA

CONSUMER ARIA	EMPLOYMENT SERVICE OUTLET ARIA					TOTAL
	HIGHLY ACCESSIBLE	ACCESSIBLE	MODERATELY ACCESSIBLE	REMOTE	VERY REMOTE	
Highly Accessible	40,372	168	21	17	0	40,578
Accessible	973	5,788	327	3	4	7,095
Moderately Accessible	140	323	1,451	21	0	1,935
Remote	17	29	31	502	24	603
Very Remote	6	13	16	62	194	291
Total	41,508	6,321	1,846	605	222	50,502

Table 12: Consumers on the Books: Sex by Age by Year

AGE	CENSUS YEAR								
	2002			2001			2000		
	MALE	FEMALE	TOTAL	MALE	FEMALE	TOTAL	MALE	FEMALE	TOTAL
<16	180	56	236	187	69	256	705	209	914
16-19	3,895	1,801	5,696	3,732	1,743	5,475	4,024	2,073	6,097
20-24	5,422	3,084	8,506	5,282	2,954	8,236	4,789	2,785	7,574
25-29	4,535	2,539	7,074	4,576	2,656	7,232	4,452	2,552	7,004
30-39	8,280	4,531	12,811	8,200	4,482	12,682	7,607	4,264	11,871
40-49	6,348	3,860	10,208	6,043	3,735	9,778	5,242	3,248	8,490
50-59	3,217	1,847	5,064	2,945	1,690	4,635	2,298	1,224	3,522
60-64	513	174	687	437	153	590	292	63	355
>64	163	57	220	140	49	189	89	34	123
Total	32,553	17,949	50,502	31,542	17,531	49,073	29,498	16,452	45,950

Table 13: Consumers on the Books: Employment Service Outlet Type by State/Territory by Sex

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
MALE				
ACT	180	37	236	453
NSW	5,961	4,019	23	10,003
NT	137	54	33	224
QLD	4,547	602	716	5,865
SA	1,427	1,510	53	2,990
TAS	470	310	112	892
VIC	5,481	2,301	1,262	9,044
WA	1,818	1,067	197	3,082
Australia	20,021	9,900	2,632	32,553
FEMALE				
ACT	110	45	116	271
NSW	3,213	2,255	20	5,488
NT	95	27	30	152
QLD	2,320	346	397	3,063
SA	805	799	42	1,646
TAS	203	170	62	435
VIC	3,129	1,409	588	5,126
WA	974	667	127	1,768
Australia	10,849	5,718	1,382	17,949
TOTAL				
ACT	290	82	352	724
NSW	9,174	6,274	43	15,491
NT	232	81	63	376
QLD	6,867	948	1,113	8,928
SA	2,232	2,309	95	4,636
TAS	673	480	174	1,327
VIC	8,610	3,710	1,850	14,170
WA	2,792	1,734	324	4,850
Australia	30,870	15,618	4,014	50,502

Table 14: Consumers on the Books: Age by Employment Service Outlet Type by Sex

EMPLOYMENT SERVICE OUTLET TYPE	AGE									TOTAL
	<16	16-19	20-24	25-29	30-39	40-49	50-59	60-64	>64	
MALE										
Open	157	3,234	3,954	2,941	4,460	3,265	1,699	259	52	20,021
Supported	17	431	1,013	1,188	3,076	2,554	1,288	227	106	9,900
Open and Supported	6	230	455	406	744	529	230	27	5	2,632
Total	180	3,895	5,422	4,535	8,280	6,348	3,217	513	163	32,553
FEMALE										
Open	48	1,517	2,284	1,657	2,333	1,950	968	77	15	10,849
Supported	4	190	553	682	1,819	1,606	738	86	40	5,718
Open and Supported	4	94	247	200	379	304	141	11	2	1,382
Total	56	1,801	3,084	2,539	4,531	3,860	1,847	174	57	17,949
TOTAL										
Open	205	4,751	6,238	4,598	6,793	5,215	2,667	336	67	30,870
Supported	21	621	1,566	1,870	4,895	4,160	2,026	313	146	15,618
Open and Supported	10	324	702	606	1,123	833	371	38	7	4,014
Total	236	5,696	8,506	7,074	12,811	10,208	5,064	687	220	50,502

Table 15: Consumers on the Books: Country of Birth by State/Territory by Employment Service Outlet Type

STATE / TERRITORY	COUNTRY OF BIRTH				TOTAL
	AUSTRALIA	OTHER ENGLISH SPEAKING	OTHER COUNTRY	NOT KNOWN	
OPEN EMPLOYMENT SERVICE					
ACT	257	8	22	3	290
NSW	8,347	180	565	82	9,174
NT	201	10	18	3	232
QLD	6,284	233	303	47	6,867
SA	2,103	41	56	32	2,232
TAS	647	8	13	5	673
VIC	7,186	215	1,029	180	8,610
WA	2,364	81	200	147	2,792
Australia	27,389	776	2,206	499	30,870
SUPPORTED EMPLOYMENT SERVICE					
ACT	81	0	1	0	82
NSW	5,839	97	294	44	6,274
NT	75	0	6	0	81
QLD	884	25	37	2	948
SA	2,179	59	61	10	2,309
TAS	476	0	4	0	480
VIC	3,477	41	105	87	3,710
WA	1,573	33	100	28	1,734
Australia	14,584	255	608	171	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE					
ACT	333	5	12	2	352
NSW	43	0	0	0	43
NT	61	1	1	0	63
QLD	1,061	33	15	4	1,113
SA	68	16	11	0	95
TAS	173	0	0	1	174
VIC	1,566	48	203	33	1,850
WA	283	20	20	1	324
Australia	3,588	123	262	41	4,014
TOTAL					
ACT	671	13	35	5	724
NSW	14,229	277	859	126	15,491
NT	337	11	25	3	376
QLD	8,229	291	355	53	8,928
SA	4,350	116	128	42	4,636
TAS	1,296	8	17	6	1,327
VIC	12,229	304	1,337	300	14,170
WA	4,220	134	320	176	4,850
Australia	45,561	1,154	3,076	711	50,502

Table 16: Consumers on the Books: Main Language Spoken at Home by State/Territory

STATE / TERRITORY	MAIN LANGUAGE SPOKEN AT HOME										TOTAL
	ENGLISH	ITALIAN	GREEK	VIETNAMESE	CHINESE	ARABIC/ LEBANESE	GERMAN	SPANISH	OTHER LANGUAGE	NOT KNOWN	
ACT	698	6	1	1	2	0	0	0	15	1	724
NSW	14,434	79	72	51	66	110	5	45	555	74	15,491
NT	318	1	2	2	1	0	0	0	51	1	376
QLD	8,576	17	2	12	6	3	2	16	277	17	8,928
SA	4,499	31	17	2	5	5	0	2	52	23	4,636
TAS	1,304	1	2	0	0	1	0	0	16	3	1,327
VIC	13,006	158	105	139	45	55	4	27	506	125	14,170
WA	4,574	28	3	11	18	0	2	3	199	12	4,850
Australia	47,409	321	204	218	143	174	13	93	1,671	256	50,502

Table 17: Consumers on the Books: Interpreter Services Required by State/Territory by Outlet Type

STATE / TERRITORY	INTERPRETER SERVICES REQUIRED			TOTAL
	SPOKEN LANGUAGE, NOT ENGLISH	NON-SPOKEN COMMUNICATION	NOT REQUIRED	
OPEN EMPLOYMENT SERVICE				
ACT	0	10	280	290
NSW	85	67	9,022	9,174
NT	0	6	226	232
QLD	19	244	6,604	6,867
SA	7	31	2,194	2,232
TAS	0	33	640	673
VIC	81	151	8,378	8,610
WA	8	98	2,686	2,792
Australia	200	640	30,030	30,870
SUPPORTED EMPLOYMENT SERVICE				
ACT	0	0	82	82
NSW	92	184	5,998	6,274
NT	7	2	72	81
QLD	7	76	865	948
SA	4	93	2,212	2,309
TAS	0	8	472	480
VIC	13	63	3,634	3,710
WA	3	170	1,561	1,734
Australia	126	596	14,896	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE				
ACT	0	24	328	352
NSW	0	0	43	43
NT	21	1	41	63
QLD	2	23	1,088	1,113
SA	0	0	95	95
TAS	0	0	174	174
VIC	17	10	1,823	1,850
WA	1	1	322	324
Australia	41	59	3,914	4,014
TOTAL				
ACT	0	34	690	724
NSW	177	251	15,063	15,491
NT	28	9	339	376
QLD	28	343	8,557	8,928
SA	11	124	4,501	4,636
TAS	0	41	1,286	1,327
VIC	111	224	13,835	14,170
WA	12	269	4,569	4,850
Australia	367	1,295	48,840	50,502

Table 18: Consumers on the Books: Indigenous Origin by State/Territory by Employment Service Outlet Type

STATE / TERRITORY	INDIGENOUS ORIGIN					TOTAL
	NOT INDIGENOUS	ABORIGINAL ORIGIN	ABORIGINAL AND TORRES STRAIT ISLANDER ORIGIN	TORRES STRAIT ISLANDER ORIGIN	NOT KNOWN	
OPEN EMPLOYMENT SERVICE						
ACT	284	3	1	0	2	290
NSW	8,866	158	23	8	119	9,174
NT	219	12	0	0	1	232
QLD	6,439	168	17	29	214	6,867
SA	1,938	29	2	0	263	2,232
TAS	604	16	2	2	49	673
VIC	8,435	60	19	1	95	8,610
WA	2,667	78	5	0	42	2,792
Australia	29,452	524	69	40	785	30,870
SUPPORTED EMPLOYMENT SERVICE						
ACT	82	0	0	0	0	82
NSW	6,080	103	1	2	88	6,274
NT	66	15	0	0	0	81
QLD	888	23	2	3	32	948
SA	2,254	28	0	1	26	2,309
TAS	396	13	0	0	71	480
VIC	3,632	12	2	1	63	3,710
WA	1,690	32	0	0	12	1,734
Australia	15,088	226	5	7	292	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE						
ACT	317	5	0	0	30	352
NSW	41	0	1	0	1	43
NT	20	37	6	0	0	63
QLD	980	14	2	0	117	1,113
SA	95	0	0	0	0	95
TAS	156	5	1	0	12	174
VIC	1,765	10	0	1	74	1,850
WA	315	5	0	0	4	324
Australia	3,689	76	10	1	238	4,014
TOTAL						
ACT	683	8	1	0	32	724
NSW	14,987	261	25	10	208	15,491
NT	305	64	6	0	1	376
QLD	8,307	205	21	32	363	8,928
SA	4,287	57	2	1	289	4,636
TAS	1,156	34	3	2	132	1,327
VIC	13,832	82	21	3	232	14,170
WA	4,672	115	5	0	58	4,850
Australia	48,229	826	84	48	1,315	50,502

Table 19: Consumers on the Books: Employment Service Outlet Type by Primary Disability Group by Year

PRIMARY DISABILITY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
2002				
Intellectual	9,520	11,894	2,081	23,495
Specific Learning/ADD	2,608	129	194	2,931
Autism	477	230	84	791
Physical	6,203	1,085	583	7,871
Deaf/Blind	158	47	13	218
Vision	1,420	228	55	1,703
Hearing	1,521	160	56	1,737
Speech	115	26	9	150
Psychiatric	6,609	1,186	733	8,528
Neurological	1,144	257	101	1,502
Acquired Brain Injury	1,095	376	105	1,576
Total	30,870	15,618	4,014	50,502
2001				
Intellectual	9,566	11,610	2,244	23,420
Specific Learning/ADD	2,182	134	201	2,517
Autism	363	202	71	636
Physical	5,563	1,052	858	7,473
Deaf/Blind	108	37	13	158
Vision	1,398	235	59	1,692
Hearing	1,465	153	84	1,702
Speech	114	24	8	146
Psychiatric	6,425	1,212	782	8,419
Neurological	946	260	141	1,347
Acquired Brain Injury	1,067	372	124	1,563
Total	29,197	15,291	4,585	49,073
2000				
Intellectual	9,317	11,500	2,092	22,909
Specific Learning/ADD	1,662	108	210	1,980
Autism	281	194	51	526
Physical	4,907	1,113	631	6,651
Deaf/Blind	94	39	2	135
Vision	1,239	266	68	1,573
Hearing	1,326	149	68	1,543
Speech	95	25	8	128
Psychiatric	5,873	1,133	660	7,666
Neurological	923	263	106	1,292
Acquired Brain Injury	1,054	377	116	1,547
Total	26,771	15,167	4,012	45,950

Table 20: Consumers on the Books: Consumer ARIA by Primary Disability Group

PRIMARY DISABILITY	CONSUMER ARIA CATEGORY					TOTAL
	HIGHLY ACCESSIBLE	ACCESSIBLE	MODERATELY ACCESSIBLE	REMOTE	VERY REMOTE	
Intellectual	18,762	3,451	925	272	85	23,495
Learning ADD	2,285	505	112	20	9	2,931
Autism	638	102	38	12	1	791
Physical	6,095	1,188	356	140	92	7,871
DeafBlind	183	24	6	3	2	218
Vision	1,505	139	44	11	4	1,703
Hearing	1,489	171	53	11	13	1,737
Speech	106	31	6	5	2	150
Psychiatric	7,133	1,052	232	77	34	8,528
Neurological	1,158	225	76	24	19	1,502
ABI	1,224	207	87	28	30	1,576
Total	40,578	7,095	1,935	603	291	50,502

Table 21: Consumers on the Books: Secondary Disability by Primary Disability Group by Employment Service Outlet Type

PRIMARY DISABILITY	SECONDARY DISABILITY											TOTAL
	SPECIFIC					OPEN EMPLOYMENT					ACQUIRED	
	INTELLECTUAL	LEARNING / ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY	
Intellectual	0	206	32	417	7	116	127	125	165	240	15	1,450
Specific Learning/ADD	72	0	7	118	2	19	25	25	74	50	1	393
Autism	35	19	0	18	0	6	1	10	15	10	1	115
Physical	221	107	3	0	15	83	83	78	250	180	41	1,061
Deaf/Blind	7	2	1	6	0	0	0	2	3	1	2	24
Vision	26	10	0	66	0	0	41	4	11	18	3	179
Hearing	74	39	4	81	0	26	0	34	32	12	4	306
Speech	24	6	0	5	0	1	2	0	5	0	1	44
Psychiatric	288	44	1	323	4	25	28	11	0	69	20	813
Neurological	77	44	0	116	3	22	12	12	38	0	16	340
Acquired Brain Injury	33	25	0	186	6	47	15	19	44	67	0	442
Total	857	502	48	1,336	37	345	334	320	637	647	104	5,167
	SUPPORTED EMPLOYMENT											
Intellectual	0	960	181	1,193	35	547	439	1,135	560	579	47	5,676
Specific Learning/ADD	12	0	0	6	0	1	2	3	5	6	0	35
Autism	93	27	0	7	1	5	8	31	13	5	0	190
Physical	357	82	0	0	4	72	76	123	33	58	11	816
Deaf/Blind	17	5	0	4	0	0	0	6	3	2	0	37
Vision	55	3	4	21	0	0	14	3	4	3	4	111
Hearing	52	40	0	17	0	7	0	46	4	6	2	174
Speech	12	0	0	6	0	2	0	0	0	0	0	20
Psychiatric	174	16	1	49	3	8	13	10	0	17	7	298
Neurological	76	11	4	45	0	13	6	9	11	0	4	179
Acquired Brain Injury	51	19	3	119	0	24	3	27	24	42	0	312
Total	899	1,163	193	1,467	43	679	561	1,393	657	718	75	7,848

Table 21: Consumers on the Books: Secondary Disability by Primary Disability Group by Employment Service Outlet Type (continued)

PRIMARY DISABILITY	SECONDARY DISABILITY													TOTAL
	SPECIFIC					OPEN AND SUPPORTED EMPLOYMENT					ACQUIRED			
	INTELLECTUAL	LEARNING / ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY	TOTAL		
Intellectual	0	107	34	164	4	93	86	101	88	38	21	736		
Specific Learning/ADD	4	0	0	12	0	2	4	2	6	3	2	35		
Autism	13	5	0	3	0	0	1	0	6	3	1	32		
Physical	23	10	0	0	0	10	9	10	46	7	7	122		
Deaf/Blind	0	0	0	1	0	0	0	0	2	0	0	3		
Vision	4	2	0	3	0	0	1	1	3	1	0	15		
Hearing	3	3	1	5	0	0	0	6	2	1	0	21		
Speech	0	0	0	1	0	0	0	0	1	0	0	2		
Psychiatric	19	6	1	38	1	0	4	2	0	4	3	78		
Neurological	11	5	0	9	0	0	1	1	3	0	2	32		
Acquired Brain Injury	10	3	0	21	0	6	5	6	2	4	0	57		
Total	87	141	36	257	5	111	111	129	159	61	36	1,133		
TOTAL														
Intellectual	0	1,273	247	1,774	46	756	652	1,361	813	857	83	7,862		
Specific Learning/ADD	88	0	7	136	2	22	31	30	85	59	3	463		
Autism	141	51	0	28	1	11	10	41	34	18	2	337		
Physical	601	199	3	0	19	165	168	211	329	245	59	1,999		
Deaf/Blind	24	7	1	11	0	0	0	8	8	3	2	64		
Vision	85	15	4	90	0	0	56	8	18	22	7	305		
Hearing	129	82	5	103	0	33	0	86	38	19	6	501		
Speech	36	6	0	12	0	3	2	0	6	0	1	66		
Psychiatric	481	66	3	410	8	33	45	23	0	90	30	1,189		
Neurological	164	60	4	170	3	35	19	22	52	0	22	551		
Acquired Brain Injury	94	47	3	326	6	77	23	52	70	113	0	811		
Total	1,843	1,806	277	3,060	85	1,135	1,006	1,842	1,453	1,426	215	14,148		

Table 22: Consumers on the Books: Support/Assistance Needed by Employment Service Outlet Type

EMPLOYMENT SERVICE OUTLET TYPE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
Open	20,548	19,705	14,852	10,535	8,571	9,148	13,182	14,509	3,754	
Supported	6,413	7,527	5,661	2,579	1,217	1,039	2,088	2,061	792	
Open and Supported	2,123	2,087	1,610	1,020	596	664	1,138	1,278	260	
Total	29,084	29,319	22,123	14,134	10,384	10,851	16,408	17,848	4,806	
	SOMETIMES REQUIRES HELP									
Open	1,016	1,808	1,231	847	1,025	1,125	1,019	1,114	1,569	
Supported	400	688	481	359	318	225	232	245	252	
Open and Supported	150	160	102	46	98	92	118	112	65	
Total	1,566	2,656	1,814	1,252	1,441	1,442	1,369	1,471	1,886	
	UNABLE TO DO/ALWAYS NEEDS HELP									
Open	6,111	6,543	12,147	15,570	17,127	14,750	10,272	8,732	21,504	
Supported	5,866	4,983	7,032	9,250	10,224	7,050	6,691	6,384	10,343	
Open and Supported	1,219	1,201	1,690	2,167	2,378	1,949	1,672	1,529	2,565	
Total	13,196	12,727	20,869	26,987	29,729	23,749	18,635	16,645	34,412	
	NOT KNOWN									
Open	687	1,145	1,213	1,559	2,144	2,458	1,447	1,457	2,578	
Supported	1,448	1,945	2,200	2,759	3,389	4,196	3,471	2,760	4,003	
Open and Supported	117	201	250	355	554	610	379	355	763	
Total	2,252	3,291	3,663	4,673	6,087	7,264	5,297	4,572	7,344	
Open	2,508	1,669	1,427	2,359	2,003	3,389	4,950	5,058	1,465	
Supported	1,491	475	244	671	470	3,108	3,136	4,168	228	
Open and Supported	405	365	362	426	388	699	707	740	361	
Total	4,404	2,509	2,033	3,456	2,861	7,196	8,793	9,966	2,054	

Table 23: Consumers On The Books: Support/Assistance Needed by Primary Disability Group

PRIMARY DISABILITY	SUPPORT/ASSISTANCE NEEDED								WORKING
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	
	NO HELP DOES NOT USE AIDS								
Intellectual	11,237	12,611	8,005	4,134	1,527	1,456	4,136	4,922	1,246
Specific Learning/ADD	2,306	2,241	1,446	932	348	389	1,287	1,580	296
Autism	396	430	233	62	59	71	129	173	43
Physical	4,826	3,963	5,102	4,201	3,586	3,655	4,263	3,792	1,512
Deaf/Blind	130	92	65	81	65	55	74	81	22
Vision	1,077	578	1,119	1,056	867	824	992	916	214
Hearing	1,369	1,371	178	633	529	484	832	1,050	291
Speech	111	107	28	38	29	27	54	65	20
Psychiatric	5,678	6,120	4,397	2,027	2,761	3,156	3,455	4,022	827
Neurological	957	874	798	513	361	413	604	606	183
Acquired Brain Injury	997	932	752	457	252	321	582	641	152
Total	29,084	29,319	22,123	14,134	10,384	10,851	16,408	17,848	4,806
NO HELP DOES USE AIDS									
Intellectual	558	734	664	541	505	381	432	450	439
Specific Learning/ADD	60	64	64	65	66	61	60	70	71
Autism	21	24	14	14	11	11	14	7	15
Physical	434	808	217	190	299	344	339	376	391
Deaf/Blind	16	14	17	11	18	20	17	18	20
Vision	99	589	290	26	106	131	79	110	549
Hearing	52	49	240	113	135	162	101	82	128
Speech	2	7	4	4	4	2	4	4	2
Psychiatric	222	210	226	222	213	252	250	263	184
Neurological	54	63	40	37	46	46	35	49	41
Acquired Brain Injury	48	94	38	29	38	32	38	42	46
Total	1,566	2,656	1,814	1,252	1,441	1,442	1,369	1,471	1,886

Table 23: Consumers On The Books: Support/Assistance Needed by Primary Disability Group (continued)

PRIMARY DISABILITY	SUPPORT/ASSISTANCE NEEDED							WORKING	
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY		DOMESTIC
				SOMETIMES REQUIRES HELP					
Intellectual	8,193	7,006	11,682	14,213	16,152	12,676	10,442	9,607	16,263
Specific Learning/ADD	408	489	1,281	1,688	2,232	2,046	1,096	817	2,263
Autism	264	231	396	478	520	439	327	324	496
Physical	1,567	2,174	1,877	2,649	3,093	2,506	1,869	1,982	4,915
Deaf/Blind	41	82	84	87	99	86	81	71	139
Vision	187	366	203	288	392	341	255	242	812
Hearing	163	164	912	732	802	731	433	272	1,105
Speech	27	26	88	86	105	94	52	48	111
Psychiatric	1,667	1,374	3,127	5,094	4,400	3,299	2,948	2,292	6,144
Neurological	325	422	544	786	905	721	554	506	1,078
Acquired Brain Injury	354	393	675	886	1,029	810	578	484	1,086
Total	13,196	12,727	20,869	26,987	29,729	23,749	18,635	16,645	34,412
				UNABLE TO DO/ALWAYS NEEDS HELP					
Intellectual	1,409	2,256	2,534	3,352	4,513	5,569	4,174	3,175	4,906
Specific Learning/ADD	16	27	45	105	193	236	74	50	210
Autism	49	68	123	188	153	157	171	128	174
Physical	489	520	270	277	394	427	327	661	680
Deaf/Blind	8	16	39	21	18	26	11	11	23
Vision	24	80	23	31	45	46	26	54	58
Hearing	19	34	306	99	122	124	64	53	109
Speech	3	4	24	13	7	14	12	7	13
Psychiatric	125	122	200	435	365	358	249	231	821
Neurological	42	64	40	47	96	114	63	69	128
Acquired Brain Injury	68	100	59	105	181	193	126	133	222
Total	2,252	3,291	3,663	4,673	6,087	7,264	5,297	4,572	7,344

Table 23: Consumers On The Books: Support/Assistance Needed by Primary Disability Group (continued)

PRIMARY DISABILITY	SUPPORT/ASSISTANCE NEEDED											
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING			
				NOT KNOWN								
Intellectual	2,098	888	610	1,255	798	3,413	4,311	5,341	641			
Specific Learning/ADD	141	110	95	141	92	199	414	414	91			
Autism	61	38	25	49	48	113	150	159	63			
Physical	555	406	405	554	499	939	1,073	1,060	373			
Deaf/Blind	23	14	13	18	18	31	35	37	14			
Vision	316	90	68	302	293	361	351	381	70			
Hearing	134	119	101	160	149	236	307	280	104			
Speech	7	6	6	9	5	13	28	26	4			
Psychiatric	836	702	578	750	789	1,463	1,626	1,720	552			
Neurological	124	79	80	119	94	208	246	272	72			
Acquired Brain Injury	109	57	52	99	76	220	252	276	70			
Total	4,404	2,509	2,033	3,456	2,861	7,196	8,793	9,966	2,054			

Table 24: Consumers on the Books: Existence of Informal Carer by State/Territory by Outlet Type

STATE / TERRITORY	EXISTENCE OF INFORMAL CARER			TOTAL
	INFORMAL CARER EXISTS	CARER EXISTS	NO INFORMAL NOT KNOWN	
OPEN EMPLOYMENT SERVICE				
ACT	12	190	88	290
NSW	1,347	6,761	1,066	9,174
NT	23	203	6	232
QLD	883	5,370	614	6,867
SA	304	1,557	371	2,232
TAS	30	587	56	673
VIC	518	7,404	688	8,610
WA	787	1,805	200	2,792
Australia	3,904	23,877	3,089	30,870
SUPPORTED EMPLOYMENT SERVICE				
ACT	37	27	18	82
NSW	2,693	2,038	1,543	6,274
NT	50	27	4	81
QLD	539	324	85	948
SA	596	1,297	416	2,309
TAS	176	178	126	480
VIC	1,778	1,421	511	3,710
WA	317	727	690	1,734
Australia	6,186	6,039	3,393	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE				
ACT	110	192	50	352
NSW	0	41	2	43
NT	26	32	5	63
QLD	550	321	242	1,113
SA	18	76	1	95
TAS	3	171	0	174
VIC	273	1,233	344	1,850
WA	196	86	42	324
Australia	1,176	2,152	686	4,014
TOTAL				
ACT	159	409	156	724
NSW	4,040	8,840	2,611	15,491
NT	99	262	15	376
QLD	1,972	6,015	941	8,928
SA	918	2,930	788	4,636
TAS	209	936	182	1,327
VIC	2,569	10,058	1,543	14,170
WA	1,300	2,618	932	4,850
Australia	11,266	32,068	7,168	50,502

Table 25: Consumers on the Books: Residential Setting by Age by Sex

AGE	PRIVATE RESIDENCE	RESIDENTIAL SETTING											TOTAL				
		DOMESTIC SCALE SUPPORTED FACILITY		SUPPORTED ACCOMMODATION		BOARDING HOUSE / PRIVATE HOTEL		INDEPENDENT UNIT - RETIREMENT VILLAGE		RESIDENTIAL AGED CARE FACILITY		PSYCHIATRIC COMMUNITY CARE FACILITY		SHORT TERM / TRANSITIONAL ACCOMMODATION		OTHER	
<16	171	0	2	5	0	0	0	0	0	0	0	0	0	0	0	2	180
16-19	3,729	26	23	48	0	0	0	0	0	0	1	7	61	3,895			
20-24	5,094	90	101	43	1	1	14	12	66	5,422							
25-29	4,086	149	142	48	4	4	6	12	84	4,535							
30-39	6,982	570	422	83	15	11	40	10	147	8,280							
40-49	5,141	480	457	88	22	31	22	7	100	6,348							
50-59	2,527	259	272	54	13	38	12	5	37	3,217							
60-64	400	42	42	12	4	6	1	0	6	513							
>64	114	11	18	3	2	10	0	1	4	163							
Total	28,244	1,627	1,479	384	61	101	96	54	507	32,553							
MALE																	
FEMALE																	
<16	54	0	0	1	0	0	0	0	0	0	0	0	1	56			
16-19	1,738	9	13	23	0	0	0	0	0	0	0	4	14	1,801			
20-24	2,919	48	56	21	0	0	2	3	35	3,084							
25-29	2,286	118	75	22	3	4	7	0	24	2,539							
30-39	3,766	381	277	31	8	3	15	6	44	4,531							
40-49	3,074	345	314	50	9	15	9	2	42	3,860							
50-59	1,471	147	158	19	3	18	6	1	24	1,847							
60-64	130	18	18	1	1	2	0	1	3	174							
>64	32	9	6	2	1	5	0	1	1	57							
Total	15,470	1,075	917	170	25	47	39	18	188	17,949							

Table 25: Consumers on the Books: Residential Setting by Age by Sex (continued)

AGE	RESIDENTIAL SETTING											TOTAL
	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY	SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER	TOTAL		
<16	225	0	2	6	0	0	0	0	0	3	236	
16-19	5,467	35	36	71	0	0	0	1	11	75	5,696	
20-24	8,013	138	157	64	1	1	1	16	15	101	8,506	
25-29	6,372	267	217	70	7	8	8	13	12	108	7,074	
30-39	10,748	951	699	114	23	14	14	55	16	191	12,811	
40-49	8,215	825	771	138	31	46	46	31	9	142	10,208	
50-59	3,998	406	430	73	16	56	56	18	6	61	5,064	
60-64	530	60	60	13	5	8	8	1	1	9	687	
>64	146	20	24	5	3	15	15	0	2	5	220	
Total	43,714	2,702	2,396	554	86	148	148	135	72	695	50,502	

Table 26: Consumers on the Books: Living Arrangements by Age by Sex

AGE	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
MALE						
<16	2	169	5	4	0	180
16-19	136	3,449	179	123	8	3,895
20-24	481	4,258	456	201	26	5,422
25-29	670	3,068	597	182	18	4,535
30-39	1,862	4,561	1,399	408	50	8,280
40-49	1,665	3,198	1,190	266	29	6,348
50-59	797	1,587	677	139	17	3,217
60-64	128	250	107	27	1	513
>64	51	61	42	8	1	163
Total	5,792	20,601	4,652	1,358	150	32,553
FEMALE						
<16	3	52	0	1	0	56
16-19	64	1,577	105	51	4	1,801
20-24	283	2,389	308	99	5	3,084
25-29	395	1,682	353	102	7	2,539
30-39	870	2,582	867	191	21	4,531
40-49	853	2,014	818	164	11	3,860
50-59	561	804	383	92	7	1,847
60-64	57	66	41	9	1	174
>64	14	14	26	2	1	57
Total	3,100	11,180	2,901	711	57	17,949
TOTAL						
<16	5	221	5	5	0	236
16-19	200	5,026	284	174	12	5,696
20-24	764	6,647	764	300	31	8,506
25-29	1,065	4,750	950	284	25	7,074
30-39	2,732	7,143	2,266	599	71	12,811
40-49	2,518	5,212	2,008	430	40	10,208
50-59	1,358	2,391	1,060	231	24	5,064
60-64	185	316	148	36	2	687
>64	65	75	68	10	2	220
Total	8,892	31,781	7,553	2,069	207	50,502

Table 27: Consumers on the Books: Residential Setting by Primary Disability Group

PRIMARY DISABILITY GROUP	RESIDENTIAL SETTING										TOTAL
	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY	SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER	TOTAL	
Intellectual	18,705	2,262	1,877	205	68	92	13	15	258	23,495	
Specific Learning/ADD	2,826	12	14	19	0	0	3	5	52	2,931	
Autism	688	55	28	7	0	1	1	0	11	791	
Physical	7,345	158	87	116	12	31	1	10	111	7,871	
Deaf/Blind	202	5	2	1	0	0	0	0	8	218	
Vision	1,638	12	16	8	1	2	0	3	23	1,703	
Hearing	1,677	8	16	18	0	2	0	1	15	1,737	
Speech	138	1	3	3	0	1	0	0	4	150	
Psychiatric	7,701	122	259	139	4	3	112	31	157	8,528	
Neurological	1,381	23	41	19	0	5	4	4	25	1,502	
Acquired Brain Injury	1,413	44	53	19	1	11	1	3	31	1,576	
Total	43,714	2,702	2,396	554	86	148	135	72	695	50,502	

Table 28: Consumers on the Books: Living Arrangements by Primary Disability Group

PRIMARY DISABILITY GROUP	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
Intellectual	2,883	15,049	4,952	583	28	23,495
Specific Learning/ADD	248	2,354	223	98	8	2,931
Autism	81	594	97	18	1	791
Physical	1,748	5,141	634	337	11	7,871
Deaf/Blind	48	140	15	15	0	218
Vision	290	1,039	100	271	3	1,703
Hearing	291	1,198	141	106	1	1,737
Speech	20	111	15	4	0	150
Psychiatric	2,586	4,245	1,030	524	143	8,528
Neurological	311	973	144	66	8	1,502
Acquired Brain Injury	386	937	202	47	4	1,576
Total	8,892	31,781	7,553	2,069	207	50,502

Table 29: Consumers on the books: State/Territory by Main Income Source by Employment Service Outlet Type

MAIN SOURCE OF INCOME	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Disability Support Pension	116	3,463	78	3,362	1,026	331	3,493	1,432	13,301
Newstart/Youth Allowance	7	984	20	515	189	104	1,094	193	3,106
Mobility Allowance	0	6	0	0	1	0	3	1	11
Other pension/benefit	19	397	2	208	30	27	396	101	1,180
Paid Employment	120	3,262	87	2,093	809	164	2,621	955	10,111
Compensation Income	0	37	3	19	5	9	43	12	128
Other Income	10	383	3	76	19	10	216	50	767
Nil Income	1	274	15	91	46	10	160	36	633
Not known	17	368	24	503	107	18	584	12	1,633
Total	290	9,174	232	6,867	2,232	673	8,610	2,792	30,870
SUPPORTED EMPLOYMENT SERVICE									
Disability Support Pension	82	6,001	69	918	2,215	478	3,435	1,698	14,896
Newstart/Youth Allowance	0	9	0	0	8	0	17	3	37
Mobility Allowance	0	3	0	0	1	0	5	0	9
Other pension/benefit	0	12	1	0	0	0	13	5	31
Paid Employment	0	104	5	17	71	0	71	18	286
Compensation Income	0	12	2	5	3	1	5	0	28
Other Income	0	7	0	1	1	0	4	2	15
Nil Income	0	0	0	0	0	0	1	0	1
Not known	0	126	4	7	10	1	159	8	315
Total	82	6,274	81	948	2,309	480	3,710	1,734	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Disability Support Pension	241	40	39	1,049	61	147	1,025	293	2,895
Newstart/Youth Allowance	7	0	4	3	15	0	223	4	256
Mobility Allowance	0	0	0	0	0	0	0	0	0
Other pension/benefit	7	0	0	0	2	2	49	1	61
Paid Employment	83	2	10	24	13	13	443	19	607
Compensation Income	3	0	2	0	0	0	16	1	22
Other Income	2	0	0	0	1	4	38	0	45
Nil Income	4	0	4	0	0	0	15	1	24
Not known	5	1	4	37	3	8	41	5	104
Total	352	43	63	1,113	95	174	1,850	324	4,014
TOTAL									
Disability Support Pension	439	9,504	186	5,329	3,302	956	7,953	3,423	31,092
Newstart/Youth Allowance	14	993	24	518	212	104	1,334	200	3,399
Mobility Allowance	0	9	0	0	2	0	8	1	20
Other pension/benefit	26	409	3	208	32	29	458	107	1,272
Paid Employment	203	3,368	102	2,134	893	177	3,135	992	11,004
Compensation Income	3	49	7	24	8	10	64	13	178
Other Income	12	390	3	77	21	14	258	52	827
Nil Income	5	274	19	91	46	10	176	37	658
Not known	22	495	32	547	120	27	784	25	2,052
Total	724	15,491	376	8,928	4,636	1,327	14,170	4,850	50,502

Table 30: Consumers on the Books: Support/Assistance Needed by Main Income Source

MAIN INCOME SOURCE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
Disability Support Pension	15,692	16,531	12,390	6,816	4,532	4,684	7,451	8,203	2,139	
Newstart / Youth Allowance	2,449	2,333	1,826	1,191	1,106	1,134	1,589	1,810	445	
Mobility Allowance	2	1	4	6	7	6	5	4	1	
Other pension / benefit	801	714	578	438	370	387	514	559	154	
Paid employment	7,778	7,419	5,679	4,505	3,442	3,679	5,502	5,739	1,729	
Compensation Income	110	94	99	77	56	65	73	73	19	
Other Income	556	453	406	291	249	304	357	402	98	
Nil Income	483	1,259	293	207	108	111	256	308	49	
Not Known	1,213	515	848	603	514	481	661	750	172	
Total	29,084	29,319	22,123	14,134	10,384	10,851	16,408	17,848	4,806	
	NO HELP DOES USE AIDS									
Disability Support Pension	936	1,496	1,000	768	805	737	734	785	883	
Newstart / Youth Allowance	90	102	72	67	71	91	89	99	110	
Mobility Allowance	1	1	0	0	1	2	1	0	0	
Other pension / benefit	45	115	121	43	50	64	64	66	58	
Paid employment	387	764	497	285	414	427	369	407	674	
Compensation Income	6	9	5	5	11	9	10	10	4	
Other Income	28	19	30	28	28	33	33	34	45	
Nil Income	11	98	20	8	8	15	13	8	20	
Not Known	62	52	69	48	53	64	56	62	92	
Total	1,566	2,656	1,814	1,252	1,441	1,442	1,369	1,471	1,886	

Table 30: Consumers on the Books: Support/Assistance Needed by Main Income Source (continued)

MAIN INCOME SOURCE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	SOMETIMES REQUIRES HELP									
Disability Support Pension	9,960	9,124	13,843	17,917	19,429	15,015	13,170	11,968	21,077	
Newstart / Youth Allowance	587	725	1,264	1,764	1,832	1,613	1,105	872	2,425	
Mobility Allowance	8	9	9	8	6	4	8	8	13	
Other pension / benefit	232	323	463	589	638	539	374	316	876	
Paid employment	1,749	1,826	3,854	4,861	5,738	4,853	2,882	2,556	7,477	
Compensation Income	37	48	59	75	88	66	59	48	118	
Other Income	101	148	269	354	399	306	209	165	507	
Nil Income	110	379	305	376	462	418	235	209	485	
Not Known	412	145	803	1,043	1,137	935	593	503	1,434	
Total	13,196	12,727	20,869	26,987	29,729	23,749	18,635	16,645	34,412	
	UNABLE TO DO/ALWAYS NEEDS HELP									
Disability Support Pension	1,909	2,688	2,899	3,806	4,900	5,941	4,560	3,843	5,959	
Newstart / Youth Allowance	33	45	76	118	161	169	78	70	236	
Mobility Allowance	3	3	1	1	2	2	1	2	6	
Other pension / benefit	25	37	39	47	64	72	43	51	102	
Paid employment	204	422	488	531	756	877	492	493	745	
Compensation Income	14	19	5	8	14	13	14	21	25	
Other Income	10	12	29	33	40	43	14	22	72	
Nil Income	5	49	16	30	47	54	39	19	60	
Not Known	49	16	110	99	105	93	56	51	139	
Total	2,252	3,291	3,663	4,673	6,087	7,264	5,297	4,572	7,344	

Table 30: Consumers on the Books: Support/Assistance Needed by Main Income Source (continued)

MAIN INCOME SOURCE	SUPPORT/ASSISTANCE NEEDED									
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
Disability Support Pension	2,595	1,253	960	1,785	1,426	4,715	5,177	6,293	1,034	
Newstart / Youth Allowance	240	194	161	259	229	392	538	548	183	
Mobility Allowance	6	6	6	5	6	6	5	6		
Other pension / benefit	169	83	71	155	150	210	277	280	82	
Paid employment	886	573	486	822	654	1,168	1,759	1,809	379	
Compensation Income	11	8	10	13	9	25	22	26	12	
Other Income	132	26	93	121	111	141	214	204	105	
Nil Income	49	267	24	37	33	60	115	114	44	
Not Known	316	99	222	259	243	479	686	686	215	
Total	4,404	2,509	2,033	3,456	2,861	7,196	8,793	9,966	2,054	

Table 31: Consumers on the Books: Primary Disability Group by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIMARY DISABILITY GROUP												TOTAL		
	SPECIFIC						PAID EMPLOYMENT							ACQUIRED	
	INTELLECTUAL	LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	BRAIN INJURY	TOTAL			
ACT	76	21	3	21	0	10	14	0	42	6	10	203			
NSW	1,601	267	30	488	17	146	161	3	467	78	110	3,368			
NT	41	8	1	21	0	3	5	0	11	3	9	102			
QLD	631	245	32	491	8	63	173	17	287	83	104	2,134			
SA	277	43	9	180	6	251	29	4	48	29	17	893			
TAS	46	30	1	62	1	1	5	2	16	5	8	177			
VIC	661	255	29	736	24	253	229	15	730	113	90	3,135			
WA	288	130	15	176	6	54	96	5	155	36	31	992			
Australia	3,621	999	120	2,175	62	781	712	46	1,756	353	379	11,004			
	COMPENSATION INCOME														
ACT	0	0	0	2	0	0	0	0	0	0	1	3			
NSW	8	1	0	14	1	0	1	0	2	0	22	49			
NT	1	0	0	1	0	0	0	0	0	1	4	7			
QLD	0	0	0	11	0	1	2	0	1	1	8	24			
SA	1	0	0	3	0	0	0	0	0	0	4	8			
TAS	0	0	0	5	0	0	0	0	0	0	5	10			
VIC	0	0	0	44	1	0	2	0	2	3	12	64			
WA	1	0	0	5	0	0	0	0	0	0	7	13			
Australia	11	1	0	85	2	1	5	0	5	5	63	178			

Table 31: Consumers on the Books: Primary Disability Group by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIMARY DISABILITY GROUP											TOTAL
	INTELLECTUAL	SPECIFIC LEARNING/ADD	AUTISM	PHYSICAL	DEAF/BLIND	VISION	HEARING	SPEECH	PSYCHIATRIC	NEUROLOGICAL	ACQUIRED BRAIN INJURY	
	NOT KNOWN											
ACT	5	5	2	3	0	1	1	0	4	0	1	22
NSW	272	26	7	42	1	27	15	1	82	9	13	495
NT	19	6	0	1	0	1	1	0	1	0	4	32
QLD	244	72	7	63	4	3	59	4	54	27	10	547
SA	28	18	15	21	0	2	4	0	22	8	2	120
TAS	5	2	2	8	0	0	0	0	8	1	1	27
VIC	211	64	15	194	5	22	33	4	192	24	20	784
WA	13	1	2	2	1	1	0	0	2	0	3	25
Australia	797	194	50	334	11	56	113	9	365	69	54	2,052
	TOTAL											
ACT	369	60	14	61	1	18	27	3	126	15	30	724
NSW	8,577	774	204	1,767	63	443	433	26	2,414	320	470	15,491
NT	157	30	7	54	2	7	15	0	56	12	36	376
QLD	3,848	649	173	1,646	38	202	457	42	1,222	335	316	8,928
SA	2,585	179	79	568	12	350	82	9	514	152	106	4,636
TAS	677	82	15	250	1	11	51	3	140	45	52	1,327
VIC	4,848	834	182	2,883	83	538	505	50	3,411	465	371	14,170
WA	2,434	323	117	642	18	134	167	17	645	158	195	4,850
Australia	23,495	2,931	791	7,871	218	1,703	1,737	150	8,528	1,502	1,576	50,502

Table 32: Consumers on the Books: Employment Service Outlet Type by Pension/Benefit

PENSION/BENEFIT	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
Disability Support Pension	17,598	15,201	3,234	36,033
Newstart/Youth Allowance	3,946	38	350	4,334
Mobility Allowance	1,622	4,679	731	7,032

Note: Consumers may only receive one pension/benefit plus the mobility allowance

Table 33: Consumers on the Books: Pension/Benefit by State/Territory

STATE/ TERRITORY	PENSION/BENEFIT			TOTAL CONSUMERS PER STATE
	DISABILITY SUPPORT PENSION	NEWSTART/ YOUTH ALLOWANCE	MOBILITY ALLOWANCE	
ACT	512	24	45	724
NSW	10,835	1,228	2,232	15,491
NT	212	31	23	376
QLD	6,534	702	1,355	8,928
SA	3,745	241	823	4,636
TAS	1,036	121	125	1,327
VIC	9,283	1,753	1,964	14,170
WA	3,876	234	465	4,850
Australia	36,033	4,334	7,032	50,502

Note: Consumers may only receive one pension/benefit plus the mobility allowance

Table 50: Service Outlets: Staff Hours by Employment Service Outlet Type by State/Territory

STATE / TERRITORY	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN	SUPPORTED	OPEN AND SUPPORTED	
ACT	728	644	1,268	2,640
NSW	18,418	47,621	291	66,330
NT	528	1,124	393	2,045
QLD	17,733	6,710	7,412	31,855
SA	5,894	20,188	415	26,497
TAS	1,298	5,927	461	7,686
VIC	18,925	25,900	3,998	48,823
WA	9,240	17,455	2,219	28,914
Total	72,764	125,569	16,457	214,790

Table 51: FTE Staff Numbers: Staff by State/Territory by Service Outlet Type

STATE/TERRITORY	FTE STAFF NUMBERS				TOTAL
	FTE PAID STAFF DIRECT	FTE PAID STAFF INDIRECT	FTE UNPAID STAFF DIRECT	FTE UNPAID STAFF INDIRECT	
ADVOCACY					
ACT	4	2	2	1	9
NSW	40	15	9	4	68
NT	6	2	0	0	8
QLD	12	10	0	1	23
SA	25	5	7	3	40
TAS	6	2	0	1	9
VIC	35	19	7	6	67
WA	18	5	10	5	38
Australia	146	60	35	21	262
INFORMATION					
ACT	2	2	0	2	6
NSW	189	0	0	0	189
NT	0	0	0	0	0
QLD	0	0	0	0	0
SA	0	0	0	0	0
TAS	0	0	0	0	0
VIC	0	0	0	0	0
WA	0	0	0	0	0
Australia	191	2	0	2	195
PRINT DISABILITY					
ACT	0	0	0	0	0
NSW	38	0	7	6	51
NT	0	0	0	0	0
QLD	4	0	0	5	9
SA	2	0	2	0	4
TAS	0	5	0	2	7
VIC	57	4	16	3	80
WA	3	4	0	5	12
Australia	104	13	25	21	163
RESPIRE					
ACT	3	0	0	0	3
NSW	54	30	0	0	84
NT	10	4	7	18	39
QLD	24	19	0	0	43
SA	32	10	3	2	47
TAS	25	2	0	0	27
VIC	56	14	0	0	70
WA	15	4	0	0	19
Australia	219	83	10	20	332

Table 51: FTE Staff Numbers: Staff by State/Territory by Service Outlet Type (continued)

STATE/TERRITORY	FTE STAFF NUMBERS				TOTAL
	FTE PAID STAFF DIRECT	FTE PAID STAFF INDIRECT	FTE UNPAID STAFF DIRECT	FTE UNPAID STAFF INDIRECT	
EMPLOYMENT					
ACT	53	16	0	0	69
NSW	1,211	497	19	19	1,746
NT	39	14	0	0	53
QLD	597	224	10	7	838
SA	407	271	11	9	698
TAS	130	71	0	2	203
VIC	959	292	8	25	1,284
WA	481	272	7	2	762
Australia	3,877	1,657	55	64	5,653
TOTAL					
ACT	62	20	2	3	87
NSW	1,532	542	35	29	2,138
NT	55	20	7	18	100
QLD	637	253	10	13	913
SA	466	286	23	14	789
TAS	161	80	0	5	246
VIC	1,107	329	31	34	1,501
WA	517	285	17	12	831
Total	4,537	1,815	125	128	6,605

Table 52: Service Outlets: FTE Staff Numbers by State/Territory by Service Outlet Type

STATE/TERRITORY	FTE STAFF NUMBERS						TOTAL
	<1	1-2	3-5	6-10	11-14	15+	
ADVOCACY							
ACT	0	3	1	0	0	0	4
NSW	0	3	11	4	0	0	18
NT	0	1	2	0	0	0	3
QLD	0	1	5	0	0	0	6
SA	0	1	4	1	1	0	7
TAS	0	1	2	0	0	0	3
VIC	0	9	12	1	0	0	22
WA	0	2	5	0	0	1	8
Australia	0	21	42	6	1	1	71
INFORMATION							
ACT	0	0	0	1	0	0	1
NSW	0	0	0	0	0	1	1
NT	0	0	0	0	0	0	0
QLD	0	0	0	0	0	0	0
SA	0	0	0	0	0	0	0
TAS	0	0	0	0	0	0	0
VIC	0	0	0	0	0	0	0
WA	0	0	0	0	0	0	0
Australia	0	0	0	1	0	1	2
PRINT DISABILITY							
ACT	0	1	0	0	0	0	1
NSW	0	1	0	1	1	1	4
NT	0	0	0	0	0	0	0
QLD	0	0	0	1	0	0	1
SA	0	0	1	0	0	0	1
TAS	0	0	0	1	0	0	1
VIC	0	0	0	2	0	1	3
WA	0	0	1	1	0	0	2
Australia	0	2	2	6	1	2	13
RESPIRE							
ACT	0	0	1	0	0	0	1
NSW	1	3	8	4	0	1	17
NT	1	0	2	0	0	1	4
QLD	0	4	2	2	1	0	9
SA	0	0	1	2	0	1	4
TAS	0	0	2	0	0	1	3
VIC	0	3	1	1	2	2	9
WA	0	10	1	0	0	0	11
Australia	2	20	18	9	3	6	58

Table 52: Service Outlets: FTE Staff Numbers by State/Territory by Service Outlet Type (continued)

STATE/TERRITORY	FTE STAFF NUMBERS						TOTAL
	<1	1-2	3-5	6-10	11-14	15+	
EMPLOYMENT							
ACT	0	4	4	1	2	1	12
NSW	0	54	116	77	19	18	284
NT	0	5	3	2	0	1	11
QLD	0	14	48	49	7	8	126
SA	0	10	32	22	5	9	78
TAS	4	8	6	10	0	4	32
VIC	0	41	62	48	20	16	187
WA	0	2	15	16	9	17	59
Australia	4	138	286	225	62	74	789
TOTAL							
ACT	0	8	6	2	2	1	19
NSW	1	61	135	86	20	21	324
NT	1	6	7	2	0	2	18
QLD	0	19	55	52	8	8	142
SA	0	11	38	25	6	10	90
TAS	4	9	10	11	0	5	39
VIC	0	53	75	52	22	19	221
WA	0	14	22	17	9	18	80
Australia	6	181	348	247	67	84	933

Table 53: Consumers on the Books: State/Territory by Employment Service Outlet Type by Year

EMPLOYMENT SERVICE OUTLET TYPE	STATE / TERRITORY								
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
2002									
Open	290	9,174	232	6,867	2,232	673	8,610	2,792	30,870
Supported	82	6,274	81	948	2,309	480	3,710	1,734	15,618
Open and Supported	352	43	63	1,113	95	174	1,850	324	4,014
Total	724	15,491	376	8,928	4,636	1,327	14,170	4,850	50,502
2001									
Open	439	8,627	192	6,185	2,004	629	8,443	2,678	29,197
Supported	74	6,289	85	861	2,251	474	3,470	1,787	15,291
Open and Supported	344	45	70	1,774	91	168	1,844	249	4,585
Total	857	14,961	347	8,820	4,346	1,271	13,757	4,714	49,073
2000									
Open	379	7,557	163	5,347	1,781	509	8,706	2,329	26,771
Supported	79	6,020	84	1,072	2,168	480	3,392	1,872	15,167
Open and Supported	321	91	93	1,642	90	154	1,361	260	4,012
Total	779	13,668	340	8,061	4,039	1,143	13,459	4,461	45,950

Table 54: Employed Consumers: Employment Service Outlet Type by Weekly Wage by Year

WEEKLY WAGE	EMPLOYMENT SERVICE OUTLET TYPE			TOTAL
	OPEN EMPLOYMENT	SUPPORTED EMPLOYMENT	OPEN AND SUPPORTED EMPLOYMENT	
2002				
No Wage	147	116	23	286
\$1-\$20	121	2,137	451	2,709
\$21-\$40	229	3,831	611	4,671
\$41-\$60	814	4,420	310	5,544
\$61-\$80	590	2,404	159	3,153
\$81-\$100	995	981	108	2,084
\$101-\$150	2,344	882	289	3,515
\$151-\$200	1,755	229	190	2,174
\$201-\$250	1,780	99	132	2,011
\$251-\$300	1,432	57	93	1,582
\$301-\$350	1,051	34	78	1,163
\$351-\$400	1,213	27	90	1,330
>\$400	4,133	39	204	4,376
Total	16,604	15,256	2,738	34,598
2001				
No Wage	24	130	10	164
\$1-\$20	89	2,215	460	2,764
\$21-\$40	204	3,663	638	4,505
\$41-\$60	704	4,657	288	5,649
\$61-\$80	594	2,033	183	2,810
\$81-\$100	955	866	143	1,964
\$101-\$150	2,116	864	321	3,301
\$151-\$200	1,853	233	220	2,306
\$201-\$250	1,751	88	168	2,007
\$251-\$300	1,358	51	130	1,539
\$301-\$350	1,065	25	108	1,198
\$351-\$400	1,245	16	83	1,344
>\$400	3,488	31	227	3,746
Total	15,446	14,872	2,979	33,297
2000				
No Wage	16	52	3	71
\$1-\$20	98	2,115	613	2,826
\$21-\$40	235	3,937	454	4,626
\$41-\$60	669	4,504	273	5,446
\$61-\$80	558	1,969	154	2,681
\$81-\$100	929	831	168	1,928
\$101-\$150	1,878	810	299	2,987
\$151-\$200	1,761	193	212	2,166
\$201-\$250	1,643	104	122	1,869
\$251-\$300	1,106	71	106	1,283
\$301-\$350	995	29	63	1,087
\$351-\$400	1,282	20	95	1,397
>\$400	2,785	54	174	3,013
Total	13,955	14,689	2,736	31,380

Table 55: Employed Consumers: Support/Assistance Needed by Weekly Wage

WEEKLY WAGE	SUPPORT/ASSISTANCE NEEDED								
	SELF CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING
	NO HELP, DOES NOT USE AIDS								
No wage	132	138	107	62	41	35	51	72	36
\$1-\$20	682	806	573	263	124	90	195	211	60
\$21-\$40	1,522	1,877	1,417	546	219	379	365	384	146
\$41-\$60	2,468	2,927	2,080	947	442	371	750	791	296
\$61-\$80	1,733	1,904	1,444	756	391	390	690	718	299
\$81-\$100	1,274	1,338	1,017	602	361	826	686	723	166
\$101-\$150	2,342	2,335	1,727	1,142	781	568	1,395	1,522	404
\$151-\$200	1,441	1,451	1,065	743	527	559	894	979	277
\$201-\$250	1,379	1,344	996	717	517	191	876	948	253
\$251-\$300	1,101	1,039	815	624	474	522	750	777	236
\$301-\$350	815	799	628	504	360	387	578	592	164
\$351-\$400	937	911	707	559	421	435	693	709	212
>\$400	3,128	2,952	2,324	1,934	1,711	1,779	2,358	2,440	807
Total	18,954	19,821	14,900	9,399	6,359	6,532	10,281	10,866	3,356
	NO HELP, DOES USE AIDS								
No wage	7	13	13	4	8	6	6	6	4
\$1-\$20	46	82	63	34	24	13	15	19	17
\$21-\$40	132	175	125	130	128	84	64	67	77
\$41-\$60	143	252	167	130	116	80	95	96	100
\$61-\$80	90	150	118	83	78	56	76	81	86
\$81-\$100	84	132	81	56	58	110	67	62	69
\$101-\$150	110	170	128	104	99	66	103	119	140
\$151-\$200	91	116	72	57	72	70	76	86	90
\$201-\$250	70	107	63	49	66	73	71	73	84
\$251-\$300	41	79	52	41	70	56	55	53	75
\$301-\$350	49	76	43	32	38	41	32	44	91
\$351-\$400	47	70	52	31	45	62	50	48	70
>\$400	172	388	275	139	190	201	161	191	349
Total	1,082	1,810	1,252	890	992	918	871	945	1,252

Table 55: Employed Consumers: Support/Assistance Needed by Weekly Wage (continued)

WEEKLY WAGE	SUPPORT/ASSISTANCE NEEDED								
	SELF-CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING
	SOMETIMES REQUIRES HELP								
No wage	74	70	104	134	148	137	116	100	163
\$1-\$20	1,168	1,033	1,302	1,487	1,462	1,044	1,044	982	1,430
\$21-\$40	2,072	1,816	2,357	2,925	3,072	2,688	2,138	2,127	3,022
\$41-\$60	2,060	1,745	2,664	3,548	3,908	1,558	2,626	2,480	3,937
\$61-\$80	1,009	842	1,312	1,766	2,094	1,095	1,391	1,271	2,261
\$81-\$100	539	468	831	1,169	1,389	1,746	815	732	1,565
\$101-\$150	744	705	1,352	1,812	2,142	1,068	1,251	1,060	2,517
\$151-\$200	422	391	829	1,091	1,264	973	723	619	1,528
\$201-\$250	381	385	757	1,009	1,161	2,197	617	562	1,452
\$251-\$300	285	310	574	731	849	706	457	420	1,086
\$301-\$350	196	183	399	489	624	517	308	283	782
\$351-\$400	198	218	455	585	709	599	318	275	924
>\$400	583	638	1,378	1,745	1,915	1,626	1,017	861	2,838
Total	9,731	8,804	14,314	18,491	20,737	15,954	12,821	11,772	23,505
UNABLE TO DO/ALWAYS NEEDS HELP									
No wage	32	37	37	40	49	53	46	48	56
\$1-\$20	532	718	727	808	1,035	1,201	1,076	943	1,171
\$21-\$40	420	620	680	877	1,118	1,132	1,321	947	1,333
\$41-\$60	400	475	550	731	938	516	864	722	1,141
\$61-\$80	115	152	221	329	426	255	305	259	442
\$81-\$100	65	86	105	152	204	376	168	151	240
\$101-\$150	78	138	157	221	302	234	205	190	328
\$151-\$200	53	104	107	133	193	187	134	117	188
\$201-\$250	36	71	98	104	150	1,395	102	89	153
\$251-\$300	33	58	60	66	92	118	70	73	117
\$301-\$350	17	42	39	54	76	96	53	47	77
\$351-\$400	27	43	44	46	66	76	36	51	64
>\$400	67	131	167	161	205	224	116	156	195
Total	1,875	2,675	2,992	3,722	4,854	5,863	4,496	3,793	5,505

Table 55: Employed Consumers: Support/Assistance Needed by Weekly Wage (continued)

WEEKLY WAGE	SUPPORT/ASSISTANCE NEEDED							WORKING	
	SELF-CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY		DOMESTIC
	NOT KNOWN								
No wage	41	28	25	46	40	55	67	60	27
\$1-\$20	281	70	44	117	64	361	379	554	31
\$21-\$40	525	183	92	193	134	815	783	1,146	93
\$41-\$60	473	145	83	188	140	1,261	1,209	1,455	70
\$61-\$80	206	105	58	219	164	628	691	824	65
\$81-\$100	122	60	50	105	72	288	348	416	44
\$101-\$150	241	167	151	236	191	457	561	624	126
\$151-\$200	167	112	101	150	118	238	347	373	91
\$201-\$250	145	104	97	132	117	222	345	339	69
\$251-\$300	122	96	81	120	97	180	250	259	68
\$301-\$350	86	63	54	84	65	122	192	197	49
\$351-\$400	121	88	72	109	89	158	233	247	60
>\$400	426	267	232	397	355	546	724	728	187
Total	2,956	1,488	1,140	2,096	1,646	5,331	6,129	7,222	980

Table 56: Employed Consumers: Weekly Hours by Weekly Wage by Employment Setting

WEEKLY WAGE	WEEKLY HOURS					TOTAL
	<8	8-15	16-30	31-40	>40	
SUPPORTED EMPLOYMENT SETTING						
No Wage	39	40	31	22	0	132
\$1-\$20	101	901	920	532	0	2,454
\$21-\$40	43	564	1,616	2,149	1	4,373
\$41-\$60	35	345	1,128	2,987	1	4,496
\$61-\$80	7	183	491	1,808	1	2,490
\$81-\$100	3	131	252	675	0	1,061
\$101-\$150	4	163	230	639	1	1,037
\$151-\$200	0	65	97	169	0	331
\$201-\$250	0	18	56	86	0	160
\$251-\$300	0	6	31	52	0	89
\$301-\$350	0	1	17	36	0	54
\$351-\$400	0	0	19	41	0	60
>\$400	0	2	28	93	3	126
Total	232	2,419	4,916	9,289	7	16,863
OPEN LABOUR MARKET						
No Wage	2	53	40	38	1	134
\$1-\$20	14	77	34	19	0	144
\$21-\$40	47	108	26	12	0	193
\$41-\$60	73	604	116	16	2	811
\$61-\$80	36	464	78	16	1	595
\$81-\$100	19	781	123	33	2	958
\$101-\$150	30	1,819	482	60	1	2,392
\$151-\$200	8	835	726	214	3	1,786
\$201-\$250	1	338	1,022	440	8	1,809
\$251-\$300	2	113	904	427	8	1,454
\$301-\$350	1	47	598	427	13	1,086
\$351-\$400	0	27	418	784	13	1,242
>\$400	0	55	497	3,448	173	4,173
Total	233	5,321	5,064	5,934	225	16,777
OTHER SETTING						
No Wage	1	13	3	3	0	20
\$1-\$20	1	89	16	5	0	111
\$21-\$40	3	34	42	26	0	105
\$41-\$60	2	43	89	101	2	237
\$61-\$80	1	20	20	27	0	68
\$81-\$100	2	29	23	11	0	65
\$101-\$150	1	46	31	7	1	86
\$151-\$200	0	22	21	14	0	57
\$201-\$250	0	4	15	23	0	42
\$251-\$300	1	8	16	14	0	39
\$301-\$350	0	3	11	9	0	23
\$351-\$400	0	2	12	13	1	28
>\$400	0	2	14	58	3	77
Total	12	315	313	311	7	958
Total	477	8,055	10,293	15,534	239	34,598

Table 57: Employed Consumers: State/Territory by Basis of Employment by Employment Service Outlet Type

BASIS OF EMPLOYMENT	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Full Time - Permanent	55	1,526	39	840	329	66	1,269	426	4,550
Part Time - Permanent	32	1,527	19	1,064	326	113	1,930	666	5,677
Casual - Permanent	41	1,051	21	1,266	315	86	673	452	3,905
Seasonal - Permanent	0	20	1	32	3	2	8	14	80
Full Time - Temporary	7	77	7	119	36	7	106	32	391
Part Time - Temporary	3	132	7	93	44	10	208	53	550
Casual - Temporary	18	371	13	378	166	46	227	164	1,383
Seasonal - Temporary	1	10	2	23	4	3	15	10	68
Total	157	4,714	109	3,815	1,223	333	4,436	1,817	16,604
SUPPORTED EMPLOYMENT SERVICE									
Full Time - Permanent	4	2,973	26	369	1,246	245	1,471	543	6,877
Part Time - Permanent	78	2,894	43	292	848	221	1,988	1,176	7,540
Casual - Permanent	0	214	0	113	173	12	166	7	685
Seasonal - Permanent	0	2	0	0	0	0	0	0	2
Full Time - Temporary	0	3	0	0	1	0	5	0	9
Part Time - Temporary	0	28	0	0	3	1	3	0	35
Casual - Temporary	0	32	0	54	13	1	6	1	107
Seasonal - Temporary	0	1	0	0	0	0	0	0	1
Total	82	6,147	69	828	2,284	480	3,639	1,727	15,256
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Full Time - Permanent	28	0	2	688	4	8	229	4	963
Part Time - Permanent	166	15	15	319	12	30	382	48	987
Casual - Permanent	56	18	5	2	31	5	179	168	464
Seasonal - Permanent	1	0	0	0	0	0	2	0	3
Full Time - Temporary	4	0	0	2	0	2	29	0	37
Part Time - Temporary	9	4	1	0	0	11	80	4	109
Casual - Temporary	14	2	8	9	1	37	90	13	174
Seasonal - Temporary	1	0	0	0	0	0	0	0	1
Total	279	39	31	1,020	48	93	991	237	2,738
TOTAL									
Full Time - Permanent	87	4,499	67	1,897	1,579	319	2,969	973	12,390
Part Time - Permanent	276	4,436	77	1,675	1,186	364	4,300	1,890	14,204
Casual - Permanent	97	1,283	26	1,381	519	103	1,018	627	5,054
Seasonal - Permanent	1	22	1	32	3	2	10	14	85
Full Time - Temporary	11	80	7	121	37	9	140	32	437
Part Time - Temporary	12	164	8	93	47	22	291	57	694
Casual - Temporary	32	405	21	441	180	84	323	178	1,664
Seasonal - Temporary	2	11	2	23	4	3	15	10	70
Total	518	10,900	209	5,663	3,555	906	9,066	3,781	34,598

Table 58: Employed Consumers: Support/Assistance Needed by Employment Setting

EMPLOYMENT SETTING	SUPPORT/ASSISTANCE NEEDED									
	SELFCARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
Supported Employment	7,245	8,280	6,308	2,951	1,403	1,249	2,437	2,497	847	
Open Labour market	11,269	10,934	8,101	6,061	4,652	5,040	7,503	8,117	2,292	
Other Setting	440	607	491	387	314	243	341	252	217	
Total	18,954	19,821	14,900	9,399	6,369	6,532	10,281	10,866	3,356	
	NO HELP DOES USE AIDS									
Supported Employment	428	741	504	372	351	263	258	274	282	
Open Labour market	603	1,014	732	506	624	638	599	634	914	
Other Setting	51	55	16	12	17	17	14	37	56	
Total	1,082	1,810	1,252	890	992	918	871	945	1,252	
	SOMETIMES REQUIRES HELP									
Supported Employment	6,346	5,410	7,570	10,018	11,057	7,837	7,313	7,075	11,390	
Open Labour market	3,135	3,170	6,354	8,020	9,162	7,735	5,175	4,446	11,559	
Other Setting	250	224	390	453	518	382	333	251	556	
Total	9,731	8,804	14,314	18,491	20,737	15,954	12,821	11,772	23,505	
	UNABLE TO DO/ALWAYS NEEDS HELP									
Supported Employment	1,447	1,925	2,195	2,811	3,526	4,319	3,610	2,884	4,070	
Open Labour market	396	711	760	873	1,248	1,446	837	861	1,320	
Other Setting	32	39	37	38	80	98	49	48	115	
Total	1,875	2,675	2,992	3,722	4,854	5,863	4,496	3,793	5,505	
	NOT KNOWN									
Supported Employment	1,397	507	286	711	526	3,195	3,245	4,133	274	
Open Labour market	1,374	948	830	1,317	1,091	1,918	2,663	2,719	692	
Other Setting	185	33	24	68	29	218	221	370	14	
Total	2,956	1,488	1,140	2,096	1,646	5,331	6,129	7,222	980	

Table 59: Consumers on the Books: State/Territory by Primary Disability Group by Employment Service Outlet Type

PRIMARY DISABILITY	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Intellectual	65	3,807	89	2,023	820	185	1,663	868	9,520
Specific Learning/ADD	42	714	27	634	153	76	674	288	2,608
Autism	8	109	4	153	35	6	117	45	477
Physical	21	1,348	29	1,554	429	205	2,141	476	6,203
Deaf/Blind	0	42	1	35	10	1	55	14	158
Vision	9	385	5	200	265	8	439	109	1,420
Hearing	16	371	14	435	62	44	421	158	1,521
Speech	1	15	0	39	6	3	37	14	115
Psychiatric	115	1,829	39	1,188	300	72	2,509	557	6,609
Neurological	5	232	7	325	92	30	336	117	1,144
Acquired Brain Injury	8	322	17	281	60	43	218	146	1,095
Total	290	9,174	232	6,867	2,232	673	8,610	2,792	30,870
SUPPORTED EMPLOYMENT SERVICE									
Intellectual	79	4,728	50	755	1,750	416	2,736	1,380	11,894
Specific Learning/ADD	0	60	1	7	24	5	18	14	129
Autism	1	95	3	13	43	5	56	14	230
Physical	0	419	3	84	124	25	282	148	1,085
Deaf/Blind	0	21	1	3	2	0	16	4	47
Vision	0	58	0	2	84	1	61	22	228
Hearing	0	62	0	21	20	4	46	7	160
Speech	0	11	0	1	3	0	8	3	26
Psychiatric	0	585	14	26	156	9	319	77	1,186
Neurological	0	88	2	9	58	7	62	31	257
Acquired Brain Injury	2	147	7	27	45	8	106	34	376
Total	82	6,274	81	948	2,309	480	3,710	1,734	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Intellectual	225	42	18	1,070	15	76	449	186	2,081
Specific Learning/ADD	18	0	2	8	2	1	142	21	194
Autism	5	0	0	7	1	4	9	58	84
Physical	40	0	22	8	15	20	460	18	583
Deaf/Blind	1	0	0	0	0	0	12	0	13
Vision	9	0	2	0	1	2	38	3	55
Hearing	11	0	1	1	0	3	38	2	56
Speech	2	0	0	2	0	0	5	0	9
Psychiatric	11	0	3	8	58	59	583	11	733
Neurological	10	0	3	1	2	8	67	10	101
Acquired Brain Injury	20	1	12	8	1	1	47	15	105
Total	352	43	63	1,113	95	174	1,850	324	4,014

Table 59: Consumers on the Books: State/Territory by Primary Disability Group by Employment Service Outlet Type (continued)

PRIMARY DISABILITY	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
	TOTAL								
Intellectual	369	8,577	157	3,848	2,585	677	4,848	2,434	23,495
Specific Learning/ADD	60	774	30	649	179	82	834	323	2,931
Autism	14	204	7	173	79	15	182	117	791
Physical	61	1,767	54	1,646	568	250	2,883	642	7,871
Deaf/Blind	1	63	2	38	12	1	83	18	218
Vision	18	443	7	202	350	11	538	134	1,703
Hearing	27	433	15	457	82	51	505	167	1,737
Speech	3	26	0	42	9	3	50	17	150
Psychiatric	126	2,414	56	1,222	514	140	3,411	645	8,528
Neurological	15	320	12	335	152	45	465	158	1,502
Acquired Brain Injury	30	470	36	316	106	52	371	195	1,576
Total	724	15,491	376	8,928	4,636	1,327	14,170	4,850	50,502

Table 59FY: All Consumers: State/Territory by Primary Disability Group by Employment Service Outlet Type

PRIMARY DISABILITY	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
OPEN EMPLOYMENT SERVICE									
Intellectual	78	4,890	111	2,601	980	247	2,307	1,068	12,282
Specific Learning/ADD	53	922	33	817	187	92	969	369	3,442
Autism	10	128	6	204	43	6	144	54	595
Physical	34	1,766	39	2,226	548	277	3,092	608	8,590
Deaf/Blind	0	53	1	42	11	2	68	17	194
Vision	13	489	6	261	269	13	563	138	1,752
Hearing	20	498	21	576	72	57	581	206	2,031
Speech	1	19	0	46	8	4	52	16	146
Psychiatric	194	2,606	54	1,759	404	95	3,883	843	9,838
Neurological	7	305	11	431	108	43	476	155	1,536
Acquired Brain Injury	10	429	20	374	73	49	305	197	1,457
Total	420	12,105	302	9,337	2,703	885	12,440	3,671	41,863
SUPPORTED EMPLOYMENT SERVICE									
Intellectual	83	5,168	60	821	1,935	458	3,083	1,635	13,243
Specific Learning/ADD	0	75	3	10	35	5	29	18	175
Autism	1	100	4	14	57	5	60	19	260
Physical	0	468	3	89	149	30	308	166	1,213
Deaf/Blind	0	24	1	5	2	0	19	4	55
Vision	0	65	0	3	86	2	65	35	256
Hearing	0	71	1	24	21	5	59	9	190
Speech	0	12	0	1	3	0	8	3	27
Psychiatric	0	783	18	39	263	12	406	97	1,618
Neurological	0	99	2	12	67	9	67	39	295
Acquired Brain Injury	2	175	8	33	61	8	120	51	458
Total	86	7,040	100	1,051	2,679	534	4,224	2,076	17,790
OPEN AND SUPPORTED EMPLOYMENT SERVICE									
Intellectual	242	44	21	1,194	16	91	560	204	2,372
Specific Learning/ADD	25	0	3	8	6	2	185	21	250
Autism	6	0	0	7	1	5	11	66	96
Physical	52	0	36	8	24	22	646	20	808
Deaf/Blind	1	0	0	0	0	0	16	0	17
Vision	9	0	2	0	1	3	53	3	71
Hearing	12	0	1	1	0	3	61	2	80
Speech	2	0	0	2	0	0	6	0	10
Psychiatric	12	0	10	8	90	70	785	14	989
Neurological	14	0	3	1	3	11	112	10	154
Acquired Brain Injury	28	1	17	9	1	2	66	15	139
Total	403	45	93	1,238	142	209	2,501	355	4,986

Table 59FY: All Consumers: State/Territory by Primary Disability Group by Employment Service Outlet Type (continued)

PRIMARY DISABILITY	STATE/TERRITORY								AUSTRALIA
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
	TOTAL								
Intellectual	403	10,102	192	4,616	2,931	796	5,950	2,907	27,897
Specific Learning/ADD	78	997	39	835	228	99	1,183	408	3,867
Autism	17	228	10	225	101	16	215	139	951
Physical	86	2,234	78	2,323	721	329	4,046	794	10,611
Deaf/Blind	1	77	2	47	13	2	103	21	266
Vision	22	554	8	264	356	18	681	176	2,079
Hearing	32	569	23	601	93	65	701	217	2,301
Speech	3	31	0	49	11	4	66	19	183
Psychiatric	206	3,389	82	1,806	757	177	5,074	954	12,445
Neurological	21	404	16	444	178	63	655	204	1,985
Acquired Brain Injury	40	605	45	416	135	59	491	263	2,054
Total	909	19,190	495	11,626	5,524	1,628	19,165	6,102	64,639

Table 60FY: All Consumers: Consumer Funding Type by Employment Service Outlet Type

SERVICE OUTLET TYPE	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Open Employment	35,225	6,514	124	41,863
Supported Employment	16,874	645	271	17,790
Open and Supported Employment	4,430	525	31	4,986
Total	56,529	7,684	426	64,639

Table 61FY: All Consumers: Consumer Funding Type by State/Territory

STATE/TERRITORY	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
ACT	875	34	0	909
NSW	17,237	1,952	1	19,190
NT	481	14	0	495
QLD	9,736	1,890	0	11,626
SA	4,460	1,064	0	5,524
TAS	1,534	94	0	1,628
VIC	17,205	1,535	425	19,165
WA	5,001	1,101	0	6,102
Total	56,529	7,684	426	64,639

Table 62FY: All Consumers: Consumer Funding Type by Primary Disability

PRIMARY DISABILITY	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Intellectual	25,480	2,082	335	27,897
Specific Learning/ADD	3,045	794	28	3,867
Autism	774	162	15	951
Physical	8,950	1,645	16	10,611
Deaf/blind	232	33	1	266
Vision	1,932	145	2	2,079
Hearing	1,904	386	11	2,301
Speech	162	21	0	183
Psychiatric	10,573	1,868	4	12,445
Neurological	1,676	301	8	1,985
Acquired Brain Injury	1,801	247	6	2,054
Total	56,529	7,684	426	64,639

Table 63: Consumers on the Books: Consumer Funding Type by Employment Service Outlet Type

SERVICE OUTLET TYPE	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Open Employment	25,981	4,781	108	30,870
Supported Employment	14,830	544	244	15,618
Open and Supported Employment	3,559	425	30	4,014
Total	44,370	5,750	382	50,502

Table 64: Consumers on the Books: Consumer Funding Type by State/Territory

STATE/TERRITORY	FUNDING TYPE			TOTAL
	CASE BASED BLOCK GRANT	FUTURES FOR FUNDING	YOUNG ADULTS	
ACT	692	32	0	724
NSW	13,942	1,548	1	15,491
NT	369	7	0	376
QLD	7,569	1,359	0	8,928
SA	3,809	827	0	4,636
TAS	1,253	74	0	1,327
VIC	12,706	1,083	381	14,170
WA	4,030	820	0	4,850
Total	44,370	5,750	382	50,502

Table 65: Consumers on the Books: Consumer Funding Type by Primary Disability

PRIMARY DISABILITY	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Intellectual	21,535	1,654	306	23,495
Specific Learning/ADD	2,287	620	24	2,931
Autism	644	133	14	791
Physical	6,673	1,184	14	7,871
Deaf/blind	191	26	1	218
Vision	1,582	119	2	1,703
Hearing	1,448	281	8	1,737
Speech	134	16	0	150
Psychiatric	7,222	1,303	3	8,528
Neurological	1,262	234	6	1,502
Acquired Brain Injury	1,392	180	4	1,576
Total	44,370	5,750	382	50,502

Table 66FY: All Consumers: New Job Seekers: Consumer Funding Type by Employment Service Outlet Type

SERVICE OUTLET TYPE	FUNDING TYPE			TOTAL
	CASE BASED BLOCK GRANT	FUTURES FOR FUNDING	YOUNG ADULTS	
Open Employment	11,260	2,772	40	14,072
Supported Employment	2,426	314	63	2,803
Open and Supported Employment	964	229	19	1,212
Total	14,650	3,315	122	18,087

Table 67FY: All Consumers: New Job Seekers: Consumer Funding Type by State/Territory

STATE/TERRITORY	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
ACT	174	16	0	190
NSW	4,359	913	0	5,272
NT	143	4	0	147
QLD	2,367	802	0	3,169
SA	814	499	0	1,313
TAS	420	24	0	444
VIC	5,345	586	122	6,053
WA	1,028	471	0	1,499
Total	14,650	3,315	122	18,087

Table 68FY: All Consumers: New Job Seekers: Consumer Funding Type by Primary Disability

PRIMARY DISABILITY	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Intellectual	4,211	829	90	5,130
Specific Learning/ADD	1,172	329	14	1,515
Autism	249	67	5	321
Physical	2,870	747	4	3,621
Deaf/blind	72	15	0	87
Vision	601	74	0	675
Hearing	540	147	4	691
Speech	64	6	0	70
Psychiatric	3,902	858	2	4,762
Neurological	528	152	2	682
Acquired Brain Injury	441	91	1	533
Total	14,650	3,315	122	18,087

Table 69FY: All Consumers: New Job Seekers: Consumer Funding Type by Receipt of Pension/Benefit *

PENSION/BENEFIT	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Disability Support Pension	8,748	2,160	100	11,008
Newstart/Youth Allowance	2,330	546	5	2,881
Mobility Allowance	676	187	29	892

* Note: Consumers may only receive one pension/benefit plus the mobility allowance

Table 70: Consumers on the Books: New Job Seekers: Consumer Funding Type by Employment Service Outlet Type

SERVICE OUTLET TYPE	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Open Employment	8,925	2,459	39	11,423
Supported Employment	1,838	279	54	2,171
Open and Supported Employment	810	216	19	1,045
Total	11,573	2,954	112	14,639

Table 71: Consumers on the Books: New Job Seekers: Consumer Funding Type by Employment Phase

PHASE	FUNDING TYPE			TOTAL
	BLOCK GRANT	CASE BASED FUNDING	FUTURES FOR YOUNG ADULTS	
Worker	4,985	972	80	6,037
Independent Worker	13	2	0	15
Work Experience	85	30	3	118
Job Seeker	6,293	1,914	29	8,236
Other	197	36	0	233
Total	11,573	2,954	112	14,639

Table 72: FTE Staff Numbers: Direct/Indirect Staff Numbers by State/Territory by Employment Service Outlet Type

STATE/TERRITORY	FTE STAFF NUMBERS				TOTAL
	FTE PAID STAFF DIRECT	FTE PAID STAFF INDIRECT	UNPAID STAFF FTE DIRECT	FTE UNPAID STAFF INDIRECT	
OPEN EMPLOYMENT SERVICE					
ACT	13	6	0	0	19
NSW	327	155	1	2	485
NT	12	2	0	0	14
QLD	308	157	0	1	466
SA	99	51	2	3	155
TAS	24	10	0	0	34
VIC	384	107	2	4	497
WA	169	71	1	2	243
Australia	1,336	559	6	12	1,913
SUPPORTED EMPLOYMENT SERVICE					
ACT	12	5	0	0	17
NSW	877	341	18	17	1,253
NT	20	9	0	0	29
QLD	144	25	6	2	177
SA	301	216	9	6	532
TAS	99	55	0	2	156
VIC	486	169	6	21	682
WA	264	191	5	0	460
Australia	2,203	1,011	44	48	3,306
OPEN AND SUPPORTED EMPLOYMENT SERVICE					
ACT	28	5	0	0	33
NSW	7	1	0	0	8
NT	7	3	0	0	10
QLD	145	42	4	4	195
SA	7	4	0	0	11
TAS	7	6	0	0	13
VIC	89	16	0	0	105
WA	48	10	1	0	59
Australia	338	87	5	4	434
TOTAL					
ACT	53	16	0	0	69
NSW	1,211	497	19	19	1,746
NT	39	14	0	0	53
QLD	597	224	10	7	838
SA	407	271	11	9	698
TAS	130	71	0	2	203
VIC	959	292	8	25	1,284
WA	481	272	7	2	762
Australia	3,877	1,657	55	64	5,653

Table 73: Service Outlets: FTE Staff Numbers by State/Territory by Employment Service Outlet Type

STATE/TERRITORY	FTE STAFF NUMBERS						TOTAL
	<1	1-2	3-5	6-10	11-14	15+	
OPEN EMPLOYMENT SERVICE							
ACT	0	1	0	1	1	0	3
NSW	0	21	38	23	6	3	91
NT	0	1	1	1	0	0	3
QLD	0	10	26	29	4	4	73
SA	0	7	10	7	1	2	27
TAS	4	6	1	3	0	0	14
VIC	0	16	18	14	9	6	63
WA	0	1	12	7	4	4	28
Australia	4	63	106	85	25	19	302
SUPPORTED EMPLOYMENT SERVICE							
ACT	0	3	3	0	0	0	6
NSW	0	33	78	53	13	15	192
NT	0	0	1	1	0	1	3
QLD	0	3	19	8	2	1	33
SA	0	2	20	15	4	7	48
TAS	0	1	4	6	0	4	15
VIC	0	25	44	26	10	8	113
WA	0	1	3	8	2	12	26
Australia	0	68	172	117	31	48	436
OPEN AND SUPPORTED EMPLOYMENT SERVICE							
ACT	0	0	1	0	1	1	3
NSW	0	0	0	1	0	0	1
NT	0	4	1	0	0	0	5
QLD	0	1	3	12	1	3	20
SA	0	1	2	0	0	0	3
TAS	0	1	1	1	0	0	3
VIC	0	0	0	8	1	2	11
WA	0	0	0	1	3	1	5
Australia	0	7	8	23	6	7	51
TOTAL							
ACT	0	4	4	1	2	1	12
NSW	0	54	116	77	19	18	284
NT	0	5	3	2	0	1	11
QLD	0	14	48	49	7	8	126
SA	0	10	32	22	5	9	78
TAS	4	8	6	10	0	4	32
VIC	0	41	62	48	20	16	187
WA	0	2	15	16	9	17	59
Australia	4	138	286	225	62	74	789

Table 74: Consumers on the Books: Method of Communication by State/Territory by Employment Service Outlet Type

STATE / TERRITORY	METHOD OF COMMUNICATION					TOTAL
	LITTLE OR NO EFFECTIVE	SIGN LANGUAGE EFFECTIVE	SPOKEN LANGUAGE (EFFECTIVE)	OTHER EFFECTIVE NON-SPOKEN	NOT KNOWN	
OPEN EMPLOYMENT SERVICE						
ACT	0	10	278	1	1	290
NSW	67	216	8,334	12	545	9,174
NT	1	5	223	1	2	232
QLD	95	274	6,291	131	76	6,867
SA	244	42	1,698	1	247	2,232
TAS	4	29	639	0	1	673
VIC	108	208	8,209	6	79	8,610
WA	76	99	2,544	9	64	2,792
Australia	595	883	28,216	161	1,015	30,870
SUPPORTED EMPLOYMENT SERVICE						
ACT	15	2	65	0	0	82
NSW	674	142	5,432	9	17	6,274
NT	7	4	69	1	0	81
QLD	155	36	751	6	0	948
SA	297	39	1,972	1	0	2,309
TAS	43	8	429	0	0	480
VIC	270	85	3,340	14	1	3,710
WA	255	45	1,419	2	13	1,734
Australia	1,716	361	13,477	33	31	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE						
ACT	30	9	312	1	0	352
NSW	0	6	37	0	0	43
NT	5	3	53	1	1	63
QLD	32	44	896	0	141	1,113
SA	3	0	91	0	1	95
TAS	5	3	165	0	1	174
VIC	21	186	1,634	4	5	1,850
WA	37	19	268	0	0	324
Australia	133	270	3,456	6	149	4,014
TOTAL						
ACT	45	21	655	2	1	724
NSW	741	364	13,803	21	562	15,491
NT	13	12	345	3	3	376
QLD	282	354	7,938	137	217	8,928
SA	544	81	3,761	2	248	4,636
TAS	52	40	1,233	0	2	1,327
VIC	399	479	13,183	24	85	14,170
WA	368	163	4,231	11	77	4,850
Australia	2,444	1,514	45,149	200	1,195	50,502

Table 75: Consumers on the Books: Residential Setting by State/Territory by Employment Service Outlet Type (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	RESIDENTIAL SETTING										TOTAL		
		DOMESTIC SCALE SUPPORTED FACILITY		BOARDING HOUSE / PRIVATE HOTEL		INDEPENDENT UNIT - RETIREMENT VILLAGE		RESIDENTIAL AGED CARE FACILITY		PSYCHIATRIC COMMUNITY CARE FACILITY			SHORT TERM / TRANSITIONAL ACCOMMODATION	
		SUPPORTED FACILITY	ACCOMMODATION	SUPPORTED	PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION		SHORT TERM / TRANSITIONAL ACCOMMODATION	
ACT	251	92	6	0	0	0	0	0	0	1	2	0	352	
NSW	2	23	18	0	0	0	0	0	0	0	0	0	43	
NT	58	0	2	0	0	0	0	0	0	0	0	3	63	
QLD	814	66	207	14	2	2	1	1	0	0	1	8	1,113	
SA	90	0	1	2	0	0	0	0	0	0	1	1	95	
TAS	161	4	1	4	0	0	1	1	2	0	0	1	174	
VIC	1,706	15	57	11	0	0	0	0	8	26	27	27	1,850	
WA	277	20	22	0	0	0	0	0	2	1	2	2	324	
Australia	3,359	220	314	31	2	2	2	2	13	31	42	42	4,014	
TOTAL														
ACT	565	132	13	4	0	0	0	0	1	2	7	7	724	
NSW	13,123	1,083	614	346	30	30	74	74	60	12	149	149	15,491	
NT	326	11	21	4	2	2	1	1	5	0	6	6	376	
QLD	8,064	184	471	70	6	6	11	11	15	6	101	101	8,928	
SA	3,668	289	445	35	3	3	6	6	3	4	183	183	4,636	
TAS	1,188	62	56	4	2	2	1	1	2	2	10	10	1,327	
VIC	12,746	583	469	62	23	23	28	28	40	43	176	176	14,170	
WA	4,034	358	307	29	20	20	27	27	9	3	63	63	4,850	
Australia	43,714	2,702	2,396	554	86	86	148	148	135	72	695	695	50,502	

Table 76: Consumers on the Books: Living Arrangements by State/Territory by Employment Service Outlet Type

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
OPEN EMPLOYMENT SERVICE						
ACT	83	156	30	21	0	290
NSW	1,437	6,641	666	404	26	9,174
NT	63	143	21	4	1	232
QLD	1,339	4,618	556	337	17	6,867
SA	476	1,429	120	204	3	2,232
TAS	146	477	38	11	1	673
VIC	1,628	5,740	597	613	32	8,610
WA	596	1,812	325	51	8	2,792
Australia	5,768	21,016	2,353	1,645	88	30,870
SUPPORTED EMPLOYMENT SERVICE						
ACT	6	40	36	0	0	82
NSW	958	3,528	1,684	58	46	6,274
NT	6	50	19	2	4	81
QLD	101	523	320	1	3	948
SA	452	1,087	745	22	3	2,309
TAS	90	276	106	7	1	480
VIC	517	2,050	1,056	70	17	3,710
WA	287	789	578	79	1	1,734
Australia	2,417	8,343	4,544	239	75	15,618
OPEN AND SUPPORTED EMPLOYMENT SERVICE						
ACT	44	201	90	14	3	352
NSW	1	2	40	0	0	43
NT	7	52	3	1	0	63
QLD	115	682	292	23	1	1,113
SA	39	42	8	5	1	95
TAS	69	91	10	2	2	174
VIC	393	1,127	156	140	34	1,850
WA	39	225	57	0	3	324
Australia	707	2,422	656	185	44	4,014
TOTAL						
ACT	133	397	156	35	3	724
NSW	2,396	10,171	2,390	462	72	15,491
NT	76	245	43	7	5	376
QLD	1,555	5,823	1,168	361	21	8,928
SA	967	2,558	873	231	7	4,636
TAS	305	844	154	20	4	1,327
VIC	2,538	8,917	1,809	823	83	14,170
WA	922	2,826	960	130	12	4,850
Australia	8,892	31,781	7,553	2,069	207	50,502

Table 77: Employed Consumers: Residential Setting by State/Territory by Main Income Source

STATE / TERRITORY	PRIVATE RESIDENCE	RESIDENTIAL SETTING											TOTAL		
		DOMESTIC SCALE SUPPORTED FACILITY		SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL		INDEPENDENT UNIT - RETIREMENT VILLAGE		RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER			
		108	8		4	0	0	0						0	0
ACT	177	108	8	4	0	0	0	0	0	0	0	0	0	1	291
NSW	5,179	960	539	83	23	71	47	4	89	6,995					
NT	79	8	9	1	0	1	1	0	2	101					
QLD	2,540	133	329	27	4	10	3	1	36	3,083					
SA	1,748	281	432	29	3	6	3	0	64	2,566					
TAS	549	57	55	0	2	1	0	1	4	669					
VIC	4,018	532	325	18	21	21	14	6	53	5,008					
WA	1,953	344	276	7	20	25	3	0	25	2,653					
Australia	16,243	2,423	1,969	165	73	135	72	12	274	21,366					
NEWSTART/YOUTH ALLOWANCE															
ACT	5	0	0	0	0	0	0	0	0	0	0	0	0	1	6
NSW	183	1	0	5	0	0	1	0	0	190					
NT	1	0	0	0	0	0	0	0	0	1					
QLD	115	1	0	0	0	0	0	0	0	116					
SA	41	0	0	1	0	0	0	0	4	46					
TAS	28	0	0	0	0	0	0	0	0	28					
VIC	329	2	3	3	0	0	0	0	7	344					
WA	75	0	0	0	0	0	0	0	0	75					
Australia	777	4	3	9	0	0	1	0	12	806					

Table 77: Employed Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	RESIDENTIAL SETTING										TOTAL	
		DOMESTIC SCALE SUPPORTED FACILITY		SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL		INDEPENDENT UNIT - RETIREMENT VILLAGE		RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION		OTHER
		0	0		0	0	0	0					
ACT	0	0	0	0	0	0	0	0	0	0	0	0	0
NSW	0	0	3	0	0	0	0	0	0	0	0	0	3
NT	0	0	0	0	0	0	0	0	0	0	0	0	0
QLD	0	0	0	0	0	0	0	0	0	0	0	0	0
SA	0	0	1	0	0	0	0	0	0	0	0	0	1
TAS	0	0	0	0	0	0	0	0	0	0	0	0	0
VIC	4	1	0	0	0	0	0	0	0	0	0	0	5
WA	1	0	0	0	0	0	0	0	0	0	0	0	1
Australia	5	1	4	0	0	0	0	0	0	0	0	0	10
OTHER PENSION/BENEFIT													
ACT	7	0	0	0	0	0	0	0	0	0	0	1	8
NSW	112	0	2	1	0	0	1	1	0	0	0	1	117
NT	1	0	1	0	0	0	0	0	0	0	0	0	2
QLD	80	1	1	1	0	0	0	0	0	0	0	1	84
SA	10	0	0	0	0	0	0	0	0	0	0	2	12
TAS	11	0	0	0	0	0	0	0	0	0	0	0	11
VIC	147	1	0	0	0	0	0	0	0	1	0	5	154
WA	41	1	0	0	0	0	0	0	0	0	0	0	42
Australia	409	3	4	2	0	0	1	1	1	1	1	10	430

Table 77: Employed Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY		RESIDENTIAL SETTING			PAID EMPLOYMENT					TOTAL
		SUPPORTED FACILITY	ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER			
ACT	187	6	6	1	0	0	0	0	0	0	0	200
NSW	3,107	57	20	66	3	0	0	1	1	20	3,275	
NT	91	1	5	0	0	0	0	0	0	2	99	
QLD	2,028	12	4	15	0	0	0	0	2	20	2,081	
SA	840	3	3	2	0	0	0	0	2	24	874	
TAS	174	0	0	0	0	0	0	0	0	2	176	
VIC	2,980	9	26	5	0	1	1	2	2	27	3,053	
WA	946	4	3	6	0	1	1	0	0	8	970	
Australia	10,353	92	67	95	3	2	2	7	103	10,728		
COMPENSATION INCOME												
ACT	2	0	0	0	0	0	0	0	0	0	2	
NSW	21	0	1	1	0	0	0	0	0	0	23	
NT	2	0	0	0	0	0	0	0	0	0	2	
QLD	18	0	0	0	0	0	0	0	0	0	18	
SA	4	0	0	0	0	0	0	0	0	0	4	
TAS	6	0	0	0	0	0	0	0	0	0	6	
VIC	21	1	0	0	0	0	0	0	0	0	22	
WA	5	1	1	0	0	0	0	0	0	0	7	
Australia	79	2	2	1	0	0	0	0	0	0	84	

Table 77: Employed Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	RESIDENTIAL SETTING										TOTAL
		DOMESTIC SCALE SUPPORTED FACILITY	SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER			
ACT	4	0	0	0	0	0	0	0	0	0	0	4
NSW	83	0	1	23	0	0	0	0	0	0	0	107
NT	0	0	0	0	0	0	0	0	0	0	0	0
QLD	24	0	1	0	0	0	0	0	0	0	0	25
SA	9	0	0	0	0	0	0	0	0	0	1	10
TAS	7	0	0	0	0	0	0	0	0	0	0	7
VIC	85	0	2	0	0	0	0	0	0	0	0	87
WA	18	0	0	0	0	0	0	0	0	0	2	20
Australia	230	0	4	23	0	0	0	0	0	0	3	260
NIL INCOME												
ACT	0	0	0	0	0	0	0	0	0	0	0	0
NSW	0	0	0	0	0	0	0	0	0	0	0	0
NT	0	0	0	0	0	0	0	0	0	0	0	0
QLD	0	0	0	0	0	0	0	0	0	0	0	0
SA	0	0	0	0	0	0	0	0	0	0	0	0
TAS	0	0	0	0	0	0	0	0	0	0	0	0
VIC	0	0	0	0	0	0	0	0	0	0	0	0
WA	0	0	0	0	0	0	0	0	0	0	0	0
Australia	0	0	0	0	0	0	0	0	0	0	0	0

Table 77: Employed Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY		RESIDENTIAL SETTING			PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER	TOTAL
		SUPPORTED FACILITY	BOARDING HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY				
ACT	6	0	0	0	0	0	0	0	1	7
NSW	161	21	0	0	0	0	0	0	4	190
NT	4	0	0	0	0	0	0	0	0	4
QLD	245	0	1	9	0	0	0	0	1	256
SA	40	0	0	0	0	0	0	0	2	42
TAS	9	0	0	0	0	0	0	0	0	9
VIC	360	15	2	7	0	3	0	1	5	393
WA	12	0	1	0	0	0	0	0	0	13
Australia	837	36	16	8	0	3	0	1	13	914
TOTAL										
ACT	388	114	10	1	0	0	1	0	4	518
NSW	8,846	1,039	570	179	26	72	49	5	114	10,900
NT	178	9	15	1	0	1	1	0	4	209
QLD	5,050	147	344	44	4	10	3	3	58	5,663
SA	2,692	284	436	32	3	6	3	2	97	3,555
TAS	784	57	55	0	2	1	0	1	6	906
VIC	7,944	561	358	33	21	25	17	10	97	9,066
WA	3,051	350	281	13	20	26	5	0	35	3,781
Australia	28,933	2,561	2,069	303	76	141	79	21	415	34,598

Table 77FY: All Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY				RESIDENTIAL SETTING				TOTAL
		SUPPORTED FACILITY	ACCOMMODATION	SUPPORTED PRIVATE HOTEL	BOARDING HOUSE / HOUSE / PRIVATE HOTEL	INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	
ACT	222	7	6	1	0	0	0	0	0	236
NSW	3,498	57	23	74	3	0	0	1	23	3,680
NT	97	1	6	0	0	0	0	0	2	108
QLD	2,270	13	4	18	0	0	0	2	31	2,338
SA	897	3	3	2	0	0	0	2	26	933
TAS	194	0	0	0	0	0	0	0	2	196
VIC	3,525	12	29	9	1	2	2	2	37	3,620
WA	1,045	4	3	7	0	1	0	0	29	1,091
Australia	11,748	97	74	111	4	3	7	150	12,202	
COMPENSATION INCOME										
ACT	6	0	0	0	0	0	0	0	0	6
NSW	59	0	1	2	0	0	0	0	1	63
NT	7	0	0	0	0	0	0	0	0	7
QLD	34	1	0	0	0	0	0	0	0	35
SA	12	1	0	0	0	0	0	0	0	13
TAS	13	0	0	0	0	0	0	0	0	13
VIC	89	1	0	0	0	0	0	0	1	91
WA	18	1	2	0	0	0	0	0	0	21
Australia	238	4	3	2	0	0	0	0	2	249

Table 77FY: All Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY		SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL		RESIDENTIAL SETTING							TOTAL	
		OTHER INCOME	INDEPENDENT UNIT - RETIREMENT VILLAGE		RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER							
ACT	13	0	0	0	0	0	0	0	0	0	0	0	0	1	14
NSW	354	2	156	2	1	0	0	0	0	0	0	0	0	4	519
NT	2	0	0	1	0	0	0	0	0	0	0	0	0	0	3
QLD	103	1	0	1	0	0	0	0	0	0	0	0	0	2	107
SA	24	0	0	0	0	0	0	0	0	0	0	0	0	3	27
TAS	16	0	0	0	0	0	0	0	0	0	0	0	0	0	16
VIC	355	0	2	3	0	0	0	0	0	0	0	3	8	371	
WA	64	1	1	1	0	0	0	0	0	0	0	0	7	74	
Australia	931	4	159	8	1	0	0	0	0	3	0	25	1,131		
NIL INCOME															
ACT	8	0	0	0	0	0	0	0	0	0	0	0	0	1	9
NSW	395	1	8	0	0	0	0	0	0	0	0	0	3	407	
NT	25	0	0	0	0	0	0	0	0	0	0	0	0	25	
QLD	120	0	0	0	0	0	0	0	0	0	0	0	2	122	
SA	51	0	0	0	0	0	0	0	0	0	0	0	5	56	
TAS	11	0	0	0	0	0	0	0	0	0	0	0	0	11	
VIC	268	1	1	2	0	0	0	0	0	1	1	5	278		
WA	67	0	0	0	0	0	0	0	0	0	0	6	73		
Australia	945	2	9	2	0	0	0	0	0	1	22	981			

Table 77FY: All Consumers: Residential Setting by State/Territory by Main Income Source (continued)

STATE / TERRITORY	PRIVATE RESIDENCE	DOMESTIC SCALE SUPPORTED FACILITY		SUPPORTED ACCOMMODATION	BOARDING HOUSE / PRIVATE HOTEL		RESIDENTIAL SETTING							TOTAL
		SUPPORTED FACILITY	ACCOMMODATION		INDEPENDENT UNIT - RETIREMENT VILLAGE	RESIDENTIAL AGED CARE FACILITY	PSYCHIATRIC COMMUNITY CARE FACILITY	SHORT TERM / TRANSITIONAL ACCOMMODATION	OTHER					
NOT KNOWN														
ACT	36	0	0	0	0	0	0	0	0	0	0	2	38	
NSW	801	24	10	2	2	0	0	0	0	0	1	30	868	
NT	52	1	2	0	0	0	0	0	0	0	0	5	60	
QLD	865	2	19	7	0	0	1	0	0	0	0	33	927	
SA	177	1	0	0	0	0	0	0	0	0	0	22	200	
TAS	48	0	0	0	0	0	0	0	0	0	0	1	49	
VIC	1,178	20	9	15	0	3	0	0	2	0	2	51	1,278	
WA	42	0	3	0	0	0	0	0	0	0	0	41	87	
Australia	3,199	48	43	24	1	4	0	3	0	0	3	185	3,507	
TOTAL														
ACT	724	139	20	6	0	0	0	3	2	2	15	909		
NSW	16,410	1,193	692	474	36	81	82	17	205	19,190				
NT	423	16	26	6	2	1	5	4	12	495				
QLD	10,525	213	533	112	7	17	24	12	183	11,626				
SA	4,422	323	488	47	4	8	5	6	221	5,524				
TAS	1,467	67	61	6	2	2	2	4	17	1,628				
VIC	17,195	670	625	105	27	44	57	86	356	19,165				
WA	4,937	419	361	37	31	28	13	9	267	6,102				
Australia	56,103	3,040	2,806	793	109	181	191	140	1,276	64,639				

Table 78: Employed Consumers: Living Arrangement by State/Territory by Main Income Source

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
DISABILITY SUPPORT PENSION						
ACT	32	147	103	8	1	291
NSW	1,091	4,034	1,758	61	51	6,995
NT	11	66	21	2	1	101
QLD	443	2,002	592	42	4	3,083
SA	515	1,217	753	78	3	2,566
TAS	142	405	114	7	1	669
VIC	829	2,925	1,112	122	20	5,008
WA	453	1,393	727	77	3	2,653
Australia	3,516	12,189	5,180	397	84	21,366
NEWSTART/YOUTH ALLOWANCE						
ACT	1	4	1	0	0	6
NSW	35	134	18	2	1	190
NT	1	0	0	0	0	1
QLD	34	74	7	1	0	116
SA	11	22	8	5	0	46
TAS	8	19	0	1	0	28
VIC	81	226	18	19	0	344
WA	17	47	11	0	0	75
Australia	188	526	63	28	1	806
MOBILITY ALLOWANCE						
ACT	0	0	0	0	0	0
NSW	2	0	1	0	0	3
NT	0	0	0	0	0	0
QLD	0	0	0	0	0	0
SA	0	0	1	0	0	1
TAS	0	0	0	0	0	0
VIC	2	2	1	0	0	5
WA	0	1	0	0	0	1
Australia	4	3	3	0	0	10
OTHER PENSION/BENEFIT						
ACT	3	5	0	0	0	8
NSW	20	92	3	2	0	117
NT	0	1	1	0	0	2
QLD	15	60	6	3	0	84
SA	4	6	0	2	0	12
TAS	1	10	0	0	0	11
VIC	23	109	5	16	1	154
WA	4	35	2	1	0	42
Australia	70	318	17	24	1	430

Table 78: Employed Consumers: Living Arrangement by State/Territory by Main Income Source (continued)

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
PAID EMPLOYMENT						
ACT	49	115	21	15	0	200
NSW	438	2,447	241	147	2	3,275
NT	28	62	6	3	0	99
QLD	358	1,466	182	73	2	2,081
SA	159	639	34	40	2	874
TAS	28	129	12	7	0	176
VIC	515	2,039	190	304	5	3,053
WA	204	647	92	25	2	970
Australia	1,779	7,544	778	614	13	10,728
COMPENSATION INCOME						
ACT	0	2	0	0	0	2
NSW	4	17	1	1	0	23
NT	1	0	1	0	0	2
QLD	8	7	3	0	0	18
SA	1	3	0	0	0	4
TAS	1	4	1	0	0	6
VIC	3	18	1	0	0	22
WA	1	3	3	0	0	7
Australia	19	54	10	1	0	84
OTHER INCOME						
ACT	1	2	0	1	0	4
NSW	13	82	7	5	0	107
NT	0	0	0	0	0	0
QLD	4	19	1	1	0	25
SA	0	9	0	1	0	10
TAS	0	7	0	0	0	7
VIC	13	68	5	1	0	87
WA	3	14	2	1	0	20
Australia	34	201	15	10	0	260
NIL INCOME						
ACT	0	0	0	0	0	0
NSW	0	0	0	0	0	0
NT	0	0	0	0	0	0
QLD	0	0	0	0	0	0
SA	0	0	0	0	0	0
TAS	0	0	0	0	0	0
VIC	0	0	0	0	0	0
WA	0	0	0	0	0	0
Australia	0	0	0	0	0	0

Table 78: Employed Consumers: Living Arrangement by State/Territory by Main Income Source (continued)

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
NOT KNOWN						
ACT	2	2	1	2	0	7
NSW	18	130	25	17	0	190
NT	1	3	0	0	0	4
QLD	34	144	19	59	0	256
SA	11	25	1	5	0	42
TAS	1	8	0	0	0	9
VIC	62	261	40	29	1	393
WA	1	8	3	1	0	13
Australia	130	581	89	113	1	914
TOTAL						
ACT	88	277	126	26	1	518
NSW	1,621	6,936	2,054	235	54	10,900
NT	42	132	29	5	1	209
QLD	896	3,772	810	179	6	5,663
SA	701	1,921	797	131	5	3,555
TAS	181	582	127	15	1	906
VIC	1,528	5,648	1,372	491	27	9,066
WA	683	2,148	840	105	5	3,781
Australia	5,740	21,416	6,155	1,187	100	34,598

Table 78FY: All Consumers: Living Arrangement by State/Territory by Main Income Source

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
DISABILITY SUPPORT PENSION						
ACT	105	270	144	25	4	548
NSW	2,082	6,931	2,281	317	88	11,699
NT	59	143	41	3	7	253
QLD	1,311	4,369	1,078	193	27	6,978
SA	908	1,950	914	194	7	3,973
TAS	314	691	150	22	5	1,182
VIC	2,111	6,342	1,693	524	104	10,774
WA	811	2,253	968	253	18	4,303
Australia	7,701	22,949	7,269	1,531	260	39,710
NEWSTART/YOUTH ALLOWANCE						
ACT	6	11	3	1	1	22
NSW	270	926	115	82	6	1,399
NT	13	18	4	0	0	35
QLD	206	487	100	19	5	817
SA	72	146	39	21	2	280
TAS	31	85	8	2	1	127
VIC	443	1,314	175	97	19	2,048
WA	70	167	31	26	2	296
Australia	1,111	3,154	475	248	36	5,024
MOBILITY ALLOWANCE						
ACT	0	0	0	0	0	0
NSW	5	3	3	0	0	11
NT	0	0	0	0	0	0
QLD	0	1	0	0	0	1
SA	0	0	1	1	0	2
TAS	0	0	0	0	0	0
VIC	3	6	1	0	0	10
WA	0	1	0	0	0	1
Australia	8	11	5	1	0	25
OTHER PENSION/BENEFIT						
ACT	10	24	1	1	0	36
NSW	75	415	23	29	2	544
NT	0	2	2	0	0	4
QLD	61	204	22	12	2	301
SA	10	20	1	9	0	40
TAS	2	30	2	0	0	34
VIC	88	421	43	134	9	695
WA	27	101	10	18	0	156
Australia	273	1,217	104	203	13	1,810

Table 78FY: All Consumers: Living Arrangement by State/Territory by Main Income Source (continued)

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
PAID EMPLOYMENT						
ACT	65	133	23	15	0	236
NSW	498	2,737	267	176	2	3,680
NT	31	65	7	3	2	108
QLD	398	1,654	201	83	2	2,338
SA	173	678	36	44	2	933
TAS	32	145	12	7	0	196
VIC	603	2,460	225	327	5	3,620
WA	222	719	99	49	2	1,091
Australia	2,022	8,591	870	704	15	12,202
COMPENSATION INCOME						
ACT	2	4	0	0	0	6
NSW	19	40	3	1	0	63
NT	2	3	1	1	0	7
QLD	11	18	6	0	0	35
SA	4	8	1	0	0	13
TAS	3	8	2	0	0	13
VIC	20	64	3	4	0	91
WA	10	6	5	0	0	21
Australia	71	151	21	6	0	249
OTHER INCOME						
ACT	3	9	0	2	0	14
NSW	57	415	30	17	0	519
NT	1	2	0	0	0	3
QLD	17	83	3	4	0	107
SA	3	20	1	3	0	27
TAS	1	15	0	0	0	16
VIC	45	279	25	19	3	371
WA	14	46	4	10	0	74
Australia	141	869	63	55	3	1,131
NIL INCOME						
ACT	0	8	0	1	0	9
NSW	8	339	12	48	0	407
NT	0	25	0	0	0	25
QLD	4	117	0	1	0	122
SA	2	44	6	4	0	56
TAS	0	11	0	0	0	11
VIC	21	235	10	11	1	278
WA	2	54	8	9	0	73
Australia	37	833	36	74	1	981

Table 78FY: All Consumers: Living Arrangement by State/Territory by Main Income Source (continued)

STATE/TERRITORY	LIVING ARRANGEMENT					TOTAL
	LIVES ALONE	LIVES WITH FAMILY	LIVES WITH OTHERS	NOT KNOWN	NOT COLLECTED	
NOT KNOWN						
ACT	8	17	4	9	0	38
NSW	97	567	58	145	1	868
NT	10	39	8	3	0	60
QLD	96	422	70	339	0	927
SA	33	121	12	34	0	200
TAS	8	29	0	12	0	49
VIC	199	768	101	208	2	1,278
WA	4	32	4	47	0	87
Australia	455	1,995	257	797	3	3,507
TOTAL						
ACT	199	476	175	54	5	909
NSW	3,111	12,373	2,792	815	99	19,190
NT	116	297	63	10	9	495
QLD	2,104	7,355	1,480	651	36	11,626
SA	1,205	2,987	1,011	310	11	5,524
TAS	391	1,014	174	43	6	1,628
VIC	3,533	11,889	2,276	1,324	143	19,165
WA	1,160	3,379	1,129	412	22	6,102
Australia	11,819	39,770	9,100	3,619	331	64,639

Table 79: Employed Consumers: Support/Assistance Needed by Weekly Hours

EMPLOYMENT SETTING	SUPPORT/ASSISTANCE NEEDED									
	SELFCARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
	NO HELP DOES NOT USE AIDS									
<8	264	266	190	124	96	103	125	160	57	
8-15	4,580	4,685	3,522	2,291	1,661	1,788	2,714	3,018	796	
16-30	5,446	5,747	4,456	2,723	1,914	1,962	2,988	3,145	993	
31-40	8,494	8,962	6,613	4,170	2,624	2,585	4,328	4,406	1,466	
>40	170	161	119	91	74	94	126	137	44	
Total	18,954	19,821	14,900	9,399	6,369	6,532	10,281	10,866	3,356	
NO HELP DOES USE AIDS										
<8	10	13	13	9	7	9	9	7	8	
8-15	270	381	239	204	201	215	216	237	270	
16-30	359	570	366	245	290	254	282	302	365	
31-40	429	826	617	418	482	427	355	382	598	
>40	14	20	17	14	12	13	9	17	11	
Total	1,082	1,810	1,252	890	992	918	871	945	1,252	
SOMETIMES REQUIRES HELP										
<8	126	124	202	255	266	218	186	167	295	
8-15	2,159	2,001	3,380	4,278	4,696	3,764	3,031	2,616	5,421	
16-30	3,011	2,556	4,110	5,450	5,996	4,549	3,584	3,418	6,766	
31-40	4,409	4,090	6,540	8,408	9,659	7,336	5,965	5,533	10,860	
>40	26	33	82	100	120	87	55	38	163	
Total	9,731	8,804	14,314	18,491	20,737	15,954	12,821	11,772	23,505	
UNABLE TO DO/ALWAYS NEEDS HELP										
<8	32	42	48	57	80	84	70	59	91	
8-15	485	629	610	763	1,087	1,253	906	873	1,318	
16-30	668	1,022	1,045	1,312	1,656	2,041	1,698	1,411	1,913	
31-40	688	976	1,285	1,582	2,025	2,476	1,819	1,446	2,177	
>40	2	6	4	8	6	9	3	4	6	
Total	1,875	2,675	2,992	3,722	4,854	5,863	4,496	3,793	5,505	

Table 79: Employed Consumers: Support/Assistance Needed by Weekly Hours (continued)

EMPLOYMENT SETTING	SUPPORT/ASSISTANCE NEEDED									
	SELF-CARE	MOBILITY	COMMUNICATION	INTERPERSONAL	LEARNING	EDUCATION	COMMUNITY	DOMESTIC	WORKING	
<8	45	32	24	32	28	63	87	84	26	
8-15	561	359	304	519	410	1,035	1,188	1,311	250	
16-30	809	398	316	563	437	1,487	1,741	2,017	256	
31-40	1,514	680	479	956	744	2,710	3,067	3,767	433	
>40	27	19	17	26	27	36	46	43	15	
Total	2,956	1,488	1,140	2,096	1,646	5,331	6,129	7,222	980	

NOT KNOWN

Table 80: Employed Consumers: Weekly Hours by Primary Disability Group by State/Territory

PRIMARY DISABILITY	WEEKLY HOURS					TOTAL
	<8	8-15	16-30	31-40	>40	
ACT						
Intellectual	6	116	137	58	0	317
Specific Learning/ADD	2	9	10	12	0	33
Autism	1	8	1	1	0	11
Physical	2	13	8	9	0	32
Deaf/Blind	0	0	0	0	0	0
Vision	0	3	6	4	1	14
Hearing	1	6	8	5	0	20
Speech	0	1	0	0	0	1
Psychiatric	1	13	19	26	2	61
Neurological	0	4	4	0	1	9
Acquired Brain Injury	0	8	8	4	0	20
Total	13	181	201	119	4	518
NSW						
Intellectual	40	1,087	2,017	3,720	20	6,884
Specific Learning/ADD	0	85	95	216	4	400
Autism	3	29	53	59	1	145
Physical	5	199	352	528	8	1,092
Deaf/Blind	0	6	12	23	1	42
Vision	1	26	59	154	0	240
Hearing	3	46	60	162	3	274
Speech	0	6	3	9	0	18
Psychiatric	49	349	447	434	17	1,296
Neurological	1	50	53	95	0	199
Acquired Brain Injury	3	80	80	143	4	310
Total	105	1,963	3,231	5,543	58	10,900
NT						
Intellectual	0	27	28	41	0	96
Specific Learning/ADD	0	3	4	2	0	9
Autism	0	0	2	2	0	4
Physical	0	6	15	10	0	31
Deaf/Blind	0	0	1	0	0	1
Vision	0	1	1	2	0	4
Hearing	0	2	0	6	0	8
Speech	0	0	0	0	0	0
Psychiatric	0	8	9	9	0	26
Neurological	0	4	3	2	0	9
Acquired Brain Injury	0	9	5	7	0	21
Total	0	60	68	81	0	209

Table 80: Employed Consumers: Weekly Hours by Primary Disability Group by State/Territory (continued)

PRIMARY DISABILITY	WEEKLY HOURS					TOTAL
	<8	8-15	16-30	31-40	>40	
QLD						
Intellectual	40	645	769	1,449	15	2,918
Specific Learning/ADD	1	107	111	153	9	381
Autism	3	36	24	19	0	82
Physical	6	314	314	270	14	918
Deaf/Blind	0	8	9	3	0	20
Vision	1	29	39	42	0	111
Hearing	2	51	94	126	2	275
Speech	0	11	5	9	1	26
Psychiatric	19	194	156	172	11	552
Neurological	1	76	55	46	1	179
Acquired Brain Injury	3	63	69	61	5	201
Total	76	1,534	1,645	2,350	58	5,663
SA						
Intellectual	8	280	618	1,340	7	2,253
Specific Learning/ADD	0	22	22	41	0	85
Autism	1	9	21	15	0	46
Physical	6	89	126	135	3	359
Deaf/Blind	0	1	6	2	0	9
Vision	1	22	118	138	0	279
Hearing	1	12	9	33	0	55
Speech	0	3	3	2	0	8
Psychiatric	4	115	81	80	0	280
Neurological	3	16	34	52	0	105
Acquired Brain Injury	1	20	28	27	0	76
Total	25	589	1,066	1,865	10	3,555
TAS						
Intellectual	9	131	157	276	0	573
Specific Learning/ADD	0	9	11	27	2	49
Autism	0	1	2	4	0	7
Physical	3	48	39	42	1	133
Deaf/Blind	0	1	0	0	0	1
Vision	0	0	2	4	0	6
Hearing	0	12	7	6	1	26
Speech	0	0	1	1	0	2
Psychiatric	1	37	16	7	1	62
Neurological	0	8	5	6	1	20
Acquired Brain Injury	0	14	8	5	0	27
Total	13	261	248	378	6	906

Table 80: Employed Consumers: Weekly Hours by Primary Disability Group by State/Territory (continued)

PRIMARY DISABILITY	WEEKLY HOURS					TOTAL
	<8	8-15	16-30	31-40	>40	
VIC						
Intellectual	85	885	1,198	1,845	9	4,022
Specific Learning/ADD	8	148	113	179	5	453
Autism	4	28	49	32	0	113
Physical	31	529	480	520	23	1,583
Deaf/Blind	1	9	17	22	0	49
Vision	0	58	83	189	7	337
Hearing	8	81	84	176	7	356
Speech	1	8	5	14	1	29
Psychiatric	51	579	472	478	14	1,594
Neurological	3	79	80	96	2	260
Acquired Brain Injury	4	82	94	87	3	270
Total	196	2,486	2,675	3,638	71	9,066
WA						
Intellectual	22	464	686	997	9	2,178
Specific Learning/ADD	4	53	51	96	6	210
Autism	1	51	21	14	0	87
Physical	11	135	151	176	6	479
Deaf/Blind	0	4	5	3	0	12
Vision	0	24	29	41	0	94
Hearing	2	23	27	70	4	126
Speech	0	5	4	7	1	17
Psychiatric	5	131	117	87	4	344
Neurological	2	24	32	42	1	101
Acquired Brain Injury	2	67	36	27	1	133
Total	49	981	1,159	1,560	32	3,781
TOTAL						
Intellectual	210	3,635	5,610	9,726	60	19,241
Specific Learning/ADD	15	436	417	726	26	1,620
Autism	13	162	173	146	1	495
Physical	64	1,333	1,485	1,690	55	4,627
Deaf/Blind	1	29	50	53	1	134
Vision	3	163	337	574	8	1,085
Hearing	17	233	289	584	17	1,140
Speech	1	34	21	42	3	101
Psychiatric	130	1,426	1,317	1,293	49	4,215
Neurological	10	261	266	339	6	882
Acquired Brain Injury	13	343	328	361	13	1,058
Total	477	8,055	10,293	15,534	239	34,598

2002 Commonwealth Disability Services Census

SERVICE OUTLET FORM



(Please correct any errors in the name and address details above. See Data Guide page 1)

Confidentiality

Completed forms remain confidential to the Commonwealth Department of Family and Community Services. Commercial and personal information of individual services and consumers will not be released outside the terms of the advice provided.

Data Guide

Please refer to the Data Guide for assistance with filling in the forms and for clarification of definitions.

Help Desk

If you have any problems in completing the forms, or need any further explanation, please contact the Help Desk on **1800 550 244**.

Snapshot Date

The reference date is **Friday, 28 June 2002**. Snapshot information must be in relation to this date, but forms need not be completed *on* snapshot day. If your service outlet will not be open on snapshot day, an alternative typical day within the same week should be chosen, and should be noted in the comments field.

Due Date

The due date for the return of census forms is **Monday, 29 July 2002**. Please complete this form and return it, with the appropriate number of completed 'Consumer Forms', **via Express Post** by the due date and in accordance with the terms and conditions of your funding agreement.

Return Address

Please forward all forms to the **2002 Commonwealth Disability Services Census, Disability Service Reforms Branch (TOP-CE3), Department of Family and Community Services, PO Box 7788, Canberra Mail Centre, ACT 2610**.

Contact person in your service outlet for any queries

(see Data Guide page 2)

Name	Mr Mrs Miss Ms	<input type="text"/>	<input type="text"/>	<input type="text"/>
		First name	Surname	Signature
Title or Position		<input type="text"/>	<input type="text"/>	<input type="text"/>
			STD code	Telephone no.
e-mail address		<input type="text"/>	<input type="text"/>	<input type="text"/>
			STD code	Telephone no.

Before you start...

Please check that your service will be open on 28 June 2002. The reference date is 28 June 2002. Snapshot information must be in relation to this date. If your service outlet will not be open on snapshot day, choose an alternative typical day within the same week. That is, consumer numbers on the selected day should be similar to those on a typical operating day. The use of an alternative day should be noted in the comments field of the service form.

Please read the Data Guide at Attachment A of the User Documentation. The Data Guide contains data items and definitions, which aim to minimise inconsistency and maximise accuracy and usefulness of the collection.

Please answer ALL questions unless instructed otherwise. Where a **paper-based form** is completed, service providers should keep a copy of the form.

How many service forms should I complete?

A separate service form should be completed for each Commonwealth funded service outlet. You will have received a form for each of these service outlets from the Department.

How many consumer forms should I complete?

If your service outlet type is **Information/Referral (6.02) or Print Disability (6.05)** as per service outlet type specified on the label on the front of this form, complete questions 1 – 5 of the service form only. Do not complete any consumer forms.

If your service outlet type is **Respite (4.05)**, complete all questions (1 – 6) of the service form. Do not complete any consumer forms.

If your service type is **Advocacy (6.01)**, complete questions 1 – 5 of the service form and then proceed to the Advocacy specific questions.

Employment services (5.01, 5.02 and 5.03) are required to complete questions 1 – 5 of the service form as well as one consumer form for each consumer who received employment assistance program support (including Case Based Funding and Futures for Young Adults consumers) between 1 July 2001 and 30 June 2002.

OPERATIONS

1. Has this service operated for the FULL 2001/2002 FINANCIAL YEAR?

Yes No

(see Data Guide page 3)

2. How many WEEKS A YEAR does this service usually operate?

(see Data Guide page 3)

weeks per year

– no regular annual pattern of operation

3. How many DAYS A WEEK does this service usually operate?

(see Data Guide page 3)

(Please round to the nearest half day)

• days per week

– no regular weekly pattern of operation

4. How many HOURS A DAY does this service usually operate?

(see Data Guide page 4)

(Please round to the nearest half hour)

• days per week

– no regular weekly pattern of operation

STAFFING

5. STAFF HOURS. Please enter total HOURS worked by staff and volunteers during the week FROM Saturday, 22 JUNE 2002 UP TO AND INCLUDING Friday, 28 JUNE 2002.

(If staff hours are not similar to a typical operating week, choose an alternative typical week)

(see Data Guide page 4)

(total hours)

Paid staff (paid hours worked by staff including contract staff)	– direct support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	– indirect support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Unpaid staff (unpaid hours worked by staff or volunteers)	– direct support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	– indirect support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

IF YOUR SERVICE OUTLET TYPE IS Respite (4.05), please continue (Question 6) but DO NOT complete any consumer forms.

IF YOUR SERVICE OUTLET TYPE IS Information (6.02) or Print Disability (6.05) as per the service outlet type specified on the label on the front of this form, FINISH HERE, DO NOT complete any consumer forms.

Advocacy (6.01), please proceed to the Advocacy specific questions. DO NOT complete Question 6 and DO NOT complete any consumer forms.

IF YOUR SERVICE OUTLET TYPE IS Employment DO NOT complete Question 6 but proceed directly to CONSUMER FORMS.

Question 6 is to be completed by Respite Services ONLY.

6 What is the TOTAL NUMBER of CARERS assisted from FaCS funding by your service during 2001/2002?

*(See Data Guide
Page 6)*

Please tick box if number is an estimate

YOUR COMMENTS

Please provide any comments or suggestions regarding the Census in the space below.

Please provide an estimate of the time taken to complete the 2002 Commonwealth Disability Services Census for this service outlet. Hours

2002 Commonwealth Disability Services Census

CONSUMER FORM

CONSUMER FORMS CHECK LIST

I have completed one consumer form for every consumer who received an active employment assistance support program from my service outlet between 1 July 2001 and 30 June 2002.

These forms include independent workers and consumers that may have been inactive as at 28 June 2002. Consumers participating in Case Based Funding or the Futures for Young Adults program should also be included.

Consumer forms should NOT include applicants and people on waiting lists.

I have completed

Consumer forms.

Note: The total number of consumer forms completed will be used to calculate the number of consumers who **received active employment assistance program support** from your service during the 2001/2002 financial year (that is, between 1 July 2001 and 30 June 2002).



2002 Commonwealth Disability Services Census

CONSUMER FORM

TARDIS ID **A.** (see Data Guide page 7)

Form number **B.** (see Data Guide page 8)

PLEASE REFER TO THE DATA GUIDE FOR ASSISTANCE AND DEFINITIONS

(see Data Guide page 8)

C. What is the consumer's SURNAME?

What is the consumer's FIRST NAME?

D. Is this consumer 'ON THE BOOKS' with your service as at 30 June 2002?

Yes 1

No 2

(see Data Guide page 9)
(Performance Report)

If you have ticked 'Yes', please go straight to Question E.

Note: 'Yes' responses will be used to calculate the total number of consumers 'on the books' of your service on 30 June 2002.

D1. If NO, the Consumer is not 'on the books' on 30 June 2002, on which DATE did the consumer EXIT your service?

(see Data Guide page 10)

d d m m y y y y

D2. What REASON did the Consumer report for EXITING your service?

(Tick ONE box only)

(see Data Guide page 10)

Assistance no longer required 1
– moved to mainstream services

Services terminated due to 6
Occupational Health and
Safety reasons

Assistance no longer required 2
– other

Consumer moved out of area 7

Consumer died 8

Consumer needs have increased, 4
other service type required

Consumer terminated service 9

Services terminated due to 5
budget/staffing constraints

Other 10

E Was this consumer REFERRED to your service during the 2001/2002 financial year?

(Tick ONE box only)

(see Data Guide page 11)
(Performance Report)

No 'On the books' prior to 2001/2002 3

Yes Centrelink 1
 Other 2

Note: The number of forms marked 'Centrelink' and 'Other' will be used to calculate total referrals for these categories.

F. Is this consumer receiving assistance under an INDIVIDUALISED FUNDING agreement?

(Tick ONE box only)

(see Data Guide page 12)

Yes Case Based Funding 1

Yes Futures for Young Adults 4

No Virtual CBF (Grant Funding) 2
 Block Grant Funding 3

Note: Case Based Funding includes funding provided through the Case Based Funding Trial Phase One or Phase Two, or 2001-2002 Growth Funding.

If you have ticked box 2 or 3 (No - Grant Funding) go to Question F1, otherwise please proceed to Question 1.

F1. If NO - Grant Funding, has the consumer PREVIOUSLY been funded from CASE BASED FUNDING while receiving support from your service?

(see Data Guide page 12)

Yes 1 No 2

If you have ticked 'Yes' go to Question F2, if 'No' proceed to Question 1.

F2. If YES to Question F1, please provide the DATE this consumer CEASED ASSISTANCE with Case Based Funding.

(see Data Guide page 13)

--	--	--	--	--	--	--	--

d d m m y y y y

1. What is the consumer's DATE OF BIRTH?

(see Data Guide page 13)

--	--	--	--	--	--	--	--

d d m m y y y y

Please tick the box if this date is an estimate of the consumer's date of birth

2. What is the consumer's SEX?

(see Data Guide page 14)

Male 1 Female 2

3 In which COUNTRY WAS THE CONSUMER BORN?

(Tick ONE box only)

(see Data Guide page 14)

- | | | | | | | | | |
|-------------|--------------------------|----|-------------|--------------------------|----|-------------------------|--------------------------|----|
| Australia | <input type="checkbox"/> | 01 | Scotland | <input type="checkbox"/> | 06 | Other | <input type="checkbox"/> | 11 |
| England | <input type="checkbox"/> | 02 | Greece | <input type="checkbox"/> | 07 | <i>(Please specify)</i> | ----- | |
| New Zealand | <input type="checkbox"/> | 03 | Germany | <input type="checkbox"/> | 08 | Not Known | <input type="checkbox"/> | 12 |
| Italy | <input type="checkbox"/> | 04 | Philippines | <input type="checkbox"/> | 09 | | | |
| Vietnam | <input type="checkbox"/> | 05 | Netherlands | <input type="checkbox"/> | 10 | | | |

4. Is the consumer of INDIGENOUS ORIGIN?

(see Data Guide page 14)

- | | | |
|-----------------------------------------------------------|--------------------------|---|
| No | <input type="checkbox"/> | 1 |
| Yes – Aboriginal origin | <input type="checkbox"/> | 2 |
| Yes – Torres Strait Islander origin | <input type="checkbox"/> | 3 |
| Yes – Aboriginal <u>and</u> Torres Strait Islander origin | <input type="checkbox"/> | 6 |
| Not known | <input type="checkbox"/> | 5 |

5. What is the consumer's METHOD OF COMMUNICATION?

(Tick ONE box only)

(see Data Guide page 15)

- | | | | | | |
|-------------------------------------------------------|--------------------------|---|-----------------------------|--------------------------|---|
| Little or no effective communication | <input type="checkbox"/> | 1 | Spoken language (effective) | <input type="checkbox"/> | 3 |
| Sign language (effective) | <input type="checkbox"/> | 2 | Not known | <input type="checkbox"/> | 4 |
| Other effective non-spoken communication (eg. Compic) | <input type="checkbox"/> | 5 | | | |

6. What is the MAIN LANGUAGE SPOKEN in the CONSUMER'S HOME?

(Tick ONE box only)

(see Data Guide page 15)

- | | | | | | |
|---------------------------|--------------------------|---|------------------------------------|--------------------------|----|
| English | <input type="checkbox"/> | 1 | Arabic/Lebanese | <input type="checkbox"/> | 6 |
| Italian | <input type="checkbox"/> | 2 | German | <input type="checkbox"/> | 7 |
| Greek | <input type="checkbox"/> | 3 | Spanish | <input type="checkbox"/> | 8 |
| Vietnamese | <input type="checkbox"/> | 4 | Other language
(Please specify) | <input type="checkbox"/> | 9 |
| Chinese
(all dialects) | <input type="checkbox"/> | 5 | Not known | <input type="checkbox"/> | 10 |

If the consumer lives in disability specific accommodation, eg group home, hostel, institution etc, refer to the language spoken in the prior family home.

6a. Does the consumer require INTERPRETER services ?

(Tick ONE box only)

(see Data Guide page 16)

- | | | |
|---------------------------------------------|--------------------------|---|
| Yes, for spoken language other than English | <input type="checkbox"/> | 1 |
| Yes, for non-spoken communication | <input type="checkbox"/> | 2 |
| No | <input type="checkbox"/> | 3 |

7. Please enter the following details of the consumer's USUAL RESIDENCE

(see Data Guide page 17)

a) SUBURB/STATE

b) POSTCODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------

8. What is the consumer's usual RESIDENTIAL SETTING?

(Tick ONE box only)

(see Data Guide page 17)

- | | | | | | |
|-----------------------------------------------------------------|--------------------------|---|---------------------------------------------------------------------------|--------------------------|----|
| Private residence | <input type="checkbox"/> | 1 | Residential aged care facility
(eg. nursing home, aged care
hostel) | <input type="checkbox"/> | 7 |
| Domestic-scale supported
living facility (eg. group
home) | <input type="checkbox"/> | 3 | Psychiatric/mental health
community care facility | <input type="checkbox"/> | 8 |
| Supported accommodation
facility (eg. hostel) | <input type="checkbox"/> | 4 | Short term crisis, emergency or
transitional accommodation facility | <input type="checkbox"/> | 10 |
| Boarding house/private hotel | <input type="checkbox"/> | 5 | Other | <input type="checkbox"/> | 12 |
| Independent living unit within
a retirement village | <input type="checkbox"/> | 6 | | | |
-

8a What are the consumer's usual LIVING ARRANGEMENTS?

(Tick ONE box only)

(see Data Guide page 18)

- Lives alone 1
- Lives with family 2
- Lives with others 3
- Not known 4

CARER ARRANGEMENT

8b Does the consumer have someone who provides CARE and ASSISTANCE on a regular and sustained basis?

(eg. a family member, friend or neighbour)

(see Data Guide page 18)

- Yes 1 No 2 Not known 3

If you have answered 'No' or 'Not Known' please go straight to Question 9.

8c. If YES, what is the RELATIONSHIP OF THE CARER to the consumer?

(Tick ONE box only)

(see Data Guide page 19)

- | | | | |
|----------------------|----------------------------|-------------------------|-----------------------------|
| Wife/female partner | <input type="checkbox"/> 1 | Daughter-in-law | <input type="checkbox"/> 7 |
| Husband/male partner | <input type="checkbox"/> 2 | Son-in-law | <input type="checkbox"/> 8 |
| Mother | <input type="checkbox"/> 3 | Other female relative | <input type="checkbox"/> 9 |
| Father | <input type="checkbox"/> 4 | Other male relative | <input type="checkbox"/> 10 |
| Daughter | <input type="checkbox"/> 5 | Friend/neighbour female | <input type="checkbox"/> 11 |
| Son | <input type="checkbox"/> 6 | Friend/neighbour male | <input type="checkbox"/> 12 |
-

9. What is the consumer's PRIMARY DISABILITY GROUP?

(Tick the ONE category which has the most effect on the person's every day life)

(see Data Guide page 20)

- | | | | |
|----------------------------------------------------|----------------------------|-----------------------------------------------------------------|-----------------------------|
| Intellectual
(including Down Syndrome) | <input type="checkbox"/> 1 | Hearing | <input type="checkbox"/> 7 |
| Specific learning/ADD
– other than intellectual | <input type="checkbox"/> 2 | Speech | <input type="checkbox"/> 8 |
| Autism
(including Asperger's Syndrome) | <input type="checkbox"/> 3 | Psychiatric | <input type="checkbox"/> 9 |
| Physical | <input type="checkbox"/> 4 | Neurological
(including epilepsy and Alzheimer's
disease) | <input type="checkbox"/> 10 |
| Deafblind
(dual sensory) | <input type="checkbox"/> 5 | Acquired brain injury | <input type="checkbox"/> 11 |
| Vision | <input type="checkbox"/> 6 | | |

If you had difficulty choosing the category for Primary Disability Group, please also write the consumer's primary condition in the space provided

10. Does the consumer have any OTHER SIGNIFICANT DISABILITY GROUP(S)?

(see Data Guide page 22)

- Yes 1 No 2 Not known 3

If you have ticked 'No' or 'Not known' please go straight to Question 12.

11. Please tick ALL OTHER applicable SIGNIFICANT DISABILITY GROUP(S)

(Other than the disability group ticked in Question 9)

(see Data Guide page 22)

- | | | | |
|----------------------------------------------------|----------------------------|-----------------------------------------------------------------|-----------------------------|
| Intellectual
(including Down Syndrome) | <input type="checkbox"/> 1 | Hearing | <input type="checkbox"/> 7 |
| Specific learning/ADD
– other than intellectual | <input type="checkbox"/> 2 | Speech | <input type="checkbox"/> 8 |
| Autism
(including Asperger's Syndrome) | <input type="checkbox"/> 3 | Psychiatric | <input type="checkbox"/> 9 |
| Physical | <input type="checkbox"/> 4 | Neurological
(including epilepsy and Alzheimer's
disease) | <input type="checkbox"/> 10 |
| Deafblind
(dual sensory) | <input type="checkbox"/> 5 | Acquired brain injury | <input type="checkbox"/> 11 |
| Vision | <input type="checkbox"/> 6 | | |

If you had difficulty choosing the category for Other Significant Disability Group, please also write the consumer's other condition(s) in the space provided

12. How OFTEN does the consumer NEED PERSONAL HELP or SUPERVISION with activities or participation in the following life areas:

(see Data Guide page 23)

(Tick ONE box only for each category 'a' to 'i', based on the following categories)

Please Note:

- Answer for all areas although a particular area may not be directly relevant to the service provided.
- The need must be due to the consumer's disability. Where support is required in any of the example areas, the highest level of support should be recorded.
- When completing this question, the need for help or supervision should be evaluated in relation to a person of the same age without a disability.

	Unable to do /Always needs help	Sometimes needs help/ supervision	Does not need but uses aids	Does not need and does not use aids	Not known
(a) Self-care eg. eating, toileting, bathing, dressing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b) Mobility eg. around the home or away from home (including using public transport/driving a car)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c) Communication eg. making self understood and understanding others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(d) Interpersonal interactions and relationships eg. making and keeping friends, behaving within accepted limits, coping with feelings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(e) Learning, applying knowledge, general tasks and demands eg. understanding new ideas, making decisions, remembering, undertake tasks/daily routines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(f) Education eg. undertaking behaviours and tasks needed to perform in any educational setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(g) Community (civic) and economic life eg. recreation, spirituality, human rights, political life handling of money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(h) Domestic life eg. shopping, cleaning, housekeeping, cooking, home maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(i) Working eg. undertaking actions and behaviours needed to obtain/ retain paid employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. Is the consumer in receipt of any of the following PENSIONS/BENEFITS?

(Tick ONE box only for each category 'a' to 'c', based on the following categories)

(see Data Guide page 25)

	Yes (1)	No (2)	Not known (3)
a) Disability Support Pension	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Newstart/Youth Allowance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Mobility Allowance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. Please indicate the consumer's MAIN INCOME SOURCE – not that of any partner or other household member

(Tick ONE box only)

(see Data Guide page 25)

Disability Support Pension	<input type="checkbox"/> 1	Paid employment	<input type="checkbox"/> 5
Newstart/Youth Allowance	<input type="checkbox"/> 2	Compensation income	<input type="checkbox"/> 6
Mobility Allowance	<input type="checkbox"/> 3	Other income	<input type="checkbox"/> 7
Other pension/benefi	<input type="checkbox"/> 4	Nil income	<input type="checkbox"/> 8
		Not known	<input type="checkbox"/> 9

14a. If aged UNDER 16 YEARS: do the consumer's parents or guardian receive the CARER ALLOWANCE (Child)?

(see Data Guide page 26)

Yes 1 No 2 Not known 3

15. SUPPORT INDICATOR

15. Did this consumer RECEIVE SUPPORT TODAY (28 June 2002)?

(see Data Guide page 26)

(Performance Report)

Yes 1 No 2

Note: The total number of consumer forms marked 'Yes' will be used to calculate the number of consumers who actually **received support** from your service on 28 June 2002 (Snapshot day).

15a. If NO, when did the consumer LAST RECEIVE SUPPORT from your service?

(see Data Guide page 26)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<i>d</i>	<i>d</i>	<i>m</i>	<i>m</i>	<i>y</i>	<i>y</i>	<i>y</i>	<i>y</i>

Note: Responses to Questions 15 and 15a will be used to calculate the number of consumers supported during the week from Saturday 22 June to Friday 28 June 2002.

**If the Consumer was not employed at any time during the
2001/2002 financial year DO NOT answer
Questions 21 or 22.
Proceed to Question 23.**

Employment information 2001/2002:

Information is sought on Months and Hours worked by a consumer in the 2001/2002 financial year while receiving assistance from your service.

Where a consumer has received assistance from your service under **Block Grant Funding**, answer Questions 21 and 22 only.

For **Case Based Funding or Futures for Young Adults** consumers,
please complete Questions 21a and 22a only.

Where a consumer has received assistance from **both 'actual' Case Based Funding and Block Grant Funding**, please complete Questions 21, 22 and 21a, 22a.

- 21. Please estimate the consumer's PERIOD OF EMPLOYMENT IN MONTHS during the 2001/2002 financial year while receiving assistance from your service under BLOCK GRANT FUNDING**

Months • (Weeks) *(see Data Guide page 30)*
(Performance Report)

- 22. Please estimate the consumer's AVERAGE STANDARD HOURS WORKED PER WEEK during the 2001/2002 financial year while receiving assistance from your service under BLOCK GRANT FUNDING**

(see Data Guide page 31)
(Performance Report)

(Hours worked should reflect the BASIS OF EMPLOYMENT during 2001/2002 eg. full-time, part-time)

Hours •

- 21a. Please estimate the consumer's PERIOD OF EMPLOYMENT IN MONTHS during the 2001/2002 financial year while receiving assistance from your service from CASE BASED FUNDING or the FUTURES FOR YOUNG ADULTS PROGRAM**

Months • (Weeks) *(see Data Guide page 33)*

- 22a. Please estimate the consumer's AVERAGE STANDARD HOURS WORKED PER WEEK during the 2001/2002 financial year while receiving assistance from your service from CASE BASED FUNDING or the FUTURES FOR YOUNG ADULTS PROGRAM**

(see Data Guide page 33)

(Hours worked should reflect the BASIS OF EMPLOYMENT during 2001/2002 eg. full-time, part-time)

Hours •

If the consumer is **NOT** 'on the books' with your service on 30 June 2002, **FINISH HERE.**

Otherwise, **PLEASE CONTINUE.**

23. Please indicate the consumer's PHASE on 30 June 2002

(Tick ONE box only)

(see Data Guide page 34)
(Performance Report)

Worker (ie. an employment contract) <input type="checkbox"/> 1	Work experience (ie. unpaid or voluntary work) <input type="checkbox"/> 2	Job Seeker <input type="checkbox"/> 3
Independent worker (ie. No assistance in last 12 months) <input type="checkbox"/> 5	Other <input type="checkbox"/> 4 → (Please specify)	

↓
Proceed to Question 24.

IF THE CONSUMER'S PHASE FOR Q23 IS:

Work experience (2) **OR** Job Seeker (3) **OR** Other (4)

DO NOT ANSWER ANY MORE QUESTIONS, FINISH HERE.

Otherwise, **PLEASE CONTINUE.**

24. Please indicate the consumer's GROSS WEEKLY WAGE

(Tick ONE box only)

(see Data Guide page 35)

No Wage <input type="checkbox"/> 1	\$81-\$100 <input type="checkbox"/> 6	\$301-\$350 <input type="checkbox"/> 11
\$1-\$20 <input type="checkbox"/> 2	\$101-\$150 <input type="checkbox"/> 7	\$351-\$400 <input type="checkbox"/> 12
\$21-\$40 <input type="checkbox"/> 3	\$151-\$200 <input type="checkbox"/> 8	more than \$400 <input type="checkbox"/> 13
\$41-\$60 <input type="checkbox"/> 4	\$201-\$250 <input type="checkbox"/> 9	
\$61-\$80 <input type="checkbox"/> 5	\$251-\$300 <input type="checkbox"/> 10	

25. Please indicate the consumer's WAGE LEVEL and CONDITIONS

(Tick ONE box only)

(see Data Guide page 36)

- | | | | |
|-------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------|----------------------------|
| (Full) Award Wage and Conditions | <input type="checkbox"/> 1 | Enterprise or Certified Agreement which covers wages | <input type="checkbox"/> 4 |
| SWS productivity based wage | <input type="checkbox"/> 2 | Individual Workplace Agreement/Employment Contract | <input type="checkbox"/> 5 |
| Other pro rata/productivity based wage under legal industrial agreement | <input type="checkbox"/> 3 | Wage not based on Award/ Agreement including Enterprise or Certified Agreements where wages are below award | <input type="checkbox"/> 6 |
-

26. On which BASIS is the consumer currently EMPLOYED?

(Hours worked should reflect the BASIS OF EMPLOYMENT)

(see Data Guide page 37)

- | | | | |
|-----------------------|----------------------------|-----------------------|----------------------------|
| Full Time – Permanent | <input type="checkbox"/> 1 | Full Time – Temporary | <input type="checkbox"/> 5 |
| Part Time – Permanent | <input type="checkbox"/> 2 | Part Time – Temporary | <input type="checkbox"/> 6 |
| Casual – Permanent | <input type="checkbox"/> 3 | Casual – Temporary | <input type="checkbox"/> 7 |
| Seasonal – Permanent | <input type="checkbox"/> 4 | Seasonal – Temporary | <input type="checkbox"/> 8 |
-

27. Please indicate the SETTING OF THE CONSUMER'S EMPLOYMENT

(Tick ONE box only)

(see Data Guide page 38)

- | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|
| The consumer is employed by your service or another Commonwealth disability employment service
<i>(typically the service supports and pays the consumer)</i> | <input type="checkbox"/> 1 |
| The consumer is employed by an employer in the open labour market. | <input type="checkbox"/> 2 |
| Other <i>(Please specify)</i> | <input type="checkbox"/> 3 |
-
-

Thank you for your time and effort



DEPARTMENT OF
**FAMILY AND
COMMUNITY
SERVICES**

*Please read this document to assist you in filling
in the Service Outlet and Consumer Forms*

2002
**Commonwealth
Disability Services
Census**

**Data Guide:
Data Items and Definitions**

Preface

This Data Guide is designed to assist all those involved in supplying or analysing data for the June 2002 Commonwealth Disability Services Census.

The Data Guide provides definitions, classifications, comments and justifications for the inclusion of each data item – first those included on the Service Form, then those items on the Consumer Form.

For information regarding employment assistance performance reports and the extraction of performance reporting data from the census data returned, please refer to the User Documentation.

Please read this document as it will help you to complete the forms.

If you have any comments, suggestions or queries on the data definitions, please contact the Census help desk on 1800 550 244, or feel free to provide them in the comments section of your return.

INDEX

	Page Number
SERVICE FORM	
Question Number	
Label	1
Contact Person	2
1 Full Financial Year Operation	3
2 Weeks of Operation per Year	3
3 Days of Operation per Week	3
4 Hours of Operation per Day	3
5 Staff Hours	4
6 Carer Numbers (Respite only)	5
CONSUMER FORM	
A TARDIS Id	6
B Form Number	7
C Consumer Name	7
Linkage Key	7
D Consumer 'on the books'	8
D1 Consumer Exit Date	9
D2 Reason for Exiting Service	9
E Consumer Referral	10
F Individualised Funding	11
F1 Previous assistance from Case Based Funding	11
F2 Date ceased assistance from Case Based Funding	12
1 Date of Birth	12
2 Sex	12
3 Country of Birth	13
4 Indigenous Origin	13
5 Method of Communication	14
6 Language Spoken at Home	14
6a Interpreter Services Required	15
7 Consumer Suburb and Postcode	15
8 Residential Setting	16
8a Living Arrangements	17
8b Carer – existence of	17
8c Carer – relationship to consumer	18
9 Primary Disability Group	19
10 Other Significant Disability Group(s) - whether present	21
11 Other Significant Disability Group(s)	22

12	Support Needs	23
13	Pensions/Benefits	25
14	Main Income Source	25
	14a Carer Allowance (Child)	26
15	Support on Snapshot Day	26
	15a Support Last Received	26
16	Support Commencement	27
17	Employment in 2000/2001 Financial Year	27
18	Period of Employment during 2000/2001 Financial Year	27
19	Average Standard Hours worked during 2000/2001	28
20	Employment in 2001/2002 Financial Year	29
21	Period of Employment during 2001/2002 Financial Year under Block Grant Funding	30
22	Average Standard Hours worked during 2001/2002 under Block Grant Funding	31
	21a Period of Employment during 2001/2002 Financial Year from Case Based Funding or Futures for Young Adults	32
	22a Average Standard Hours worked during 2001/2002 from Case Based Funding or Futures for Young Adults	33
23	Phase	33
24	Wage	35
25	Wage Level and Conditions (award/agreement comparison)	35
26	Basis of Current Employment	36
27	Setting of Employment	37

SERVICE FORM

Before you begin...

Please check that your service will be open on 28 June 2002. The reference date is 28 June 2002. Snapshot information must be in relation to this date. If your service outlet will not be open on snapshot day, choose an alternative typical day within the same week. That is, consumer numbers on the selected day should be similar to those on a typical operating day. The use of an alternative day should be noted in the comments field of the service form.

2002 Requirements

If your service outlet type is Information (6.02), or Print Disability (6.05) complete questions

1 – 5 of the service form only. Do not complete any consumer forms.

If your service outlet type is Respite (4.05), complete all questions (1 – 6) of the service form. Do not complete any consumer forms.

If your service outlet type is Advocacy (6.01), complete questions 1 – 5 of the service form and then click on the Advocacy button to complete the Advocacy specific questions. Do not complete any consumer forms.

Employment services (5.01, 5.02 and 5.03) and 5.05 Rehabilitation service must complete service form questions 1 - 5 and provide a consumer form for each consumer who received employment assistance program support (including Case Based Funding and Futures for Young Adults consumers) between 1 July 2001 and 30 June 2002.

LABEL

Please check that the details printed on the label of the accompanying blue form are correct, including the service outlet type. The service outlet types relevant to the Commonwealth are coded as follows:

4.00 RESPITE

4.05 FaCS funded Respite Care

FaCS funded respite care is aimed at increasing the provision of immediate and short term respite to carers of young people with severe or profound disabilities.

5.00 EMPLOYMENT

Services, which provide employment assistance to people with a disability to assist them, obtain and/or retain employment.

5.01 Open Employment Services

Services that assist in the transition of people with disabilities from special education or employment in supported work setting, to paid employment in the workforce in the open labour market.

5.02 **Supported Employment Services**

(Also known as business services) support the paid employment of people with disabilities for whom competitive employment at or above the relevant award wage is unlikely and because of their disabilities, need substantial ongoing support to obtain paid employment.

5.03 **Open and Supported Employment Service**

Services which provide both open and supported employment assistance.

5.05 **Rehabilitation Service**

Services which primarily provide rehabilitation services for people with a disability. The aim of rehabilitation services is for the consumer to gain or retain unsupported paid employment or to live independently.

Comment: The above categories represent those service types relevant to Commonwealth funded services only. There are more categories, not listed here, which are relevant to State and Territory Governments.

6.00 ADVOCACY, INFORMATION AND PRINT DISABILITY

6.01 **Advocacy**

Advocacy services are designed to enable people with a disability to increase the control they have over their lives through the representation of their interests and views in the community. Examples include:

- ▶ self advocacy/individual advocacy
- ▶ citizen advocacy
- ▶ group advocacy
- ▶ system/systemic advocacy.

6.02 **Information/referral**

Information services provide accessible information to people with disabilities, their carers, families and related professionals. This service type provides specific information about disabilities, specific and generic services, equipment, and promotes the development of community awareness.

6.05 **Print disability**

Print disability services provide alternative formats of communication for people, who by reason of their disabilities, are unable to access information provided in a print medium.

CONTACT PERSON

Please print the name of an appropriate contact officer in the space provided on the blue form, together with their telephone, fax number and e-mail address if available. Please note that 'appropriate contact officer' means someone who is involved in completing the forms, rather than the administrative head of the service outlet.

1. FULL FINANCIAL YEAR OPERATION

- Defined as:** Whether the service operated (was funded) for the full financial year.
- Classification:** 1 Yes
2 No.
- Justification:** This question is useful for explaining variation in estimated consumer numbers over the 2001/2002 financial year.
-

2. WEEKS OF OPERATION PER YEAR

- Defined as:** The number of weeks per year that the service usually operates (full week).
- Classification:** Enter whole number of weeks of operation (valid numbers 1 to 52).
- Comment:** Services which have no regular pattern of operation should tick the 'no regular pattern of operation' box.
- Justification:** To gain a greater understanding of patterns of service delivery.
-

3. DAYS OF OPERATION PER WEEK

- Defined as:** The number of days (or part days) per week that the service usually operates, rounded to the nearest half day.
- Classification:** Enter number of days of operation (valid numbers 0.5 to 7).
- Comment:** Services which have no regular weekly pattern of operation should tick the 'no regular pattern of operation' box.
- Justification:** To gain a greater understanding of patterns of service delivery.
-

4. HOURS OF OPERATION PER DAY

- Defined as:** The number of hours per day that the service usually operates ('Normal Hours', not on-call time), rounded to the nearest half hour.
- Classification:** Enter hours of operation (valid numbers 0.5 to 24).
- Comment:** Services which have no regular daily pattern of operation or which have different weekday and weekend patterns should tick the 'no regular daily pattern' box (eg. flexible hours, on-call).
Services no longer operating should indicate hours of operation per day while they were still operating.
Please do NOT provide the number of hours per week for this question.
- Justification:** To gain a greater understanding of patterns of service delivery.
-

5. STAFF HOURS - for the week ending on 'snapshot day' (ie from Saturday 22 June 2002 up to and including Friday 28 June 2002)

Defined as: Staff hours should be similar to those on a typical operating week. Choose an alternative typical week if this is not the case.

The total hours worked by all staff, including volunteers and contract staff, for the week ending on the selected snapshot day. Separate figures should be entered for each applicable category of staff in the classification below.

For agencies with multiple service type outlets (and where staff hours per service outlet are not known), all staff should be apportioned across outlets, if applicable. Only record those staff hours apportioned to a particular outlet on its service form.

Respite services: provide overall staff hours. Do not apportion staff hours to FaCS funding.

Direct support staff are those who have direct contact with consumers in a support role. This will include coordinators and other staff who spend a major portion of their time in direct consumer contact.

Indirect support staff are those who have no, or only a minimal, direct supporting role eg. clerical staff, training personnel, board members, cleaners etc.

Classification: Paid staff (*paid hours worked by staff including contract staff*)

- direct support staff
- indirect support staff

Unpaid staff (*unpaid hours worked by staff or volunteers*)

- direct support staff
- indirect support staff

Please write numbers to indicate your answer, one number per box, with all numbers finishing in the right hand box, eg.

		5	2
--	--	---	---

If your answer is 'none' or 'nil', place a dash in the right hand box, eg.

			-
--	--	--	---

Comment: Please enter hours, NOT full time equivalent, and ensure these hours are actual hours worked, not rostered.

Include:

- board members, if they work/meet during that week.
- staff receiving training.
- overtime and any unpaid hours worked.
- hours to run a method of transport for consumers.

Exclude:

- staff on leave.
- staff hours worked in positions that are currently vacant.

Justification: To assist in analysis of staffing inputs for disability support, and to enable a comparison of the staffing requirements of different service types.

It is important to include 'volunteers' due to the significant contribution they make within many organisations.

IF YOUR SERVICE OUTLET TYPE IS Respite (4.05), please continue (Question 6) but DO NOT complete any consumer forms.

IF YOUR SERVICE OUTLET TYPE IS Information (6.02) or Print Disability (6.05) as per service outlet type specified on the label on the front of this form, FINISH HERE, DO NOT complete any consumer forms.

IF YOUR SERVICE OUTLET TYPE IS Advocacy (6.01), please proceed to the Advocacy specific questions. DO NOT complete Question 6 and DO NOT complete any consumer forms.

IF YOUR SERVICE OUTLET TYPE IS Employment (5.01, 5.02, 5.03) or Rehabilitation (5.05) DO NOT complete Question 6 but proceed directly to CONSUMER FORMS.

6. TOTAL NUMBER OF CARERS assisted from FaCS funding in 2001/2002

Defined as: Total number of carers assisted by Respite services from FaCS funding during the 2001/2002 financial year.

Classification: Please write numbers to indicate your answer, one number per box, with all numbers finishing in the right hand box. Where figure is an estimate, please indicate in the box provided.

Comment: Respite services ONLY.

Assistance provided to carers include referral, service co-ordinating, booking and arranging or the expenditure of 'brokerage funds'.

Carers who are assisted on more than one occasion during the 2001/2002 financial year are only to be counted once.

Justification: To gain a greater understanding of numbers of carers assisted.

CONSUMER FORM

The purpose of the Consumer Form is to collect information on ‘consumers’, ie people with a disability who receive support from your service.

Advocacy (6.01), Information (6.02), Print Disability (6.05) and Respite (4.05) services are not required to complete consumer forms.

Employment services (5.01, 5.02 and 5.03) and 5.05 Rehabilitation service:

Please complete one form for each consumer who received support from your service outlet during the 2001/2002 financial year, regardless of whether or not they actually received support on Friday, 28 June 2002.

Include forms for:

- any consumer provided with support (other than applicant support) in the 2001/2002 financial year. This includes those consumers funded from Case Based Funding or the Futures for Young Adults program.
- any consumer you consider to be an independent worker, who did not receive support during 2001/2002 but whose last episode of support was within the last 24 months.

Exclude forms for:

- any consumer on your waiting lists.

Please ensure all consumers are aware of and understand the ‘Special Notice to Consumers’.

FOR CONSISTENCY PURPOSES, ALL FORMS SHOULD BE COMPLETED BY THE SERVICE PROVIDER.

PLEASE NOTE: Where **paper-based forms** are completed, service providers should either keep a copy of the forms, or cross-reference the Form Number inserted on each Consumer Form (Item B) with their own records of each person. This makes it easier to locate the appropriate record should any responses require clarification. Please also ensure that each consumer form completed has your TARDIS Id number entered in the boxes at Item A. The TARDIS Id number allows each consumer form to be associated with the service form of the same Id number.

A. TARDIS ID

Defined as: The number assigned to each service outlet receiving Commonwealth Disability Programs funding. This should be copied from the label on the front of the Service Outlet Form.

Classification: A numeric ID with a maximum of five digits.

Comment: The TARDIS ID is numeric and unique nationally.

Justification: Necessary to facilitate data editing and to link the consumer form with the appropriate service outlet form.

B. FORM NUMBER

- Defined as:** A unique number assigned by the service provider (for manual returns) or census software to each completed consumer form.
- Classification:** A numeric ID with a maximum of four digits.
- Comment:** The ID number must be numeric.
- Justification:** Necessary to facilitate data editing, data interpretation and response clarification.
-

C. CONSUMER NAME

- Defined as:** The consumers SURNAME and FIRST NAME.
[Further information on the provision, purpose and authority for the collection of this consumer information can be found in the “Special Notice to Consumers about 28 June 2002 (Census Day)”, which is to be distributed to all consumers under *Information Privacy Principle Two of the Privacy Act (1988)*.]
- Classification:** SURNAME is a 15 character field.
FIRST NAME is a 15 character field.
- Comment:** The consumer’s SURNAME and FIRST NAME is collected to facilitate data editing, data interpretation and response clarification. This information is for disability program management and statistical purposes only and will not affect the consumers entitlements or be used in output.
- Justification:** To enable the production of performance reports and the analysis of accurate demand data on the number of people accessing Commonwealth funded disability services and facilitate informed policy development, evaluation and planning.

LINKAGE KEY – a non-unique statistical key derived from Consumer Name information

- Defined as:** The second, third and fifth letters of the consumer’s surname, and the second and third letters of the consumer’s first name. Do not include apostrophes, hyphens, inflections, dashes or spaces. For consistency in recording, full name should be provided where known (eg Thomas not Tom). Surname is the family or last name.

Further information on the application of the linkage key can be found in the *2002 Commonwealth Disability Services Census – Linkage Key Information Sheet*.
- Classification:** The second, third and fifth letters of the consumer’s surname; the second and third letters of the consumer’s first name; the consumer’s date of birth; and the consumers sex: Male (1) or Female (2).
- Comment:** Selected letters were chosen rather than initials, to protect consumer privacy when data is provided to the Australian Institute of Health and Welfare (AIHW).

Where the person's first name is less than three letters long and/or the surname is less than five letters long, a '-' replaces the missing letter(s).

Agencies should ask for given name and surname to be specified separately as some cultures traditionally state surname first.

This information is derived from CONSUMER NAME (and other fields) and is provided to the AIHW for statistical purposes only and will not be used in data output.

Justification: To estimate the number of people accessing CSDA services over the reporting period. The data item will be used in conjunction with sex and date of birth data to statistically reduce the multiple counting of individuals across service types. Data on the number of people accessing CSDA services on the selected snapshot day can only be obtained by reducing multiple counting to a statistically acceptable minimum.

D CONSUMER 'on the books' on 30 June 2002

Defined as: The status of the consumer on 30 June 2002, that is whether the consumer was '**on the books**' and registered as receiving support with your service as at 30 June 2002. Number of consumers '**on the books**' is the number of consumers listed with your service on 30 June 2002.

Classification:

- 1 Yes
- 2 No.

Comment: 'Yes' responses will be used to calculate the total number of consumers 'on the books' of your service on 30 June 2002. If response is 'Yes' to Question D, proceed to Question E.

Indicate 'No' for consumers who are inactive (eg. on long term leave or have exited your service) on 30 June 2002.

Where a response is 'No', proceed to Question D1. Note: Questions 23 through to 27 must NOT be completed where response to Question D is 'No'.

Justification: This information is needed to provide a basic count of consumers accessing services. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

D.1 CONSUMER EXIT DATE

Defined as:	The date on which the relationship between your service and the consumer terminated.
Classification:	This item should be recorded as an 8 digit valid date comprising day, month and year – DDMMYYYY.
Comment:	Only respond where response to Question D is 'No'. A consumer is considered to exit the service when either: <ol style="list-style-type: none">1 the consumer ends the support relationship with your service2 your service ends the support relationship with the consumer.
Justification:	Service exit date (in conjunction with support commencement date) gives some indication of length of stay of consumer in disability employment service programs.

D.2. REASON FOR EXITING SERVICE

Defined as:	The reason the consumer stopped receiving assistance from your service.
Classification:	<ol style="list-style-type: none">1 Assistance no longer required – moved to mainstream services2 Assistance no longer required – other (the consumer may be managing on their own)4 Consumer needs have increased, other service type required5 Services terminated due to budget/staffing constraints6 Services terminated due to Occupational Health and Safety reasons7 Consumer moved out of area8 Consumer died9 Consumer terminated service10 Other
Comment:	Only respond where Question D1 is completed. Code 6 indicates that the service terminated support to the consumer as a result of OH & S issues. Issues may be service or consumer related.
Justification:	Reason for cessation of service provides information about the circumstances surrounding the ending of a consumers receipt of service. This data item contributes to a general understanding of the patterns of transition and consumer movement into and out of support services.

E. CONSUMER REFERRAL

- Defined as:** The status of the consumer in relation to the referral policy, that is whether the consumer was referred to your service outlet during the 2001/2002 financial year and by which source.
- Classification:**
- | | | |
|---|-----|--------------------------------------------------|
| 3 | No | Not Referred during the 2001/2001 financial year |
| 1 | Yes | Centrelink |
| 2 | Yes | Other. |
- Comment:** **Not Referred during the 2001/2002 financial year.** The consumer was referred to your service before the 2001/2002 financial year, that is the consumer received active employment assistance from your service during 2000/2001.
- Centrelink** referred the consumer to your service between 1 July 2001 and 30 June 2002 and the consumer received active employment assistance from your service in 2001/2002. That is, Centrelink has received a Referral Acceptance and Commencement (SU500) form for each person reported as ‘accepted and commenced’.
- Other** sources referred the consumer to your service between 1 July 2001 and 30 June 2002. This includes where the consumer approached the service directly, was referred by a school, or another service provider (excluding Centrelink) and the consumer received active employment assistance from your service in 2001/2002.
- Exclude:*
- people referred to the service during 2001/2002, who have not yet commenced receiving assistance (ie. still undergoing assessment with no decision made regarding eligibility for assistance by 30 June 2002).
 - people referred to the service during 2001/2002 where a decision has been made that the person is eligible for assistance and the same service had not commenced providing assistance by 30 June 2002.
- Justification:** To examine number and source of consumers referred during the 2001/2002 financial year. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).
-

F INDIVIDUALISED FUNDING

- Defined as:** Whether the consumer is currently receiving assistance under an individualised funding arrangement under the CSDA.
- Classification:**
- 1 Yes – Case Based Funding.
The service outlet has received assistance with Case Based Funding and is providing employment assistance to the consumer using Case Based Funding.
- Note:** Case Based Funding includes funding provided through the Case Based Funding Trial Phase One or Phase Two, or 2001-2002 Growth Funding.
- 4 Yes – Futures for Young Adults (Victoria).
The service outlet is participating in the Futures for Young Adults program and is providing employment assistance to the consumer under Futures for Young Adults.
- 2 No - Virtual Trial.
The service outlet is participating in the Case Based Virtual Trial and is providing employment assistance to the consumer using Block Grant Funding.
- 3 No – Block Grant Funding.
The consumer is not funded from Case Based Funding or Futures for Young Adults and is receiving employment assistance under recurrent Block Grant Funding.
- Comment:** Where a consumer was previously assisted with Case Based Funding and now receives assistance under Block Grant Funding, please select Block Grant Funding and proceed to Question F1, otherwise proceed to Question 1.
If the service outlet is providing employment assistance to the consumer using grant funding and the consumer is participating in the Case Based Funding Virtual Trial, tick ‘No-Virtual Trial’.
- Justification:** To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002). Individualised funding information is also used by the CSDA.

F.1 PREVIOUSLY ASSISTED WITH CASE BASED FUNDING

- Defined as:** Whether the consumer has previously been assisted with Case Based Funding while receiving support from your service.
Respond only where Block Grant Funding is selected (Question F).
- Classification:**
- 1 Yes previously assisted with Case Based Funding while receiving support from your service.
- 2 No has not previously been assisted with Case Based Funding while receiving support from your service.

F.2 DATE CEASED ASSISTANCE WITH CASE BASED FUNDING

Defined as: Date the consumer ceased receiving assistance from your service with Case Based Funding.

Respond only where response to Question F1 is 'Yes'.

Justification: To determine the source and model of funding used to provide employment assistance to the consumer. To assist in deriving performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

1. DATE OF BIRTH

Defined as: The day, month and year the consumer was born.

Classification: dd/mm/yyyy. Note: If the actual date of birth is unknown, estimate the year of birth and enter 01/01 as the day and month and tick the date estimate box in 1a.

Comment: For privacy reasons, age in years will be the output data item rather than date of birth.

Justification: Age is needed for analysis of service utilisation, and comparison with population data. Actual date of birth is used in conjunction with Sex and letters of the consumers name to produce the Linkage Key which is used to statistically reduce the multiple counting of individual service users across service types.

1.a Date Estimate Flag

Defined as: Whether or not the consumer's date of birth has been estimated.

Comment: If the consumers date of birth has been entered as 0101 because the exact date of birth is unknown, the date of birth estimate flag should be ticked.

Justification: Knowledge that date of birth is estimated reduces underestimation of total consumer numbers and overestimation of consumer ages.

2. SEX

Defined as: The sex of the consumer.

Classification: 1 Male
2 Female.

Justification: Needed for analysis of patterns of service utilisation. Assists in quantifying issues such as sex variation in disability patterns and access to services by different population groups. Also a component of the statistical linkage key.

3. COUNTRY OF BIRTH

Defined as: The country in which the consumer was born.

Classification:

- 1 Australia
- 2 England
- 3 New Zealand
- 4 Italy
- 5 Vietnam
- 6 Scotland
- 7 Greece
- 8 Germany
- 9 Philippines
- 10 Netherlands
- 11 Other (*please specify*)
- 12 Not Known.

Comment: The countries listed are the 10 most frequently reported countries of birth and are in line with those used by the Australian Bureau of Statistics in the Standard Australian Classification of Countries (SACC).

Justification: Country of birth, in conjunction with data on communication method and interpreter services required is an important indicator of potential barriers to social integration. This information can also be used to examine service use in relation to cultural and language diversity.

4. INDIGENOUS ORIGIN

Defined as: Self-defined as in the ABS 'working definition', ie the consumer self-identifies as being of Aboriginal and/or Torres Strait Islander origin.

Classification:

- 1 No
- 2 Yes – Aboriginal origin
- 3 Yes - Torres Strait Islander origin
- 6 Yes – Aboriginal and Torres Strait Islander origin
- 5 Not known.

Comment: Responses must NOT be based on the perceptions of anyone other than the consumer, or their advocate. Visual assessment by the service provider is NOT a reliable or acceptable method.

The term 'Indigenous origin' does not include 'South Sea Islander origin'. People of 'South Sea Islander origin' should be recorded as code 1, 'No'.

Justification: There is a strong case for ensuring that information on peoples of Aboriginal and Torres Strait Islander origin is collected for planning, evaluation, and delivery of essential services. Accurately and consistently monitoring any inequalities in service access and wellbeing between people of Indigenous origin and others in Australia is particularly important, as is accounting for government expenditure in this area.

5. METHOD OF COMMUNICATION

- Defined as:** The method of communication, including sign language, most effectively used by the consumer.
- Classification:**
- 1 Little, or no, effective communication
 - 2 Sign language (effective) (eg. Auslan, Makaton)
 - 5 Other effective non-spoken communication (eg. Compic)
 - 3 Spoken language (effective)
 - 4 Not known.
- Comment:** The communication must be effective, that is the consumer must be able to communicate more than just basic needs, to unfamiliar people, using the method.
- Justification:** Method of communication is an important indicator of potential barriers to social integration, particularly in conjunction with country of birth data, and interpreter services required.
-

6. LANGUAGE SPOKEN AT HOME

- Defined as:** The language spoken/used by the consumer in the consumer's current home (ie. private residential setting) on a regular basis, to communicate with other residents, or regular visitors, of the home or setting; or
- Where the person is not currently living in a private residential setting (ie. they are living in group homes, specific purpose hostels etc), the main language spoken/used in the person's most recent private residential setting; and/or
- Where the person has little or no effective communication skills, the main language spoken/used by the consumer's family or other household members amongst themselves.
- Classification:**
- 1 English
 - 2 Italian
 - 3 Greek
 - 4 Vietnamese
 - 5 Chinese (all dialects)
 - 6 Arabic/Lebanese
 - 7 German
 - 8 Spanish
 - 9 Other (to be specified)
 - 10 Not known.
- Comment:** The language spoken at home may not be the preferred language of the consumer.
- Where the main language spoken at home is known and is not specified in the classification (ie 'Other'), please specify it in the space provided.

In cases where the person's method of communication is a sign language

or other effective non-spoken communication, then the 'Other' language specified could be, for example, 'Auslan' or another 'sign language'.

For those households where more than one language is spoken, please record the language most commonly used.

Justification: To use this information in conjunction with data on 'country of birth' to examine service use by people of non-English speaking background.

6a. INTERPRETER SERVICES REQUIRED

Defined as: Requirement for interpreter services as perceived by the person seeking assistance.

Classification: 1 Yes – for spoken language other than English
2 Yes – for non-spoken communication
3 No.

Comment: This question relates to interpreter services for languages other than English, as well as interpreter services required because a consumer uses sign language or other forms of non-spoken communication.

Justification: Whether or not interpreter services are required is an important indicator of potential barriers to social integration, particularly in conjunction with data on Country of birth and Communication method.

7. CONSUMER SUBURB AND POSTCODE

Defined as: Suburb and postcode of the address where the consumer usually resides.

Classification: Suburb: up to 50 characters in length.
Postcode: 4-digit numeric field and specify field.

Comment: 'Usually resides' means that the consumer lives there **four or more** days per week on average. Suburb and postcode must relate to the same place described in Residential Setting (Question 8).

State is implicit in the location of the service outlet.

Justification: To obtain a picture of the catchment area of services, particularly rural districts.

8. RESIDENTIAL SETTING

Defined as: The type of physical accommodation in which the consumer usually resides ('usually' being an average of four or more days per week).

Classification:

1	Private residence	May be owned, rented (publicly or privately). Refers to private residences such as houses, flats, units, caravans, mobile homes, boats etc.
3	Domestic-scale supported living facility	Community living settings that provide support by staff or volunteers. Includes group homes, community residential or cluster apartments, congregate care. Not necessarily 24 hour supervision and care. Usually for less than 7 people.
4	Supported accommodation facility	Accommodation facilities (usually for 7 or more people) which provide board and has support services on what is usually a 24 hour basis by rostered care workers.
5	Boarding house/private hotel	
6	Independent living unit within a retirement village	
7	Residential aged care facility	Hostels and nursing homes for the aged.
8	Psychiatric/mental health community care facility	Community care units providing accommodation and non-acute care and support on a temporary basis to people with mental illness or psychological disabilities.
10	Short term crisis, emergency or transitional accommodation facility	eg. night shelters, refuges, hostels for the homeless, halfway houses.
12	Other	Other forms of accommodation setting not categorised above.

Comment: Residential Setting must relate to the same place described in consumer suburb and postcode.

Justification: This data item can be used to assist in comparisons with data from the five yearly Census of Population and Housing and to assist in analyses of de-institutionalisation policies and practices.

8a. LIVING ARRANGEMENTS

Defined as:	Whether the consumer lives alone or with other related or unrelated persons.
Classification:	<ol style="list-style-type: none">1 Lives alone2 Lives with family3 Lives with others4 Not known.
Comment:	<p>Living Arrangements must relate to the same place described in Residential Setting and Consumer Suburb and Postcode.</p> <p>Lives with family includes parents, partner, male and female relatives and foster family.</p> <p>Lives with others includes sharing with friends or a carer.</p> <p>The expressed views of consumers living in residential settings should be used to determine whether they live alone or with others.</p>
Justification:	<p>Collection of this data item will enable the investigation of links between living arrangements and service utilisation (eg. are people who live alone more likely to access services?). The use of living arrangements as an indicator of potential in-home support, and the ability to relate it to ABS data, is also useful for planning purposes.</p> <p>This data item can also relate to consumers support needs.</p>

CARER ARRANGEMENTS

8b. CARER – EXISTENCE OF

Defined as:	Whether someone, such as a family member, friend or neighbour, has been identified as providing regular and sustained care and assistance to the consumer.
Classification:	<ol style="list-style-type: none">1 Yes2 No3 Not known.
Comment:	<p>If 'No' or 'Not known' are selected do not answer Question 8c, proceed to Question 9.</p> <p>This question refers to informal carers who receive a pension or benefit for their caring role. It does not include paid workers or volunteers organised by formal services.</p> <p>A carer is someone who provides a significant amount of care and/or assistance to the consumer on a regular and sustained basis. That is, care or assistance is ongoing or likely to be ongoing for at least six months. This data item is purely descriptive of a consumers circumstances. The expressed views of the consumer or their carer should be used to determine the response to this question. Note that a carer may not live with the person for whom they care.</p>

It is recognised that two or more people may equally share that caring role however, for the purposes of this collection, characteristics are only requested for one of these carers.

Justification: Growing recognition of the critical role that informal support networks play in caring for people with disabilities in the community. Increasing interest in the needs of carers and the role they play has promoted greater interest in collecting more reliable and detailed information about carers and the relationship between informal care and the provision of and need for formal services.

8c. CARER – RELATIONSHIP TO SERVICE USER

Defined as: The relationship of the carer to the person for whom they care.

Classification:

- 1 Wife/female partner
- 2 Husband/male partner
- 3 Mother
- 4 Father
- 5 Daughter
- 6 Son
- 7 Daughter-in-law
- 8 Son-in-law
- 9 Other female relative
- 10 Other male relative
- 11 Friend/neighbour - female
- 12 Friend/neighbour – male.

Comment: Only answer this item if response to 8b was ‘Yes’. In answering this question, complete the sentence ‘The carer is the consumer’s ...’.

If a person has more than one carer (eg. a spouse and a son), the response should indicate the carer who provides the most significant care and assistance related to the person’s capacity to remain living in their current environment. The expressed views of the consumer and/or their carer or significant other should be considered to be the primary carer in this regard.

Wife/female partner and husband/male partner includes married, defacto and same sex partners who are carers.

Mother/father includes foster parents.

Justification: Information about this relationship assists in the establishment of a profile of informal caring relationships and the assistance provided to maintain and support those relationships. As such, it provides an insight into and inter-generational patterns of informal care giving in the community.

Enables CSDA MDS data to be compared with ABS population data and facilitates the estimation of unmet need, particularly among ageing parents and very young carers.

9. PRIMARY DISABILITY GROUP

Defined as: Disability group is a broad categorisation of disabilities in terms of the underlying health condition, impairment, activity limitations, participation restrictions and environmental factors.

Primary disability group is that disability that most clearly expresses the experience of disability by a person. The primary disability group can also be considered as the disability group causing the most difficulty to the consumer (overall difficulty in daily life, not just within the context of the support offered by your service). This data item should ideally reflect the views of both the service provider and the consumer, If there is a discrepancy, the service providers assessment should be recorded. (If the primary disability group cannot be easily chosen, then define primary as the persons disability to which the service caters).

Classification:

	Disability	Classification	Examples
1	Intellectual	Conditions appearing in the developmental period (age 0-18) associated with impairments of mental function, difficulties in learning and performing certain daily tasks and limitations to adaptive skills compared to others of the same age.	Down Syndrome Tuberous Sclerosis Cri-du-chat Syndrome Fragile X Syndrome Prader Willi Syndrome.
2	Specific learning/ Attention Deficit Disorder (excluding Intellectual)	A general term referring to a group of disabilities, presumed due to central nervous system dysfunction rather than an intellectual disability, covering significant difficulties in the acquisition and use of listening, speaking, reading, writing, reasoning or mathematical skills.	Attention Deficit Disorder.
3	Autism	A pervasive developmental disorder involving disturbances in cognition, interpersonal communication, social interactions and behaviour (in particular obsessional, ritualistic, stereotyped and rigid behaviours).	Asperger's Syndrome and Pervasive Developmental Delay.

	Disability	Classification	Examples
4	Physical	Conditions attributable to a physical cause or impact on the ability to perform physical activities such as mobility.	Paraplegia, quadriplegia, muscular dystrophy, motor neurone disease, neuromuscular disorders, cerebral palsy, absence or deformities of limbs, spina bifida, arthritis, back disorders, ataxia, bone formation or degeneration, scoliosis.
5	Deafblind (dual sensory)	Dual sensory impairments causing severe restrictions in communication, and in the ability to participate in community life.	
6	Vision	Vision disability encompasses blindness, vision impairment, (not corrected by glasses or contact lenses).	
7	Hearing	Hearing disability encompasses deafness, hearing impairment, hearing loss.	
8	Speech	Speech disability encompasses speech loss, impairment and/or difficulty in being understood.	
9	Psychiatric	Includes recognisable symptoms and behaviour patterns frequently associated with distress that may impair personal functioning in normal social activity.	Schizophrenias, affective disorders, anxiety disorders, addictive behaviours, personality disorders, stress, psychosis, depression and adjustment disorders.
10	Neurological	Applies to impairments of the nervous system occurring after birth.	Organic dementias (Alzheimer's Disease), epilepsy, Parkinson's Disease and Multiple Sclerosis.
11	Acquired Brain Injury	Characteristically, multiple disabilities arising from damage to the brain acquired after birth. Results in deterioration in cognitive, physical, emotional or independent functioning. Can be as a result of accidents, stroke, brain tumours, infection, poisoning, lack of oxygen, degenerative neurological disease, etc.	Head injury, stroke, brain damage.

Comment: A persons functioning or disability is conceived as a dynamic interaction between health conditions and environmental and personal factors (WHO 2001). Disability is an umbrella term for any or all of: an impairment of body structure or function; a limitation in activities; a restriction in participation. The ICF recognises two main components of functioning and disability: Body function and Structure; and Activities and Participation. Environmental factors are a new component in recognition of their influence on functioning and disability.

The disability groupings have been accepted for use in the CSDA MDS to date. They have been developed and modified over a period of years in cooperation with government and non-government organisations, including consumer representative organisations. Examples provided have been subject to discussion and are intended as a helpful guide rather than a prescriptive definition.

Justification: The purpose of this classification is to ensure that data are collected in a consistent way.

10. OTHER SIGNIFICANT DISABILITY GROUP(S) - whether present

Defined as: The presence of a disability group(s) (other than that indicated as being primary) that also cause difficulty for the consumer.

Classification:

- 1 Yes
- 2 No
- 3 Not known.

Comment: If the response to this item is ‘No’ or ‘Not known’, then Question 11 should be left unanswered.

Justification: To enable a more complete picture of the number of people, within the major disability groupings, than would otherwise be available with ‘primary disability group’ only. Using the two categories of ‘primary’ and ‘other significant’ disability avoids the use of ‘multiple’ as a response and permits far greater description of the person’s disability.

11. OTHER SIGNIFICANT DISABILITY GROUP(S)

- Defined as:** Disability group(s) (other than that indicated as being primary) that also express the experience of disability by the consumer and/or cause difficulty.
- All appropriate categories should be indicated, other than that of the primary disability group. For example, a consumer with a primary disability group of acquired brain injury, who also requires support in aspects of their life due to a psychiatric disability, should be counted against code 9 below. Acquired brain injury would not be indicated for this example, as it has already been reported in the previous question as the primary disability group.
- Classification:**
- 1 Intellectual
 - 2 Specific learning/Attention Deficit Disorder (excluding intellectual)
 - 3 Autism
 - 4 Physical
 - 5 Deafblind
 - 6 Vision
 - 7 Hearing
 - 8 Speech
 - 9 Psychiatric
 - 10 Neurological
 - 11 Acquired brain injury.
- Comment field - provided to specify conditions which do not readily fit into the above categories.
- Comment:** Question 11 should only be answered if the response to Question 10 is 'Yes'.
- Justification:** To enable a more complete picture of the number of people, within the major disability groupings, than would otherwise be available with 'primary disability group' only. In conjunction with information from Question 9, it permits a far more detailed description of the person's disability, both as additional specific conditions and as conditions associated with the primary condition.
-

12. SUPPORT NEEDS

Defined as:	<p>The need for help or supervision in each of the areas of:</p> <ol style="list-style-type: none">Self care (eg. eating, toileting, bathing, dressing).Mobility (eg. around the home or away from home, including the ability to use transport or drive a motor vehicle).Communication (eg. making self understood and to understand strangers/family/friends/staff, in the person's native language or most effective method of communication if applicable).Interpersonal interactions and relationships (eg. actions and behaviours needed to make and keep friends and relationships, behaving within accepted limits and coping with feelings and emotions).Learning, applying knowledge and general tasks and demands (eg. understanding new ideas, remember, solve problems, make decisions, pay attention, undertake single or multiple tasks and carry out daily routines).Education (eg. undertaking the behaviours and tasks an individual needs to perform at school, college or any educational setting).Community (civic) and economic life (eg. participating in recreation and leisure, religion and spirituality, human rights, political life and citizenship and economic life such as handling money).Domestic life (eg. undertaking activities such as shopping, organising meals, housekeeping, cooking and home maintenance but does not include care of household members, animals or plants).Working (eg. undertaking the actions, behaviours and tasks needed to obtain and retain paid employment).
Classification:	<p>The consumer can undertake activities or participate in this life area with this level of help or supervision.</p> <ol style="list-style-type: none">Unable to do or always needs help or supervision in this life area.Sometimes needs help/supervision in this life area.Does not need help or supervision in this life area but uses aids and/or equipment.Does not need help or supervision in this life area and does not use aids and/or equipment.Not known.
Comment:	<p>This question records information about a person's need for help or supervision in their overall life to enable comparison with population data across CSDA-funded service types.</p> <p>The need for help or supervision in a particular area may, or may not, be directly relevant to the service being provided. This also means that some areas may appear less appropriate for an individual person than other areas, since they are intended to cover people with any of the disability groups and in any service type.</p>

The need must be due to the consumer's disability, and should be ongoing (have lasted or be expected to last for 6 months or more). It must relate to the extent of need over and above that which would usually be expected due to age, i.e. it should be evaluated in relation to a person of the same age without a disability.

Where support needs vary over time, record the level of support currently needed by the consumer.

Where the above life areas include a range of examples, if a consumer requires support in any of the areas then the highest level of support should be recorded.

Interpreters for language are considered to provide personal assistance, they are not considered aids and/or equipment.

Guide dogs and companion animals are considered to fall into the category of aids and/or equipment.

Example: A person aged between 16 and 64 years, with a severe intellectual disability with associated physical disability and challenging behaviour might be coded as 1 in all areas.

Some psychiatric conditions may result in code 2 for interpersonal skills and working and code 4 for other areas.

A person with no speech might be coded as 1 or 2 for communication and possibly code 3 or 4 for all other areas (note that in this example the data item on ability to communicate may indicate that the person has effective non-spoken communication).

Justification: To aid in analysing usage patterns and service access, and relate to ABS population data. Comparisons with other service types, such as between open and supported employment types, could demonstrate differences in access patterns for people with specific support needs. Analysis based on this data item and others, such as accommodation setting, living arrangements, disability group(s) and method of communication, could provide indications of other relationships relevant to service provision.

This data item is also designed to be consistent with the International Classification of Functioning, Disability and Health (ICF) 2001. This classification is endorsed by the World Health Assembly.

13 PENSIONS/BENEFITS

- Defined as:** Pensions/benefits received by the consumer.
- Classification:** a) Disability Support Pension
b) Newstart/Youth Allowance
c) Mobility Allowance.
- Comment:** Please tick 'Yes', 'No' or 'Not known' to indicate whether or not the consumer is in receipt of any of the above pensions/benefits. This question differs from 'Main Income Source' in that a consumer may be in receipt of one or more of these pensions/benefits in addition to their principle source of income.
- Justification:** To permit continuity in data collection; to assist in monitoring any changes to the new consumer screening mechanism; and to identify any trends over time.
-

14. MAIN INCOME SOURCE

- Defined as:** Main source of income of the consumer with a disability.
- Classification:** 1 Disability Support Pension
2 Newstart/Youth Allowance
3 Mobility allowance
4 Other pension or benefit (eg. Dept of Veteran's Affairs, not superannuation)
5 Paid employment (includes income from the person's own business/partnership)
6 Compensation income
7 Other income (eg. superannuation, investments etc.)
8 Nil income
9 Not known.
- Comment:** This item refers to a consumer's own main source of income, not that of a partner or of other household members. It refers to the source by which a consumer derives most (equal to or greater than 50%) of his/her income throughout the financial year. Where a consumer has multiple sources of income and none are equal to or greater than 50%, the source which contributes the largest percentage should be counted.
- Justification:** To provide an assessment of income equity, and to indicate broad employment status.

14a. CARER ALLOWANCE (CHILD)

- Defined as:** Receipt of Carer Allowance (Child) by a parent or guardian if the consumer is aged less than 16 years.
- Classification:** 1 Yes
2 No
3 Not known.
- Comments:** The question is not asking about Carer Payment (formerly Carer Pension) although this may be received in addition to Carer Allowance (Child).
- Justification:** To assess the relationship between receipt of Carer Allowance (Child) and receipt of CSDA funded services. In terms of range of items, including frequency of support needed.
-

SUPPORT INDICATOR

15. SUPPORT ON SNAPSHOT DAY

- Defined as:** Whether the consumer actually received support on 'Snapshot day', Friday, 28 June 2002. It does not include support provided to applicants or people on waiting lists.
- Classification:** 1 Yes
2 No.
- Comment:** Support may be either 'face-to-face' or through individual job search, telephone contact, etc.

The total number of forms marked 'Yes' will be used to calculate the number of consumers who actually received support from your service on 28 June 2002 (Snapshot day).

If your service outlet will not be open on 28 June 2002, choose an alternative typical day within the same week.
- Justification:** To examine consumer data on a specified day. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

15a. SUPPORT LAST RECEIVED

- Defined as:** The date the consumer last received support from your service during the 2001/2002 financial year.
- Classification:** ddmmyyyy.
- Comment:** Only respond where response to Question 15 is 'No'. Provide the most recent date on which the service user received support.
- Justification:** Used to determine the number of active consumers in a reporting period.

16. SUPPORT COMMENCEMENT

- Defined as:** The date when the consumer received their first episode of support (other than applicant support) from this service outlet.
- Classification:** If the consumer was commenced before 1 July 2000 please tick this box, if not, enter the day, month and year of first episode of active support – **DDMMYYYY**.
eg. 1 February 2001, would be represented as 01022001.
- Comment:** Where consumers have commenced active support with your service before 1 July 2000 please tick the ‘commenced before 1 July 2000’ check box.

Where a consumer is no longer assisted with Case Based Funding and now receives assistance under Block Grant Funding, please provide date consumer initially commenced receiving support from your service (ie. under Case Based Funding).
- Justification:** To examine the consumers duration of employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

Service start date is also used by the CSDA to indicate duration of stay of consumers within disability employment service programs.
-

17 EMPLOYED 2000/2001 FINANCIAL YEAR

- Defined as:** Whether the consumer employed in the 2000/2001 financial year.
- Classification:** 1 Yes
2 No.
- Comment:** Identifies whether the consumer has had a period of employment during the last financial year. Note: This data item contributes to the identification of consumers achieving a worker target in 2000/2001 or new worker target.
- Justification:** To examine the consumers duration of employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2000/2001).
-

18. PERIOD OF EMPLOYMENT DURING 2000/2001 FINANCIAL YEAR

- Defined as:** The number of months (and/or weeks) a consumer has worked over the 2000/2001 financial year.
- Classification:** Months Weeks
- Comment:** Identifies how many months/weeks in the last financial year a consumer has worked. This identifies a worker target being met in the 2000/2001 financial year and, coupled with a worker target being met in 2001/2002, enables classification as either an existing worker or new worker. Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment. (Total hours are outlined in the section below).

The method of calculating employment duration in cases of multiple jobs is as follows:

Where a person has consecutive jobs, the employment duration is calculated as the sum of the duration of both periods. If, for example, a person was employed for two months and ceased employment then later was placed in another position for three months, the employment duration for that person would be recorded as **five months**.

Where a person has overlapping or concurrent jobs, the employment duration is calculated as the period of time the person is in continuous work, not the sum of the duration of both periods. If, for example, a person has held one position for six months and commences a second position three months into the first job, and the second position lasts for four months, the total duration of employment is to be recorded as **seven months**. The impact of the second position will be measured by an increase in the number of hours worked per week.

Justification: To examine the consumers duration of employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

19. AVERAGE STANDARD HOURS WORKED DURING 2000/2001

Defined as: The standard number of hours worked per week by the consumer. If standard hours vary, estimate average standard hours.

Classification: Standard hours to one decimal place, rounded to the nearest half hour (eg. 15 hrs and 30 minutes = 15.5).

Comment: An indication of the number of hours worked in 2000/2001. Where a person has had more than one job during the reporting period, it is necessary to calculate an average of the total hours and duration of employment.

To illustrate the method for calculating the average hours and employment duration, two examples are given below. The first is where a person has two jobs that are consecutive, and a second where the two jobs are concurrent. Details of the two jobs are:

Job 1 2 months (or 8 weeks) for 15 hours per week

Job 2 3 months (or 13 weeks) for 20 hours per week.

Example 1 Consecutive Jobs

a) Duration

Where Job 1 and Job 2 are consecutive the duration is the sum of both periods. 3 months + 2 months = 5 months.

b) Average Hours per Week

In a case where Job 1 and Job 2 are consecutive, the method to calculate the average hours is given below:

$$\begin{array}{rcl} \text{Sum of number of hours worked} & = & \text{120 hours + 260 hours} \\ \text{Sum of duration (weeks)} & & \text{21 weeks} \\ & = & \text{18 hours/week} \end{array}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 18 hours/week for a period of 5 months, during the report period.

Note: When calculating average hours, the duration is termed in weeks for greater accuracy.

Example 2 Concurrent Jobs

a) Duration

For concurrent jobs, the employment duration is the period of time the person is in continuous employment, irrespective of any overlapping time. The period of time where jobs overlap is not counted. Thus, using the example of the two jobs given above, if both jobs started on the same date, the total employment duration would be recorded as **three months**.

b) Average hours per week

Where jobs are concurrent the average hours per week are calculated by dividing the sum of hours worked by the period of continuous employment (**not the sum of duration of both jobs**).

$$\begin{array}{rcl} \text{Sum of hours worked} & = & \text{120 hours + 260 hours} \\ \text{Duration of continuous employment} & & \text{13 weeks} \\ & = & \text{30 hours/week} \end{array}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 30 hours/week over a three month period.

Justification

To examine the employment patterns of consumers in conjunction with other indicators and for comparisons with ABS data. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

20. EMPLOYED 2001/2002 FINANCIAL YEAR

Defined as: Whether the consumer was employed in the 2001/2002 financial year.

Classification: 1 Yes
2 No.

Comment: Identifies whether the consumer was employed while 'on the books' of your service during the 2001/2002 funding year.

Justification: To examine the consumers duration of employment. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

EMPLOYMENT IN 2001/2002 FINANCIAL YEAR

Information is sought on Months and Hours worked by a consumer in the 2001/2002 financial year while receiving assistance from your service.

Where a consumer has received assistance from your service under **Block Grant Funding**, answer **Questions 21 and 22 only**.

For **Case Based Funding or Futures for Young Adults** consumers, please complete **Questions 21a and 22a only**.

Where a consumer has received assistance under **both 'actual' Case Based Funding and Block Grant Funding**, please complete **Questions 21, 22 and 21a, 22a**.

21. PERIOD OF EMPLOYMENT IN MONTHS DURING THE 2001/2002 FINANCIAL YEAR WHILE UNDER BLOCK GRANT FUNDING

Defined as: The number of months (and/or weeks) a consumer has worked while receiving assistance from your service under Block Grant Funding during the 2001/2002 financial year.

Classification: Months Weeks

Comment: Answer for months/weeks worked under Block Grant Funding only.

This identifies a worker target being met in the 2001/2002 financial year and coupled with a worker target being met in 2000/2001, enables classification as either an existing worker or new worker. Where a person has had more than one job during the reporting period, it is necessary to calculate an average of the total hours and duration of employment.

The method of calculating employment duration in cases of multiple jobs is as follows:

Where a person has consecutive jobs, the employment duration is calculated as the sum of the duration of both periods. If, for example, a person was employed for two months and ceased employment then later was placed in another position for three months, the employment duration for that person would be recorded as **five months**.

Where a person has overlapping or concurrent jobs, the employment duration is calculated as the period of time the person is in continuous work, not the sum of the duration of both periods. If, for example, a person has held one position for six months and commences a second position three months into the first job, and the second position lasts for four months, the total duration of employment is to be recorded as **seven months**. The impact of the second position will be measured by an increase in the number of hours worked per week.

Justification: To gain a greater understanding of patterns of consumers employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

22. AVERAGE STANDARD HOURS WORKED DURING 2001/2002 UNDER BLOCK GRANT FUNDING

Defined as: The standard number of hours worked per week by the consumer while receiving assistance from your service under Block Grant Funding.

If standard hours vary, estimate average standard hours.

Classification: Standard hours to one decimal place, rounded to the nearest half hour. (eg.15 hours and 30 minute = 15.5)

Comment: Answer for hours worked in 2001/2002 under Block Grant Funding only.

Where a person has had more than one job during the reporting period, it is necessary to calculate an average of the total hours and duration of employment.

To illustrate the method for calculating the average hours and employment duration, two examples are given below. The first is where a person has two jobs that are consecutive, and a second where the two jobs are concurrent. Details of the two jobs are:

Job 1 2 months (or 8 weeks) for 15 hours per week

Job 2 3 months (or 13 weeks) for 20 hours per week.

Example 1 Consecutive Jobs

a) Duration

Where Job 1 and Job 2 are consecutive the duration is the sum of both periods. 3 months + 2 months = 5 months.

b) Average Hours per Week

In a case where Job 1 and Job 2 are consecutive, the method to calculate the average hours is given below:

$$\begin{aligned} \frac{\text{Sum of number of hours worked}}{\text{Sum of duration (weeks)}} &= \frac{\mathbf{120\ hours + 260\ hours}}{\mathbf{21\ weeks}} \\ &= \mathbf{18\ hours/week} \end{aligned}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 18 hours/week for a period of 5 months, during the report period.

Note: When calculating average hours, the duration is termed in weeks for greater accuracy.

Example 2 Concurrent Jobs

a) Duration

For concurrent jobs, the employment duration is the period of time the person is in continuous employment, irrespective of any overlapping time. The period of time where jobs overlap is not counted. Thus, using the example of the two jobs given above, if both jobs started on the same date, the total employment duration would be recorded as **three months**.

b) Average hours per week

Where jobs are concurrent the average hours per week are calculated by dividing the sum of hours worked by the period of continuous employment (**not the sum of duration of both jobs**).

$$\begin{aligned} \text{Sum of hours worked} &= \underline{120 \text{ hours} + 260 \text{ hours}} \\ \text{Duration of continuous employment} &= \underline{13 \text{ weeks}} \\ &= \underline{30 \text{ hours/week}} \end{aligned}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 30 hours/week over a three month period.

Justification: To examine the employment patterns of consumers in conjunction with other indicators and for comparisons with ABS data. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

21a. PERIOD OF EMPLOYMENT IN MONTHS DURING THE 2001/2002 FINANCIAL YEAR FROM CASE BASED FUNDING OR THE FUTURES FOR YOUNG ADULTS PROGRAM

Defined as: The number of months (and/or weeks) a consumer has worked while receiving assistance from your service with Case Based Funding or the Futures for Young Adults program during the 2001/2002 financial year.

Classification: Months Weeks

Comment: Answer for months/weeks worked under Case Based Funding or the Futures for Young Adults program only.

Consumer participating in Case Based Funding or in the Futures for Young Adults program are excluded from performance reporting however, employment information is still required.

Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment. The method of calculating employment duration in cases of multiple jobs is outlined under Question 21.

Justification: To gain a greater understanding of patterns of consumers employment over time. To assist in deriving performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

22a. AVERAGE STANDARD HOURS WORKED DURING 2001/2002 FROM CASE BASED FUNDING OR THE FUTURES FOR YOUNG ADULTS PROGRAM

Defined as: The standard number of hours worked per week by the consumer while receiving assistance from your service with Case Based Funding or the Futures for Young Adults program.

If standard hours vary, estimate average standard hours.

Classification: Standard hours to one decimal place, rounded to the nearest half hour. (eg.15 hours and 30 minute = 15.5)

Comment: Answer for hours worked in 2001/2002 with Case Based Funding or the Futures for Young Adults program only.

Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment.

To illustrate the method for calculating the average hours and employment.

duration, two examples are provided at Question 22.

Justification: To examine the employment patterns of consumers in conjunction with other indicators and for comparisons with ABS data. To assist in deriving performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 2001/2002).

**IF THE CONSUMER IS NOT 'ON THE BOOKS' WITH YOUR SERVICE
ON 30 JUNE 2002 (QUESTION D) FINISH HERE.
OTHERWISE, PLEASE CONTINUE.**

23. PHASE

Defined as: The status of the consumer in the service outlet on 30 June 2002.

Classification: 1 **Worker: (Note: A phase of worker does not equal a worker target)** a consumer who has been offered a contract of employment and has accepted it with an employer in open or supported employment. Consumers in the following employment situations should be recorded as workers:

- ▶ apprentice
- ▶ contract work
- ▶ enclaves
- ▶ family business
- ▶ self-employed
- ▶ trainee
- ▶ Work Based Personal Assistance

**IF THE CONSUMER'S PHASE IS WORK EXPERIENCE, JOB SEEKER
OR OTHER, DO NOT ANSWER ANY FURTHER QUESTIONS.**

24 WAGE

Defined as: Indication, by range, of the gross weekly wage being paid to the consumer by their employer. If the consumer's weekly wage varies, use an average wage.

Classification:

- 1 No Wage
- 2 \$1-\$20
- 3 \$21-\$40
- 4 \$41-\$60
- 5 \$61-\$80
- 6 \$81-\$100
- 7 \$101-\$150
- 8 \$150-\$200
- 9 \$201-\$250
- 10 \$251-\$300
- 11 \$301-\$350
- 12 \$351-\$400
- 13 more than \$400.

Justification: To look at comparative outcomes, in conjunction with other indicators such as type of disability, wage level, basis and type of employment.

25. WAGE LEVEL AND CONDITIONS (award/agreement comparison)

Defined as: Current relationship of the consumer's wage and conditions to award/agreement wage.

Classification:

- 1 **(Full) Award Wage and Conditions**
The 'full award wage' is the rate set in the relevant award for a particular occupation. Awards are legally enforceable documents that prescribe wages and conditions of employment and are determined by industrial relations commissions or tribunals. An award wage is the legal minimum rate of pay.
- 2 **SWS productivity based wage**
A productivity based wage rate determined in accordance with the Supported Wage System (SWS). The worker must be a participant in the SWS, administered by the Commonwealth Department of Family and Community Services. (An SWS participant receives an Award Wage, but should only be counted in the SWS productivity based wage category).

3 **Other pro rata/productivity based wage under legal industrial agreement**

A pro rata or productivity based wage, paid under a legal industrial agreement (for example, an Aged or Infirm Permit, Special Wage Permit, or Enterprise Agreement which provides a discounted or reduced wage rate based on the person's productive capacity). Awards with Under Rate Employee Clauses would also fall into this category. 'Piece rates' or 'payment by results' are other systems which remunerate workers based on their level of output.

4 **Enterprise or Certified Agreement which covers wages**

Enterprise or Certified Agreements are specifically negotiated for a workplace or organisation, and are the result of workplace or enterprise bargaining. Agreements can be made between employers and unions, or directly between employers and employees. They carry the same legal force as an Award.

5 **Individual Workplace Agreement/Employment Contract**

A written agreement between an employer and an employee about that employee's terms and conditions of employment (for example, an Australian Workplace Agreement issued by the Office of the Employment Advocate, a State-based Individual Workplace Agreement, or a common law employment contract). Individual agreements/contracts may vary from employee to employee in the same workplace.

6 **Wage not based on award/agreement**

Any wage which does not fit into one of the above categories including **Enterprise or Certified Agreements where wages are below award.**

Justification: To assist in assessing wage and condition outcomes and trends.

26. BASIS OF CURRENT EMPLOYMENT

Defined as: The basis on which the consumer is currently employed.

Full Time Employment

Full time workers work the agreed or award hours for a full time employee in their occupation. If agreed or award hours do not apply, employees are regarded as full time if they ordinarily work 35 hours or more per week.

Part Time Employment

Part time workers work fewer hours than full time employees, and are employed on a permanent or continuing basis. They accrue paid holidays, sick leave and long service leave entitlements on a pro rata basis. (Employment of less than 35 hours per week is generally considered to be part-time).

Casual Employment

Casual employees are not usually entitled to paid holiday or sick leave. They will generally have a higher hourly rate or loading to compensate for the lack of leave and other entitlements. They may be either permanent or temporary employees and have either fixed or irregular hours of work.

Seasonal Employment

Seasonal work is work in a position or industry that experiences a dramatic employment increase or build up for a defined period of time each year, after which the employment ceases or is greatly reduced until the following season. (Good examples of seasonal work are the fruit picking and ski seasons).

Permanent Employment

Permanent employees are employed on a continuing basis, and are entitled to paid holiday leave, sick leave and long service leave (usually there is a qualifying period).

Temporary Employment

Temporary employees are employed for a short or fixed term and are entitled to paid holiday and sick leave (usually there is a qualifying period).

- Classification:**
- 1 Full Time - Permanent employment
 - 2 Part Time - Permanent employment
 - 3 Casual - Permanent employment
 - 4 Seasonal - Permanent employment
 - 5 Full Time - Temporary employment
 - 6 Part Time - Temporary employment
 - 7 Casual - Temporary employment
 - 8 Seasonal - Temporary employment.

Comment: This item is not related to the number of hours the individual works: it is an indication of the permanency of the position held.

Justification: To examine the permanency and nature of work held.

27. SETTING OF EMPLOYMENT

Defined as: The current employment setting of the consumer.

- Classification:**
- 1 The consumer is employed by your service or another Commonwealth disability employment service (typically the service supports, employs and pays the consumer).
 - 2 The consumer is employed by an employer in the open labour market.
 - 3 Other (specify): should be used where neither of the above describe the type of employment, for example self-employed, contract work, etc.

Comment: Where a consumer has two or more jobs that are in different settings, the place where the person spends the most time should be selected. Where a consumer spends equal amounts of time in different settings, please make a judgement on which ONE should be recorded.

Justification: To determine the employment environment/setting of the consumer.

