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# EEOC v. SWMW Management Inc., et al.

Judge G. Murray Snow

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# EEOC v. SWMW Management Inc., et al.

## **Keywords**

EEOC, SWMW Management Inc., CV-08-0946 PHX GMS, Consent Decree, Hostile Work Environment, Retaliation, Sexual Harrassment, Sex, Female, Automotive, Employment Law, Title VII

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**IN THE UNITED STATES DISTRICT COURT  
FOR THE DISTRICT OF ARIZONA**

Equal Employment Opportunity  
Commission,  
Plaintiff,

Case No. CV-08-0946 PHX GMS

vs.  
SWMW Management, Inc., Bell Road  
Automall, Inc., and Big Bell 21 LLC, d/b/a  
Bell Road Kia,  
Defendant.

**ORDER AND CONSENT DECREE**

The United States Equal Employment Opportunity Commission (the Commission or EEOC) filed this action against SWMW Management, Inc., Bell Road Automall, Inc., and Big Bell 21 LLC, doing business as Bell Road Kia (hereinafter referred to collectively as "Defendants") to enforce Title VII of the Civil Rights Act of 1964, 42 U.S.C. § 2000e et seq. (Title VII) and the Civil Rights Act of 1991, 42 U.S.C. § 1981a, and to correct alleged unlawful employment practices on the basis of race, retaliation, and sex, female. In its Complaint, the Commission alleged that Mitchell Dupoux was subjected to unwelcome race harassment by Defendants' employees, which created a hostile work environment because of his race, African American. The Commission further alleged that Defendants subjected Alicia Hartley and a class of female employees, including Melissa Nagel and Julie Blakley, to sex harassment by Defendants' employees, which created a

1 hostile work environment because of sex, female. The Commission also alleged that  
2 Defendants subjected Brian Netzel, Alicia Hartley and a class of employees, including  
3 Mitchell Dupoux, Julie Blakley, and Melissa Nagel to retaliatory acts because they  
4 opposed the allegedly unlawful employment practices of Defendants. Brian Netzel,  
5 Melissa Nagel, Julie Blakely, Alicia Hartley and Mitchell Dupoux are hereinafter  
6 collectively referred to as "Claimants," or individually as "Claimant."

7 Defendants filed their Answer to the EEOC's Complaint denying the EEOC's  
8 allegations. The parties do not object to the jurisdiction of the Court over this action and  
9 waive their rights to a hearing and the entry of findings of fact and conclusions of law.

10 In the interest of resolving this matter and as a result of having engaged in  
11 comprehensive settlement negotiations, the parties have agreed that this action should be  
12 finally resolved by entry of this Decree. This Decree shall not constitute an adjudication  
13 and/or finding on the merits of the case, and shall not be used as evidence of liability, res  
14 judicata, or collateral estoppel in any other legal proceedings involving Defendants.

15 The parties agree that this Decree resolves all claims arising out of the underlying  
16 Complaint, as well as the allegations that were raised during the litigation of that  
17 Complaint.

18 **IT IS HEREBY ORDERED, ADJUDGED, and DECREED:**

19 1. This Decree resolves all claims of the Commission against Defendants,  
20 including back pay, compensatory and punitive damages, interest, injunctive relief, and  
21 attorney's fees and costs arising out of the issues in this lawsuit, including any and all  
22 alleged violations of Title VII and the Civil Rights Act of 1991 as alleged in the  
23 Commission's Complaint relating to the Claimants and/or the class members.

24 2. This Decree conforms with the Federal Rules of Civil Procedure and Title  
25 VII and is not in derogation of the rights and privileges of any person. The entry of this  
26 Consent Decree will further the objectives of Title VII and will be in the best interests of  
27 the Commission, the Claimants, Defendants, and the public.

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1 made to the Claimants pursuant to the Consent Decree. Defendant shall make no  
2 deductions from these payments.

3 8. Within three business days of mailing the checks per the terms of Paragraph  
4 Six of this Decree, Defendants shall mail a copy of each check and related correspondence  
5 to the Regional Attorney, Equal Employment Opportunity Commission, 3300 N. Central  
6 Avenue, Suite 690, Phoenix, Arizona 85012.

7 9. Defendant will not condition the receipt of monetary relief on any  
8 Claimant's agreement to: (a) maintain as confidential the terms of this Decree; (b) waive  
9 his or her statutory right to file a prospective charge with any federal or state anti-  
10 discrimination agency; or (c) refrain from reapplying for a job or temporary position with  
11 Defendants. However, this Consent Decree does not guarantee any Claimant or class  
12 member employment with Defendants.

13 **OTHER RELIEF**

14 10. Defendants shall expunge from the personnel files of each class member all  
15 references to the charges of discrimination filed against Defendants or their participation  
16 in this action, and any derogatory documents which related to complaints, or investigation  
17 of complaints of race or sexual harassment.

18 11. Defendants shall provide each Claimant in Exhibit A with the written  
19 apology attached as Exhibit B signed and printed on Bell Road letterhead. Defendants  
20 shall mail these letters of apologies directly to each Claimant within ten business days of  
21 the entry of the Consent Decree by the Court.

22 12. Pursuant to policy, Defendants shall provide each Claimant in Exhibit A  
23 with a neutral written employment reference attached as Exhibit C, and shall provide such  
24 references when requested by the prospective employer of any class member in Exhibit A.  
25 Defendants shall mail these references directly to each class member within ten business  
26 days of the entry of this Consent Decree by the Court.

27 13. Defendants shall take prompt, appropriate disciplinary action (up to and  
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1 including termination) against any discriminating official(s) who is still employed by  
2 Defendants at the time the Court enters this Consent Decree.

3 14. Defendants shall institute and carry out policies and practices that help  
4 assure a work environment free from sex and race harassment and that allow employees to  
5 raise concerns or complaints without retaliation about matters, whether alleged, perceived,  
6 or actual, made unlawful by Title VII. To assist Defendants in its efforts to assure a work  
7 environment free of sex and race harassment and retaliation, Defendants shall take the  
8 actions provided in Paragraphs Fifteen through Twenty-Six of this Decree.

9 **DEFENDANT'S CORRECTIVE POLICIES AND PRACTICES**

10 15. Defendants shall post at each of its facilities for the duration of this Decree,  
11 in a prominent place frequented by its employees, the notice attached as Exhibit D in both  
12 English and Spanish, as appropriate.

13 16. Defendants shall provide training in English and other languages, as  
14 appropriate, on sex and race harassment and retaliation, according to the following terms:

15 A. Defendants shall retain and pay for a Consultant/Trainer who shall  
16 provide consultation and training for a period of three (3) years from the date of this  
17 Decree. During each of the next three years, the Consultant/Trainer shall conduct one live  
18 seminar training session each year. All Defendants' employees shall attend the seminar  
19 sessions. Defendants may, at their election, have duplicative videotaped sessions to  
20 accommodate staffing needs. Defendants shall be responsible for any additional costs to  
21 provide such duplicative sessions. Defendants' Consultant/Trainer will attend and help  
22 facilitate the videotaped showings of pre-recorded sessions.

23 B. During the first year, 2010, the seminar-training session shall be  
24 conducted within six (6) months of the entry of this Decree.

25 C. The seminar-training sessions shall be no less than ninety (90)  
26 minutes, plus fifteen (15) to thirty (30) minutes of questions and answers. All personnel  
27 designated in Paragraph Sixteen-A, shall both register and attend the seminar-training  
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1 session. The registry of attendance shall be retained by Defendants for the duration of the  
2 Decree.

3 D. The seminars shall include the subject of what constitutes race and  
4 sex discrimination, race and sex harassment, and retaliation; that race and sex harassment,  
5 race and sex discrimination, and retaliation in the hiring, firing, compensation,  
6 assignment, or other terms, conditions, or privileges of employment, violate Title VII;  
7 how to prevent race and sex harassment, race and sex discrimination, and retaliation; how  
8 to provide a work environment free from race and sex harassment, race and sex  
9 discrimination, and retaliation; and to whom and by what means employees may complain  
10 if they feel they have been subjected to race and sex harassment, race and sex  
11 discrimination, or retaliation in the workplace. The session shall also review and explain  
12 Defendants policies set out in Paragraph Nineteen of this Decree.

13 E. During the live training session, Defendant's President and/or Owner  
14 shall speak to the employees about the discipline that can be taken against supervisors,  
15 managers, and employees at Defendants, including salespersons, who commit acts of race  
16 and/or sex harassment, race and/or sex discrimination or retaliation or allow race or sex  
17 harassment, race or sex discrimination, or retaliation to occur in the workplace, the  
18 importance of maintaining an environment free of race or sex harassment, race or sex  
19 discrimination, and retaliation, and Defendants' policy in regard to race and sex  
20 harassment, race and sex discrimination, and retaliation referred to in Paragraph Nineteen  
21 of this Decree.

22 17. The Commission, at its discretion, may designate Commission  
23 representatives to attend and participate in the seminar-training sessions, and the  
24 representative shall have the right to attend and fully participate in the sessions.

25 18. Defendants shall designate a person as an Administrator, whose  
26 responsibilities shall include administration of this Consent Decree. The Administrator  
27 shall report directly to the President and/or Owner of Defendants. This position shall be  
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1 filled for at least three (3) years. The Administrator may also be the President and/or  
2 Owner of Defendants.

3 19. Within thirty (30) days of the entry of this decree, Defendants shall revise its  
4 written policy concerning race and sexual harassment and retaliation to conform with the  
5 law. This written policy must be in English and Spanish, as appropriate, and include, at a  
6 minimum:

7 A. A strong and clear commitment to a workplace free of race and sex  
8 harassment, race and sex discrimination and retaliation;

9 B. Clear and complete definitions of sex discrimination, race  
10 discrimination, race harassment, and sex harassment, including sexual harassment, both  
11 quid pro quo and environmental, and retaliation, with relevant examples;

12 C. A clear and strong encouragement of persons who believe they have  
13 been discriminated, harassed or retaliated against to come forward;

14 D. A description of the consequences, up to and including termination,  
15 that will be imposed upon violators of the policy;

16 E. A promise of maximum feasible confidentiality for persons who  
17 believe that they have been harassed or retaliated against;

18 F. An assurance of non-retaliation for witnesses of race or sex  
19 discrimination and race or sex harassment and persons who believe they have been  
20 discriminated against or harassed based on race or sex;

21 G. That race or sex discrimination or harassment by all persons,  
22 including management officials, supervisors, salespersons, vendors, suppliers, third  
23 parties, and customers is prohibited and will not be tolerated;

24 H. The identification of specific individuals, internal and external to  
25 Defendants, with their telephone numbers, to whom employees who have been subjected  
26 to race or sex discrimination, race or sex harassment or retaliation can report the  
27 discrimination and/or harassment, including a written statement that the employee may  
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1 report the discrimination and/or harassment to designated persons outside their chain of  
2 management;

3 I. That employees are not to discuss sexual conduct and/or racial or  
4 sexual jokes while at work;

5 J. That no sexually-oriented materials or objects shall be viewed on or  
6 brought to the premises of Defendants;

7 K. That physical contact between employees that may be construed as  
8 sexual is prohibited on the premises of Defendants;

9 L. Assurances that Defendants will investigate race or sex  
10 discrimination, race or sex harassment and retaliation allegations promptly, fairly,  
11 reasonably, and effectively by appropriate investigators and that appropriate corrective  
12 action will be taken by Defendants to make victims whole and to eradicate the race or sex  
13 discrimination, harassment and retaliation.

14 These policies shall be transmitted to Defendants by its President and/or Owner  
15 and distributed to each current employee within thirty (30) days of the entry of the Decree.  
16 These policies shall be distributed to all new employees when hired and reissued to each  
17 employee once a year for the term of this Decree. These policies also shall be posted in  
18 both English and Spanish in a prominent place frequented by the employees.

19 20. Defendants shall institute a procedure that evaluates supervisors, managers,  
20 and applicable human resources personnel on their performance in responding to  
21 complaints of race or sexual harassment and retaliation. The failure of such an employee  
22 to enforce the race or sex harassment, race or sex discrimination, and anti-retaliation  
23 policy must result in disciplinary action.

24 21. Defendants shall promptly and appropriately investigate all complaints of  
25 race or sex discrimination, race or sex harassment and/or retaliation. The investigation  
26 must include a finding of whether race or sex discrimination, race or sex harassment  
27 and/or retaliation occurred; a credibility assessment, if necessary; interviews of all  
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1 potential victims and witnesses identified; and concurrent notes of the investigation.  
2 Defendants shall take immediate appropriate corrective action to make race or sex  
3 discrimination, race or sex harassment and/or retaliation victims whole, to discipline  
4 harassers, discriminators, and retaliators, and to eradicate the race or sex discrimination,  
5 race or sex harassment and/or retaliation.

6 22. Defendants shall not retain documents related to the investigation in any of  
7 the victims' personnel files. All disciplinary actions taken against employees for violation  
8 of Defendants race or sexual harassment and/or anti-retaliation policy will be retained in  
9 the harasser's personnel file. In those cases in which no conclusion could be reached on  
10 the allegations, the investigation documents shall remain in the alleged harasser's  
11 personnel file, with a summary of the findings and a notation that no conclusion could be  
12 reached.

13 23. Defendants shall inform its vendors and suppliers, including agencies  
14 providing temporary employees, of its race and sex discrimination, race and sex  
15 harassment and anti-retaliation policies and that failure to conform to the policies may  
16 result in prohibitions from conducting business with Defendants and on its premises.

17 **REPORTING BY DEFENDANT AND ACCESS BY EEOC**

18 24. Defendants shall report in writing and in affidavit form to the Regional  
19 Attorney of the Commission's Phoenix District Office at 3300 North Central Avenue, Suit  
20 690, Phoenix, Arizona 85012, beginning six (6) months from the date of the entry of this  
21 Decree, and thereafter every six (6) months for the duration of the Decree, the following  
22 information:

23 A. Any changes, modifications, revocations, or revisions to its policies  
24 and procedures that concern or affect the subject of race or sexual harassment and/or  
25 retaliation;

26 B. The name, address, position, social security number, and telephone  
27 number of any individual who has brought allegations of race or sexual harassment and/or  
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1 retaliation against Defendants personnel, including but not limited to, management  
2 officials, vendors, agents, employees and/or customers, during the six (6) months  
3 preceding the report. The nature of the complaint, investigatory efforts made by  
4 Defendants, and the corrective action taken, if any, shall be specified;

5 C. The registry of persons attending the seminar required in Paragraph  
6 Sixteen of this Decree and a list of personnel employed by Defendants on the day of the  
7 seminar-training session;

8 D. Confirmation that (i) the Notice required in Paragraph Fifteen of this  
9 Decree was posted in both English and Spanish, as appropriate, and the locations where it  
10 was posted, (ii) the policies required in Paragraph Nineteen of this Decree were posted  
11 and distributed to each current and new employee, and (iii) the expungement from the  
12 class members' personnel files required in Paragraph Ten of this Decree took place, the  
13 date of the expungement, and the specific documents expunged;

14 E. A copy of the revised policy required in Paragraph Nineteen of this  
15 Decree;

16 F. A copy of each apology letter and reference letter mailed pursuant to  
17 Paragraphs Eleven and Twelve.

18 25. Defendants shall comply with the reporting requirements of Title VII,  
19 including but not limited to the filing of Standard Form 100 in accordance with 29 C.F.R.  
20 § 1602.7, commonly known as the "Employer Information Report EEO-1."

21 26. The Commission, upon reasonable notice, shall have the right during the  
22 term of this Consent Decree to enter and inspect Defendants' premises to ensure  
23 compliance with this Consent Decree and Title VII's prohibition of racial and sexual  
24 harassment and retaliation.

25 **COSTS AND DURATION**

26 27. Each party shall bear its costs and attorney's fees incurred as a result of this  
27 action through the filing of this Decree.

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1 Approved and Consented To:

2

3

4 s/Steven D. Leach  
5 STEVEN D. LEACH

s/Mary Jo O'Neill  
MARY JO O'NEILL  
Regional Attorney

6

7 s/Barry H. Uhrman  
BARRY H. UHRMAN

s/P. David Lopez  
P. DAVID LOPEZ  
Supervisory Trial Attorney

8

9 2901 North Central Avenue, Suite 800  
Phoenix, Arizona 85012  
10 **JONES, SKELTON &  
HOCHULI, P.L.C.**

s/Meenoo Chahbazi  
MEENOO CHAHBAZI  
Trial Attorney

11 ATTORNEYS FOR DEFENDANTS

12

13 s/Allen Holzauer  
ALLEN HOLZHAUER  
14 Bell Road Automall, Inc.,  
Big Bell 21 LLC, doing business as  
15 Bell Road Kia, and SWMW Management,  
Inc.

s/Christopher Houk  
CHRISTOPHER HOUK  
Trial Attorney

16

**EQUAL EMPLOYMENT  
OPPORTUNITY COMMISSION**  
Phoenix District Office  
Phoenix, Arizona 85012

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ATTORNEYS FOR PLAINTIFF

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EXHIBIT A

List of Class Members as Defined by Paragraph Six of the Consent Decree:

Alicia Hartley  
Melissa Nagel  
Julie Blakley Woeller  
Mitchell Dupoux  
Brian Netzel

EXHIBIT B

[Bell Road Kia Letterhead]

Dear Ms. \_\_\_\_\_:

The recent interaction with you and the Equal Employment Opportunity Commission has caused me to re-examine our anti-harassment policies and procedures as we seek to ensure that our employees work in an appropriate employment environment. To the extent you experienced any offensive conduct or language during your employment with the Bell Road Automall or Bell Road Kia, I apologize for that experience.

Sincerely,

Robert Alexander  
Bell Road Automall and Bell Road Kia



EXHIBIT C

[Bell Road Letterhead]

To Whom It May Concern:

This letter will serve to confirm [Charging Party or Class Member]'s employment with Bell Road Automall and/or Bell Road Kia from [date] to [date]. During this time, [Charging Party or Class Member] held the position of [job title].

Sincerely,

Allen Holzhauer  
Bell Road Automall and Bell Road Kia

EXHIBIT D

NOTICE TO ALL EMPLOYEES OF BELL ROAD KIA  
AND BELL ROAD AUTOMALL

This Notice is posted pursuant to a Consent Decree entered into between SWMW Management, Inc., Bell Road Automall, Inc., and Big Bell 21 LLC, doing business as Bell Road Kia (referred to collectively as "Bell Road") and the Equal Employment Opportunity Commission (EEOC).

It is unlawful under federal law, Title VII of the Civil Rights Act, and state law to discriminate against an employee on the basis of race or sex, including racial and sexual harassment, in the recruiting, hiring, firing, compensation, assignment, or other terms and conditions of privileges of employment. Sexual harassment includes unwelcome or offensive sexual advances or touching, requests for sexual favors, or other verbal or physical conduct directed at a person because of his/her sex. It is also unlawful to retaliate against any person because the person protested discriminatory practices or contacted the EEOC or the Arizona Civil Rights Division (ACRD).

Bell Road shall not discriminate against any employee on the basis of race or sex, including racial and sexual harassment, and shall not retaliate against any employee for complaining about race or sex harassment.

If you believe you have been discriminated against, racially harassed, or sexually harassed, you have the right to seek assistance from:

- (1) EEOC  
3300 N. Central Avenue  
Suite 690  
Phoenix, Arizona 85012  
Telephone: 602-640-5000  
TTY: 602-640-5072  
Website (national): [www.eeoc.gov](http://www.eeoc.gov) or
  
- (2) Arizona Civil Rights Division ("ACRD")  
of the Attorney General's Office  
1275 West Washington  
Phoenix, Arizona 85007  
Telephone: 602-542-5263  
TDD: 602-542-5002  
Toll Free: (877) 491-5742  
Toll Free TDD: 877-624-8090

No Retaliation Clause: It is against the law for any action to be taken against you by any supervisory or management official of Bell Road for (1) opposing sexual harassment or other discriminatory practices made unlawful by federal or state law; (2) filing a charge of assisting or participating in the filing of a charge of discrimination; or (3) assisting or participating in an investigation or proceeding brought under Title VII. Should any such retaliatory actions be taken against you, you should immediately contact the EEOC or ACRD at the addresses or telephone numbers listed above.